

## 01GO-S2521 Independent Verification and Validation (IV&V) Services Bid Q&A

QUESTION_NBR	CREATED_BY	QUESTION_SUBJECT	QUESTION_TEXT	ANSWER_TEXT
1	ISG-ONE-ONE	Proposal Format	Is there a format that the State would like vendors to follow?	The Format needed is explained in the RFP and the quote instructions. See attachments tab.
2	ISG-ONE-ONE	Scoring Criteria	Can the State share their scoring/evaluation criteria?	The Scoring criteria is in section 6 of the RFP. See attachments tab.
3	CONSULTING01	Proposal Reponse	Will the State please inform which document contains the proposal requirements and outline the response shall follow?	The proposal requirements are explained in the RFP. See attachments tab.
4	MICHELLE.PETTIT@R ESPEC.COM	Budget	What is the total budget for this project?	\$500,000.00
5	MICHELLE.PETTIT@R ESPEC.COM	Contract Term	?There is a difference in the proposed contract term between the SOW and RFP documents. Will the \$500k proposed budget extend over a 3 or 4 year contract term?	The IV&V QA effort will be complete upon final report delivery post go-live of CORE.NV phase 2B. RFP documents list Oct. 2026 as anticipated IV&V end date to give time post go-live for project closeout and report preparation time. Contract budget term is from effective date of contract until final report as stated above.
6	BAKERTILLY		Can you provide more details about the reasons for the failure of the SMART 21 project and how the lessons learned from that project will be applied to the CORE.NV project?	Attached top 5 lessons learned
7	BAKERTILLY		What are the key goals and objectives of the CORE.NV project in terms of functionality and improvements over the existing systems?	Goals: Improve the efficiency and effectiveness of business processes. Provide real-time data and reporting capabilities. Improve visibility and control over operations. Support business growth and scalability. Objectives: Implement a comprehensive ERP system that meets the State of Nevada's business requirements and aligns with industry best practices. Replacement of outdated on-premise legacy ERP system. Improve process efficiency by automating manual tasks, reducing duplication of efforts, and enhancing data integrity. Enhance data visibility and reporting capabilities to support data-driven decision making at all levels. Ensure smooth integration with existing systems, minimizing disruptions to ongoing business operations. Provide comprehensive training and change management support to facilitate user adoption and maximize the benefits of the new ERP system. Complete the project within the agreed timeline and budget, adhering to quality standards.
8	BAKERTILLY		Can you clarify what types of resources the State of Nevada will provide for project activities, and how the IV&V vendor will collaborate with these resources?	The staff is comprised of Mgmt opm, HR,FIN, Tech teams. The vendor will have access to meetings, team members, and vendor
9	BAKERTILLY		Can you provide examples of specific quality standards or frameworks that the IV&V vendor should adhere to when delivering their services?	Expert opinion on project management, and advanced EVM suite of data analysis
10	BAKERTILLY		Are there any specific data privacy regulations or security protocols that the IV&V vendor needs to be aware of and comply with?	
11	BAKERTILLY		How will you transition your IV&V support to the State after the CORE.NV system is implemented?	IV&V will not be needed post project. QA functions will be transitioned to a receiving State agency pursuant to the governance plan.
12	BERRYDUNN	SOW Section 3.1	Would the State consider more frequent EVM analyses to correspond to regular project schedule updates (e.g., weekly)?	Yes, delineate your plan in your proposal.
13	BERRYDUNN	SOW Section 4.2	What project scheduling application will be used to manage the Core.NV ERP Project Schedule?	MS Project
14	BERRYDUNN	SOW Section 4.6.2	Would the State please clarify the phrase ?Develop mitigation strategies and drive resolution?? It is our understanding the IV&V vendor needs to be independent from the Core.NV Project and cannot direct any project resources.	IV&V staff are expected to perform as an ancillary advisory resource on project management best practices for CORE.NV staff when needed, and as able to preserve independence. No direction of CORE.NV resources expected.
15	BERRYDUNN	SOW Section 4.11	Would the State please provide a list of all Core.NV project management documentation and will the State provide a copy of the documentation for review?	Upon award of the contract, all project documentation will be available to the successful vendor partner.
16	BERRYDUNN	SOW Section 6	What lifecycle approach is the State using for the Core.NV Project (e.g., waterfall, Agile, hybrid), and what phase of the lifecycle is the project currently in?	Hybrid agile. Initiation, with kickoff early November 2023 into the Envision (discovery) stage.
17	BERRYDUNN	SOW Section 6.11	Would the State consider the use of advanced analytical approaches to evaluating the project schedule and associated EVM performance data including a comprehensive schedule logic assessment, as well as Earned Schedule (ES) and Monte Carlo-based cost and schedule analytics to forecast schedule and work requirements?	Yes, delineate your plan in your proposal.
18	BERRYDUNN	SOW Section 6.11	Would the State consider the use of additional EVM metrics and measures in addition to the basic ones listed (for example, Critical Ratio ? CR and Finish Variance ? FV)?	Yes, delineate your plan in your proposal.
19	BERRYDUNN	SOW Section 6.11	Is there a single project schedule or are there multiple project schedules that are linked together to form an Integrated Master Schedule (IMS)?	Multiple, and integrated into a master.
20	BERRYDUNN	SOW Section 6.11	Will all work associated with the Core.NV Project be loaded into the project schedule(s) so EVM metrics and measures will be reporting against the total work planned for the project?	Yes, all work will be in the project schedule, monthly
21	BERRYDUNN	Reference Questionnaire	Section 1.1 requests Proposing Vendors submit references from current and/or former customers for projects of similar size and scope. How many firm-level references is the State requesting?	Request a minimum of two firm-level references, previous public sector clients

