Vector Product Activation

Version 2.0

Status	Released

Contents

1 Overview

In the product activation process **only data relevant to the installation** is transferred. Vector uses the acquired data exclusively for product activation.

To activate the product open the **Product License Manager**. The required **Activation ID** can be found **on the cover of the Product CD** or in your **delivery e-mail**.

You can choose between **two different methods** of product activation:

1. Online: Automatically via the Internet (recommended, since no time delay)
2. By e-mail to: activation@vector-worldwide.com

If you choose **activation by e-mail**, send the activation request generated in the **Product License Manager** as an e-mail attachment to Vector. In response Vector will send you a **License Certificate** by e-mail which you will need to enter in the **License Manager**. If this is a **first-time activation**, the initial step involves an **additional e-mail** exchange to obtain a **Hardware Certificate** for configuring license management on your computer.

If you have any further questions please feel free to contact us.

2   Activate / Update a License

2.1   Activate / Update a License from Vector Activation Server

2.1.1   Activate / Update a License via Internet

To activate or update a license via Internet from the Vector Activation Server, open the License Manager and follow these instructions.

Step 1 Select **License Keys / Activate Manually / Vector Activation Server** in the main menu of the License Manager.
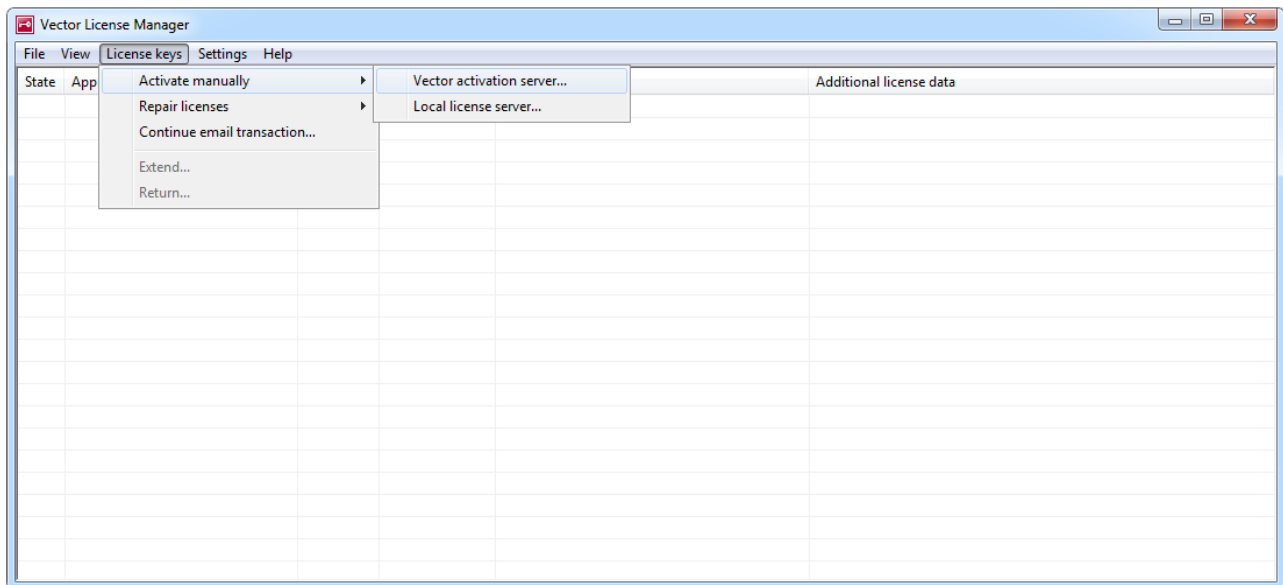

Figure 2-1   Select Activate a new license

Step 2 For request method, we recommend using by internet connection if you have Internet access (should you trust Vector software to connect to the Internet? See section 3 Extend a License.)
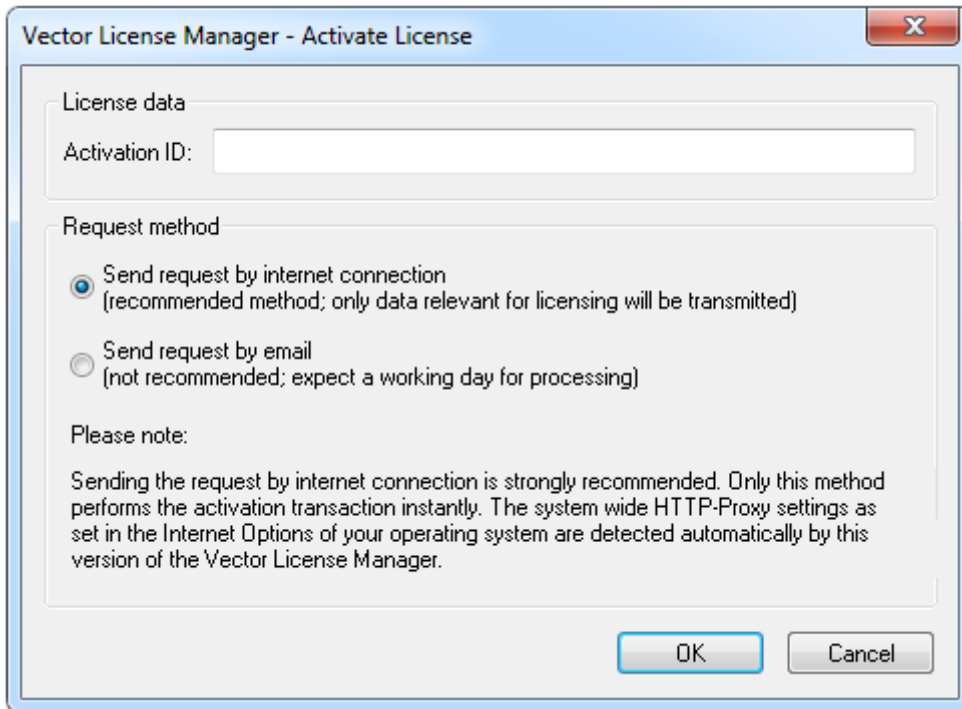
Figure 2-2   Send request by internet connenction

Step 3 Enter your Activation or Update ID (from the cover of the product CD or in your de-livery e-mail). Please ensure that you typed the ID correctly (case sensitive, including all zeros).

Step 4 Ensure that you typed the Activation ID correctly. Press OK. Once the license has been correctly transferred to your PC, you'll see a respective message. You're done.

> **Info**
> In case a HTTP proxy is present in your network that requires a password and/or a login you will be prompted for that data.

2.1.2   Activate / Update a License via E-mail

To activate or update a license via Email (only recommended if activation via Internet doesn't work), open the License Manager and follow these instructions:

Step 1 Select **License Keys / Activate Manually / Vector Activation Server** in the main menu of the Product License Manager.

