

# Assessment Stage

Ranjivay Singh • EMP0012 • Senior Product Designer • User Experience



Job Competencies	Role Specific Competencies	KRAs Vs Goals	Objectives	Custom Questions	Potential Rating
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### Rating Details

Overall appraisal summary and mapped rating details for the assessment stage.

Weightage: 100

Score: 4.72

Label: Exceeds Expectations

Manual Rating: 4.8

Mapped Score: 94

Mapped Label: Outstanding

★ 4.7

### Manage Relationships

Weightage: 80

Expected: 4.5

★ 5.0

Core

Behavioral

Builds and nurtures strong cross-functional relationships. Facilitates collaboration and constructive feedback loops.

#### Behaviors

- Embrace continual improvement
- Partner with stakeholders
- Communicate with clarity and empathy

James Major • Developer • User Comment

Progress: On Track

Status: Open

★ 4.8

Consistently supports the team and unblocks dependencies.

Millard Atkins • Reporting Manager • RM Comment

Updated Value: +10%

★ 5.0

Demonstrates leadership in cross-team initiatives.

### Skill Proficiency Level

Weightage: 50

Expected: 4.5

★ 4.6

Technical

UI/UX

Shows expertise in interaction design systems and prototyping workflows.

Ava Collins • Peer • Peer Feedback

Status: Acknowledged

★ 4.5

Leads complex design reviews with actionable outcomes.

### Job Competencies Review

★ 4.7

Strong

Excellent execution of core competencies and consistent peer collaboration.

• End of Job Competencies •

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Job Competencies

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KRAs Vs Goals

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Potential Rating

Drive Performance Excellence

Weightage: 60

Expected: 4.5

★ 4.5

Delivery

Ownership

Drives outcomes with clear prioritization and risk management.

James Major • Developer • User Comment

Progress: On Track

★ 4.6

Met all sprint goals ahead of schedule.

Innovate for Success

Weightage: 50

Expected: 4.5

★ 5.0

Innovation

Design

Introduces experimentation frameworks and advocates for rapid prototyping.

Millard Atkins • Reporting Manager • RM Comment

Updated Value: +5%

★ 5.0

Piloted a new design token strategy that improved efficiency.

Role Competencies Review

★ 4.8

Exceeds

Strong role alignment and innovation culture contribution.

• End of Role Specific Competencies •

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Potential Rating

Enhancing Customer Satisfaction and Loyalty

Weightage: 50Expected: 4.5★ 5.0

Implement a comprehensive customer feedback system and achieve a 90% participation rate to gather valuable insights.

Ranvijay Singh • Self • Self Comment

Progress: On TrackStatus: Open★ 4.7

Launched survey and reached 75% participation in the pilot.

1 KRA 1: Customer Experience

Q1 FY24KPI: CSAT >= 4.5ServiceCustomerWeightage: 40HighIn Progress★ 4.672%

Improve end-to-end customer touchpoints.

QA Reviewer • QA • Observation

Status: Seen★ 4.3

NPS trending upward.

1 Goal 1.1: Feedback System

JanKPI: Response Rate >= 90%Weightage: 20HighOn Track★ 4.568%

Deploy multi-channel feedback.

1 Sub Goal 1.1.1: Channels

Week 2KPI: 3 Channels LiveWeightage: 10HighOn Track★ 4.780%

Web, Email, In-App.

1 Objective 1.1.1.1: In-App Widget

ThuKPI: Widget CTR >= 8%Weightage: 5Low★ 4.9100%

Shipped

Shipped v1 with A/B test.

PM • Product Manager • Note

Updated Value: +9.2%★ 5.0

Saw 9.2% CTR.

2 KRA 2: Operational Efficiency

Q1 FY24KPI: Cycle Time -15%ProcessEfficiencyWeightage: 30Low★ 4.240%

In Progress

Reduce cycle time via automation.



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**Security Hardened Release**

Weightage: 30

Expected: 4

★ 4.2

Quarterly

Security

Complete SOC2 Type II remediation and ship hardened baseline.

**SecOps • Security • Review**

Status: Approved

★ 4.2

No critical findings remaining.

**Objectives Review**

★ 4.4

Meets

Objectives tracked with clear compliance outcomes.

• End of Objectives •

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## Team Health

Weightage: 10   Expected: 4   ★ 4.3

Run team health checks and retrospectives bi-weekly.

**Scrum Master • Coach • Coach Note**

Progress: Improving   ★ 4.0

Participation improved after switching to anonymous mode.

• End of Custom Questions •

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### Leadership Readiness

Weightage: 20

Expected: 4

★ 4.5

Potential

Growth

Mentors juniors and leads small initiatives.

Director • Leadership • Calibration

Status: Calibrated

★ 4.5

Shows promise in people leadership.

• End of Potential Rating •