

Swaleha

Full-stack Developer (3+ yr exp)

Location: Ottawa, ON, Canada

Portfolio | [LinkedIn](#) | [GitHub](#) | [Website](#)

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PROFESSIONAL SUMMARY

Full Stack Developer with over 3 years of experience in designing and delivering scalable, secure applications using React, .NET, SQL Server, MongoDB, and Azure DevOps. Proven success in Agile environments with a strong commitment to clean code, collaboration, and timely delivery.

TECHNICAL SKILLS

Frontend	: React, JavaScript, TypeScript, HTML, CSS, AJAX, Bootstrap, Redux, JSON
Backend	: Node.js, C#, RESTful API, Azure DevOps, CI/CD, SQL, MongoDB, MySQL, AWS
Cloud/DevOps	: Azure, Docker, CI/CD Pipelines, Netlify, Vercel
Tools	: GitHub, JIRA, Asana, Figma, TFVC
Soft Skills	: Communication, Teamwork, Problem Solving, Attention to Detail, Client-Focused

EXPERIENCE

Customer Service Associate <i>Contract Part-time Role(Wendy)</i>	May 2025 – Present <i>Onsite, Canada</i>
<ul style="list-style-type: none">• Provided responsive and empathetic support to diverse customers, resolving inquiries and issues efficiently via phone, email, and chat.• Maintained accurate records of interactions using CRM tools, ensuring a consistent and high-quality customer experience.• Demonstrated strong communication and multitasking skills in fast-paced environments, consistently meeting or exceeding service targets.	
Full Stack Developer <i>Professional Development and Freelance Work</i>	Nov 2024 – Present <i>Remote, Canada</i>
<ul style="list-style-type: none">• Completed certifications in C# and TypeScript, with plans to pursue additional advanced training to further enhance technical proficiency.	
Full Stack Developer <i>Encubate Tech Pvt Ltd (FLEXC)</i>	Oct 2021 – Oct 2024 <i>Remote, India</i>
<ul style="list-style-type: none">• Engineered full-stack features for FLEXC’s recruitment platform, reducing onboarding time by 80% using ReactJS, .NET, and SQL Server.• Designed secure REST APIs and contributed to CI/CD automation via Docker and Azure DevOps.• Participated in Agile sprints, handled client demos, and supported deployment pipelines.	
Client: John Finch Computers Limited (UK)	Remote
<ul style="list-style-type: none">• Delivered secure web applications with .NET, Angular, and SQL Server for business workflow automation.• Integrated REST APIs and optimized SQL queries to enhance performance.	
Client: Inforica (Canada)	Remote
<ul style="list-style-type: none">• Contributed to enterprise-grade systems using .NET, MongoDB, and Azure-based solutions.• Collaborated with multi-functional teams to implement scalable, cloud-ready modules.	

EDUCATION

Graphic Era University <i>B.Tech Computer Science (GPA: 3.7)</i>	Dehradun, India 2017 – 2021
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CERTIFICATIONS

- Microsoft C# Programming – Completed in 2024
- Advanced TypeScript – Udemy, 2024

PROJECTS

Portfolio Website

2024

React, JavaScript, Tailwind CSS

tech-swalehas-projects.vercel.app

- Designed and tested a portfolio site showcasing full stack and QA-related projects..

Constructify Web App

2023

React, Node.js, MongoDB

constructifydev.netlify.app

- Built and QA-tested a construction dashboard with authentication and CRUD flows.

HONORS AND AWARDS

- **State Topper in High School** — Honored by the Governor of Uttarakhand, **Dr. Krishna Kant Paul**, for securing the highest marks in the state.