Step 2 For **Request method**, select **Send request by e-mail**
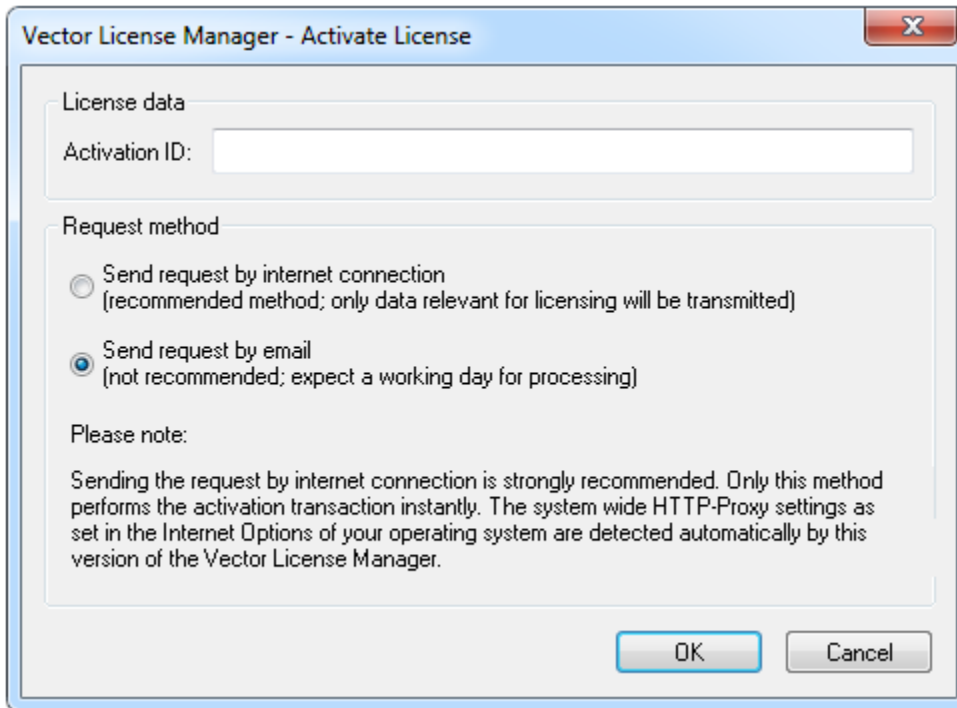
Figure 2-3   Select Send request by e-mail

Step 3 Enter your Activation / Update ID (from the cover of the product CD or delivery e-mail). Please ensure that you typed the ID correctly (case sensitive, including all zeros). Press OK.

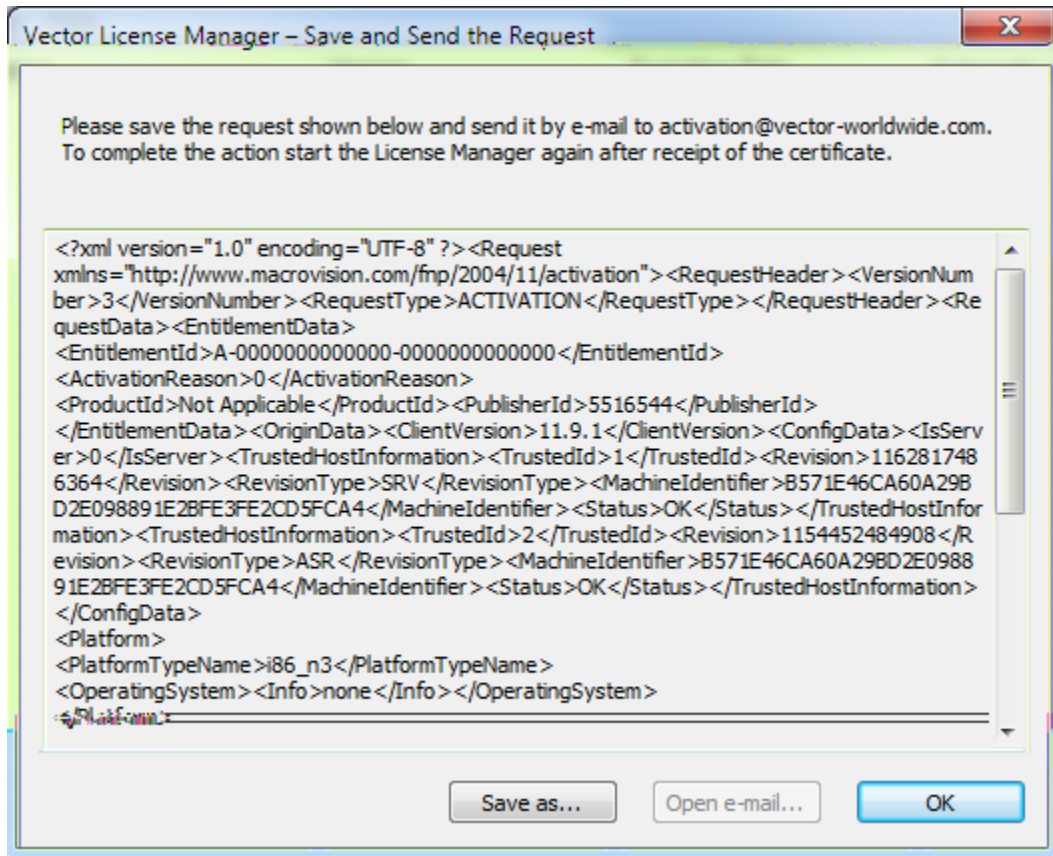**Step 4** Save the request as a file to any location on your hard disk using button "Save as…".

Figure 2-4   Save the request

Step 5 Press **Open e-mail…** to automatically open a new e-mail with the saved file as attachment. If this fails, attach the file manually to a new e-mail.

Step 6 Send this e-mail to Vector (activation@vector-worldwide.com). No special subject or formatting of your e-mail is required.

Step 7 Press **OK** to close the dialog.

Step 8 If you then received a certificate via e-mail from Vector, save the certificate from the e-mail as a file to any location on your hard disk. Open the License Manager again.

