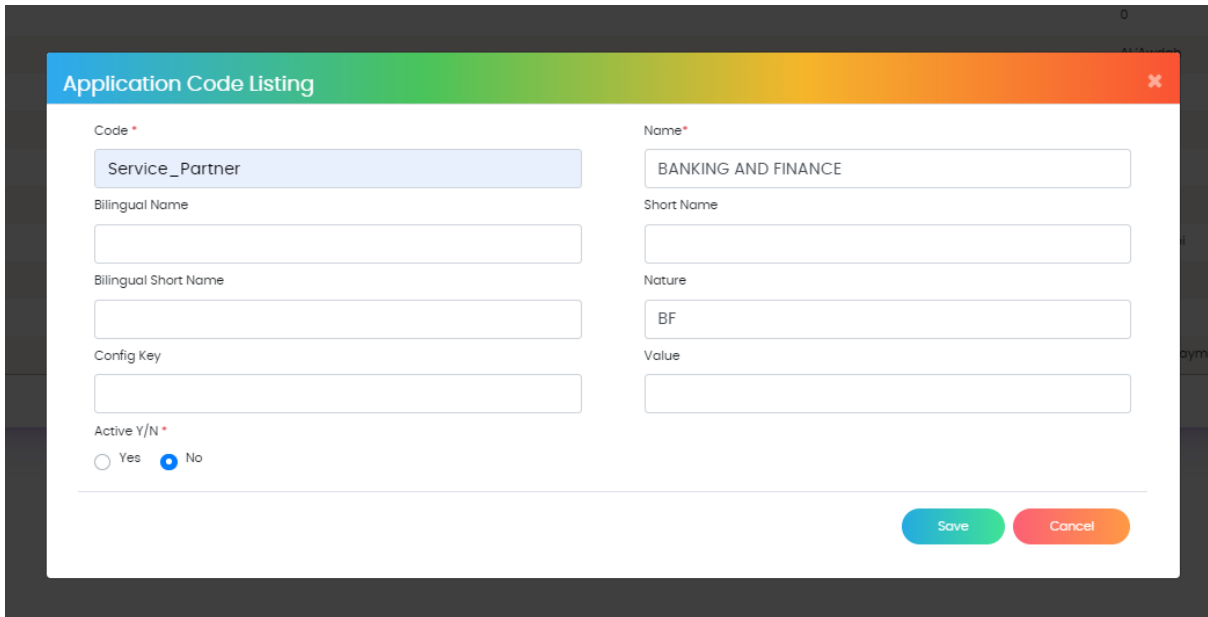


### Steps to create new user credentials in CRM Portal

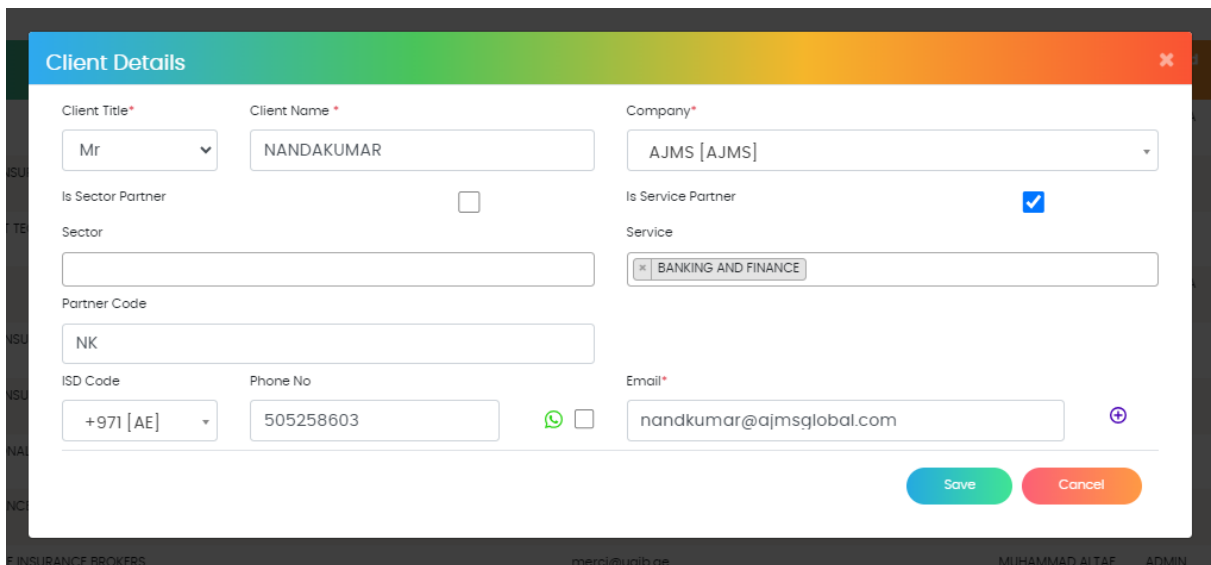
1. Go to 'App Codes' menu and click on 'Add'.



In the above pop-up, fill in the details as shown above.

- If the new user is service partner, enter '**Service\_Partner**' in the 'Code' field. If the user is sector partner, enter '**Sector\_Partner**' in the 'Code' field.
- Enter the service/sector name in 'Name' field.
- Enter initials of service/sector in 'Nature' field.
- Select 'No' in Active Y/N.

2. Go to 'Leads' menu and select 'Client' tab.  
Click on Add button.



Mark the checkbox accordingly and enter all other details as shown above.

**Credentials-**

**Username-** email id provided in the Client Details,  
**Password –** crm@123