# **Investigation: Availability > 100%**



#### #ask-dev-sre thread

- Investigating missing data in the range of Mon Sept 16th 7am ET -> Tues Sept 17th 4am ET
  - o (Sep 16, 06:00 am Sep 17, 5:00 am) has ears

## Timeseries Component Metrics: Success and Valid: Other Path Availability - "1d"

1d Sep 16 - Sep 17



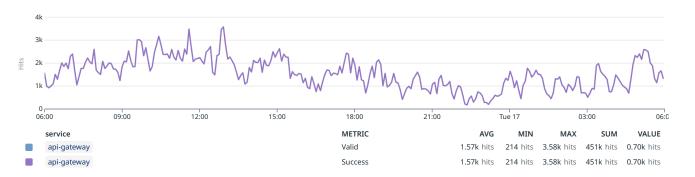
## MISSING DATA Timeseries Component Metrics: Success and Valid: Other Path Availability - "1d"

1d Sep 16 - Sep 17

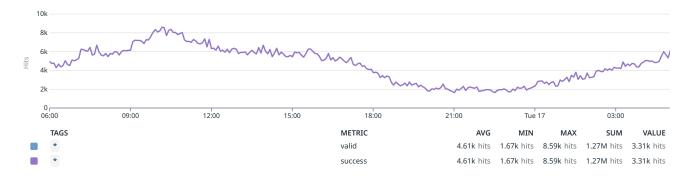


## MISSING DATA WORKAROUND Success and Valid: Other Path Availability - "1d"

1d Sep 16 - Sep 17

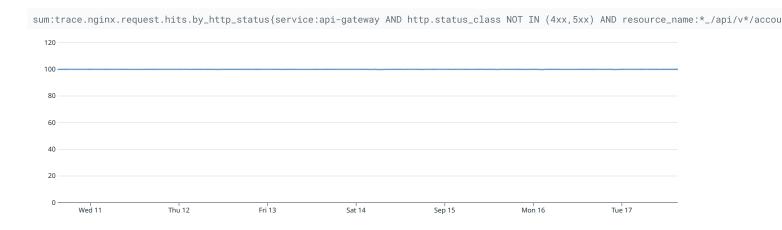


# Missing Default Zero Timeseries Component Metrics: Cloud IDE Availability



## Latest Version: Cloud IDE Availability



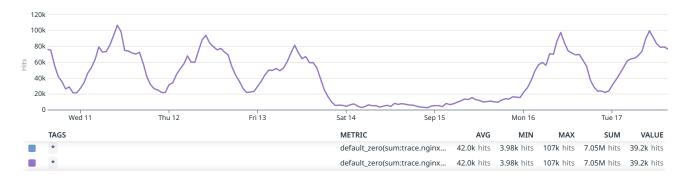


 $sum: trace.nginx.request. hits.by\_http\_status \{ service: api-gateway \ AND \ http\_status\_class \ NOT \ IN \ (4xx,5xx) \ AND \ resource\_name: *\_/api/v*/accountry api-gateway \ AND \ http\_status\_class \ NOT \ IN \ (4xx,5xx) \ AND \ resource\_name: *\_/api/v*/accountry api-gateway \ AND \ http\_status\_class \ NOT \ IN \ (4xx,5xx) \ AND \ resource\_name: *\_/api/v*/accountry api-gateway \ AND \ http\_status\_class \ NOT \ IN \ (4xx,5xx) \ AND \ resource\_name: *\_/api/v*/accountry api-gateway \ AND \ http\_status\_class \ NOT \ IN \ (4xx,5xx) \ AND \ resource\_name: *\_/api/v*/accountry api-gateway \ AND \ http\_status\_class \ NOT \ IN \ (4xx,5xx) \ AND \ resource\_name: *\_/api/v*/accountry api-gateway \ AND \ resource\_name: *\_/api/v$ 