Step 9 Select **License Keys / Continue e-mail transaction**.
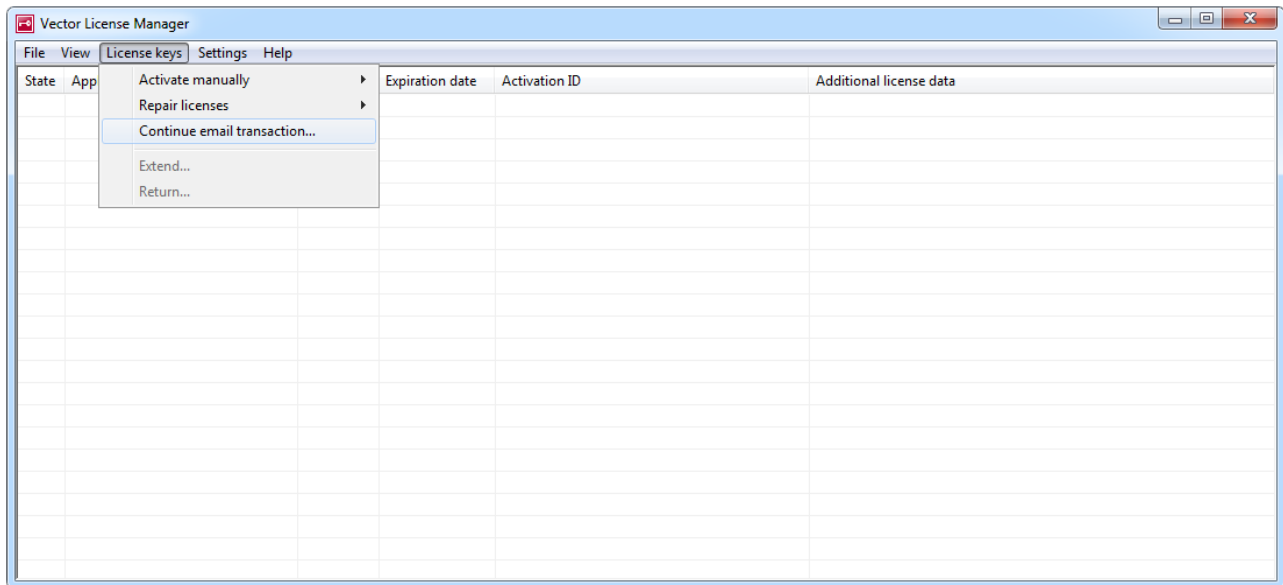
Figure 2-5   Select Continue e-mail transaction

Step 10 In the Loading the certificate dialog, press button **Load certificate…** and select the certificate file stored on your hard disk (in step 8).
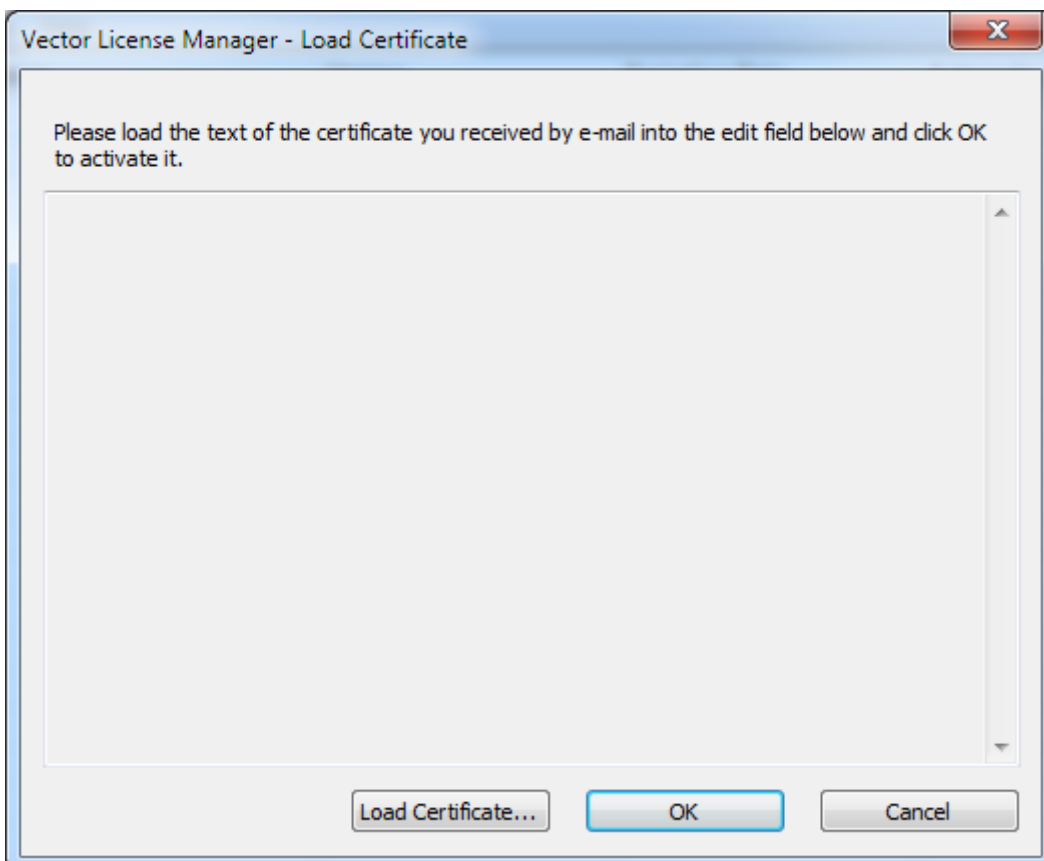

Figure 2-6   Load certificate…

Step 11 If this is the first time that you activate a Vector product on your PC, the certificate you received configured only your PC itself; you need a second tour (send request to Vector, receive and load the certificate). Otherwise, you're done!

2.2   Activate / Update a License from Local License Server

> **Info**
> In case your company maintains its own license server for Vector products, follow the steps described below. For questions regarding locally administrated settings (server URL, activation IDs for license pools) please contact your local network administrator or IT department.

To activate or update a license from a local license server, open the License Manager and follow these instructions:

Step 1 Select **License Keys / Activate Manually / Local License Server** in the entry screen of the License Manager.
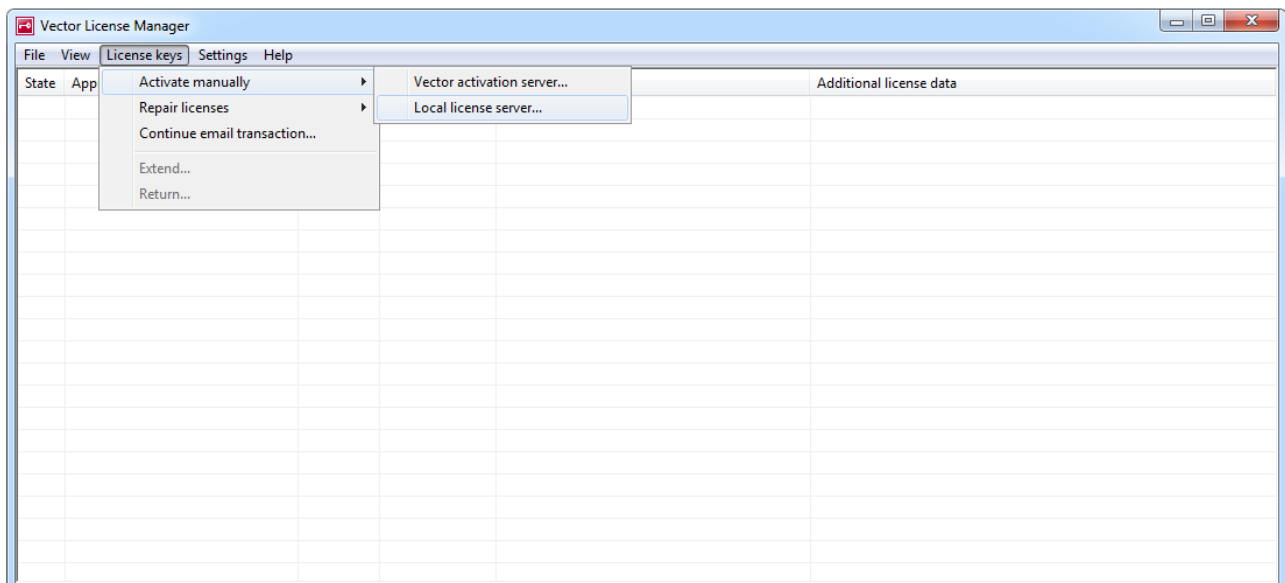

