Svetlozar Vladkov Kosev

Courses

- Excel 2019 Essential Training
- Wireshark: Malware and Forensics
- Ethical Hacking: Social Engineering
- Security Testing: Nmap Security Scanning
- Ethical Hacking: Denial of Service

Contact Information

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Address: ~~Redacted for Privacy~~

Current Information

IT Support Assistant
Go Live UK Ltd.
London

Languages

- **Bulgarian** (Native)
- **English** (Professional Working)
- **French** (Elementary)

Education

2016—2022	Master's degree, Computer Technology/Computer Systems Technology — Technical University Gabrovo
2016—2017	Postgraduate, Pedagogy — Technical University Gabrovo
2012—2016	Bachelor's degree, Computer Technology/Computer Systems Technology — Technical University Gabrovo
2008—2012	High School Diploma, English and French Language — National Aprilov High School

Work Experience

May 2018—Present   IT Support Assistant — Go Live UK

- Anti-Spam and Phishing Email System
- Cloudflare
- CMD, PowerShell and Bash Scripting
- Compliance Analysis and Troubleshooting
- Compliance With the Cyber Essentials Standard
- Configuration Management
- Creation Of GDPR IT Documents
- Data Backup and Recovery
- Designing Solutions
- DHCP
- DNS
- Documentation And Reporting
- Domain Controller
- Email Marketing Campaigns
- Endpoint Security Management Via Avast, Symantec, Bitdefender, Sophos, TrendMicro, And MacAfee
- Exchange Server Standard
- Help Desk Support
- hMail Server
- Hyper-V Failover and Failback
- IASME Compliance
- IIS Web Server
- ISO 27001 Compliance
- Maintenance Of Computers, Servers, Printers and UPS Devices
- Microsoft Server Standard
- NISA STIGs Compliance
- Office 365, Google Workspace And IMAP/POP3 Email Migration
- Participation In the Largest Business Exhibition Event in Europe
- Phishing Simulations
- Proposal/Bidding
- Sales And Negotiations
- Security Management
- Semi-Annual Update of Documents Related To The Business Assurance
- Management System (BAMS)
- SPF, DKIM, And DMARC
- Synology NAS
- Training And Awareness
- Training Trainees and Interns
- User Account Management
- Using SCAP Compliance Checker
- Wazuh Testing and Implementation
- Website Certificate Renewal
- Website Maintenance
- WordPress cPanel
- Working With a CRM System

Skills

- Microsoft Office

- Leadership

- Microsoft PowerPoint

Projects

- Windows Server 2012 R2 to Windows Server 2022 migration

- Exchange 2019 to Office 365 Business Premium migration

- hMail Server migration to another instance of Windows Server Standard

About

Experienced IT professional with expertise in Active Directory, anti-spam and phishing email systems, Cloudflare, scripting (CMD, PowerShell, Bash), compliance analysis, configuration management, GDPR IT documents, data backup and recovery, and website maintenance. Proficient in Exchange Server, help desk support, hMail Server, Hyper-V failover, IASME compliance, IIS web server, NIST STIGs, Office 365, Google Workspace, and user training. Skilled in security management, phishing simulations, sales, and CRM systems. Committed to delivering efficient IT solutions and excellent support.

Recommendations

- **Dimitar Georgiev** — I wholeheartedly recommend Svetlozar for any system administration role. His tech- nical expertise, problem-solving skills, and dedication to maintaining a secure and efficient IT infrastructure are truly commendable. Svetlozar consistently ensures the smooth operation of our systems, demonstrating a deep understanding of complex networks and server environ- ments. His attention to detail and proactive approach to system maintenance make him an invaluable member of our team. Svetlozar's reliability and professionalism have made a significant positive impact on our organization's IT operations.

- **Deivid Kirchev** — really enjoyed working with Svet, an awesome IT guy with a great personality. Even though we weren't in the same group, Svet's enthusiasm and fun way of doing things made our work together really enjoyable. He's not just skilled in IT, but he's also professional and knows how to make work both effective and fun. I highly recommend Svet for anyone looking for a top-notch IT professional who's also great to work with.

- **Nikolay Zlatev** — Truly creative person! I am currently working with Svet in GoLive UK and I am impressed with his professionalism, charisma and work ethics. He makes smart decisions, support his teams and has excellent ex- pertise in the security field.