

Ngoc Trinh



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EDUCATION

Marquette University, Pleasant Prairie, WI

Direct Entry MSN

Aug 2023 - Present

University of California, Davis (UC Davis), Davis, CA

BS Neurobiology, Physiology and Behavior

Minor: Human Development

Sep 2019 - June 2021

De Anza College, Cupertino, CA

AS Biological Science

July 2016 - June 2019

RELEVANT EXPERIENCE

Octapharma Plasma Center, Kenosha, WI

Phlebotomist (1000+ hrs.)

Aug 2023 - Present

- Perform and process over 1000 venipunctures.
- Monitor donors for reaction during plasma donations.
- Operate automated plasmapheresis machines.

Quest Diagnostics, San Jose, CA

Rep, Phlebotomist I (600+ hrs.)

Nov 2022 - May 2023

- Collect and process over 1000 venipuncture specimens.
- Perform daily procedures, including drug screening and biometric screening, for over 400 patients.

Minh Quan Huynh M.D., San Jose, CA

Medical Receptionist (3,000+ hrs.)

Aug 2018 - June 2023

- Handle over 30 calls a day appropriately and efficiently.
- Schedule appointments and input patient data.
- Process and manage health insurance claims and payments.

El Camino Hospital, Mountain View, CA

ECG Technician Externship (160 hrs.)

Aug 2022 - Sept 2022

- Run diagnostic tests on over 300 in and outpatients using an electrocardiogram machine.
- Analyzed and identified abnormal rhythms on ECG reports.

Palo Alto Medical Foundation, Mountain View, CA

Phlebotomist Externship (160 hrs.)

July 2022 - Aug 2022

- Performed over 400 successful venipunctures.
- Responding to STAT orders and prioritizing lab tests.

VOLUNTEER EXPERIENCES

VN CARES Student Run Clinic, Sacramento, CA

Patient Advocate (60+ hrs.)

Jan 2020 - June 2021

- Took vital signs and assisted patients.
- Facilitated staff and patient communication by translating for those with language barriers.
- Promoted cancer awareness for the local underserved community.

LICENSES & CERTIFICATES

Phlebotomy Tech I License

Oct 2022

ECG Technician Certificate

Oct 2022

Lab Assistant Certificate

Sep 2022

RELEVANT COURSEWORK

Basic Patient Care

First Aid

Office Sterile Techniques

Clinical Lab Procedure

Pharmacology

Medical Terminology

Medical Communication

EXTRACURRICULARS

Health-Related Internship

Pharmacy Assistant - UC Davis

Sept 2019 - Dec 2019

SKILLS

Teamwork

Specimen Collection

Data Entry

Time Management

Problem-Solving

Patient Education

Clerical Writing

LANGUAGES

Vietnamese, Native Speaker

