| [Total No. of CO's 5] |
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Seat No:

[Total No. of Pages: 2]

G. H. Raisoni College of Engineering and Management, Pune. (An Autonomous Institution affiliated to Savitribai Phule ,Pune University)

F. Year B. Tech (Term - I) ESE Winter 2020 (2020 Pattern) Communication Skills (UHUL101)

[Time: 2 Hours]

[Max. Marks - 50]

Marks

RI.

COURSE OUTCOME:

- 1. Students shall realize the value and relevance of communication functionalities.
- 2. Students shall coordinate, collaborate and corroborate through LSRW Skills.
- 3. Students shall attribute their Impactful communication through power body language.
- 4. Students shall confidently exhibit their technical proficiencies through effectual PPTs and Professional Conduct.
- 5. Students shall be strongly opinionated and thoughtful about the contents they are introduced to.

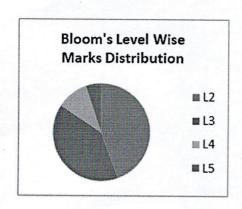
Instructions to the candidates:

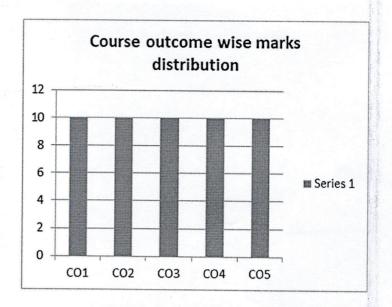
- 1) (CO1/CO2/CO...) at the beginning of question/sub question indicates the course outcome related to the question.
- 2) All questions compulsory.
- 3) Neat diagrams must be drawn wherever necessary.
- 4) Figures to the right indicate full marks.
- 5) Assume suitable data, if necessary.
- 6) Other Instructions, if any.

Sub

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| | Question | | Marks | BL |
|-----|------------|---|-------|----|
| CO1 | <i>a)</i> | What is the role of communication skills in engineering life? Mention the importance of online communication considering the present scenario. | [5] | L2 |
| | b) | You are the Class Representative of your section. Write an email to your | [5] | L3 |
| | | colleagues inviting their participation for "Debate Competition" with the below prompts: -Date, Time and Venue of the event -Topic for the debate -Time allotted to individuals for speaking | | |
| | | -Enrollment procedure (last date of enrollment/How to enroll with their names) | | |
| CO2 | <i>a</i>) | What is the process of communication? Mention the different barriers of communication. | [5] | L2 |
| | <i>b</i>) | What is the importance of listening skills in order to improve communication skills? Explain different types of listening skills. Or | [5] | L4 |
| | <i>c)</i> | Informal Letter: Write a letter to your younger brother explaining him about the preparation of his entrance exam for engineering. | [5] | L3 |
| CO3 | a) | What is non-verbal communication? What role does body language play in effective communication skills? | [5] | L2 |
| | <i>b</i>) | Comment on: "What measures should be taken to control the spread of Covid-19 outbreak?" | [5] | L3 |
| CO4 | <i>a</i>) | What is the importance of non-verbal communication while giving a presentation? Explain using the following points. a) Voice intonation, b) Eye contact | [6] | L2 |
| | <i>b)</i> | Comment on: "Do looks really matter?" | [4] | L3 |
| CO5 | a) | How will you set a goal to improve your communication skills? Explain the SMART approach with example. | [5] | L4 |
| | <i>b</i>) | Mention the difference between verbal and non-verbal communication to enhance your communication skills engineering life. | [5] | L5 |
| | | | | |





BL – Bloom's Taxonomy Levels (1- Remembering, 2- Understanding, 3 – Applying, 4 – Analyzing, 5 – Evaluating, 6 - Creating).