

PROJECT

Topic: Software as a Service

Pannel Required:-

1. Super Admin Panel

Why it's compulsory

- You (as the owner or your internal team) need a way to fully manage and control the entire platform.
- You can manage users, plans, payments, settings, and content.

Key tasks

- Create, suspend, or delete user accounts
- Manage subscription plans and payments
- View overall analytics (e.g., revenue, sign-ups)
- Configure security and system-wide settings
- Oversee support tickets (if integrated)

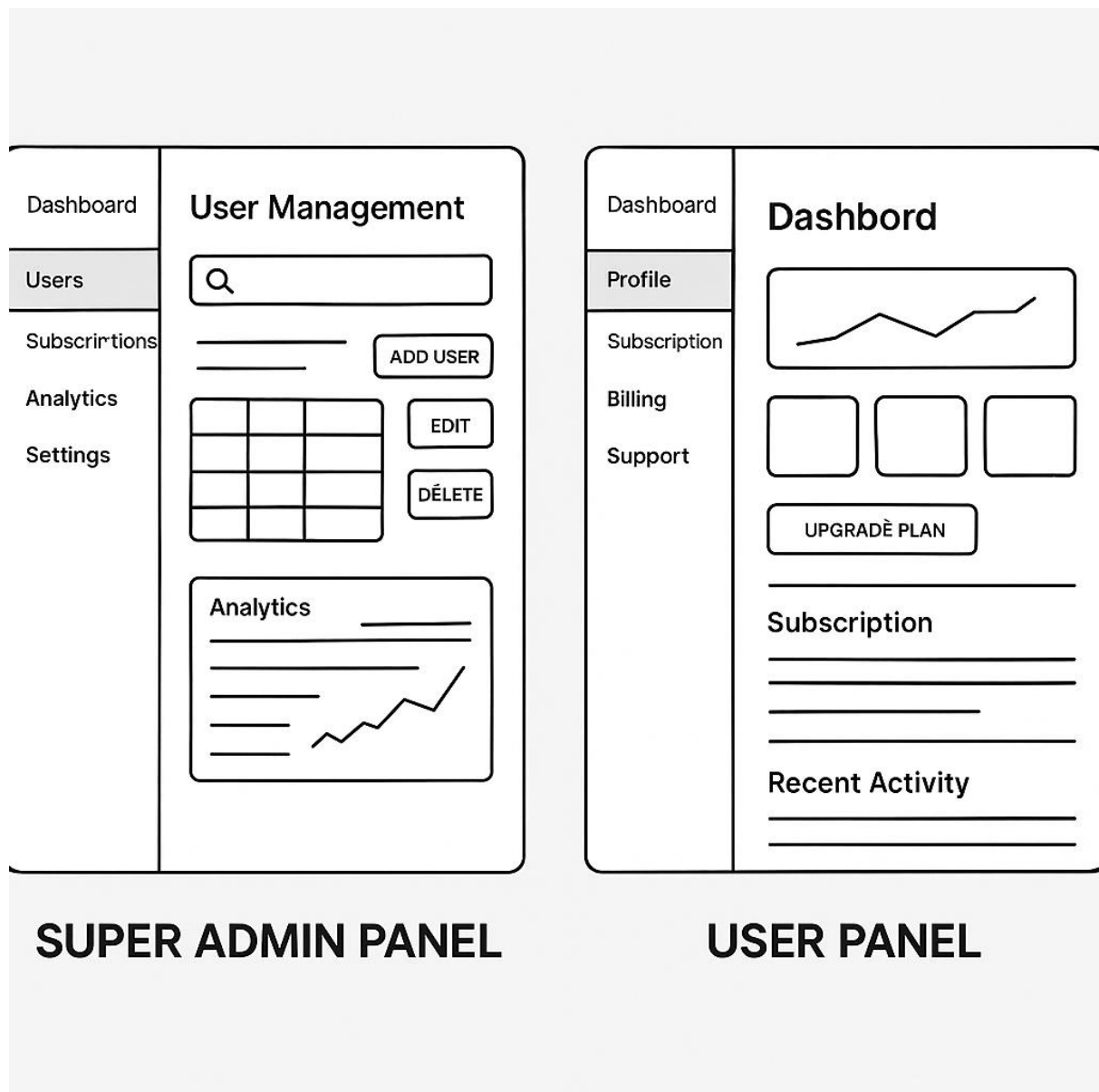
2. User Panel (Customer Dashboard)

Why it's compulsory

- This is where your actual paying users or free trial users access the product they paid for.
- Without this, there's no way for them to use the service.

Key tasks

- Access and use core SaaS product features (e.g., analytics, editing, project management)
- Manage their profile and account settings
- View or upgrade subscriptions
- Access support/help



Pages Required for user's

Dashboard / Home Page

- Overview of key data and product features (e.g., analytics summary, recent activity)
 - Quick shortcuts to important actions (create new project, upload file, etc.)
 - Notifications or alerts
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Profile / Account Page

- Update personal information (name, email, password)
 - Set notification preferences
 - Manage profile picture or branding (if supported)
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Subscription / Plan Management Page

- See current plan details (e.g., Free, Pro, Enterprise)
 - Upgrade or downgrade plan
 - View usage limits or included features
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Billing & Invoices Page

- View and download past invoices
 - Update payment method (credit card, PayPal, etc.)
 - Billing history and next payment date
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Main Product Feature Page(s)

- The core functional pages where they actually use the SaaS service

- **Examples:**
 - **Analytics workspace**
 - **Document editor**
 - **CRM board**
 - **Campaign builder**
 - **This will vary depending on your product**
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Support / Help Page

- **Submit support tickets**
 - **Access FAQs or knowledge base**
 - **Live chat (if available)**
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Security / Login Settings Page

- **Change password**
- **Enable 2FA (two-factor authentication)**
- **Manage connected devices or sessions**

Pages Required for Admin Pannel:

Dashboard / Overview Page

- **High-level summary of system metrics:**
 - **Total users**
 - **New sign-ups**
 - **Active subscriptions**
 - **Revenue summary**
 - **System alerts or errors**
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User Management Page

- **View list of all users**
 - **Search and filter users**
 - **Edit user details**
 - **Suspend, delete, or reset user accounts**
 - **See user activity logs**
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Subscription & Plan Management Page

- **Manage pricing plans (add/edit/remove)**
 - **View active and expired subscriptions**
 - **Assign plans manually to users (if needed)**
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Billing & Payment Page

- **Overview of revenue**

- **View and manage invoices**
 - **Process refunds**
 - **Check payment status**
 - **Configure payment gateways**
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Analytics & Reports Page

- **Detailed usage analytics (e.g., daily active users, churn rate)**
 - **Financial reports (MRR, ARR)**
 - **User growth trends**
 - **Engagement and retention charts**
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Security & Settings Page

- **Configure global security settings (2FA enforcement, IP restrictions)**
 - **Manage API keys**
 - **System-level configurations**
 - **Backup and recovery options**
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Support & Ticket Management Page

- **View and assign support tickets**
 - **Respond to user complaints or queries**
 - **Track SLA compliance and resolution status**
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Content Management Page (CMS)

- **Manage blog posts, FAQs, help articles**
- **Publish announcements or system notices**

- **Update website content sections**
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Admin Role & Permissions Page

- **Create roles for other admins or staff**
- **Assign granular permissions (e.g., support-only access, content-only access)**