Figure 2-7   Select License server type: Local license server

Step 2 Enter your Activation or Update ID (from the cover of the product CD or delivery e-mail), the URL of the local license server and the expiration date.
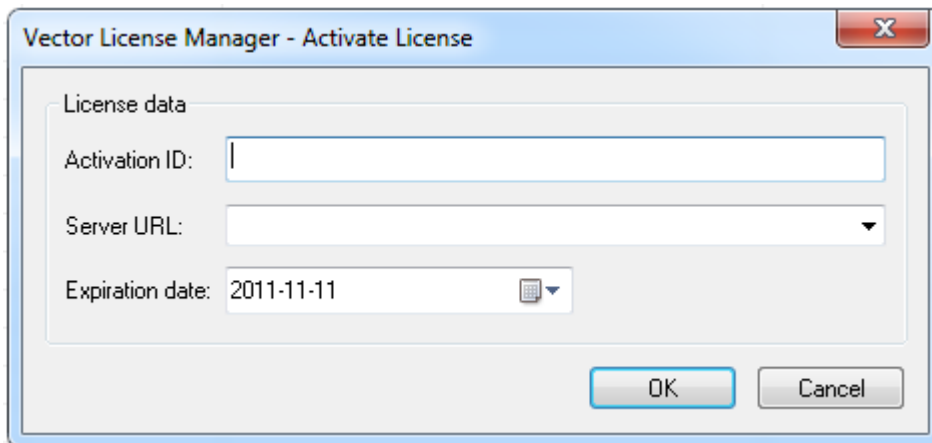
Figure 2-8   Enter your Activation or Update ID and server URL

Please ensure that you typed the Activation ID correctly (case sensitive, including all ze-
ros).

If your local license server is run with default settings, please enter the server URL
@myLicenseServerName.com (@ sign must be provided), where the actual server name
is defined by your network administrator or IT department.

In case customized settings for TCP ports are used also provide the respective TCP port
number, please (example: license server listens on TCP port 47811 →
47811@myLicenseServerName.com).

Servers can be configured with **Settings / Server Configuration.**
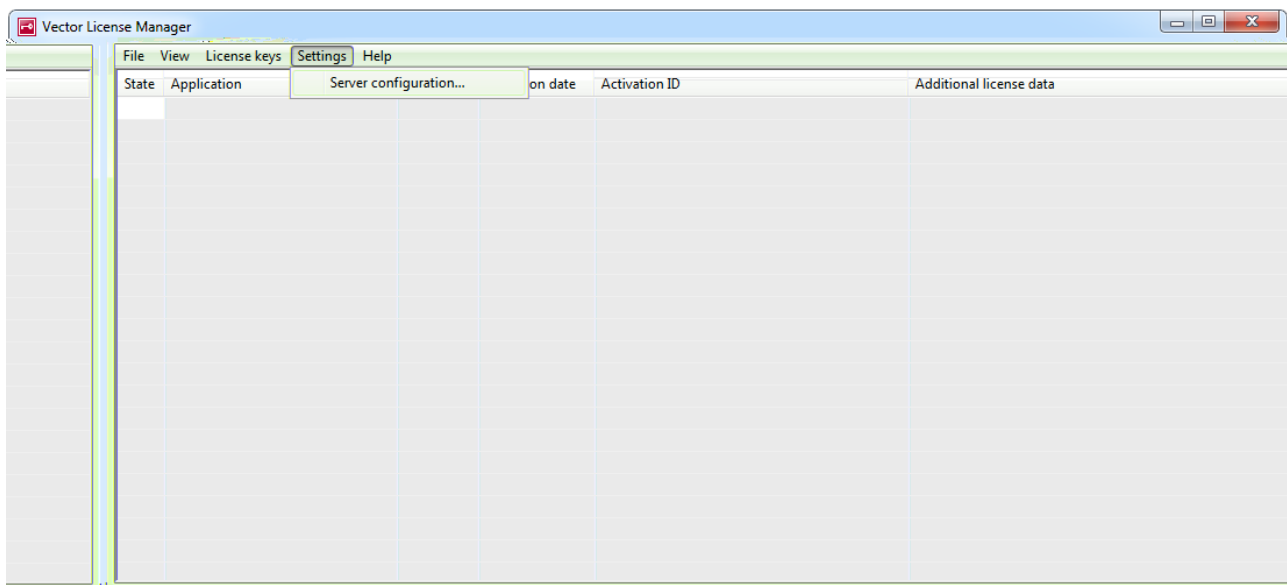

Figure 2-9   Server Configuration

Add your server into the list of known servers.
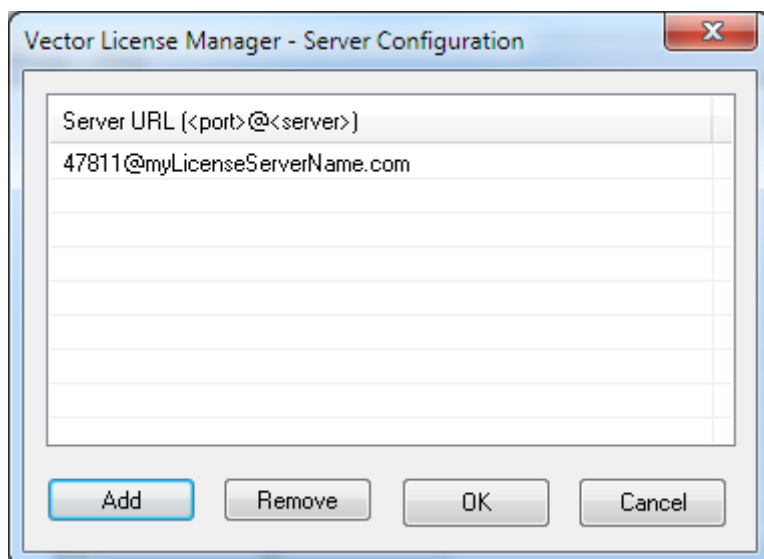
Figure 2-10   List of configured servers

With **add** you specify port and server name
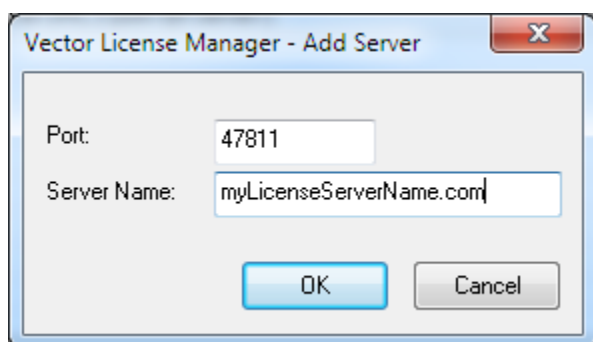
Figure 2-11   Specify port and server name

3 Extend a License

> **Info**
> You only need instructions in this chapter in case your company maintains its own license server for Vector products.

