

User Manual

Introduction

Welcome to the **LabSky**, your one-stop platform for managing appointments with ease. Whether you need to book a new appointment, view your existing ones, or reschedule a pending appointment, our user-friendly interface has got you covered.

Key Features of the Website:

- Appointments List:** View all your appointments, check their status, download reports.
- Book Appointment:** Quickly and easily schedule a new appointment.
- Reschedule Appointment:** Modify your appointment date if necessary (only for pending appointments and future dates).
- Download Reports:** Access and download reports for completed tests.
- Test at Home:** Book home test services with just a few clicks. A professional will visit your location for the required tests.

This guide will walk you through the essential functionalities and help you make the most out of the platform.

Header Section

The header is consistent across all pages of the website and provides easy navigation. It includes the following components:

- Contact:** Displays location of lab and working days and time of lab.
- Logo:** Displays the LabSky's logo.



- Navigation Menu:**
 - Home:** Redirects to the landing page with an overview of the platform.
 - About :** Provides details about the lab and its achievements. It also gives introduction of lab team from CEO to lab assistants.
 - Services:** It provides information about different tests provided by LabSky. It also provides option for inquiries for different services.
 - Contact:** Opens a page where users can submit queries or find contact information like phone number, email, exact lab location through google map.
 - User Dashboard:** Opens dashboard for users where users can see there booked appointments (if already booked). Provides option to reschedule appointment and download report of test(if test is conducted and report is uploaded by admin). Also provides option to book new appointment.
 - Admin Dashboard:** Opens dashboard for admin where admin can view appointments of users, update their status, upload report (after completion of test). Also can view

user queries and soft delete them (after resolving).

- **User Profile/Authentication:**

- **Login/Register:** Options to log in or create an account (visible if the user is not logged in).
- **Logout:** Option to log out of the account (visible if the user is logged in).

Footer Section

The footer is present on all pages and contains essential contact information:

- **Contact Details:** Provides phone number, email address, address of LabSky.
- **Social Media Links:** Provides links of social media pages of LabSky.



By combining the header, footer, and interactive pages, this website ensures a seamless and user-friendly experience, guiding users from booking an appointment to downloading reports effortlessly.

