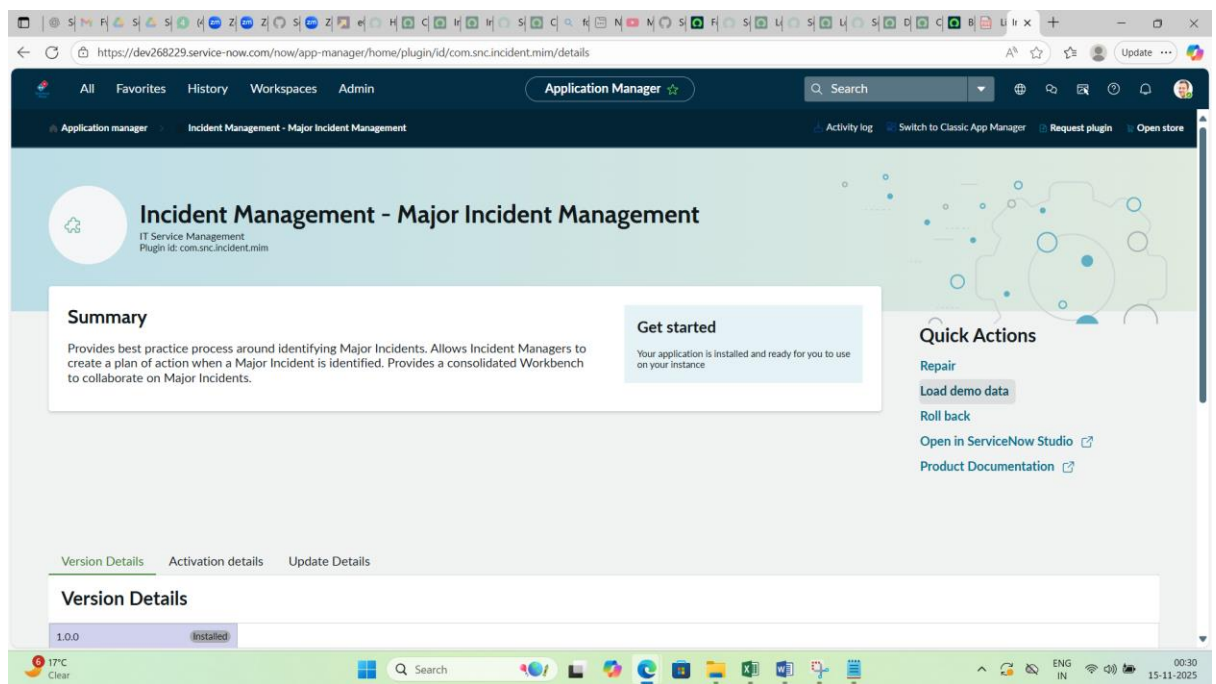
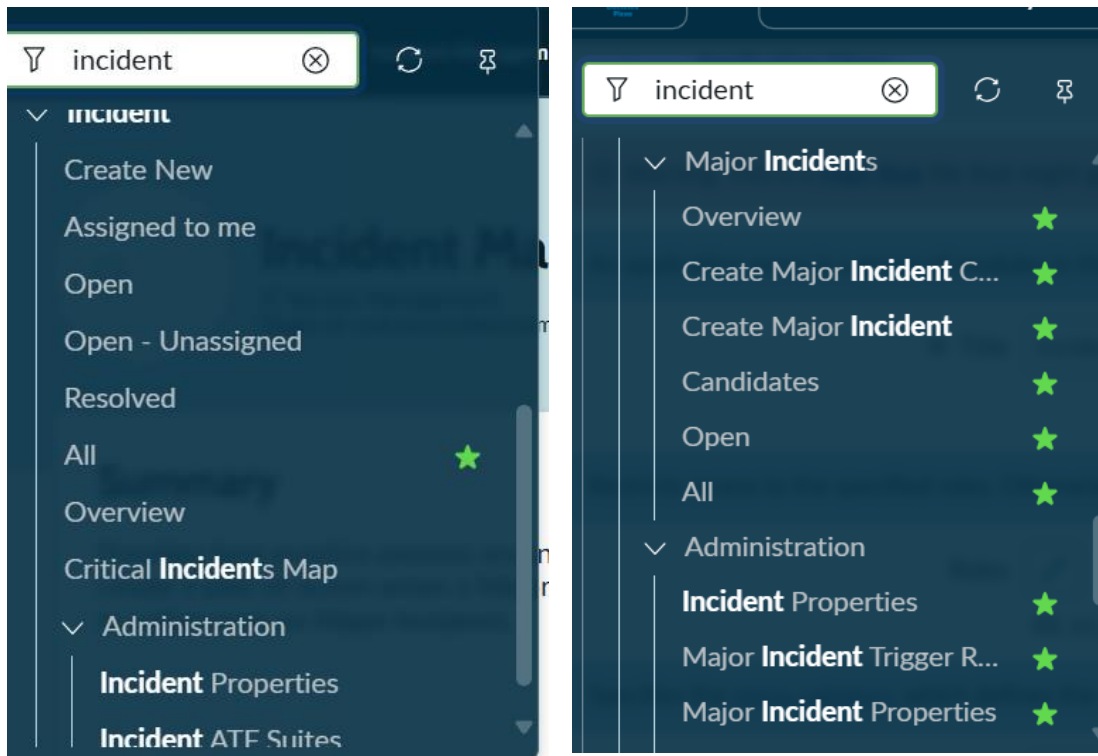


