



# STEPHEN WARREN

## VISIONARY PRODUCT MANAGER

RESUME

Visionary product manager with demonstrated history of elevating user interfaces and delivering world-class experiences through data-driven analysis and strategic design.

LinkedIn

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Santaquin, UT

- SKILLS
- User Research

Data Analysis

Product Design

UX Strategy

Software Strategy

Deployment Strategy

UX / UI Design

Figma, Sketch

Business Analysis

Leadership

Communication

EXPERIENCE

### Product Manager

**Aptive Environmental LLC**

Provo, UT

08/2023 – Present

- Led the development of an in-house vehicle routing software, improving average appointments per gallon from 1.5 to 2.0.
- Identified a critical gap in the software development lifecycle by advocating for a dedicated UI for the routing and scheduling component.
- Designed and launched an intuitive user interface for operations leaders to track routes, schedule appointments, and manage employee shifts, achieving a \$2M annual cost savings.
- Created custom algorithms to predict appointment durations based on factors like property size, optimizing scheduling efficiency.
- Developed a licensing platform to enforce compliance with licensing restrictions for sales and service representatives.
- Built analytics dashboards to monitor routing software performance and identify trends impacting key performance indicators.
- Established a backend system for tracking route changes made by the routing engine, enabling quicker resolution of field-reported issues.
- Defined requirements for a 'Geo Scheduling' platform to automate route building, resulting in an estimated \$2.5M in annual savings.

### Product Manager

**Legrand North America**

Pleasant Grove, UT

05/2021 – 08/2023

- Redesigned product features to enhance usability, increasing user efficiency and output by 10–15%.
- Operated multiple teams of engineers to effectively plan and coordinate team sprints and execute key product deliverables.
- Oversaw the implementation of agile methodology to complete team sprints and deliver planned product increments on time.
- Drafted, reviewed, and revised necessary project documentation (i.e., PRD, EPS, and MOU) and distributed documents for approvals.
- Initiated effort to utilize existing DevOps software features to provide clarity and organization for timelines, increasing overall efficiency.
- Suggested and led effort to improve product management communication and feedback loops between departments.

### Product Management Contractor & UX Designer

**Warren Design**

Santaquin, UT

03/2019 – 05/2021

- Assessed client projects to determine viability/marketability and validate case for ROI.
- Conducted critical user research/interviews in order to gain insight & empathy regarding problems facing customers.
- Determined core feature sets and sketched workflow rough drafts for UX enhancements for client software.
- Evaluated old UX in contrast with new UX to demonstrate usability improvements and design enhancements.
- Created prototypes of client products using UX design software to validate design with users and improve client/user satisfaction by 98%.
- Generated and transferred style guides, color palettes, and other assets to engineering teams with a 100% success rate.

EDUCATION

### Master of Business Administration, Technology Management Emphasis

**Utah Valley University**

Orem, UT

August 2022

### Bachelor of Science, Business Management

**Utah Valley University**

Orem, UT

August 2021