## **Claim filing instruction for Claimants**

Steps to follow for online filing of claims

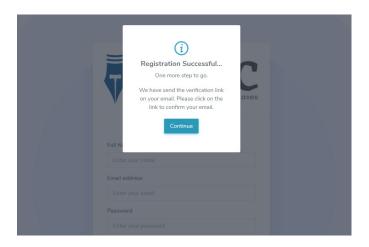
1) Once you click on the link for claim filing, you will reach on the Sign Up page. Click on **Sign up.** 



2) Fill all the details as required in the form. Then Click on Sign up.



3) It will give you a pop up as shown below. Click on Continue



4) Open your email account which you have mentioned while Sign Up. You will receive a verification mail from "TONIC".



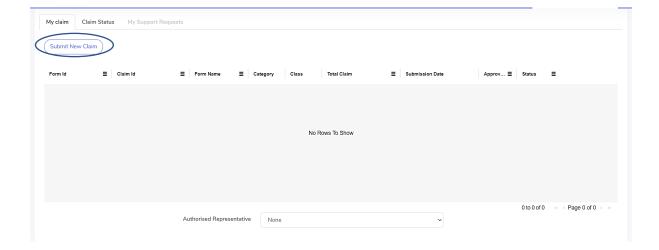
5) Open the mail and click on verification link.



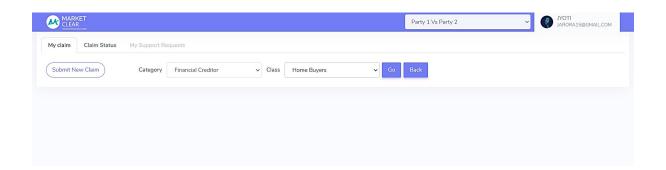
6) Open the Login Page again and enter your email id and password and Click on Log In



7) Click on Submit New Claim.



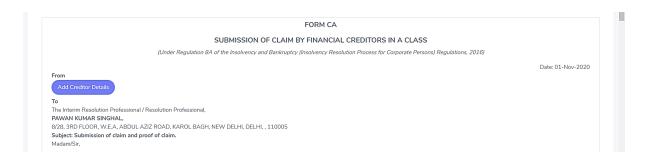
8) Select the Category as "Financial Creditor" and Class as "Home Buyer". Click on Go.



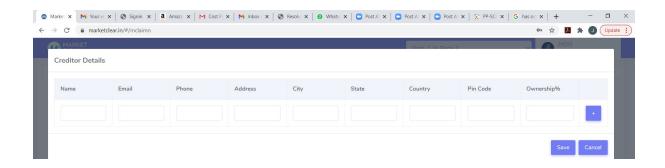
9) Select the Authorised Representative from the drop down



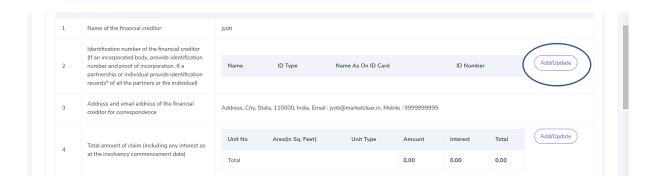
## 10) Click on Add Creditor Details



11) Fill all the details as required. Click on + Sign and then Click on Save



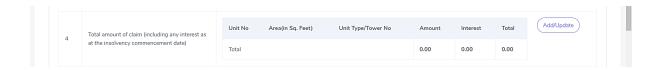
12) In the 2<sup>nd</sup> Point, Click on Add/Update



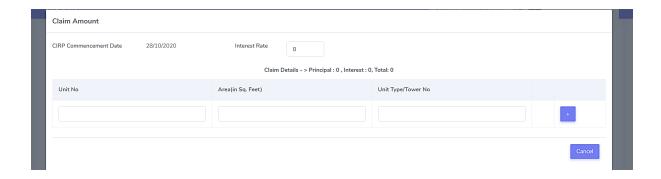
13) Fill in the required details and Click on + Sign and then Click on Cancel