Plugins –

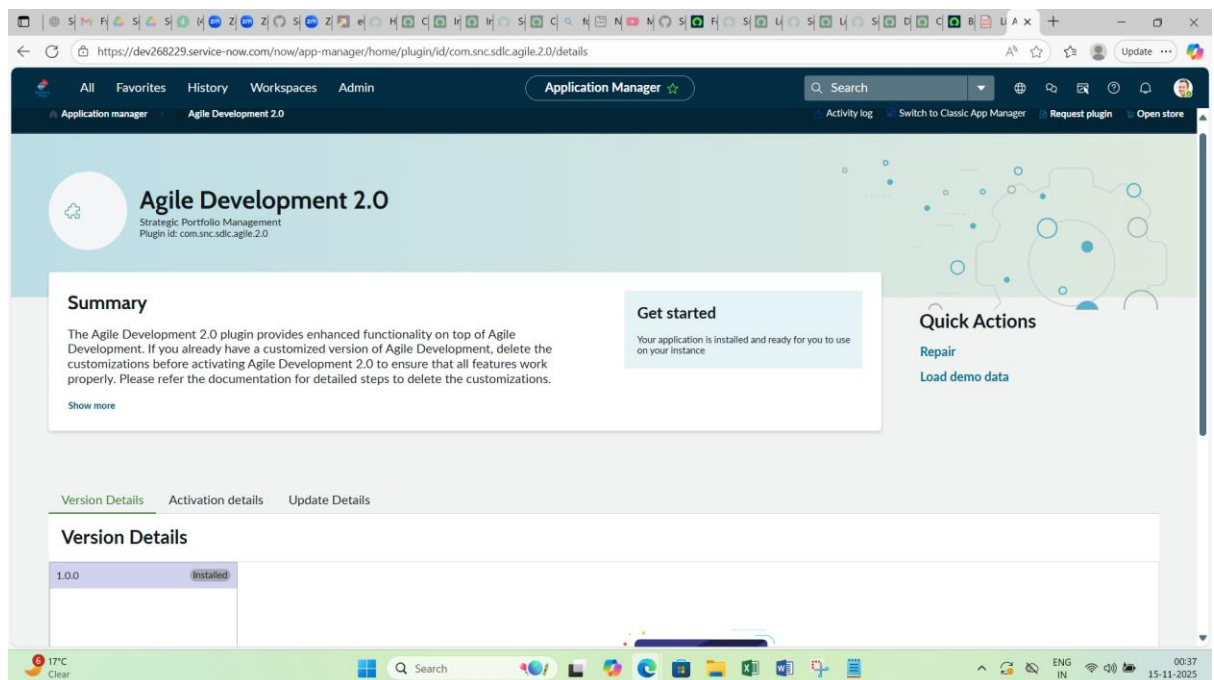
- ➔ Plugin is a module in an application and it is a specific functionality added to an application.
- ➔ Every organization need different features, so we customize and modularize it so that they add plugins which they need



- ➔ All→plugins→search for incident management→click on Incident management(family plugins)→Install→click on load demo data→click view details

