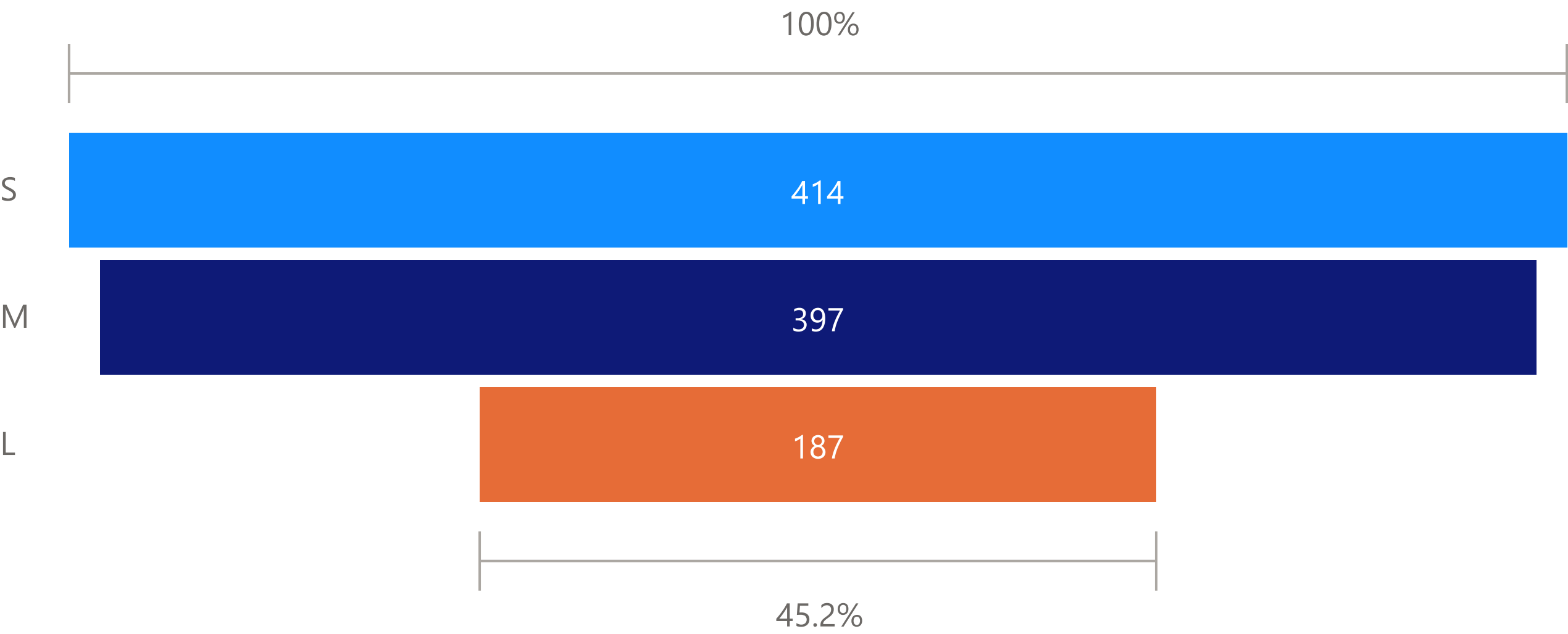
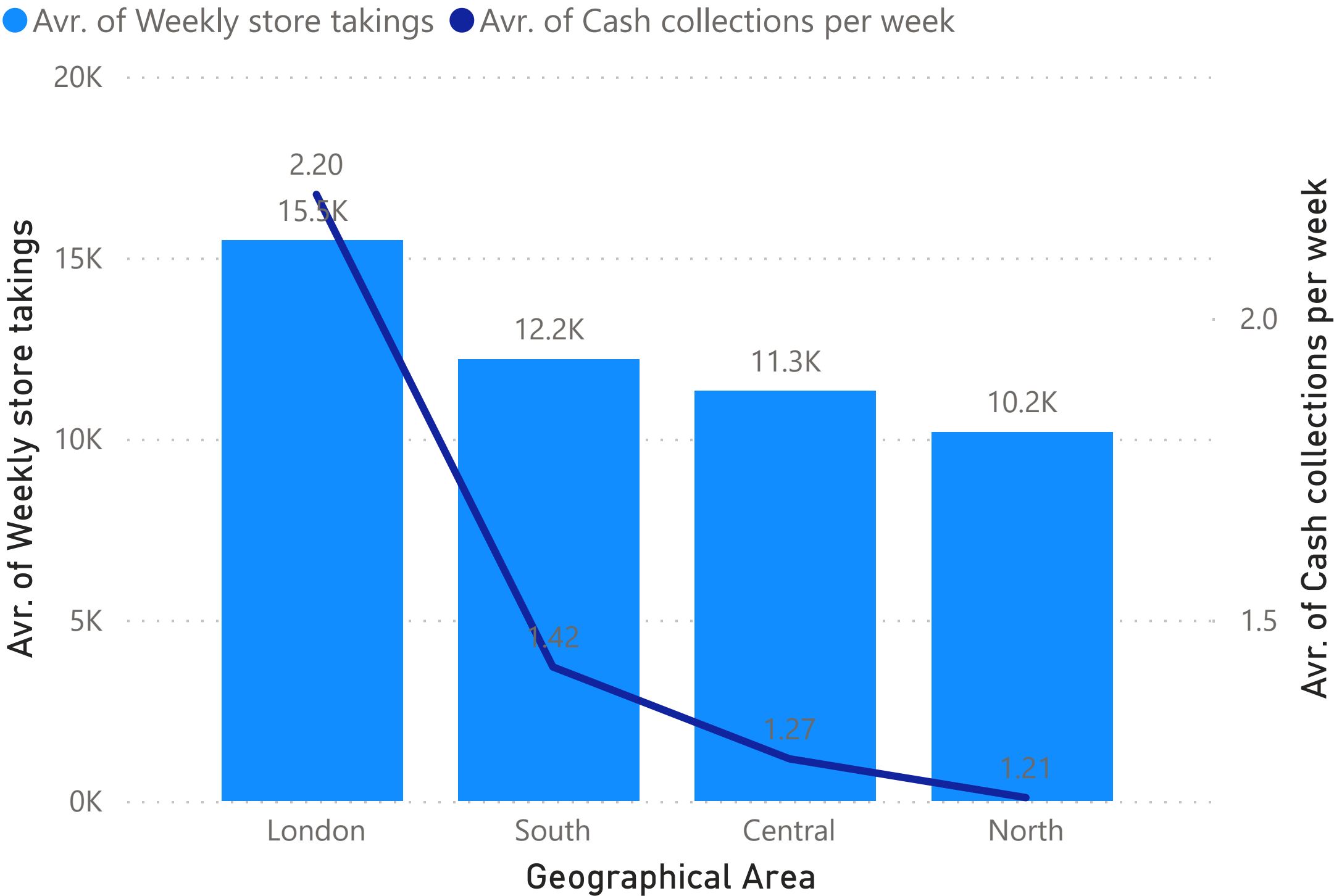


