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GLOBAL OUTSOURCING

Oplobal Outsourcing refers to the practice of hiring third-party service providers from different countries to penform business functions or processes that were previously performed in house. It is a common business strategy that allows companies to reduce costs; improve efficiency, and focus on their core competiness.

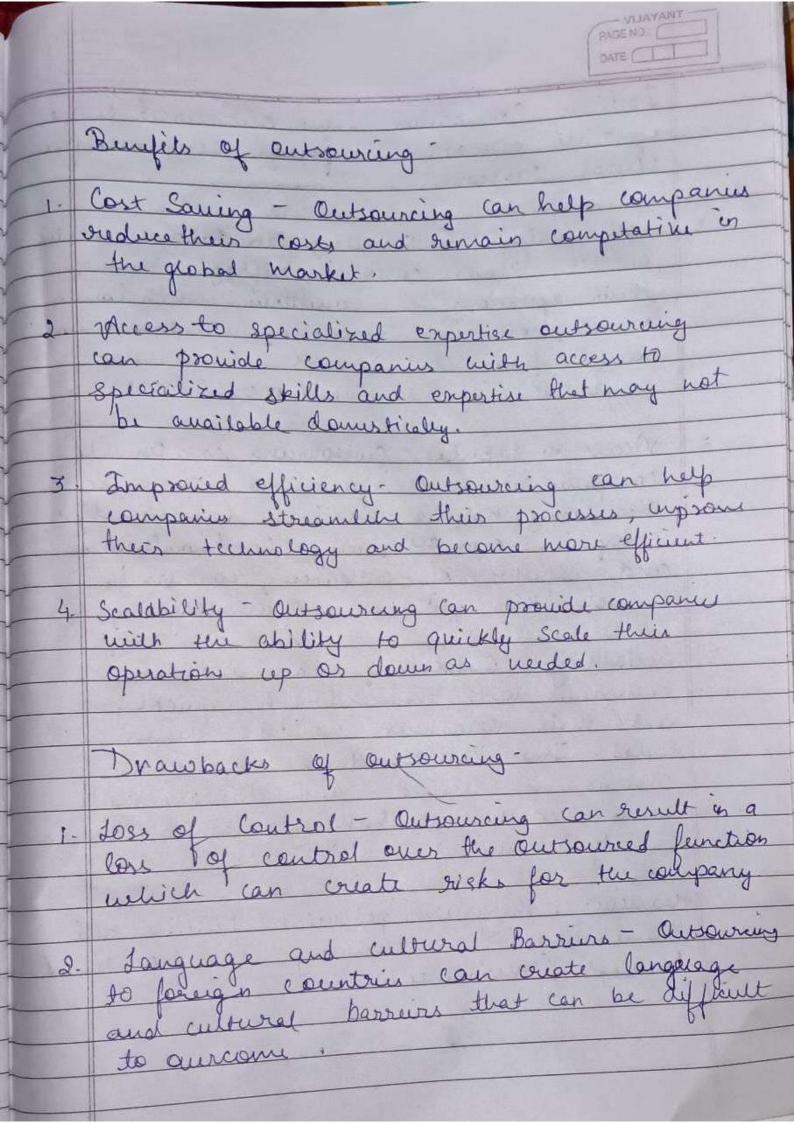
Outsparcing can include a narriety of functions such as customer services information technology, accounting, manufacturing and many others companies often outsparce to countries with lower labor lasts as specialized expertise that may not be available domestically.

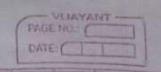
There are many benefits to global outsourcing including cost savings, access to specialized talent, increased plexibility and improved scalability. However these are also with associated with outsourcing such as language and cultural barriers, loss of control over the outsourced function, and potential security with.

PAGE NO. ouvall, globel outsouring can be an effective strategy for companies looking costs and improve efficiency, but it require careful. planning and management to ensure success.

PAGENO: Three Indians Companies that have outsourced their operations to a foreign company Inforgs - Indians multinational IT Services company that provides consulting digital scruices. The company has outsourced some of its Some of its operations to & viccenture a global management consulting and professional Services firm based in Ireland 2. heipro - heipro is another Indian multinational IT Services company that provides IT consulting, business process scruices. The company has autopurced some of its operations to capquining a french control of its operations to capquining and consulting multivational professional services and consulting Tata Consultancy Services (TCS) TCS is an Indian multinational IT services and Consulting Company. It is one of the largest IT struces companies in the world The company has outsourced some of its operations to IBM, an American multinational tecnologiest and consulting corporation.

have outsourced some to foreign companies for of these operations seural reasons. 1. Cost Sawings - Outourcing can help companies reduce labour costs by shifting some of their operations to countries with lower labour costs. By outsourcing companies can benefit from cost Savings and runain competitive in the global market place. 2. Access to Experters - Outsouring can provide companies access to specialized expertise that may not be available domestically. Companies can se severage the knowledge and expertise of outsourcing partners to improve their processes and technologues 3. Schability - Outsouring can provide companies with the ability to quickly scale their operations up or or down ou nuded. This can help them respond to changes is demand and bremain agile in a constantly changing husiness emironment. transpacks of outsourcing in a globalized business Conversament.





3. Security Disks - Outsouscing can create scurity crisks as sensitive information may be shared with third - party lenders-

4. Patential quality issues - Outsourcing can lead to potential quality issues if the outsourcing partner does not have the same standards as the company.

There are also pontential drambacks Such as loss of control, language and Cultural parriers, security risks and potential quality ussus.

DATE Outsouring can have a significant unpact On a companys profitability customer Satisfaction and employed satisfaction both positive and Negative, J. Profitability - Oursouring can have a positive reducing costs and increasing efficiency.

Outsourcing can help companies some money con labour losts, reduce ourhead expenses, and increase Productivity. However, outsourcing Can also lead to unexpected expense such as ligal fees, and the quelity of work from which can lead to losses for the company. 2 Customus Satispection - Outsourcing can have both positive and negotive impacts on Customers Satisfaction. If westomers outsouring leads to improved quaity, faster delivery times, and have personalized services, it Dutse can have a positive impact. However if outsourcing leads to language and. cultural barriers custoniers service issues a regative impact on customer satisfaction. 3. Employees satisfaction - Outsourcing can have a négative impact on employer satisfaction as let can lead to layoff, reduced job semaining

This can lead to decreased morale, motivation and productivity. However Out sourcing can also create hew opportunities for employees such as the obility to mork on new projects or acquire new skills which can lead to increased job satisfactions Overall the unpart of outsourcing an a company? Profitability customer satisfaction and employed satisfaction will depend on several factors including outsourcing strategy, the outsourcing partners and management of outsourcing relationship. It is important for companies to carefully consider these factors before deciding to outsource their operations to foreign companies. Ourpains must also ensure that they have effective communication and management processes in place to mitigate potential sisks and maximize the benefits of outsourcing.