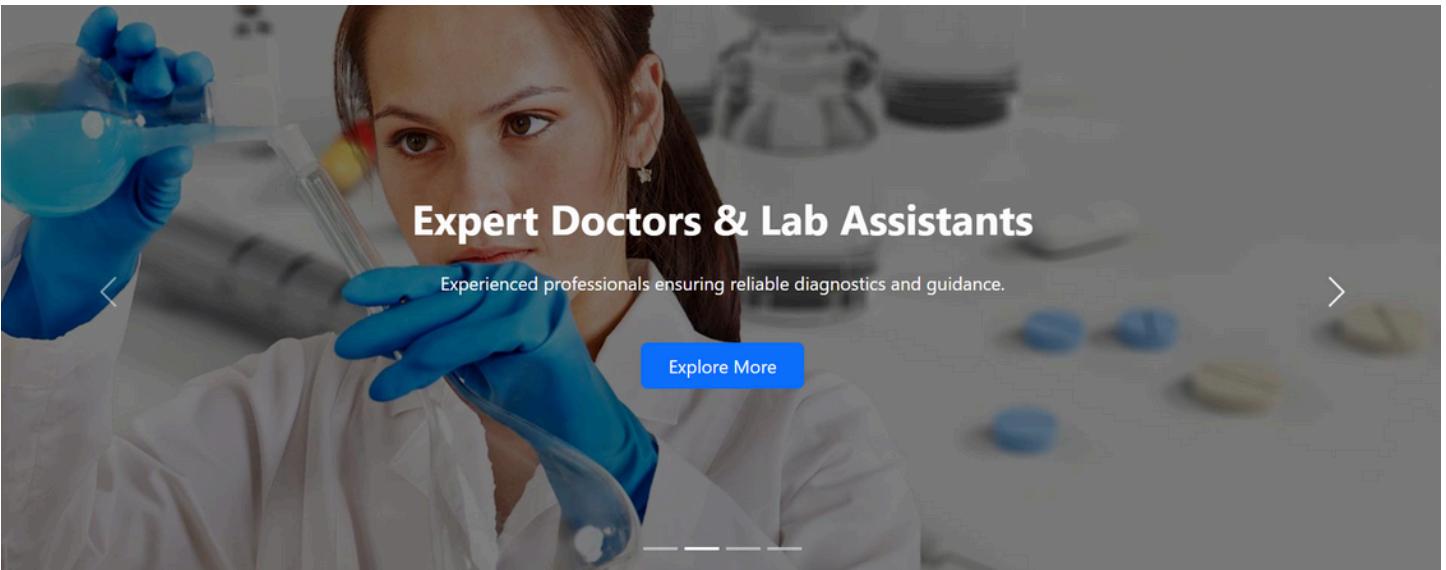
Pages Overview

1. Home Page

Overview: The Home Page serves as the platform's introduction, showcasing its features, capabilities, and value propositions in a visually engaging manner.

- **Banner Section:**

- Displays an eye-catching banner introducing the platform.
- Highlights key features such as expert doctors, home service, and report management.



Expert Doctors & Lab Assistants

Experienced professionals ensuring reliable diagnostics and guidance.

[Explore More](#)

- **Services Section:**

- Provides some services offered by LabSky.
 - Services with their description and option for inquiry.
 - Option to explore more services from services page.
 - Option to book appointment.

Services:



Pathology Testing

Analyzes tissues, cells, and fluids to diagnose diseases and conditions. It includes a wide range of diagnostic and monitoring tests.

[Inquiry »](#)



Microbiology Tests

Identifies bacteria, viruses, and fungi in body samples like blood or sputum. It helps diagnose infections and guides treatment.

[Inquiry »](#)



Biochemistry Tests

Examines chemical processes in the body through blood and urine samples. Commonly measures glucose, cholesterol, enzymes, etc.

[Inquiry »](#)



Histopathology Tests

Microscopic examination of tissues obtained from biopsies or surgeries. It helps detect cancer and other tissue abnormalities.

[Inquiry »](#)

[More Services](#)

[Book Appointment](#)

- **Core Features Section:**

- Provides details about the lab's main strengths:
 - Accuracy in test results.
 - State-of-the-art lab equipment.
 - Advanced microscopy techniques.

The Best Medical Test & Laboratory Solution

At Labsky, we offer the best in medical testing and laboratory solutions, combining advanced technology with expert care to deliver accurate, reliable results. Our state-of-the-art facilities and dedicated team ensure that you receive top-quality diagnostics for better health outcomes.



Experience Doctors

Our experienced doctors provide top-notch care and accurate diagnoses to ensure your health and well-being.

[Explore More](#)



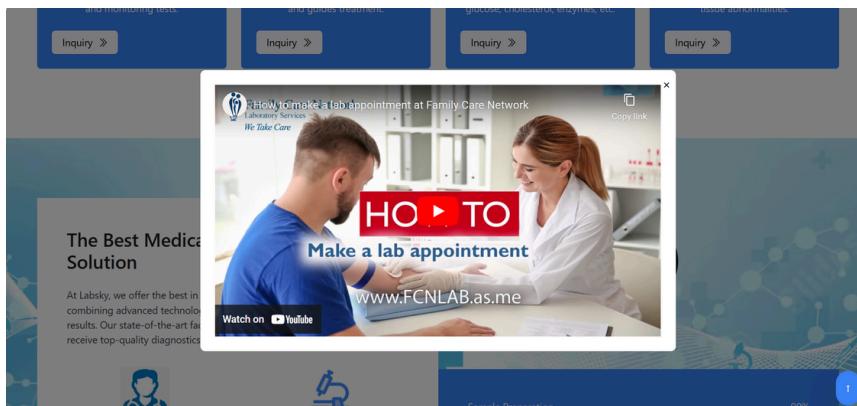
Advanced Microscopy

We use advanced microscopy techniques to provide precise and detailed analysis for accurate test results.



- **Video Guide:**

- A short YouTube video embedded on the page.
- Helps new users understand how to navigate the platform.



