Steps:

- 1. Double check for syntax errors.
 - a. Make sure all opening tags are closed.
 - b. Make sure all text is properly indented.
- 2. Send us your entire project code.
 - a. Slack the #homework channel
 - i. Compress (zip) the entire project folder you're having trouble with.
 - ii. Upload zip to Slack.
- 3. Include question with:
 - a. Detailed description of the problem and how it came about.
 - i. Is the problem with content not showing up (likely HTML)?
 - ii. Is it a problem with the way things look (likely CSS)?
 - iii. What were you doing when it appeared?
 - b. Suspect line number and filename

Good examples:

- I'm trying to add the text 'My Resume' in a <h1> tag, but it's not appearing. I think the error is on line 20 in 'index.html'. I've attached my zipped project.
- I'm trying to make the text color blue, but it's black. I added CSS on line 50 in "main.css", but I'm not sure why the color isn't changing. I've attached my zipped project.

Bad examples:

(none of these provide the entire zipped project and a sufficient description of the problem)

- My code isn't working. How do I get it look like this attached screenshot?
- Everything is broken and I'm not sure why. Can you help? Here's my HTML file.
- Here's a screenshot of my HTML. I'm not sure what's wrong.