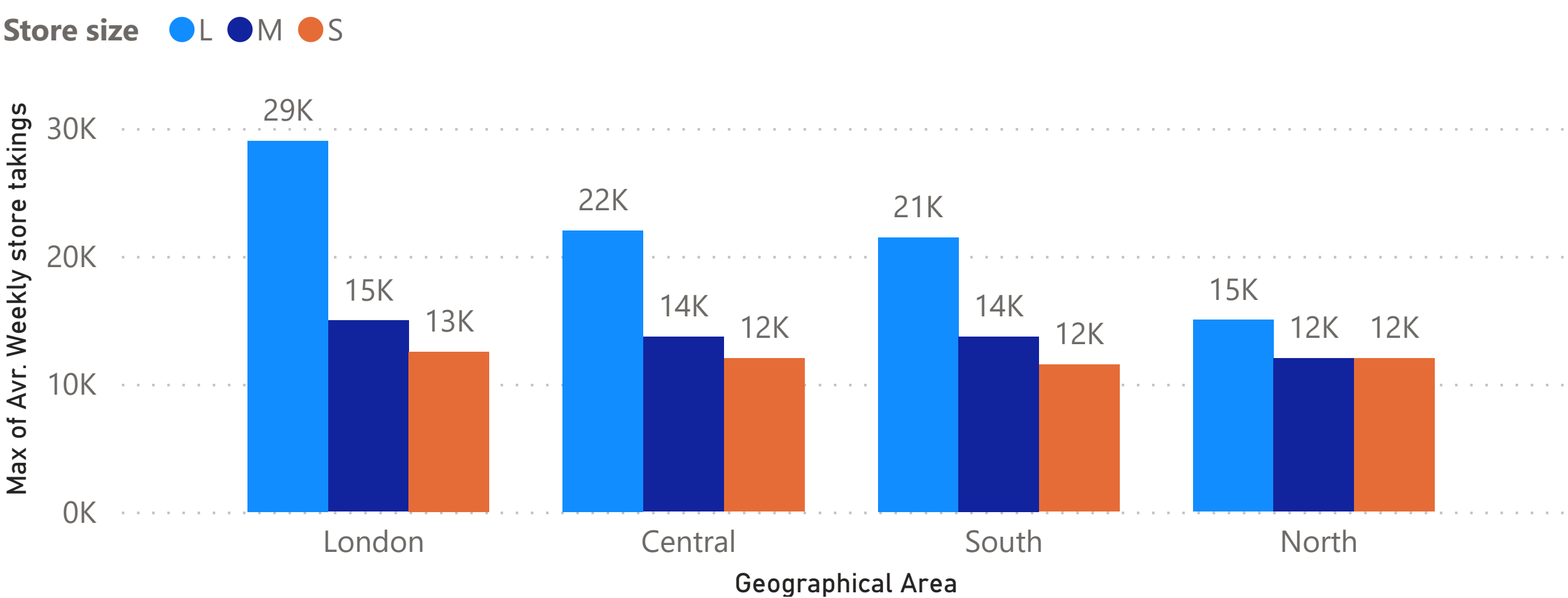
Count of Store size by Store size



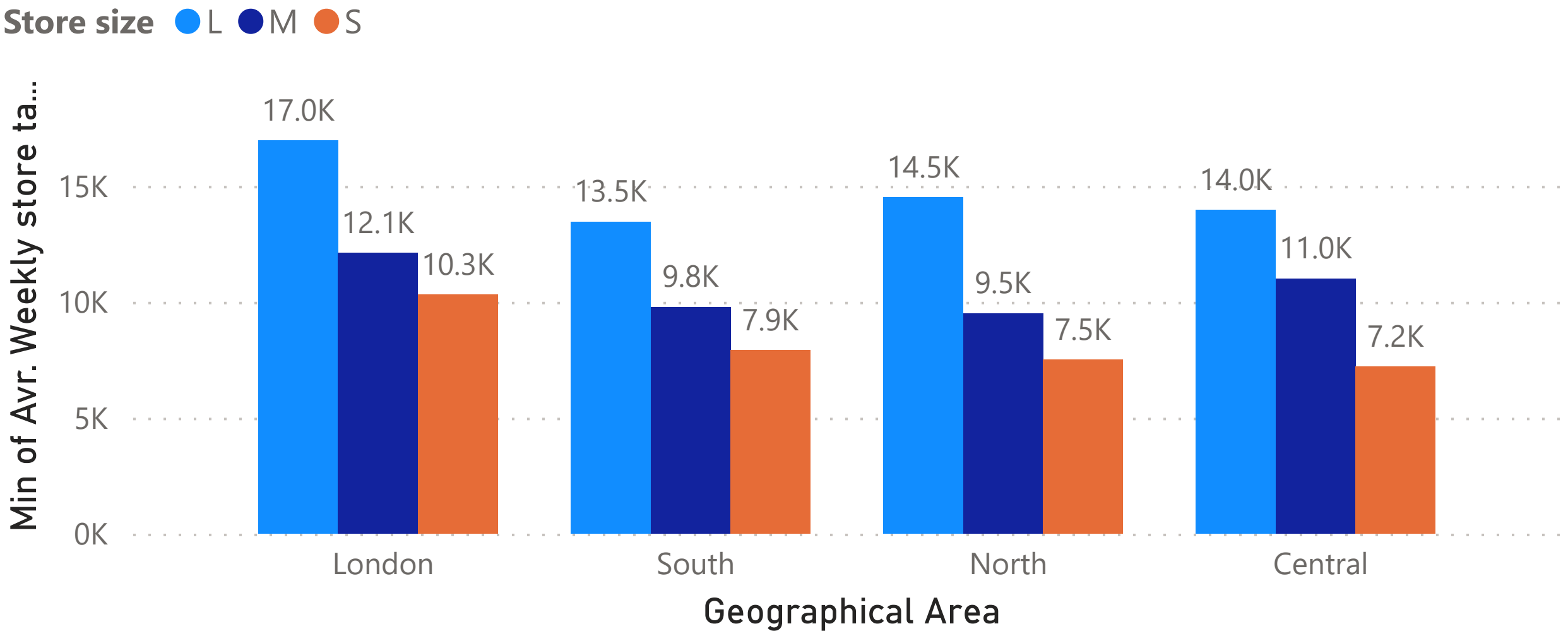
Avr. of Weekly store takings and Avr. of Cash collections per week by Geographical Area



