

**Subject:** BVG – Order Confirmation: BT2025120227823357

**Date:** Tuesday, 2. December 2025 at 16:23:41 Central European Standard Time

**From:** appsupport@bvg.de

**To:** swayfromthehook@gmail.com

Customer ID: 362795

Order number: BT2025120227823357

Dear S Clarke,

Thank you for your order from 02-12-2025

The ticket has already been created and it has been delivered/downloaded into the app. This order cannot be revoked.

Thank you for your trust in us.

Below you can find your order as an overview.

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**ORDER:**

Kurzstrecke Berlin, Regeltarif

Starting point: U Hermannplatz (Berlin)

Fare zone: B0

Validity: 02-12-2025

Type: TICKET

Price: €2.60

Quantity: 1

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Order total: €2.60

Payment-method: Apple Pay

**The total amount will be charged to your bank account or credit card, as stated in your order.**

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For the Mobil-Ticket, the respective valid conditions of carriage of the VBB tariff apply as well as the General Terms and Conditions of BVG for electronic business transactions.

With kind regards

Your BVG

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Berliner Verkehrsbetriebe (BVG) - AöR -

Holzmarktstraße 15-17

10179 Berlin

Phone: +49-30-19449

<https://www.BVG.de>

[info@bvg.de](mailto:info@bvg.de)

Berliner Verkehrsbetriebe (BVG) is an institution under public law.

Chair of the Supervisory Board: Senator Franziska Giffey  
BVG is legally represented by the Management Board:  
Henrik Falk (Chairman)  
Jenny Zeller-Grothe

Registered office: Berlin  
AG Charlottenburg, HRA 31152