2. About Page

Overview: The About Us page introduces the lab's background, achievements, and team, helping users connect with the brand and understand its credibility.

- **Lab Experience Section:**

- Highlights the lab's milestones.
- Displays details about:
 - Years of experience in the field.
 - Awards and recognitions received.
 - Notable clients served.



Trusted Lab Experts and Latest Lab Technologies

Our team of trusted lab experts combines years of experience with a commitment to precision, ensuring accurate diagnostics. Equipped with state-of-the-art laboratory technologies, we deliver fast, reliable results while adhering to the highest industry standards for quality and innovation.



• Team Introduction:

- Features the CEO and key members of the LabSky team.
- Includes:
 - Their photos and designations.
 - Links to their social media profiles (e.g. Facebook, Twitter).



Dr. John Martin

CEO & Founder
Labsky, Mumbai

Biography

Dr. John Martin is a seasoned healthcare leader and the CEO & Founder of Labsky, Mumbai, with over 20 years of experience in the medical and laboratory field. With a strong background in Medical Science, Dr. Martin is committed to transforming healthcare by providing high-quality, reliable diagnostic services. Under his leadership, Labsky has become a trusted name in the industry, known for its focus on innovation, precision, and patient care. His vision continues to drive the company's growth and commitment to excellence in laboratory diagnostics.





Alex Robin
Lab Assistant



Andrew Bon
Lab Assistant



Clarabelle Samber
Lab Assistant



Martin Tompson
Lab Assistant



3. Services Page

Overview: The Services Page provides a comprehensive overview of the lab's offerings, detailing specialized medical tests, and option for their inquiries.

- **Tests List:**

- Each test is displayed in a card.
- Includes the test name, description, and option of inquiry for that test.

Reliable & High-Quality Laboratory Service

At our state-of-the-art laboratory, we prioritize accuracy, efficiency, and customer satisfaction. Our team of experienced professionals ensures that every test is performed with the utmost care and precision. We offer a wide range of diagnostic services tailored to meet your healthcare needs, providing reliable results that you can trust. With cutting-edge technology and a commitment to excellence, we are here to support your health and wellness journey.

Pathology Testing
Analyzes tissues, cells, and fluids to diagnose diseases and conditions. It includes a wide range of diagnostic and monitoring tests.

Inquiry ➞

Microbiology Tests
Identifies bacteria, viruses, and fungi in body samples like blood or sputum. It helps diagnose infections and guides treatment.

Inquiry ➞

Biochemistry Tests
Examines chemical processes in the body through blood and urine samples. Commonly measures glucose, cholesterol, enzymes, etc.

Inquiry ➞

Histopathology Tests
Microscopic examination of tissues obtained from biopsies or surgeries. It helps detect cancer and other tissue abnormalities.

Inquiry ➞

- **Inquiry Form:**

- Users can click the "Inquiry" button for any test, opening a form.
- Inquiry form fields include:
 - Name
 - Email
 - Mobile Number
 - Inquiry Details
- After submission, the inquiry is sent to the admin panel for resolution.

4. Contact Us Page

Overview: The Contact Us page enables users to submit inquiries or feedback directly to the lab. It also provides essential contact information and location details.

- **Inquiry Submission Form:**

- **Fields:**
 - Name
 - Email
 - Mobile Number
 - Subject
 - Message/Inquiry Details

- **Submission:**

- Sends the inquiry to the admin panel for review and resolution.
- Displays a confirmation message upon successful submission.

Please provide your details, and we'll get back to you as soon as possible.

Your Name	Your Email
Your Contact	Subject
Message	
<input type="button" value="Send Message"/>	

- **Contact Information:**

- **Phone Number:** For direct customer support.
- **Email Address:** For written communication.

Have Any Query? Feel Free To Contact Us

Our team is here to assist you with any questions or concerns you may have. Whether it's about our services, appointments, or anything else, don't hesitate to reach out. We're committed to providing the best support and ensuring your experience with us is seamless and stress-free.

