

Module 4 – Fitness Centre

TA Material: Data Science for Consulting

TA: Vanshika Tibarewalla

Part 1: EDA

Q1: Perform steps 1-5 of Exploratory Data Analysis.

- EDA is one of the first steps we take in trying to familiarize ourselves with the data
- Can use either Tableau or Python to do so

Data Assessment

EXPLORATORY DATA ANALYSIS STEPS

- Calculate Descriptive Stats of every (relevant) variable
- 2. Create histograms for each variable
- Note variable type (categorical, numeric, other), outliers, extreme values, need for transformations or data anomalies
- Develop questions about meta data, anomalies, and confirm transformations/corrections
- Perform segmentation, cross-tabs and visualizations
- Consider Classification or Clustering if basic segmentation is not sufficient
- 7. Note insights, correlations, and anomalies discuss with client
- 8. ID Labels and Target Variables for potential model development
- Summarize/Insights
- Develop Economic estimates, sizing and other business overlays to segments and predictive models.



Data Description

Target variable: Default

| Default | Churn (1), No Churn (0) | Categorical |
|--------------|--|-------------|
| Enrolldt | Enrolment Date | |
| Price | Annual Cost | Numerical |
| downpmt | Down payment made | Numerical |
| Month Due | | Numerical |
| Payment Type | Method of payment | Categorical |
| Use | Binned frequency of use (0 is lowest, 8 is highest frequency of use) | Categorical |
| Age | Clean up ages extra young (<16), or too old (99+) | Numerical |
| Gender | Female(1), Male (0) | Categorical |

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Tableau Instructions (optional)

1. <u>Download the latest version of Tableau Desktop and Tableau Prep</u> Builder here

- 2.Click on the link above and select "Download Tableau Desktop" and "Download Tableau Prep Builder". On the form, enter your school email address for Business E-mail and enter the name of your school for Organization.
- 3.Activate with your product key: TC1R-AD20-D9E0-071F-D35C
- 4. Already have a copy of Tableau Desktop installed? Update your license in the application: Help menu → Manage Product Keys

Are your students new to Tableau? Share our free <u>Student Resource</u> <u>Page</u> to help them get started.

Students can continue using Tableau after the class is over by individually requesting their own one-year license through <u>Tableau for Students</u>.

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Part 2(i): Understanding Client Problem & Solution

Q2. State the problem described by the client & desired outcomes.

- Watch video '4.1 Fitness Center CMO' under Modules on Canvas
- Try to apply the 'SMART' framework and break down the client problem and solution into individual components

Part 2(ii): Understanding Business Environment

Q3. Describe your hypothesis identifying the business drivers (influences)

- Identify trends and insights from your EDA. Look at the distribution of variables.
- See how these variables fit in as internal and external factors affecting the business. Additionally think of other business drivers affecting the fitness center industry
- Look at the competitor landscape and their business model

Part 3(i): Understanding Modeling

Q4. Identify data issues that might influence model selection

- Watch video '4.2 Model Development' under Modules on Canvas
- Additionally, think about data quality, consistency and try to link your insights from EDA. Is data balanced?
- Understand the target variable type and how it influences model selection

Part 3(ii): Understanding Modeling

Q4. Identify all factors that might influence model selection process

- Watch video '4.2 Model Development' under Modules on Canvas
- Assume you have 3 weeks you are spending with this client (since we are using the same dataset for assignment 5 and 6 too). Try to think of the very first steps and questions you would ask a client before you start on the project:
 - Time
 - Data Quality & Availability
 - Client Analytic Maturity
 - Scope Agreement & Management
 - Life Cycle View or Next Stage Opportunity



Helpful Tips & Past Resources

- Answer all questions in a Word file. Submit as PDF or word
- Feel free to include screenshots of EDA from Tableau (no need to submit Tableau workbook)
- If you are providing a Jupyter notebook, please make sure it is in a <u>HTML</u> format only

Resources (Especially Great for Assignment 5 & 6, check them out for additional information on Assignment 4!):

- High-level presentation on logistic regression and problem
- Sample code solution (from a different business case)- you can use it for reference and ideas
- Detailed video showing step- by- step process of building the model : <u>link</u>