

## SQS score sheet

PARTS OPERATION STANDARDS - SQS Audit Score				
Distributor name		maruti suzuki india limited	Audit date:	8/26/2019
Distributor code		8108	Audit done by:	Nutan
Location		Maruti ltd Haryana	Last date of Audit:	02/07/2020 12:00:00 AM
Distributor representatives			Last Audit by:	Amit Goyal
			Last Audit Score:	0%
			SQS Audit Score	23%

Sr	SQS Process name	Enablers(%)			Results(%)			Total
		Max Marks	Score	% Score	Max Marks	Score	% Score	
1	Service Reminder	97	50	51	0	0	0	50%
1	Service Initiation	66	40	60	0	0	0	40%
1	Work In progress ( WIP)	64	22	34	0	0	0	22%
1	Quality Inspection	40	15	37	0	0	0	15%
1	Vehicle Delivery	55	25	45	0	0	0	25%
1	Post Service Follow-up ( PSF)	53	33	62	0	0	0	33%
1	Customer Connect Programme	47	23	48	0	0	0	23%
1	Manpower Roles & Responsibilities	45	20	44	0	0	0	20%
1	Equipment Maintenance	30	10	33	0	0	0	10%
SQS Adherence level		497	238	0%	0	0	0%	82%