[Call Us](#)

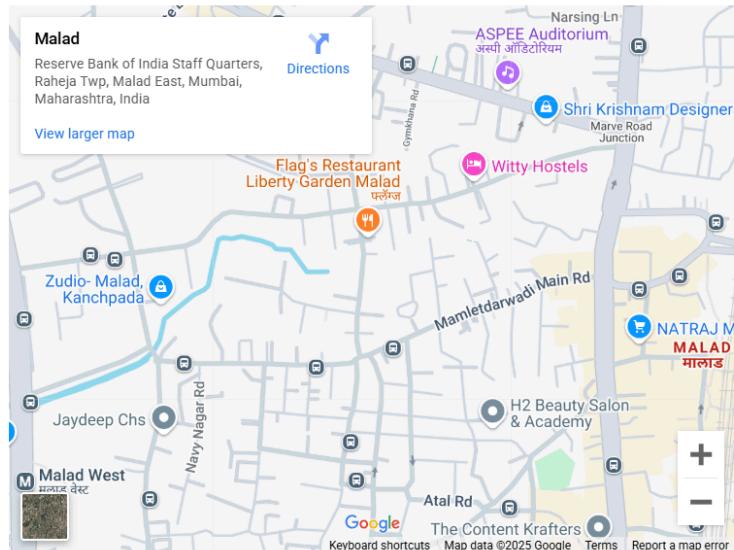
+012 345 67890

[Mail Us](#)

info@example.com

• Embedded Google Map:

- Shows the lab's exact location.
- Includes zoom and navigation options for user convenience.



5. Login Page

Overview: The **Login** section enables users to securely access their accounts to take full advantage of the platform's features.

Login

Email

Password

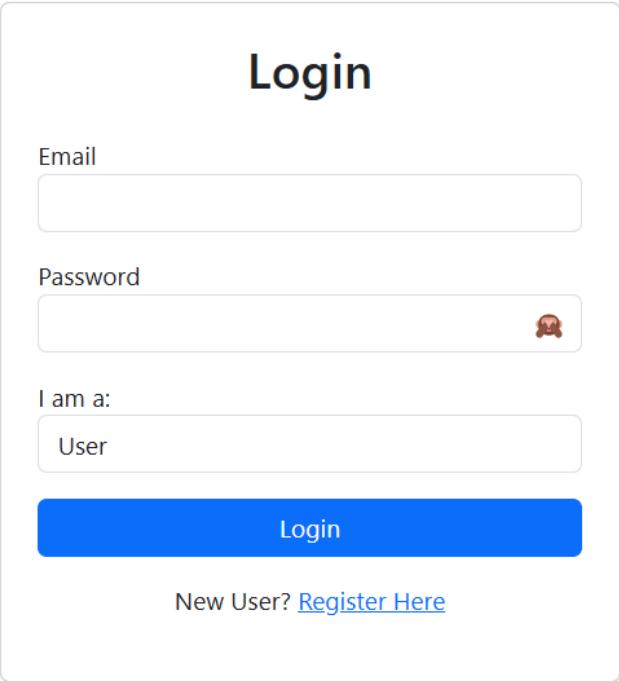
 

I am a:

User

Login

New User? [Register Here](#)



- **Key Features:**

- **Email:** Users sign in with their registered email address.
- **Password:** A secure login using their unique password.

6. Register Page

Overview: In the register section new users can create an account to access platform services.

Register

Full Name

Email

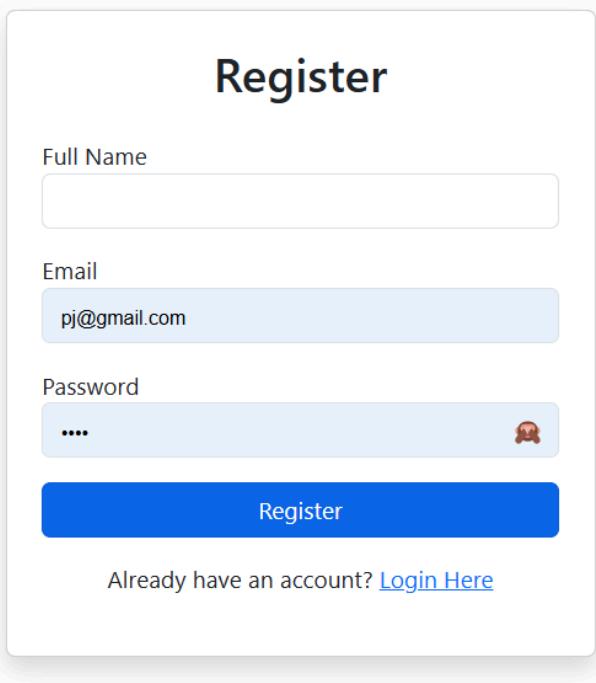
pj@gmail.com

Password

Register

Already have an account? [Login Here](#)



