Jio DIGITAL LIFE

Mr. Akash Gupta
217
Sikrour Sahabari Sikrour Sahabari
Asaie Molanapur Azamgarh Uttar Pradesh 223226

Jio Number	8860494584
Account Number	800074986557
Statement Date	30-Mar-2022
Statement Time	12:01:35
Security Deposit	₹ 0.00
Jio Membership :	Prime

Registered Mobile : +918860494584 | Aadhaar Number : XXXX XXXX 1826 | E-mail : aasu14it@gmail.com

Account Usage and Recharge Statement from 02-Oct-2021 to 30-Oct-2021

Refer following pages for details of charges

		Volume / Duration	Amount(₹)	Amount (₹)
1	Plan Recharges			399.00
2	Usage Charges			
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00	
	SMS	0	0.00	
	Data	0.000 GB	0.00	
	VAS	0	0.00	0.00
3	Add On Packs			181.00
4	Other Purchases			0.00
5	Credit & Adjustments			0.00

Total Usage Summary

	Total Usage	Chargeable Usage	Chargeable Amount (₹)
Voice Local			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Voice STD			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	0	0	0.00
Data	43.427 GB	0.000 GB	0.00
VAS	0	0	0.00

Recharge Option

Jio Auto Pay

Credit Card /

Set Auto Recharge through MyJio App.
Download the MyJio App from Play Store or App Store

Bank -(EBPP)

Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.

Bank - (Direct Debit)

Visit the nearest Jio store to set ACH mandate on your bank account.

Jio Self Care

My Jio & Jio.com

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Jio Store

Cash / Credit / Debit

Walk into a Jio Store and recharge by cash,
Credit card or debit card.

Reach Us

Call **199** (from a Jio number) or **1800-88-99999** (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited
GF, 1st & 2nd Floor, Solitaire, C-B, Rafi Ahmed Kidwai
Nagar, Opp.Fun Republic Mall,Gomti Nagar,
Lucknow 226010, Uttar Pradesh

PAN: AABCI6363G

Jio DIGITAL LIFE

Mr. Akash Gupta
217
Sikrour Sahabari Sikrour Sahabari
Asaie Molanapur Azamgarh Uttar Pradesh 223226

Jio Number	8860494584
Account Number	800074986557
Statement Date	30-Mar-2022
Statement Time	12:01:54
Security Deposit	₹ 0.00
Jio Membership :	Prime

Registered Mobile : +918860494584 | Aadhaar Number : XXXX XXXX 1826 | E-mail : aasu14it@gmail.com

Account Usage and Recharge Statement from 01-Nov-2021 to 30-Nov-2021

Refer following pages for details of charges

		Volume / Duration	Amount(₹)	Amount (₹)
1	Plan Recharges			399.00
2	Usage Charges			
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00	
	SMS	0	0.00	
	Data	0.000 GB	0.00	
	VAS	0	0.00	0.00
3	Add On Packs			352.00
4	Other Purchases			0.00
5	Credit & Adjustments			0.00

Total Usage Summary

	Total Usage	Chargeable Usage	Chargeable Amount (₹)
Voice Local			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Voice STD			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	0	0	0.00
Data	64.725 GB	0.000 GB	0.00
VAS	0	0	0.00

Recharge Option

Jio Auto Pay

Credit Card /

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Nagar, Opp.Fun Republic Mall,Gomti Nagar,
Lucknow 226010, Uttar Pradesh

PAN: AABCI6363G

Jio DIGITAL LIFE

Mr. Akash Gupta
217
Sikrour Sahabari Sikrour Sahabari
Asaie Molanapur Azamgarh Uttar Pradesh 223226

Jio Number	8860494584
Account Number	800074986557
Statement Date	30-Mar-2022
Statement Time	12:02:09
Security Deposit	₹ 0.00
Jio Membership :	Prime

Registered Mobile : +918860494584 | Aadhaar Number : XXXX XXXX 1826 | E-mail : aasu14it@gmail.com

Account Usage and Recharge Statement from 01-Dec-2021 to 30-Dec-2021

Refer following pages for details of charges

		Volume / Duration	Amount(₹)	Amount (₹)
1	Plan Recharges			399.00
2	Usage Charges			
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00	
	SMS	0	0.00	
	Data	0.000 GB	0.00	
	VAS	0	0.00	0.00
3	Add On Packs			241.00
4	Other Purchases			0.00
5	Credit & Adjustments			0.00

Total Usage Summary

	Total Usage	Chargeable Usage	Chargeable Amount (₹)
Voice Local			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Voice STD			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	0	0	0.00
Data	46.907 GB	0.000 GB	0.00
VAS	0	0	0.00

Recharge Option

Jio Auto Pay

Credit Card /

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Jio DIGITAL LIFE

Mr. Akash Gupta
217
Sikrour Sahabari Sikrour Sahabari
Asaie Molanapur Azamgarh Uttar Pradesh 223226

Jio Number	8860494584
Account Number	800074986557
Statement Date	30-Mar-2022
Statement Time	12:02:24
Security Deposit	₹ 0.00
Jio Membership :	Prime

Registered Mobile : +918860494584 | Aadhaar Number : XXXX XXXX 1826 | E-mail : aasu14it@gmail.com