3.1 Extend a License against Local License Server

To extend a license against a local license server, open the License Manager and follow the instructions.

Step 1 Right click on a license you want to extend. Select **Extend** from the context menu.
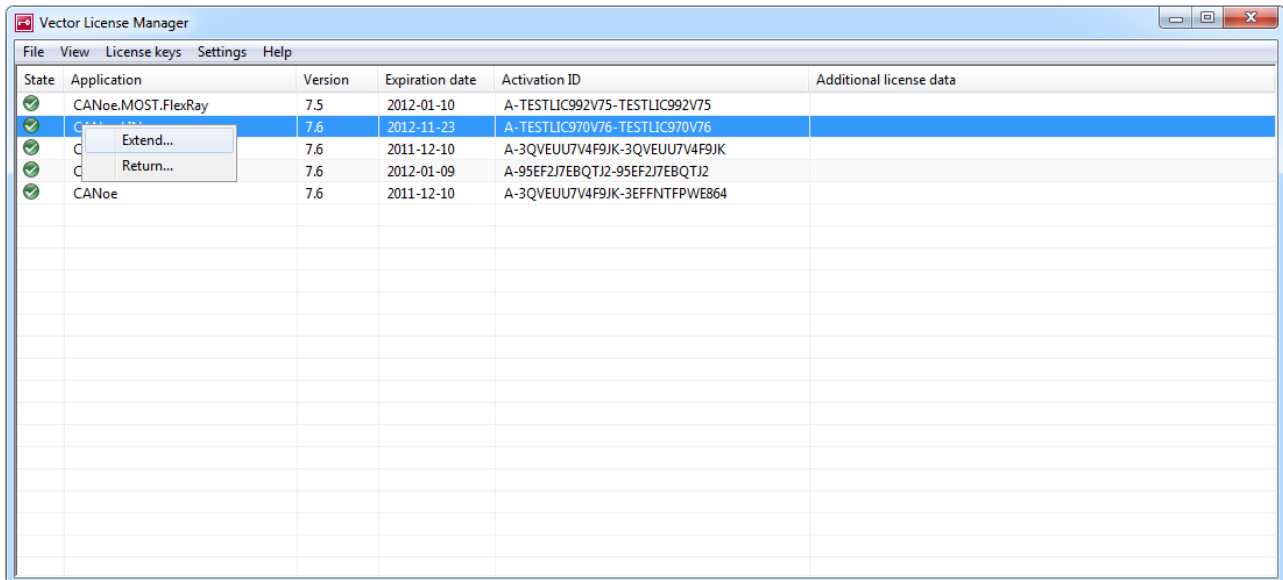
Figure 3-1   Select Extend a license

Step 2 Enter the new **Expiration date** of the license. The new Expiration date must not be earlier than the initial Expiration date. Press OK. Once the license has been correctly extended on your PC, you'll see a respective message. You're done.
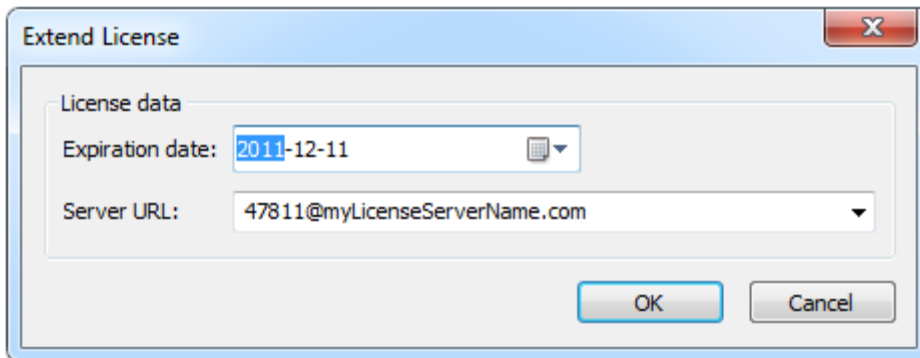
Figure 3-2   Enter the new Expiration date

> **Info**
> The **Expiration date**, which can be entered, depends on the actual license model of your Vector software. If the entered date should not be possible, there will be a message box advising what range can be used with your license/Activation ID.

based on template version 4.5

4 Return a License

4.1 Return a License to Vector Activation Server

4.1.1 Return a License via Internet

To return a license via Internet to the Vector activation server, open the License Manager and follow the instructions.

Step 1 Right click on a license you want to return. Select **Return** from the context menu.
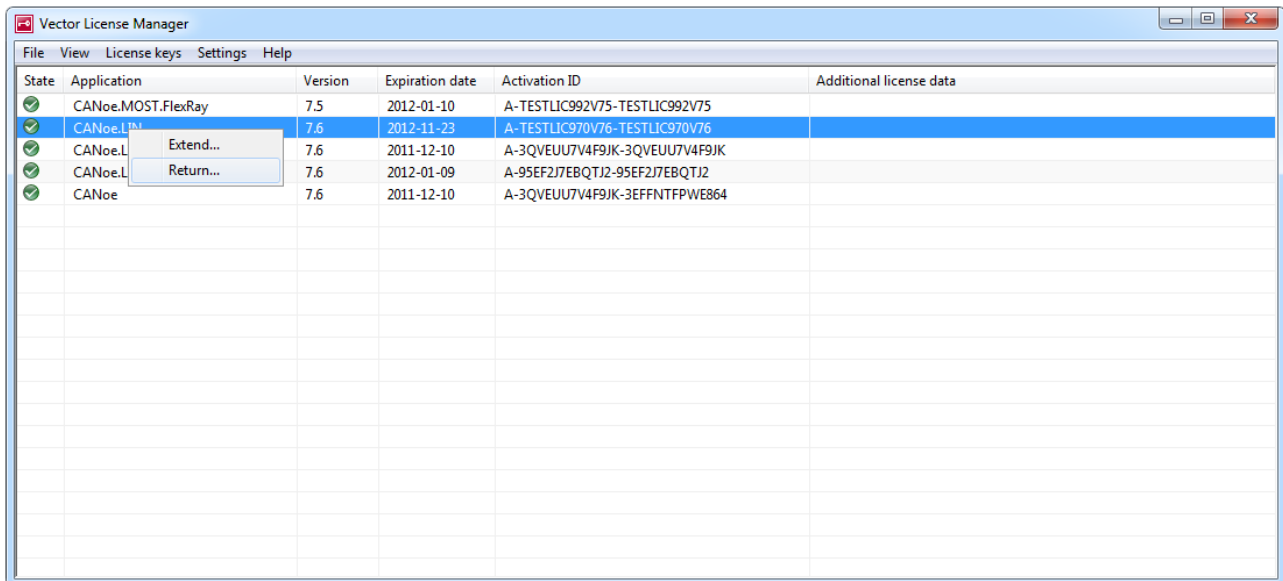

Figure 4-1   Select Return a license

Step 2 For **Request method**, we recommend **using by Internet connection** if you have Internet access (should you trust Vector software to connect to the Internet? See chapter 3 Extend a License).