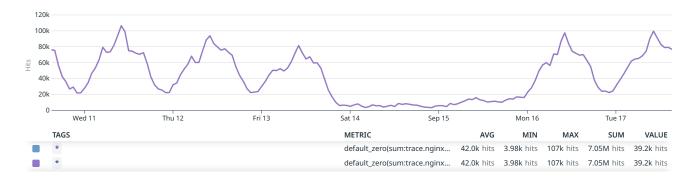
# Component query metrics - existing queries

## 1w Sep 10 - Sep 17

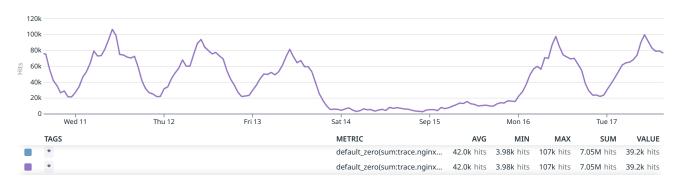


## Component query metrics - BOOL

1w Sep 10 - Sep 17



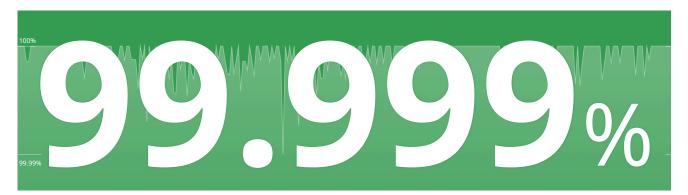
 $sum: trace.nginx.request.hits.by\_http\_status\{service:api-gateway\ AND\ http.status\_class\ NOT\ IN\ (4xx)\ AND\ resource\_name: *-/api/v*/accounts/$ 



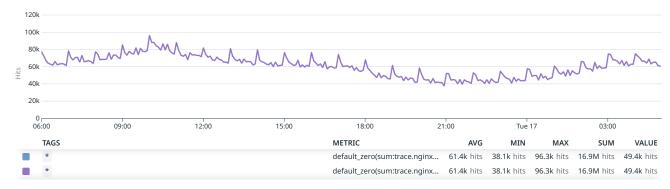
# **Admin API Availability**

7d Past 7 Days

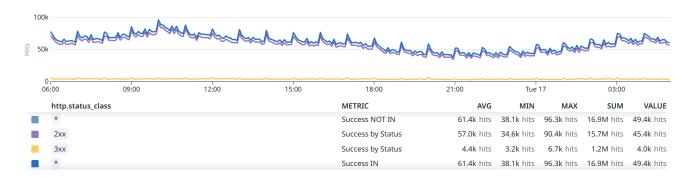




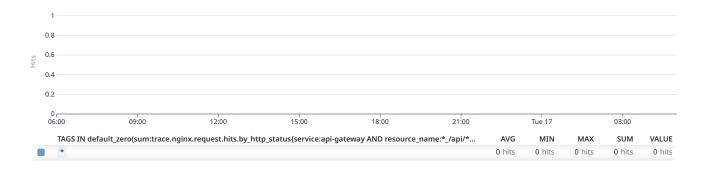
## **Admin API Availability**



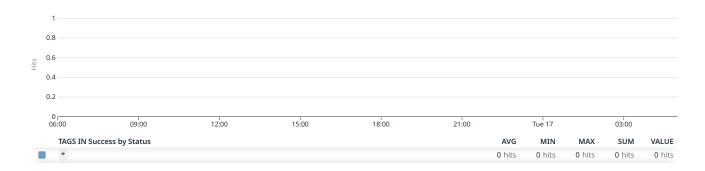
## Admin API Availability: status\_class NOT IN vs IN



# Admin API Availability: status\_class NOT IN Toplist



## Admin API Availability: status\_class EMPTY



## **Admin API Availability**

7d Past 7 Days



#### Admin API Availability

7d Past 7 Days



# Admin API Availability - ERIC DIGS IN WITH VIOLENCE

7d Past 7 Days



# 100

**Cloud CLI Availability** 

7d Past 7 Days



**Explorer Availability** 

7d Past 7 Days



**Explorer Availability** 

7d Past 7 Days