- **Key Features:**

- **Full Name:** Personalize the account with the user's name.
- **Email:** Provides a unique login identity and communication channel.
- **Password:** Secure password creation to protect the account.

6. User Dashboard

Overview: The User Dashboard is displayed after login, providing users with their appointment details and options to manage them.

Appointments Management:

- **Booked Appointments Table:**

- Displays:
 - Appointment Date
 - Test/Service Name
 - Visit Type (In-person/Online)
 - Status (Pending, Completed, Report Generated)
 - Actions (Reschedule, Download Report)
- **Highlighted Rows:**
 - Appointments for the current date are visually highlighted.

Welcome, Pranjal Gharat!

No.	Service	Visit Type	Status	Appointment Date	Actions
1	Microbiology Tests	lab	✓ Report Generated	01/01/2025	<button>Download Report</button> Cannot Reschedule
2	Allergy Tests	lab	✓ Report Generated	01/01/2025	<button>Download Report</button> Cannot Reschedule
3	Pathology Testing	lab	✓ Report Generated	01/01/2025	<button>Download Report</button> Cannot Reschedule
4	Fever Tests	home	✓ Report Generated	04/01/2025	<button>Download Report</button> Cannot Reschedule
5	Microbiology Tests	lab	✓ Report Generated	09/01/2025	<button>Download Report</button> Cannot Reschedule
6	Blood Tests	lab	✓ Report Generated	06/01/2025	<button>Download Report</button> Cannot Reschedule
7	Urine Tests	lab	Pending	21/01/2025	<button>Report Not Generated</button> <button>Reschedule</button>
8	Pathology Testing	lab	✓ Report Generated	10/01/2025	<button>Download Report</button> Cannot Reschedule

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- **Sorting:**
 - Sort appointments by date, status, visit type, or service.
- **Search Functionality:**
 - Search through appointments table.
- **Reschedule Option:**
 - Users can reschedule appointments (only for pending status and non-past dates).
- **Download Report:**
 - Users can download reports for completed tests if the report is generated.

Book Appointment Form:

- **Fields:**

- Mobile Number

- Test/Service Name (dropdown)
- Appointment Date (calendar picker, restricted to future dates)
- Visit Type (dropdown: lab or home)
- Address if visit type is home.
- Message if user want to add anything.

We Ensure You Will Always Get The Best Result

Our team of skilled professionals is dedicated to providing top-notch laboratory services. We prioritize accuracy, efficiency, and patient satisfaction in every test we perform.

We understand the importance of timely results. That's why we use the latest technology and adhere to the highest standards to ensure you receive the best possible care and reliable test outcomes.

 **Office Address**
Malad, Mumbai

 **Office Time**
Mon-Sun : 9am-5pm

Online Appointment

Your Mobile	Choose A Service Pathology Testing
Appointment Date dd-mm-yyyy	Select Visit Type Visit Lab
Message	
Submit Now	

7. Admin Panel

Overview: The Admin Panel is accessible after admin login. It allows admins to manage appointments, inquiries, and reports, ensuring smooth operations.