Max of Avr. Weekly store takings by Geographical Area and Store size

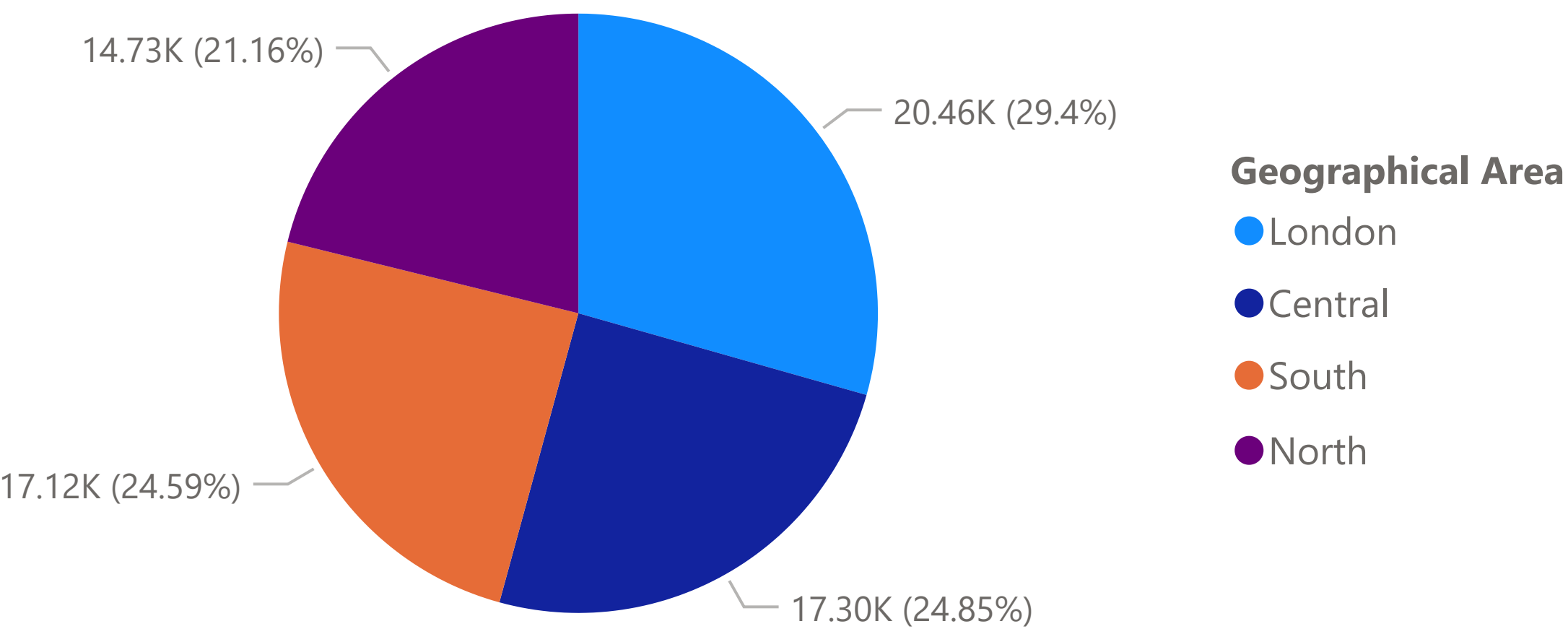


Min of Avr. Weekly store takings by Geographical Area and Store size

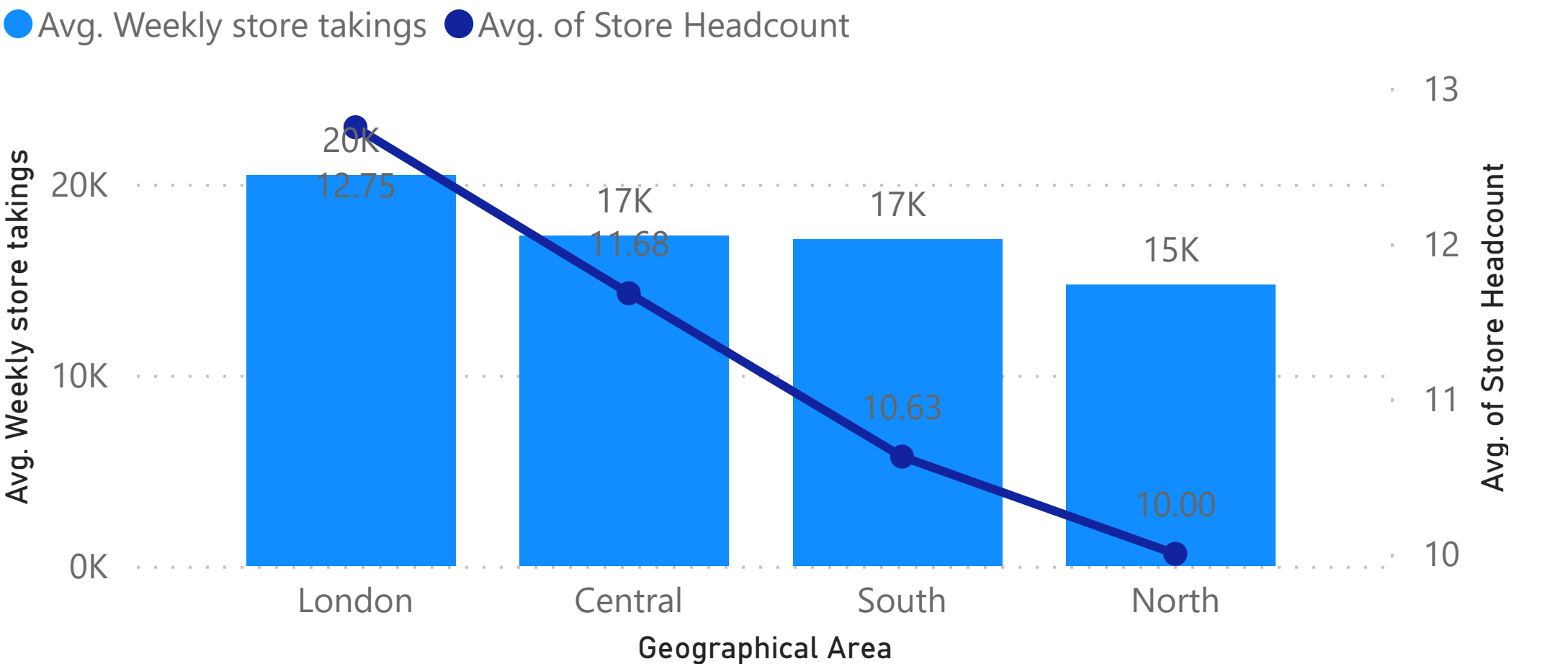


Geographical Area	L	M	S	Total
Central	25	26	164	215
London	16	13	15	44
North	4	22	47	73
South	142	336	188	666
Total	187	397	414	998

