SWATHI V

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in swathi-venkatasubramanian

SKILLS

HTML | CSS | JavaScript
Bootstrap | ReactJS
Material UI | MongoDB
MySQL | Digital Marketing
ExpressJS

CERTIFICATION

- MERN Stack development - Pursuing full stack development at Guvi Geeks Network Ptd Ltd, IIT Research Park, Chennai
- Digital Marketing - Completed fundamentals of digital marketing from Google

LANGUAGES

Lang 1: Tamil

Lang 2: English

Lang 3: Hindi

ABOUT ME

I'm a Web developer passionate about creating interactive single page applications and Knowledgeable in a wide range of programming languages and libraries. I am an effective communicator with great interpersonal skills. I have always had a great desire, becoming more of a person where I can find challenges in the work environment.

EXPERIENCE

lscientific Pte Ltd | Support Engineer

📅 01 2021 – Present   📍 Singapore

- My process belongs to sales, end to end support process – Email chatting, Creating quotation and invoice, SOA.
- Answered emails professionally providing complete information about products, take/order cancels or obtain details about complaints.
- Managed to keep records of customer interactions, transactions, complaints, comments as well as actions taken, process orders, forms and applications. Resolved issues from guest's reviews and took appropriate actions accordingly.

EDUCATION

BE - CSE | PSNA College of Engineering and Technology

📅 08 2015 – 05 2019   📍 Dindigul, Tamil Nadu

- CGPA: 7.14

XII | 21st Century International Matriculation Higher Secondary School

📅 06 2014 – 05 2015   📍 Sivagangai, Tamil Nadu

- Percentage: 81.5

PROJECTS

Postal Pincode | 🌐

- Designned a responsive postal pincode website where you can find the place, branch type, district, delivery status of post office by entering the pincode.

Library Book Management | 🌐

- Designed a responsive library book management website where admin can monitor the details of each and every book. He can add book details and no of books available in the library, he can edit the stock, summary etc., and maintain the library books.