SWASTHIK.

DATA ANALYST

- in https://www.linkedin.com/in/swasthik-acharya-3b5937171
- ✉ swasthikacharya62@gmail.com
- 👤 +91 9741182528
- ◎ https://github.com/swasthik62/myportfolio

SKILLS

- R-Programming
- Python
- Tableau
- Advance Excel
- Regression Analysis
- Hypothesis Testing
- Statistical Analysis

EDUCATION HISTORY

> Master's of Business Administration
Institution: IGNOU
Year of Graduation: Pursuing

> Bachelor of Hotel Management
Institution: Nitte
Year of Graduation: 2016 - 2020

CERTIFICATIONS

> Google Data Analyst
Institution: Coursera
Period: October 2022 - January 2023

> Certified Data Analytics Specialist
Institution: Edvancer Eduventures
Period: 2023 JAN - Persuing

> Revenue Operation Certification
Institution: Hubspot
Period: October 2022

> Modern Supervisor Skills Certification Advance Course
Institution: IPC
Period; November 2022

OBJECTIVES

Highly Motivated and analytical professional with experience in evaluating dashboards and developing KPI reports. Certified Data Analytical Specialist proficient in R-Programming, Python, SQL and Tableau. Professional experiences like working in 2 major corporate companies and having 2+ years of working experience with the Retail data as well as the telecommunication data.

PROFESSIONAL EXPERIENCE

> ACCOUNT MANAGER
 COMPANY : BHARTI AIRTEL
Duration : *September 2022 - Currently Working Here*

- Responsible for overseeing and managing 300+ accounts while prospecting 350- 450 companies
- Generated revenue increase of 30% in 6 months over the multiple Product lines
- Built and strengthened long-lasting client relationships based on accurate price quotes and customer-centric terms.
- Addressed problems with accounting, billing, and service delivery to maintain and enhance client satisfaction.
- Facilitated client satisfaction and renewed customer relations to drive growth.
- Evaluated client needs and developed tailored solutions to increase positive customer ratings.

> ASSISTANT MANAGER NEW STORE OPERATIONS
 COMPANY : RELIANCE REATILS
Duration: December *2020 - September 2022*

- Handled new Reliance Smart, Smart Point and Smart Bazar stores and Launched the store within the given time period
- Handling more than 20 employees from operations, marketing and site employees.
- Launched all the 15 stores are running in min profit of 20%.
- Gained extensive knowledge in data entry, analysis and reporting.
- Adaptable and proficient in learning new concepts quickly and efficiently.
- Identified issues, analyzed information and provided solutions to problems.

	PROJECTS
PROJECT 1	**PROJECT – 1** **How Does a Bike-Share Navigate Speedy Success?** Methodology Used In order to approach this business task, I have utilized the Ask, Prepare, Process, Analyze, Share and Act methodology. Each step is detailed below along with the crucial guiding questions and answers as we progress through the analysis. I took 6 data sheets which contains "32,02,120" Rows of data. **CLCK THE LINK BELOW:** https://github.com/swasthik62/swasthik62.github.io/blob/main/README.md
PROJECT 2	**PROJECT – 2** **How Can a Wellness Technology Company Play It Smart?** Here in this project as a data analyst i will be working for Bellabeat, a high-tech manufacturer of health-focused products for women, and meet different characters and team members. I have been asked to focus on one of Bellabeat's products and analyze smart device data to gain insight into how consumers are using their smart devices. I will present my analysis to the Bellabeat executive team along with my high-level recommendations for Bellabeat's marketing strategy. **CLCK THE LINK BELOW:** https://github.com/swasthik62/swasthik62Project2/blob/main/README.m