



Step 9: CALL

What does it entail

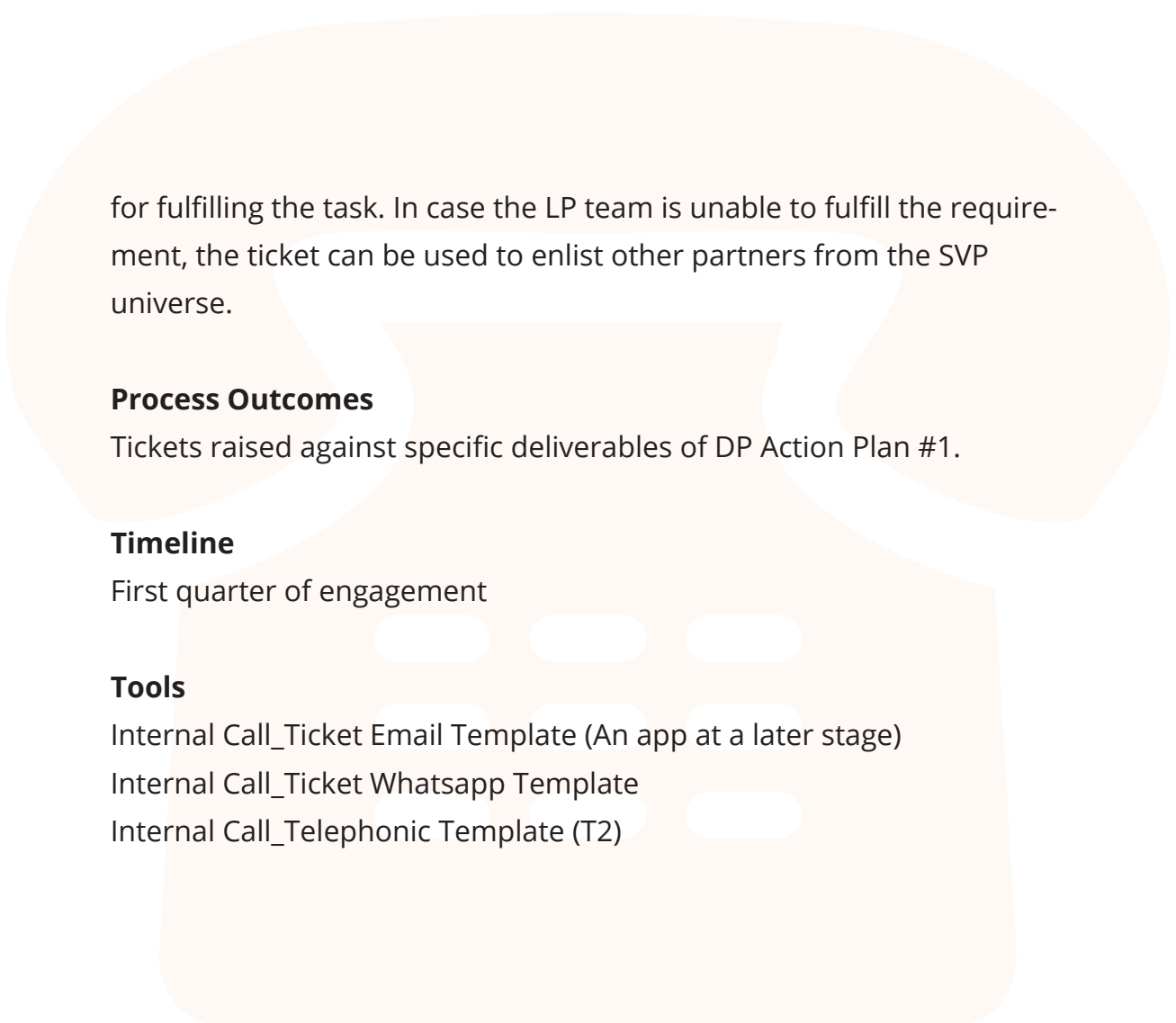
Specific Asks are drawn from the Action Plan#1 and a ticket in the form of an emailer is raised and sent to all partners within the SVP ecosystem. It needs to be followed with a call to specific partner with the requisite expertise as noted in the database.

Who does it involve

The LP team could reach out to the MJM node to raise the ticket.

How do we do it

The Lead Partner Team draws from the Action Plan#1 and internally raises tickets on specific deliverables. Specific deliverables should be documented with use of a ticket that will help measure the number of specific asks, both raised and later resolved by SVP. This implies, LP team who maybe able to fulfill the DP asks by themselves, should also raise a ticket and confirm the name of the LP who takes responsibility



for fulfilling the task. In case the LP team is unable to fulfill the requirement, the ticket can be used to enlist other partners from the SVP universe.

Process Outcomes

Tickets raised against specific deliverables of DP Action Plan #1.

Timeline

First quarter of engagement

Tools

Internal Call_Ticket Email Template (An app at a later stage)

Internal Call_Ticket Whatsapp Template

Internal Call_Telephonic Template (T2)