

Privacy Statement

Effective Date of Privacy Statement: December 21, 2001

Most recent update **September 28, 2017.**

Exxon Mobil Corporation and its affiliated companies, ("ExxonMobil") appreciate your interest in this Mobile Application (App), and other related or linked ExxonMobil sites (Site). Your privacy is important and we want you to understand our practices with respect to gathering information from users of the App and with respect to the uses we make of that information.

Information and Uses

When someone uses this App, our servers automatically gather information that allows the servers to communicate with the users mobile device during use. We also track such information as the number of times the app is used, number of unique users, session length of each use (to track average session time across all users), which parts & functions of the app is being used, device ID, IP address (the Internet address assigned to your computer from your Internet Service Provider), domain type, user LanID, & date and time of use. We use such information only for statistical purposes that help us design and administer the App.

Privacy concerns focus on Personal Information, that is, information that could identify a specific individual such as names, addresses, e-mail addresses, and telephone numbers. If during your use of the app you provide such information to log in (some apps require this to identify user), complete an order form, enter a contest, or submit other information to us, you may provide us with Personal Information. We may collect and use that Personal Information to provide you with products or services, confirm your identity, to bill you for products and services you request, to tell you about ExxonMobil products and services which we think may be of interest to you, or to communicate with you for other purposes. For employees

and contractors, personal Information may also be used to manage and provide training and to obtain course assessments and self-assessments concerning skills and competencies from participants in order to identify and enhance training activities.

If this App requires you to login, a 3rd party data processor will also be used to identify you and confirm that you are authorized to utilize the App. The following additional information can be collected: Login ID, Email, Street, State, Postal Code, City, Country, Department, Phone, Mobile, Fax, Job Title, Preferred Language, Usage Location. The location data above will not contain your exact personal location or track your location unless expressly requested by the App. If location tracking is used in the App, after you initially authorize the tracking of your location you have the ability to uninstall the app or go to your settings to disable location tracking. This capability will only be used when it is important for the functionality in the App to work effectively. The data collected & stored will be in the US, and like the data on all apps (mentioned above), it will be used only for analytical purposes (# of logins, # of users), & to determine licensing & payment for the 3rd party service. It could also be used for investigative purposes in response to a security event.

As explained below in the section on Dissemination of Information to Third Parties, we do not distribute or sell Personal Information to third parties for the purpose of allowing them to market their products and services to you; moreover, as explained in the Opt Out/Modify Information section, we will make a reasonable effort to remove your Personal Information from our database in such a way that you will not receive future communications from us, if that is your wish. If you notify us that Personal Information previously submitted to our site is no longer accurate, we will make a reasonable effort to make appropriate corrections. To facilitate our efforts to meet your request, it would be helpful if you could let us know the context in which you provided Personal Information, e.g in connection with promotion of a specific product or service.

Information Placed on Your Device

We may store some information (commonly known as a "cookie" or a "token") on your device when you look at or use the App. This information facilitates customizing your use of the App and helps to avoid the need for you to re-enter your details (such as login credentials) every time you use it.

We may use third-party advertising technology to provide ads when you use Apps upon which we advertise. This technology will not process any information that can be used to personally identify you, that is it will not include your name, address, or other personal information.

We may use third-party authentication technology to provide authentication & authorization for the app. This technology is used to confirm you are authorized to use the app & identify you so Apps are capable of processing transactions that require your identity (access to content that needs protection, financial transactions, etc.)

Hyperlinks

This App may have links to sites that ExxonMobil does not own, control or maintain. We cannot be responsible for their privacy policies and practices and we make no representations or warranties about the privacy practices of those sites. Similarly, we cannot be responsible for the policies and practices of any site or App from which you linked to our App. We recommend that you check the privacy policy of other sites and contact the operator if you have concerns or questions.

Dissemination of Information to Third Parties

Communicating via the Internet and sending information, products, and services to you by other means necessarily involves your Personal Information passing through or being handled by third-parties, but ExxonMobil does not sell or distribute your

Personal Information to third parties for purposes of allowing them to market their products and services to you.

We employ other companies and individuals to perform functions on our behalf. Examples include identifying you when user login is required, fulfilling orders, deliveries, sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, processing credit card payments and providing customer service. They have access to Personal Information needed to perform their functions, but may not use it for other purposes.

Personal data collected by ExxonMobil may be transferred among its various divisions and affiliated companies, around the world. Such transfers may involve the transfer of Personal Information from countries within the European Economic Area to countries outside the E.E.A. By submitting data on the App, the visitor provides explicit consent to these transfers, including transborder transmission of data covered by this Privacy Statement.

Data Transfers

We may transfer the Personal Information we collect about you to countries other than the country in which the information was originally collected. Those countries may not have the same data protection laws as the country in which you initially provided the information. When we transfer your information to other countries, we will protect that information as described in this Privacy Statement.

Sensitive Information

ExxonMobil does not seek any sensitive information from users of our App, unless legally required to do so, for example, in connection with recruiting or hiring. Sensitive information includes a number of types of data relating to: race or ethnic origin, political opinions, religious or other similar beliefs, trade union membership, physical or mental health, sexual life or criminal record. We suggest that you do not

provide sensitive information of this nature. However, if you do provide such information, ExxonMobil accepts your explicit consent to use that data in the ways described in this Privacy Statement or in the ways described at the point where such information is disclosed.

Opt Out/Modify Information

You can request the removal or modification of your Personal Information by sending an e-mail to the [Data Privacy Office email](#).

We will then make a reasonable effort to accommodate your request. As previously noted, it would be helpful to let us know the context in which you provided Personal Information.

Conditions of Use, Notices and Revisions

If you choose to use our App, your use and any dispute over privacy is subject to this Privacy Statement and our General Terms of Use of our Site, including any limitations on damages, arbitration of disputes and application of law provisions. We reserve the right to change this statement at any time without notice

Contacting ExxonMobil about the content of this Privacy Statement

If you have any questions about the content of this Privacy Statement, please contact ExxonMobil's Data Privacy Office at the following address:

ExxonMobil Global Services Company
Attn: Data Privacy Office
Esso Petroleum Company, Limited
Mail Point 5A
Ermyrn Way
Leatherhead

Surrey

United Kingdom

KT22 8UX

[Data Privacy Office email](#)

When we make material changes to this Privacy Statement, we will post the changes on this page and update the revision date at the top of the Privacy Statement. We encourage you to view our Privacy Statement regularly for updates.