

# SWATI DUBEY

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Building robust scalable backend systems from a consumer perspective. Strong background in e-commerce industry with strong analytical, logical and troubleshooting skills.

## Professional Experience

### **FoodPanda (Gurgaon)**

**Senior Software Engineer, *September 2017 - now***

FoodPanda is an online food ordering website. It delivers in 100+ cities. It is active in 40 countries globally.

### **Shopclues (Gurgaon)**

**Senior Software Engineer, *February 2015 - August 2017***

ShopClues is the subsidiary of Clues Network Inc..It is an ecommerce website for unstructured market categories.

### **MunchAdo (Gurgaon)**

**Software Engineer, *July 2013 - January 2015***

Munch Ado is a restaurant reservation website. It helps locating restaurant , providing table booking, reviews and food menu. This site provides CRM panel for restaurants also.

## Education

Greater Noida Institute of Technology (B.Tech in Computer Science and Engineering).

## Projects

### **1. Automated Refunds**

**Environment** : Zend(PHP) backend, jQuery as frontend

**Role** : Full Stack Developer

#### **Description**

- Centralized refunds over different platforms and created APIs for the same.
- Entire refund journey is now automated including calculations and mode of refund.
- This decreased refund resolution time and reduced refund inconsistencies significantly.

## 2. One Day Delivery

**Environment** : Zend(PHP) backend, jQuery as frontend

**Role** : Backend Developer

### Description

- Filtered orders based on location, warehouse availability and other parameters.
- Reduced order state transitions for faster process.
- Increased coordination with couriers to make faster deliveries.

## 3. CRM Panel

**Environment** : Yii(PHP) backend, backbone.js as frontend

**Role** : Developer

### Description

- Provided CRM panel to the content uploading team.
- Centralized data helped in easy search, retrieval and reuse of a product.
- Reduced data redundancy and ease the content verification process.

## Tools & Technologies

- **Languages:** Python, PHP, Javascript, jQuery, C++
- **Frameworks:** Yii, Zend and CS-cart for php, Backbone.js for JavaScript
- **Databases:** MySQL, MongoDB, Google BigQuery
- **Frontend:** jQuery, Bootstrap
- **Search Engine:** Solr
- **Version control:** Git, SVN
- **Linux:** Server configuration & Shell scripting
- **Web server:** Apache
- **Queuing:** RabbitMQ, Gearman
- **Working knowledge in:** Memcached, Redis, CDN

## Achievements

- Won Basketball Zonal level championship.
- Received A-certificate in NCC.