Confirm with OK. Once the license has been successfully transferred back to the server, you'll see a respective message. You're done.

> **Info**
> In case a HTTP proxy is present in your network that requires a password and/or a log-in you will be prompted for that data.

4.1.2 Return a License via E-mail

To return a license via e-mail, open the License Manager and follow the instructions. (only recommended if returning via Internet doesn't work).

Step 1 Click on a license you want to return. Select **Return** from the context menu.

Step 2 For **Request method**, select **Send request by e-mail**. Continue and save the request as a file to any location on your hard disk. This file is the only proof of returning the license. Please keep this file carefully.

Step 3 A new e-mail with the saved file as attachment is automatically opened. If this fails, attach the file manually to a new e-mail.

Step 4 Send this e-mail to Vector (activation@vector-worldwide.com). No special subject or formatting of your e-mail is required.

Step 5 If you then received a confirmation via e-mail from Vector, you can install and activate the Vector product on your new PC.

4.2   Return a License to a Local License Server

Info

Ifl4f[(.(o1O(oncTJ)5(c2 hJ 0 Tc.002)10(10(f)n]TJ)5hJ 0 a]TJ 7))Tj / [7(l)6(-3f)-42(he V)71(

5 Repair Licenses

It's possible for several reasons that licenses are broken, i.e. invalid licenses. In this case all licenses for one type of server (Vector activation server or local license server) can be repaired at once.

5.1 Repair Licenses against Vector Activation Server

The License Manger displays licenses which are broken with a warning sign. Licenses get into the status "broken" when e.g. the hard disk is broken and the Trusted Storage has to be restored from a backup.

Figure 5-1   License for repair

To repair all licenses activated from the Vector activation server via Internet, open the License Manager and follow the instructions.

Step 1: Select **License Keys / Repair Licenses / Vector Activation Server** in the main menu of the License Manager.
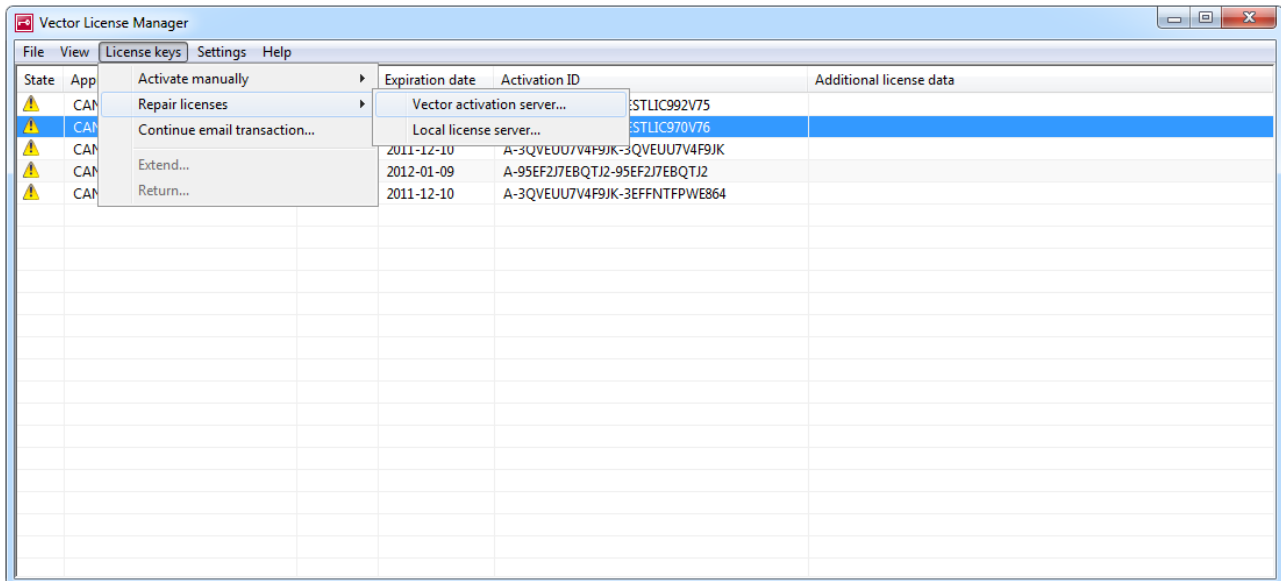
Figure 5-2   Select Repair licenses via Vector Activation Server

Step 2 For **Request method**, we recommend using **by Internet connection** if you have Internet access (should you trust Vector software to connect to the Internet? See chapter 3 Extend a License).
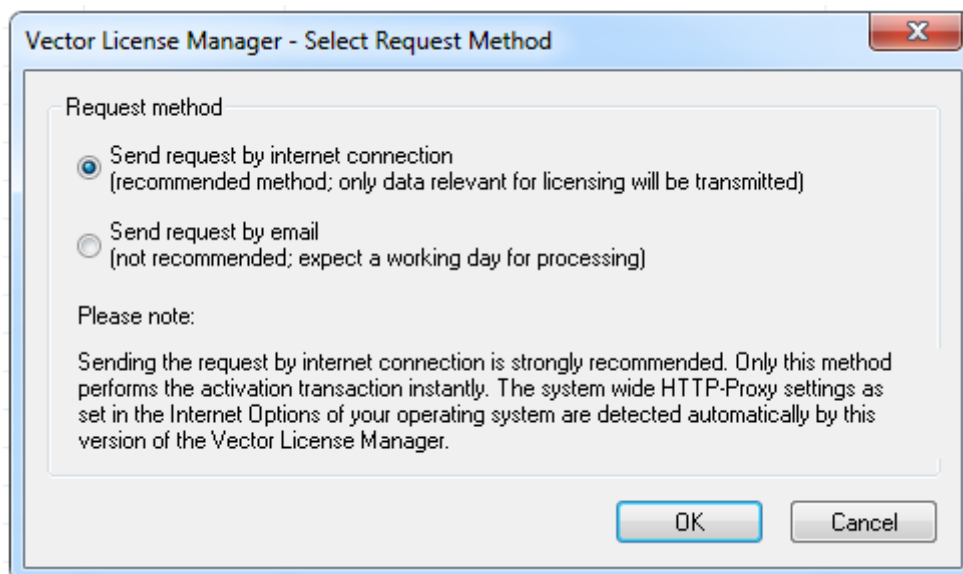

Figure 5-3   Select request mode

Confirm with OK. The license has been successfully repaired; you'll see a respective message. You're done.

5.1.1   Repair a License via E-mail

To repair all licenses of the Vector activation server via e-mail (only recommended if repairing via Internet doesn't work), open the License Manager and follow the instructions:

Step 1 Select **License Keys / Repair Licenses / Vector Activation Server** in the entry screen of the License Manager.

Step 2 For request method select send request by e-mail.

