

### **QUEUE FOR NEXT DAY - FAQs**

(FAQs will keep on getting updated once people start testing and asking questions.)

**Q1. The tool is considering the leave type SL or PTO as a new person. After submitting the queue, getting an output as below:**

Aafreen > **Abhay** > (SL) > Abhinav > Abhishek > **Amarnath** > Anand > Anup > Arun > Ashish > Ashlin > Ashraf > Carol > **Chakshu** > **Dhanushya** > Dinesh > Jawed > Mahima > Manav > Manoj > Medhavi > Mukesh > Nawab > Obaid > Omar > Prajwal -1 > Preeti > Pritha > Priya > Rithsou > Syed > Tulika > Vaibhav

**Sol 1:** Verify the type of file which you are browsing. It should not be any Microsoft office Word Document file as Word document inserts some sort of encoding into the text which causes issues while parsing. Hence, it is highly recommended to use WordPad (for Windows users) or TextEdit (for MAC users).

**Q2. The tool is not considering the correct number of rounds when written as number along with the name of the person and hence didn't mark the name of that person as bold. For Example:**

Last queue of present day is as follows:

R3:Q1:: **Aafreen** > **Abhay** > **Abhinav** > **Abhishek** > **Amarnath** > **Anand** 4 > **Anup** > **Arun** > **Ashish** > **Ashlin** > **Ashraf** > **Carol** > **Chakshu** > **Dhanushya** > **Dinesh** > **Jawed** > **Mahima** > **Manav** > **Manoj** > **Medhavi** > **Mukesh** > **Nawab** > **Obaid** > **Omar** > Prajwal > Preeti (SL) > Pritha (BM) > **Priya** > **Rithsou** > **Syed** > **Tulika** > **Vaibhav**

Queue for next day is incorrectly coming out as follows:

Aafreen > Abhay > Abhinav > Abhishek > Amarnath > **Anand** > Anup > Arun > Ashish > Ashlin > Ashraf -1 > Carol > Chakshu > Dhanushya -1 > Dinesh -1 > Jawed > Mahima -1 > Manav > Manoj > Medhavi > Mukesh > Nawab > Obaid > Omar > Prajwal -1 > Preeti -1 > Pritha > Priya > Rithsou > Syed > Tulika > Vaibhav

Anand should be marked as bold, but the tool is giving incorrect result.

**Sol 2:** Make sure to write everything between the > sign either completely bold or completely non-bold. In the above example, Anand and 4, both should be marked as bold then the tool will mark Anand as bold.