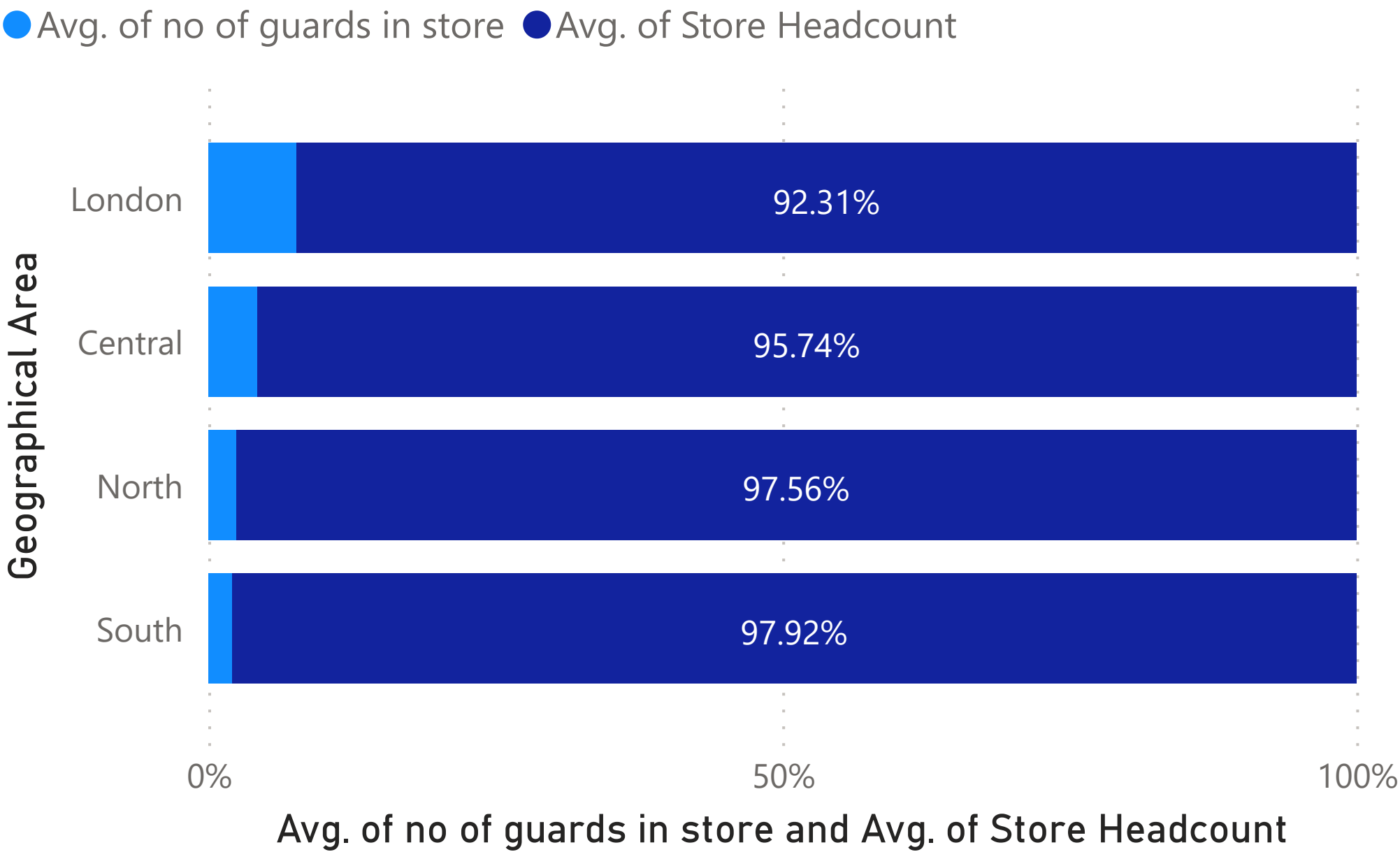
Average of Weekly store takings by Geographical Area



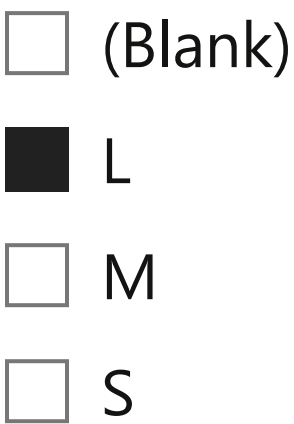
Avg. Weekly store takings and Avg. of Store Headcount by Geographical Area



