

### Alldeez Online Retail Store User Guide

Welcome to Alldeez, an online retail store that offers a wide range of products from various sellers. Alldeez provides a user-friendly interface with an easy-to-navigate system that ensures a seamless shopping experience for users.

This user guide will take you through the features of Alldeez and how to use them effectively.

## 1. Home Screen

Upon launching the Alldeez website, you will be directed to the home screen. Here, you will find a list of options to choose from:

- Login as user
- Register as user
- Login as seller
- Register as seller
- Login as admin
- Login as delivery person
- Register as delivery person
- Exit

To make a selection, enter the corresponding number, and press enter.

# 1.1. User Login

If you have an account, select option 1. Enter your username and password, then press enter. If the details are correct, you will be directed to the user menu.

## 1.2. User Registration

If you do not have an account, select option 2 to register as a user. You will be required to provide your details, including your name, email address, username, and password. Once you have filled in the required fields, click on the Register button to complete the process. You will then be directed to the user menu.

## 1.3. Seller Login

If you are a seller with an Alldeez account, select option 3. Enter your username and password, then press enter. If the details are correct, you will be directed to the seller menu.

## 1.4. Seller Registration

If you are a new seller and would like to sell your products on Alldeez, select option 4. You will be required to provide your details, including your name, email address, username, and password. Once you have filled in the required fields, click on the Register button to complete the process. You will then be directed to the seller menu.

# 1.5. Admin Login

If you are an Alldeez administrator, select option 5. Enter your username and password, then press enter. If the details are correct, you will be directed to the admin menu.

# 1.6. Delivery Person Login

If you are a delivery person with an Alldeez account, select option 6. Enter your phone number and password, then press enter. If the details are correct, you will be directed to the delivery person menu.

# 1.7. Delivery Person Registration

If you are a new delivery person and would like to work with Alldeez, select option 7. You will be required to provide your details, including your name, phone number, and password. Once you have filled in the required fields, click on the Register button to complete the process. You will then be directed to the delivery person menu.

### 1.8. Exit

If you want to exit Alldeez, select option 8.

### 2. User Menu

The user menu offers the following options:

- View your orders
- View your account details
- View pending returns
- View product categories
- View your cart and place an order
- Add a product
- Review a product
- Request a return
- Logout

#### 2.1. View Your Orders

Select option 1 to view your order history. This will display a list of all orders you have made on Alldeez. You can view details such as the order date, order ID, product details, and total cost.

#### 2.2. View Your Account Details

Select option 2 to view your account details. This will display your personal information, including your name, email address, and phone number.

# 2.3. View Pending Returns

Select option 3 to view your pending returns. Here, you can view the status of your return requests and track the progress of your returns.

## 2.4. View Product Categories

Select option 4 to view the different product categories available on Alldeez. You can browse through various categories such as electronics, clothing, home decor, etc.

### 2.5. View Your Cart and Place an Order

Select option 5 to view your shopping cart. Here, you can add or remove items from your cart and update quantities. Once you are ready to place your order, click on the "Place Order" button.

### 2.6. Add a Product

Select option 6 to add a new product to your cart. Here, you can browse through different products and add them to your cart.

#### 2.7. Review a Product

Select option 7 to review a product. Here, you can provide your feedback and rate the product based on your experience.

# 2.8. Request a Return

Select option 8 to request a return for a product. Here, you can provide the reason for the return and track the progress of your return.

# 2.9. Logout

Select option 9 to log out of your Alldeez account.

### 3. Seller Menu

If you are a seller, you will see a different set of options when you log in. Here is a detailed guide on how to use the seller menu:

### 3.1. View Your Products

Select option 1 to view your products. Here, you can view a list of all the products you have added to Alldeez. You can view details such as the product name, price, and quantity.

### 3.2. View Your Account Details

Select option 2 to view your account details. This will display your personal information, including your name, email address, and phone number.

### 3.3. View Your Sales

Select option 3 to view your sales history. Here, you can view details such as the order date, order ID, product details, and total cost.

## 3.4. See Geographical Sales Data

Select option 4 to see geographical sales data. This will display a map that shows the different locations where your products have been sold.

#### 3.5. Add a New Product

Select option 5 to add a new product to Alldeez. Here, you can enter details such as the product name, price, and quantity.

### 3.6. Delete a Product

Select option 6 to delete a product from Alldeez. Here, you will be prompted to enter the product ID of the product you wish to delete. Once entered, the product will be permanently removed from the store.

## 3.7. Logout

Select option 7 to logout from Alldeez. This will return you to the initial login screen.

#### 4. Admin Screen:

### 4.1. Ban a User

Select option 1 to ban a user from Alldeez. Here, you will be prompted to enter the username of the user you wish to ban. Once entered, the user will no longer be able to access the site.

### 4.2. Ban a Seller

Select option 2 to ban a seller from Alldeez. Here, you will be prompted to enter the username of the seller you wish to ban. Once entered, the seller will no longer be able to sell products on the site.

## 4.3. Ban a Delivery Person

Select option 3 to ban a delivery person from Alldeez. Here, you will be prompted to enter the phone number of the delivery person you wish to ban. Once entered, the delivery person will no longer be able to make deliveries for the site.

#### 4.4. Get Details of a User

Select option 4 to get the details of a user. Here, you will be prompted to enter the username of the user whose details you wish to see. Once entered, you will be shown the user's personal information, including their name, email address, and phone number.

### 4.5. Get Details of a Seller

Select option 5 to get the details of a seller. Here, you will be prompted to enter the username of the seller whose details you wish to see. Once entered, you will be shown the seller's personal information, including their name, email address, and phone number.

# 4.6. Get Details of a Delivery Person

Select option 6 to get the details of a delivery person. Here, you will be prompted to enter the phone number of the delivery person whose details you

wish to see. Once entered, you will be shown the delivery person's personal information, including their name, email address, and phone number.

#### 4.7. Get Details of Orders

Select option 7 to get the details of all orders. Here, you will be shown a list of all orders made on Alldeez, along with details such as the order date, order ID, product details, and total cost.

### 4.8. List All Users

Select option 8 to list all users. Here, you will be shown a list of all users registered on Alldeez.

## 4.9. Logout

Select option 9 to logout from the Admin screen. This will return you to the initial login screen.

## 5. Delivery Person Screen:

# 5.1. View Assigned Orders

Select option 1 to view all orders assigned to you. Here, you will be shown a list of all orders that you have been assigned to deliver.

# 5.2. Update Order Status

Select option 2 to update the status of an order. Here, you will be prompted to enter the order ID of the order whose status you wish to update, along with the new status.

# 5.3. Logout

Select option 3 to logout from the Delivery Person screen. This will return you to the initial login screen.

We hope this user guide has been helpful in navigating Alldeez online retail store. Happy shopping!