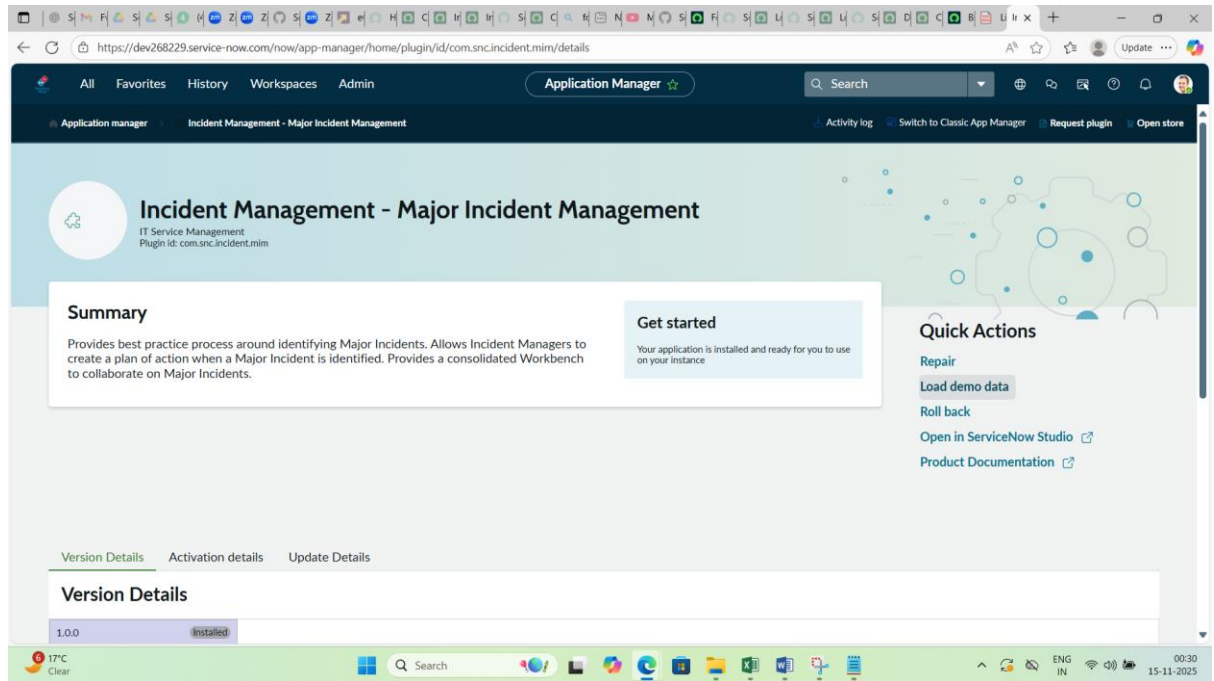


→ Jira is the tool we use to do SDLC. Jira identify the stories, epics, capacity management which are there in agile methodologies.

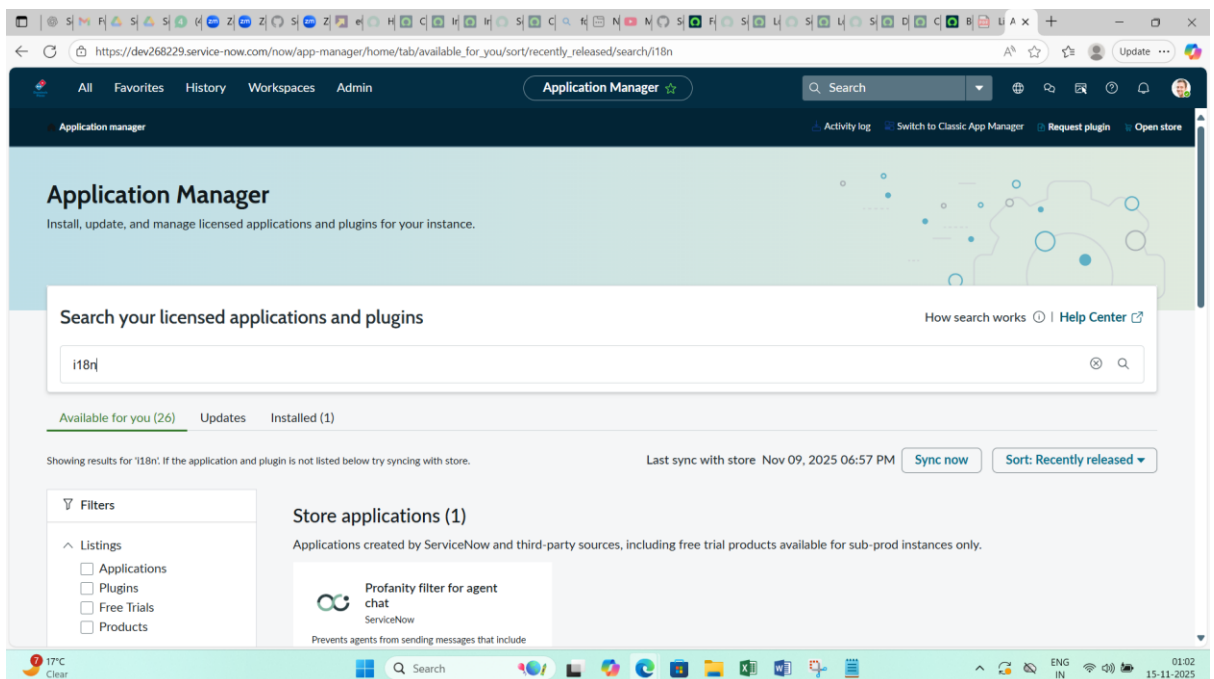


→ All→plugins→search for agile development→agile development 2.0→
Install→click on load demo data→click view details Install

→ Plugin id is for the system to identify which plugin based on the plugin id



- ➔ If we forget to load demo data, we can again open major incident management and load demo data
- ➔ Roll back will uninstall the plugin



- ➔ To use new language, i18n which is internationalisation and between i and n we have 18 letters.