

Swati Virapannavar

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EXECUTIVE SUMMARY

Dynamic IT professional with 7 years at Accenture, specializing in banking and e-commerce. Proficient in Manual Testing, including ETL, End-to-End, and Regression testing, with growing expertise in automation testing. Experienced Scrum Master with a track record of leading 10 consecutive sprints. Known for effective bug prevention, leadership and client success. Proactive, inquisitive, and committed to quality, with a passion for new challenges and contributing to team initiatives.

SKILLS

- **Soft Skills:** Proactive, Leadership, Problem Solving, Conflict Resolution, Adaptability, Communication, Teamwork, Attention to Detail, Creativity, Networking, Collaborative, Committed, Project Management, Strategic Planning, Strategy, Business Analytics, Stakeholder Management, Risk Management
- **Skills:** Java, JavaScript, Python, C++, SQL, Jira, Confluence, Microsoft Office, SDLC, Agile, Code reviews, API Testing, UI Test, System Test, Regression Test, End-to-End Test and Quality Assurance
- **Tools:** Postman, Playwright, Teradata, Putty, WinSCP

WORK EXPERIENCE

04/21- Present **ACCENTURE** Bangalore, India
Senior Software Test Engineer
Client - Commonwealth Bank of Australia

- Collaborated with cross-functional teams to identify process deficiencies and recommended improvements, contributing to change management initiatives.
- Developed and maintained automated test frameworks for ETL Testing using TOSCA, increasing test coverage by 20% each sprint cycle.
- Developed and executed detailed UI test plans for banking applications, ensuring compliance with other systems involved.
- Collaborated with stakeholders, aligning testing objectives with project needs to ensure on-time project delivery.
- Documented test cases and outcomes, providing stakeholders with insights into system performance and enhancing overall application reliability.
- Collaborate closely with Product Owners and Business Analysts to comprehensively grasp business requirements and translate them into well-defined Test scenarios.
- Conducted and participated in Agile and Scrum ceremonies.
- Assisted team members in resolving key blockers and issues affecting testing activities
- Coached the new joiners in the team by providing end to end knowledge transfer sessions.
- Documented a test handbook focused on testing approaches with end-to-end flows, and clear instructions for new joiners to access on confluence pages.
- Presenting various test artifacts to key stakeholders for sign off/approvals.
- Carried out API testing activities by utilizing Postman and RestAssured packages for automation.
- Led regression testing cycles before major releases, identifying and reporting critical defects, reducing production issues by 30%.
- Validated data integrity and performance of SQL databases by executing complex queries and conducting data validation test.

12/18-03/21 **ACCENTURE** Bangalore, India
Test Engineer
Client - NBN Co.

- Worked on a geo-spatial network design tool called SpatialNet.
- Conducted acceptance tests to determine if the system meets business requirements and is ready for deployment. This often involved validating the system against user requirements and expectations.
- Performed usability testing to evaluate the ease of use of the system's interface for performing spatial analysis and managing data.
- Lead a team of 10 to achieve deliverables
- Presented various test artifacts to key stakeholders for sign off/approvals.
- Documented a test handbook focused on testing approaches with end to end flows, and clear instructions
- Utilized JIRA to log and track defects, collaborated with development teams for faster resolution.

10/17-11/18 **ACCENTURE**
Associate Test Engineer
Client - Dell Technologies

Bangalore, India

- Worked on E-commerce website of Dell Technologies' to understand it well and to ensure robust functionality and a seamless user experience.
- Learned about the various functionalities and architectures involved in the project.
- Created test artifacts such as test cases, test scripts and test scenarios.
- Created a traceability matrix to enhance test coverage and ensured comprehensive validation of all system requirements.
- Collaborated with business analysts to understand the user story requirements for test planning activities.
- Presented various test artifacts to key stakeholders for sign off/approvals.
- Utilized JIRA to log and track defects, collaborated with development teams for faster resolution.
- Participated in Agile Scrum methodology, attending daily stand-ups and sprint planning meetings to provide testing insights and feedback.
- Conducted root cause analysis for critical defects, ensuring a permanent fix in the development cycle.
- Collaborated closely with developers during the testing process, improving defect detection rates by 25%

EDUCATION

8/2013-5/2017 **B. V. BHOOMARADDI COLLEGE OF ENGINEERING AND TECHNOLOGY**
Bachelor of Engineering, Electronics and Communication,
CGPA: 8.31

Karnataka, India

ACHIEVEMENTS

- **FY23 TechStar Program**, Accenture
- **All Star Award**, FY23 Q4, Accenture
- **All Star Award**, FY24 Q1, Accenture
- **APEX FY19 Q4 Award**, Accenture

CERTIFICATIONS

- ISTQB - Foundation Level Certificate in Software Testing - CTFL-122884 India
- IIM Calcutta's Executive Programme in General Management (EPGM)
- Tricentis Tosca Fundamentals - Automating Web Application Testing (AS1)
- Tricentis Tosca Fundamentals - Optimizing test automation with centralized test data (AS2)