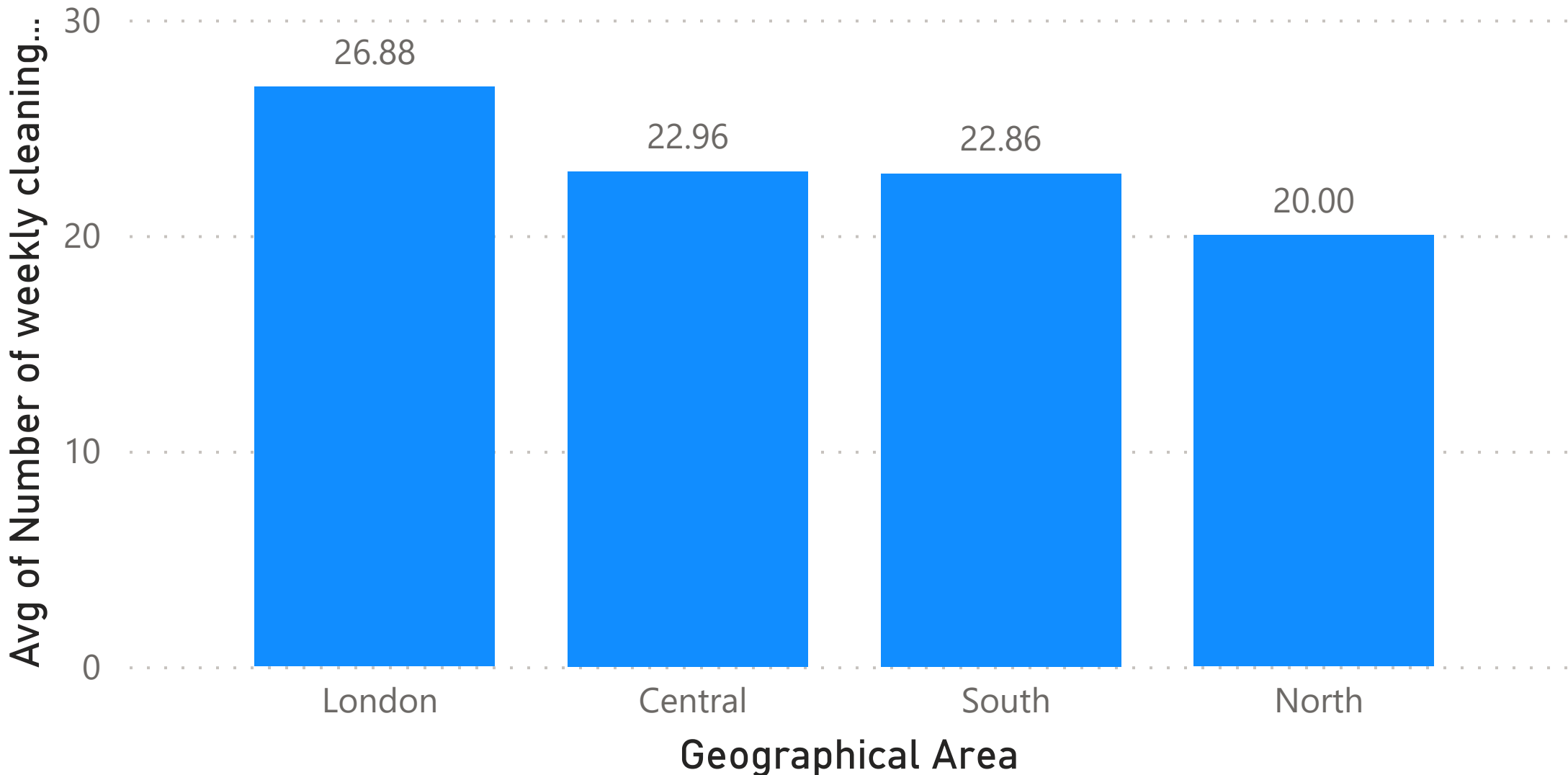
Avg. of no of guards in store and Avg. of Store Headcount by Geographical Area