22	BERRYDUNN	Reference Questionnaire	To clarify Sections 1.1.2-5: The firm-level references must be sent to current/former clients who then return the form directly to Joel Smedes; j.smedes@admin.nv.gov and NOT submit the reference forms through NevadaEPro, is this correct? Or may we gather the references from our clients and return them with our proposal? Also, the due date for references to be returned is the same as the proposal due date of Wednesday, November 1st, 2pm MST, correct?	The firm-level references must be completed by the reference and sent directly to j.smedes@admin.nv.gov.
23	PLANTEMORAN	References	How many references are expected?	Request a minimum of two firm-level references, previous public sector clients
24	PLANTEMORAN	Scope	What is the scope of modules to be included as part of the implementation and has a deployment schedule for each of the modules been identified?	Full ERP implementation of HR and Finance system per the scope of work for the request for proposal on the public facing Nevada Epro website.
25	PLANTEMORAN	Staff Resumes	Can you confirm that on the Proposed Staff Resume attachment that the Relevant Experience section are project experiences and not employment experience?	Yes, project experience is desired here.
26	ISG-ONE-ONE	RFP Section 3.1	1.RFP Section 3.1 states that ?The NTE shall encompass all costs identified in the vendors proposal and shall not exceed \$500,000.? What is the expected period of performance? Is the NTE pricing intended to cover services through October 31, 2026?	Yes.
27	ISG-ONE-ONE	Cost	2.Is there a specific pricing format that needs to be followed? Does the State desire pricing by a fixed monthly amount or on a time-and-materials basis?	Cost must be presented in a work unit/deliverable format, with each unit of compensation subject to an acceptance criteria and process aligned with overall project policies and procedures. No fixed-monthly or time-and-materials pricing format will be accepted.
28	ISG-ONE-ONE		3.Is there a plan for the number of Advantage 4 instances the State will utilize?	Yes, see the public facing RFP in Nevada Epro for the scope of the project
29	ISG-ONE-ONE	SOW Section 6	Is the IV&V contractor expected to review only the deliverables specified in Scope of Work (SOW) Section 6 or all CGI deliverables? If all deliverables are to be reviewed, please provide the list of expected CGI deliverables and any definitions, if available.	The contractor is expected to review all deliverables, including but not limited too, any deliverables added through the change control process, and overall project health and performance
30	ISG-ONE-ONE	SOW item 4.6.3	SOW item 4.6.3 refers to producing ?thorough monthly assessment reports.? Is this comparable to the Monthly Risk Report and Recommendations requested in SOW item 6.10?	Yes.
31	ISG-ONE-ONE	SOW item 6.2	How many functional and technical requirements are included in the documentation	The current requirements as listed in project scope are high level, more granular requirements will be discovered through the Envision phases of the project.
32	ISG-ONE-ONE	SOW item 6.11	Please confirm that CGI will create, manage, and maintain the resource-loaded Microsoft project plan needed to perform the Earned Value Management (EVM) Analysis, including percentage complete and estimate at completion data.	The Core.NV and CGI will manage the project plan, and the IV & V vendor will use the project plan as a resource to complete the EVM analysis.
33	ISG-ONE-ONE	SOW	Has CGI proposed an agile or waterfall approach to the implementation plan?	The project will be following a hybrid agile approach
34	ISG-ONE-ONE	SOW	Is there an expectation of the percentage of services that will be delivered on-site vs. remote? Will on-site presence be required for certain project events or presentations? If so, what is the expected frequency of such requirements?	Pursuant to 4.7 in the statement of work; subject to modification of the agreement based on project cadence, workflow and demand.
35	ISG-ONE-ONE	SOW item 6.12	Final IV&V Report, beyond a report at project completion, would the State please provide an estimate of the total number of these reports that may be needed on the basis of major project deliverable milestones?	Four final reports for Phase 1A, 1B, 2A, 2B and an overall final report for (5) total final reports