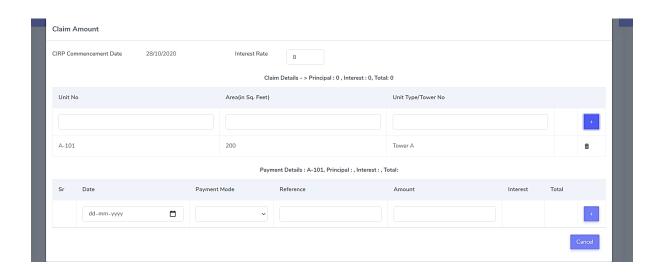
14) In 4th point, for Claim details, Click on Add/Update



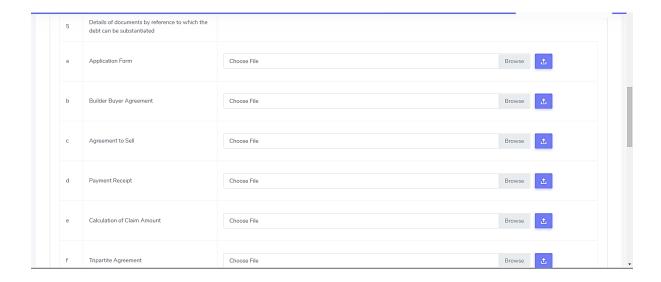
## 15) Fill in the required details and click on + Sign



16) A grid will open to fill the claim amount details.



17) In point 5, add all the supporting documents for your claim. Click on Choose file, select the files and then click on Upload icon.



- 18) In point 6, you can mention the details of how the debt was occurred
- 19) In point 7, you can mention the details of any credit.
- 20) In point 8, incase you have any security details to be mentioned, please click on Add/Update.

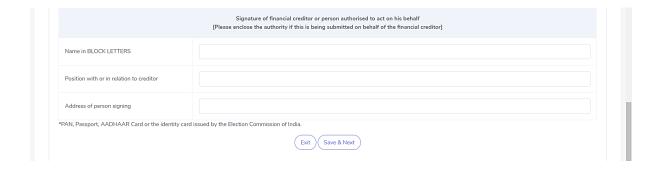
  Then click on + sign and then click on Cancel



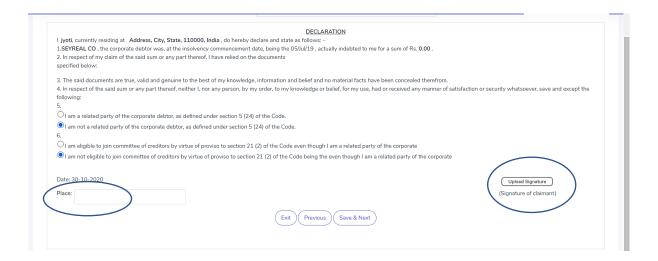
21) In point 9, to Add Bank Details, Click on Add/Update. Click on Save



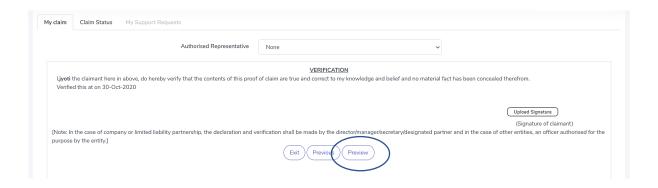
22) Fill the required details, Click on Save & Next



23) You will reach on Declaration page. Do the required selection in Point 5 and 6. Upload your scanned signatures. Enter the Place and click on Save & Next.



24) Click on Preview to review the form.



25) Click on Submit to submit your form. Please note that you will not be able to make any changes in the form after Submit.

You will receive an acknowledgement mail in your registered mailbox with the Claim id for your reference.