Appointments Management:

• Appointments Table:

- Displays:
 - User Name
 - User Email
 - Mobile Number
 - Appointment Date
 - Test/Service Name
 - Visit Type
 - Address
 - Message
 - Status (Pending, Completed, Report Generated)
 - Uploaded Report

Appointments

Name	User Email	Contact	Service	Visit Type	Address	Message	Appointment...	Status	Report
'a Gharat	swaraghara7@gmail.com	123456789	Allergy Tests	home	CSism Technologies	N/A	08/01/2025	report_generated	<button>Download Report</button>
'a Gharat	swaraghara7@gmail.com	9876543210	Pathology Testing	home	123 Home Street	Please arrive on time.	15/01/2025	report_generated	<button>Download Report</button>
'a Gharat	swaraghara7@gmail.com	02134627490	Blood Tests	lab	N/A	N/A	24/01/2025	pending	Report Not Uploaded Yet
jal Gharat	pj@gmail.com	123456789	Microbiology Tests	lab	N/A	N/A	01/01/2025	report_generated	<button>Download Report</button>
jal Gharat	pj@gmail.com	123456789	Allergy Tests	lab	N/A	N/A	01/01/2025	report_generated	<button>Download Report</button>
jal Gharat	pj@gmail.com	123456789	Pathology Testing	lab	N/A	N/A	01/01/2025	report_generated	<button>Download Report</button>
jal Gharat	pj@gmail.com	84214155	Fever Tests	home	Virar East	come on time	04/01/2025	report_generated	<button>Download Report</button>

- Actions:**

- **Update Status:** Change the status of appointments (Pending → Completed → Report Generated).
- **Upload Report:**
 - Attach a pdf file to be linked with the appointment.
 - Once uploaded, users can view and download it.

Actions

Change Status

Update

Choose File

No file chosen

Upload Report

- Sorting:**

- Sort by date.
- Search Functionality:**

- Search into appointments table.

- Export Options:**

- Export data as PDF, CSV, Excel, print or copy.

[Export CSV](#) [Export PDF](#) [Export Excel](#) [Print](#) [Copy to Clipboard](#)

Search...

Contact Management:

- Contact Table:**

- Displays:**
 - User Name
 - User Email
 - Mobile Number
 - Subject
 - Inquiry Message

- Date Submitted
- Response Added by Admin

Contact Messages

No.	Name	Email	Contact	Subject	Message	Created At	Response Added	Actions	Response
1	Aarya Patil	aarya@gmail.com	216789045	Inquiry	Tomorrow is public holiday. So is lab open tomorrow?	10/1/2025, 8:54:00 pm	solved!	<button>Delete</button>	<button>Add</button>
2	Swara Gharat	swaraghara7@gmail.com	123456789	N/A	just asap	9/1/2025, 3:59:48 pm	sure	<button>Delete</button>	<button>Add</button>

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- Actions:
 - Soft delete messages to hide them from the active list after resolving.
- Response:
 - Add response given by user after contacting user regarding their query.
- Search and Export:
 - Search inquiries by table content.
 - Export inquiries as PDF, CSV, Excel, print or copy.

Inquiry Management:

- Inquiries Table:
 - Displays:
 - Test Name
 - User Name
 - User Email
 - Mobile Number
 - Inquiry Message
 - Date Submitted
 - Response Added by Admin

Inquiries

Inquiry ...	Test Name	Name	Email	Contact	Query	Date	Response Added	Actions	Response
7	Histopathology Tests	Aarya Gawhane	aarya@gmail.com	216789045	Why is this test exactly used? What does it diagnosed? Do I need to do this test empty stomach?	17/01/2025	N/A	<button>Delete</button>	<button>Add</button>
6	Blood Tests	Aarya Patil	aarya@gmail.com	216789045	what time it will be conducted?	10/01/2025	no	<button>Delete</button>	<button>Add</button>
5	Microbiology Tests	Pranjal Gharat	pj@gmail.com	2134627490	how is it conducted?	09/01/2025	11 in morning	<button>Delete</button>	<button>Add</button>
4	Fever Tests	Bramheti Patil	bramhetipatil@gmail.com		how do you conduct the test?	09/01/2025	N/A	<button>Delete</button>	<button>Add</button>
2	Histopathology Tests	Bramheti Patil	bramhetipatil@gmail.com			06/01/2025	N/A	<button>Delete</button>	<button>Add</button>

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- Actions:
 - Soft delete inquiries to hide them from the active list after resolving.
- Response:

- Add response given by user after contacting user regarding their inquiry.
- **Search and Export:**
 - Search inquiries by table content.
 - Export inquiries as PDF, CSV, Excel, print or copy.