Store size S/M/L

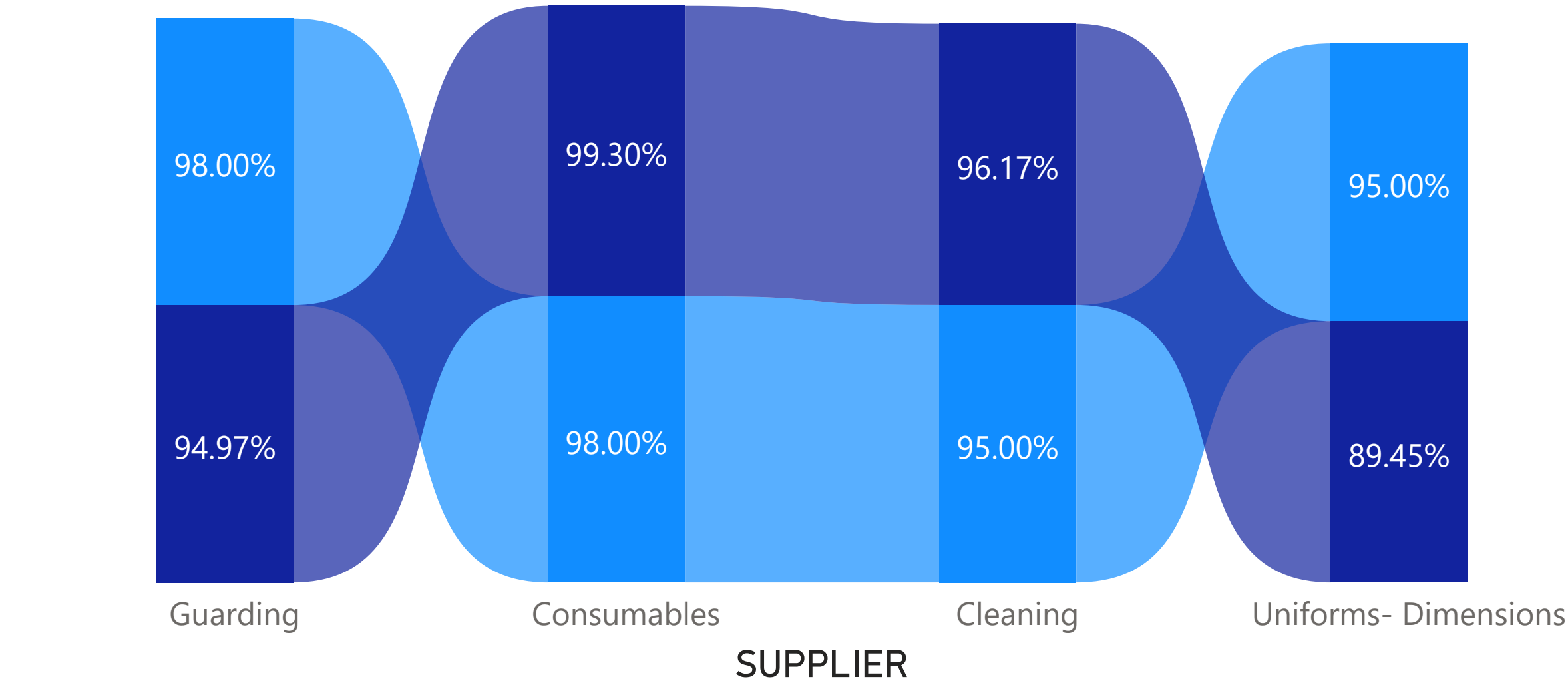


Avg of Number of weekly cleaning hours in store by Geographical Area

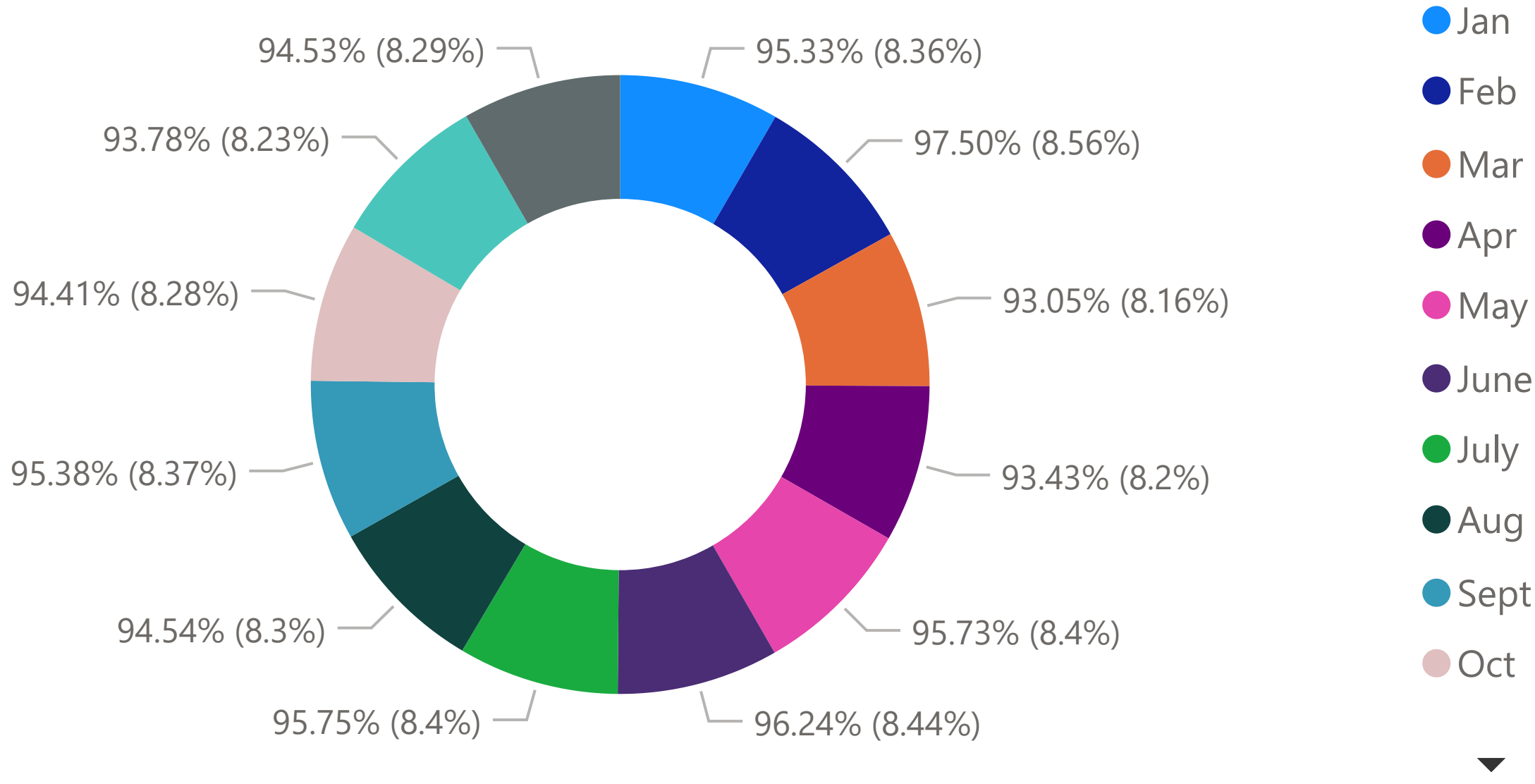


SLA and Yearly Average by SUPPLIER

SLA Yearly Average

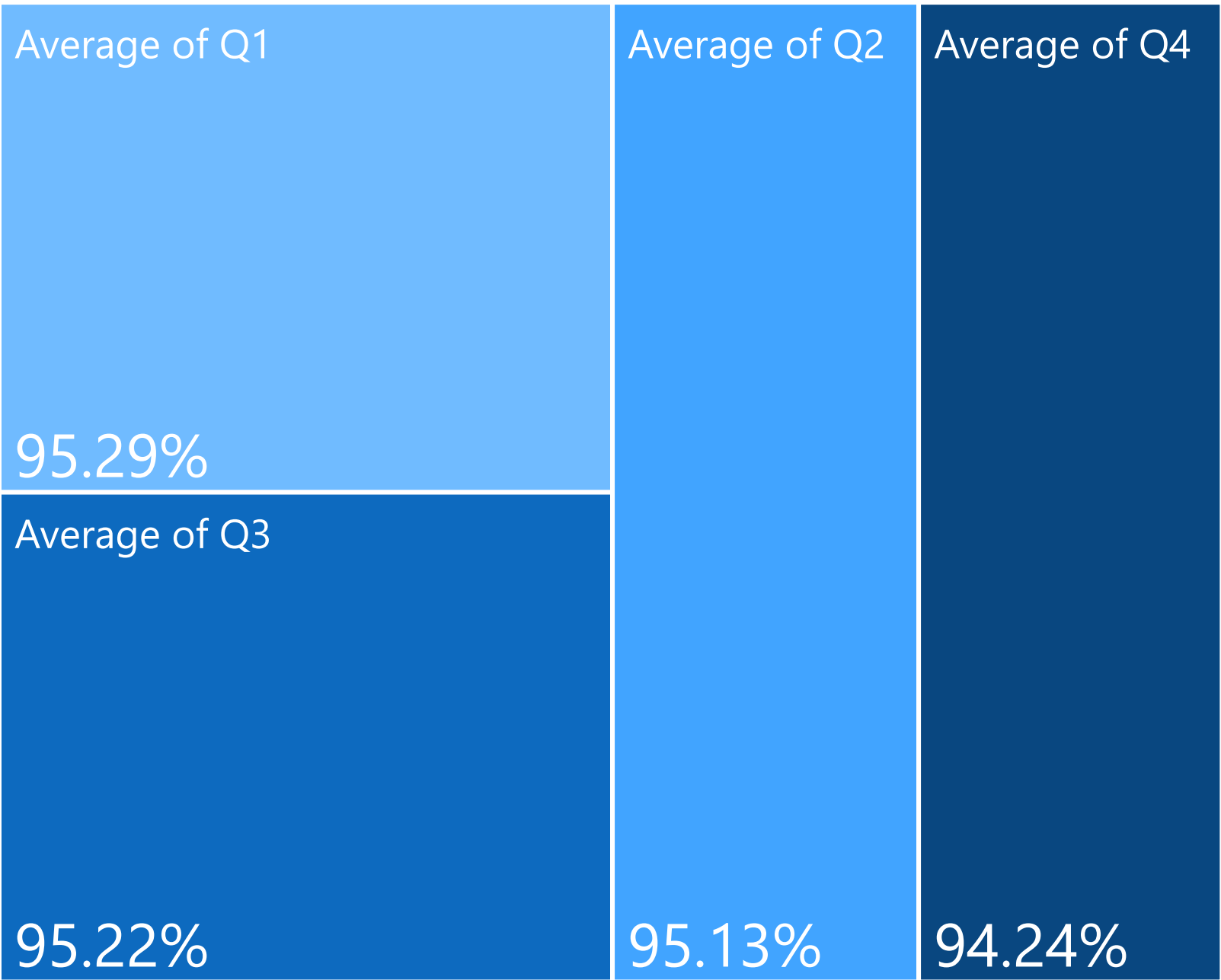


Jan, Feb, Mar, Apr, May, June, July, Aug, Sept, Oct, Nov and Dec



- SUPPLIER
- ☐ Cleaning
  - ☐ Guarding
  - ☐ Uniforms- Dimensions
  - ☐ Consumables

Average of Q1, Average of Q2, Average of Q3 and Average of Q4



**Overall Supplier Performance:** The yearly average for each supplier's SLA compliance:

- Consumables: 99.3%
- Uniforms- Dimensions: 89.5%
- Guarding: 95.0%
- Cleaning: 96.2%

**Comparative Analysis:**

- Consumables consistently had the highest SLA compliance throughout the year, indicating reliable performance.
- Guarding and Cleaning also maintained reasonably good SLA compliance, with some variability.
- Uniforms- Dimensions had the lowest yearly average SLA compliance, suggesting the need for improvement.

**Monthly Performance Analysis:**

- Consumables maintained high SLA compliance with minor fluctuations over the year, peaking in August.
- Uniforms- Dimensions had significant variations, with the lowest SLA compliance in August, indicating a performance dip.
- Guarding showed some monthly fluctuations but generally met the SLA target, except for March and April.
- Cleaning consistently met the SLA target with slight variations.

**Critical KPIs and Improvement Areas:**

- Uniforms- Dimensions is the KPI with the lowest performance, which needs significant improvement to consistently meet the SLA target.

**Challenges in August:**

- All suppliers struggled in August, with lower SLA compliance. Investigation is needed to understand the reasons behind this decline in performance.

**Supplier Relationship Management:**

- Engage with suppliers to discuss SLA compliance data and work collaboratively to improve performance, particularly for Uniforms- Dimensions.
- Evaluate whether the current SLAs are realistic and feasible for each supplier. Discuss possible adjustments or renegotiations, especially for Uniforms- Dimensions.