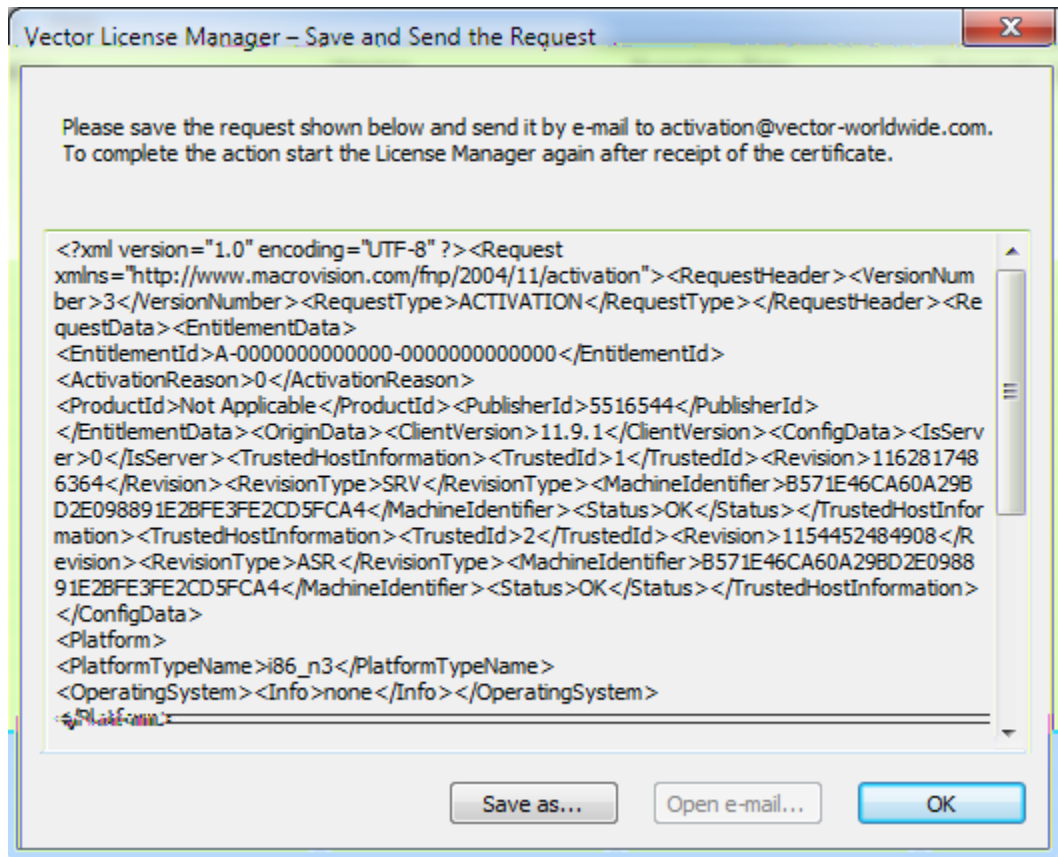**Step 3** Save the request as a file to any location on your hard disk using **Save as….**

Figure 5-4   Save and send request

Step 4 Press **Open e-mail…** to automatically open a new e-mail with the saved file as attachment. If this fails, attach the file manually to a new e-mail.

Step 5 Send this e-mail to Vector (activation@vector-worldwide.com). No special subject or formatting of your e-mail is required.

Step 6 Press **OK** to close the dialog.

Step 7 If you then received a certificate via e-mail from Vector, save the certificate from the e-mail as a file to any location on your hard disk. Then open the License Manager again.

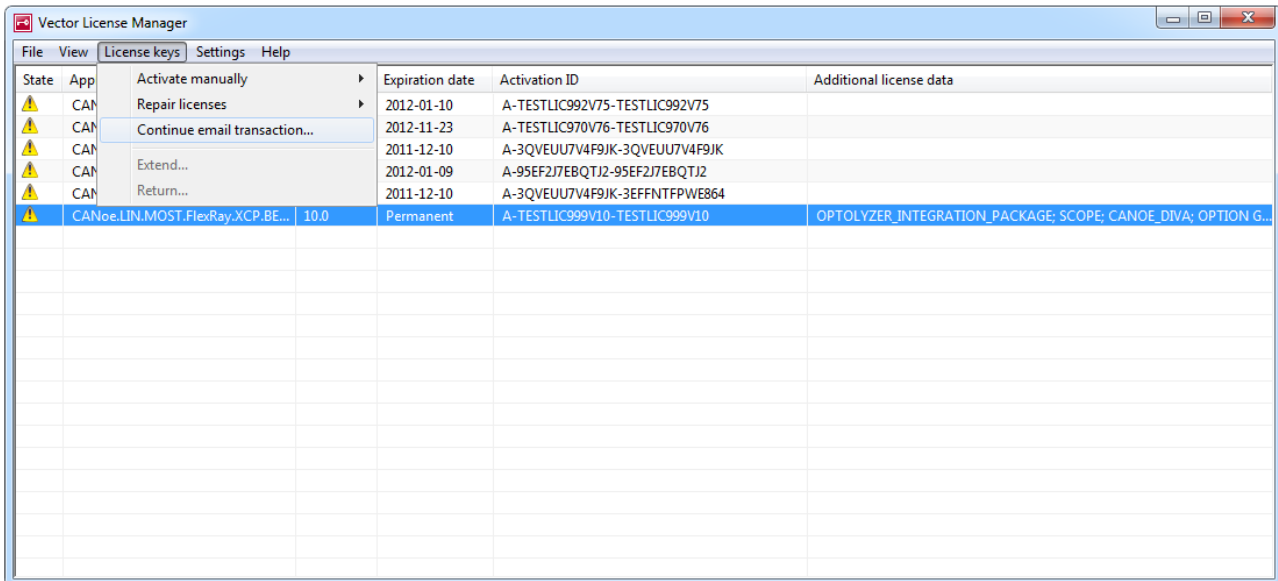**Step 8** Select **License Keys / Continue e-mail transaction**.