Account Usage and Recharge Statement from 01-Jan-2022 to 30-Jan-2022

Refer following pages for details of charges

		Amount (₹)
1 Plan Recharges		399.00
2 Usage Charges		
Off-Net / Premium / ISD & IR Calling	00:00:00 / 0.00	
SMS	0 / 0.00	
Data	0.000 GB / 0.00	
VAS	0 / 0.00	0.00
3 Add On Packs		181.00
4 Other Purchases		0.00
5 Credit & Adjustments		0.00

Total Usage Summary

	Total Usage	Chargeable Usage	Chargeable Amount (₹)
Voice Local			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Voice STD			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	0	0	0.00
Data	43.303 GB	0.000 GB	0.00
VAS	0	0	0.00

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Jio DIGITAL LIFE

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Asaie Molanapur Azamgarh Uttar Pradesh 223226

Jio Number	8860494584
Account Number	800074986557
Statement Date	30-Mar-2022
Statement Time	12:02:40
Security Deposit	₹ 0.00
Jio Membership :	Prime

Registered Mobile : +918860494584 | Aadhaar Number : XXXX XXXX 1826 | E-mail : aasu14it@gmail.com

Account Usage and Recharge Statement from 01-Feb-2022 to 28-Feb-2022

Refer following pages for details of charges

		Volume / Duration	Amount(₹)	Amount (₹)
1	Plan Recharges			299.00
2	Usage Charges			
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00	
	SMS	0	0.00	
	Data	0.000 GB	0.00	
	VAS	0	0.00	0.00
3	Add On Packs			423.00
4	Other Purchases			0.00
5	Credit & Adjustments			0.00

Total Usage Summary

	Total Usage	Chargeable Usage	Chargeable Amount (₹)
Voice Local			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Voice STD			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	0	0	0.00
Data	49.459 GB	0.000 GB	0.00
VAS	0	0	0.00

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Credit Card /

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Jio DIGITAL LIFE

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Asaie Molanapur Azamgarh Uttar Pradesh India 223226

Jio Number	8860494584
Account Number	800074986557
Statement Date	30-Mar-2022
Statement Time	12:03:12
Security Deposit	₹ 0.00
Jio Membership :	Prime

Registered Mobile : +918860494584 | Aadhaar Number : XXXX XXXX 1826 | E-mail : aasu14it@gmail.com

Account Usage and Recharge Statement from 01-Mar-2022 to 30-Mar-2022

Refer following pages for details of charges

		Volume / Duration	Amount(₹)	Amount (₹)
1	Plan Recharges			419.00
2	Usage Charges			
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00	
	SMS	0	0.00	
	Data	0.000 GB	0.00	
	VAS	0	0.00	0.00
3	Add On Packs			181.00
4	Other Purchases			0.00
5	Credit & Adjustments			0.00

Total Usage Summary

	Total Usage	Chargeable Usage	Chargeable Amount (₹)
Voice Local			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Voice STD			
On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00
Off-Net(Mobile)	00:00:00	00:00:00	0.00
Premium / ISD & IR Calling	00:00:00	00:00:00	0.00
SMS	0	0	0.00
Data	52.985 GB	0.000 GB	0.00
VAS	0	0	0.00

Recharge Option

Jio Auto Pay

Credit Card /

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PAN: AABCI6363G

Your Jio Plan Details

As On Date : 30-Mar-2022

	Current Plan	Valid Till
1	Jio Prime Membership - 1. You Are Now Enrolled For Jio Prime Membership Which Is Valid For 1 Year. 2. For Postpaid, Your Chosen Plan Benefits Will Be Applied Only After Activation Of Auto Pay And Ebill. 3. Please Visit Myjio Or Jio.com For More Details.	
2	MRP 181 - Benefits: Unlimited Data (30gb High Speed Data, Thereafter Unlimited At 64kbps), No Voice/sms. Validity: 30 Days	09-APR-22
3	MRP 241 - Benefits: Unlimited Data (40gb# High Speed Data, Thereafter Unlimited At 64kbps), No Voice/sms. Validity: 30 Days	29-APR-22

Important Information

Tariff & Plans

1. There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
3. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
5. No migration fee is chargeable for changing tariff plan.
6. No charge will be levied for any service without your explicit consent.
7. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

DND (Do Not Disturb) Service

1. You can opt for Full DND if you do not wish to receive any promotional calls/SMS, To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
2. To allow promotional SMS only from selected categories, SMS 'START <preferred category no.>' to 1909.
   Categories and associated numbers are:
   1 - Banking / Insurance / Financial Products / Credit Cards; 2 - Real Estate;
   3 - Education; 4 - Health; 5 - Consumer Goods / Automobiles;
   6 - Communication / Broadcasting / Entertainment / IT; 7 -Tourism & Leisure

Charges

1. Any disagreement on charges levied should be informed within 60 failing which all charges will be considered valid.
2. Itemized statement will be charged ₹ 50 per printed copy (Itemized statement contain the details of all voice calls, SMS, VAS charges, data charges, premium rate services and roaming charges).

Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.
You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

Appellate Authority
In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.
Email: appellate.upe@jio.com, Telephone number: 1800-889-3999
Fax : 1800-889-1211 , Address: Reliance Jio Infocomm Limited The Solitaire, Opposite Fun Mall, Gomti Nagar Lucknow 226010 Uttar Pradesh
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)