Figure 5-5   Continue e-mail transaction

Step 9 In the "Loading the certificate" dialog, press button **Load certificate…** and select the certificate file stored on your hard disk (in step 9). Continue. Once the licenses have been successfully repaired, you'll see a respective message. You're done.
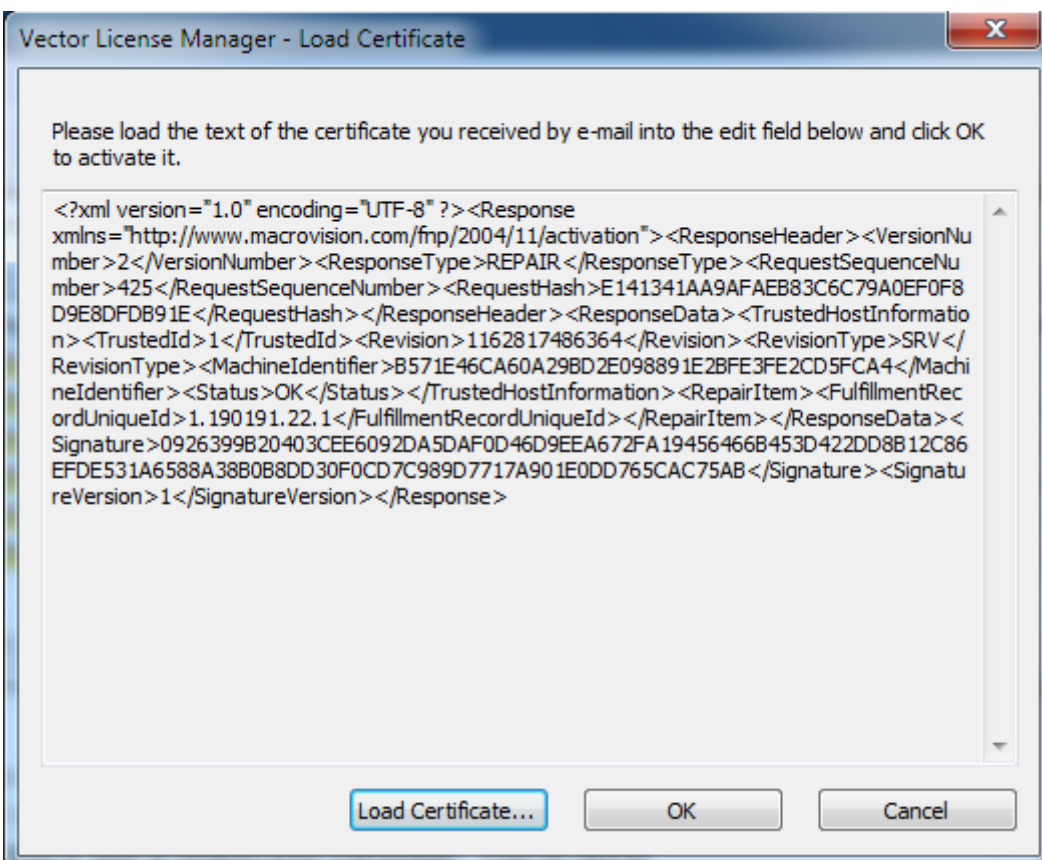

Figure 5-6   Load certificate

5.2 Repair a License against a Local License Server

To repair all licenses activated from a local license server, open the License Manager and follow the instructions.

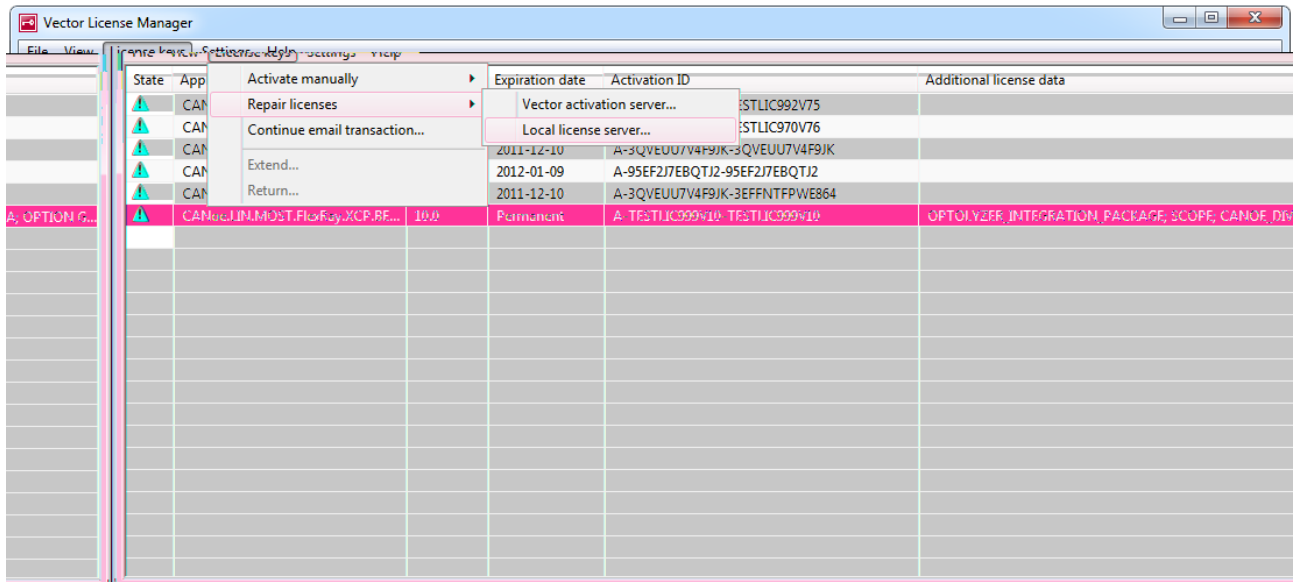**Step 1** Select **License Keys / Repair Licenses / Local License Server** in the main menu of the License Manager.

Figure 5-7   Repair licenses against local server

Step 2 Enter local server name and press **OK …** (see remarks at step 3/chapter 2.2 for server URL format). Once the licenses have been successfully repaired, you'll see a respective message. You're done.
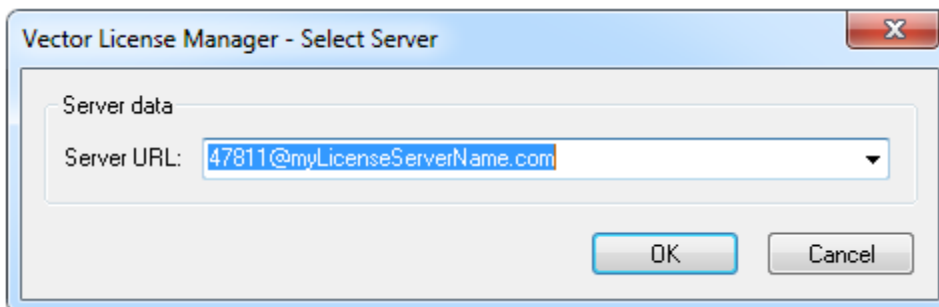

Figure 5-8   Repair licenses

6   FAQs and Background Information

FAQ

What options do I have if activation via Internet fails?

Check your proxy settings and retry activation via Internet. If it continues to fail, use activation via e-mail.

FAQ

What options do I have if activation via e-mail fails?

Maybe you want to try direct activation via Internet – it is more convenient (see above). Otherwise please contact Vector (activation@vector-worldwide.com) with a detailed description of your actions and what happened.

FAQ

Should I trust Vector software to directly connect to the Internet?

Yes. In the product activation process, only data relevant to the installation are transferred. Vector uses the acquired data exclusively for product activation. Vector uses a wide-spread third-party product for implementing product activation, Acresso FLEXnet (former Macrovision FLEXlm).

FAQ

My hard-disk crashed. How do I get a license for my new PC?

Please contact Vector (activation@vector-worldwide.com).

FAQ

I get a new PC. How do I move my license from the old to the new PC?

In Please contact Vector (activation@vector-worldwide.com).

7   Contact

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