

# SuiteApp Marketplace



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# SuiteApp Marketplace in NetSuite

The SuiteApp Marketplace is a location in NetSuite where you can find and install SuiteApps created using the SuiteCloud Development Framework (also referred to as SDF SuiteApps). SuiteApps can include customizations and configuration settings useful to your organization. This documentation is directed at NetSuite administrators and users who have permission to install SuiteApps on their accounts.

If you are a developer interested in creating SDF SuiteApps, see the help topic [SuiteApp Projects](#).

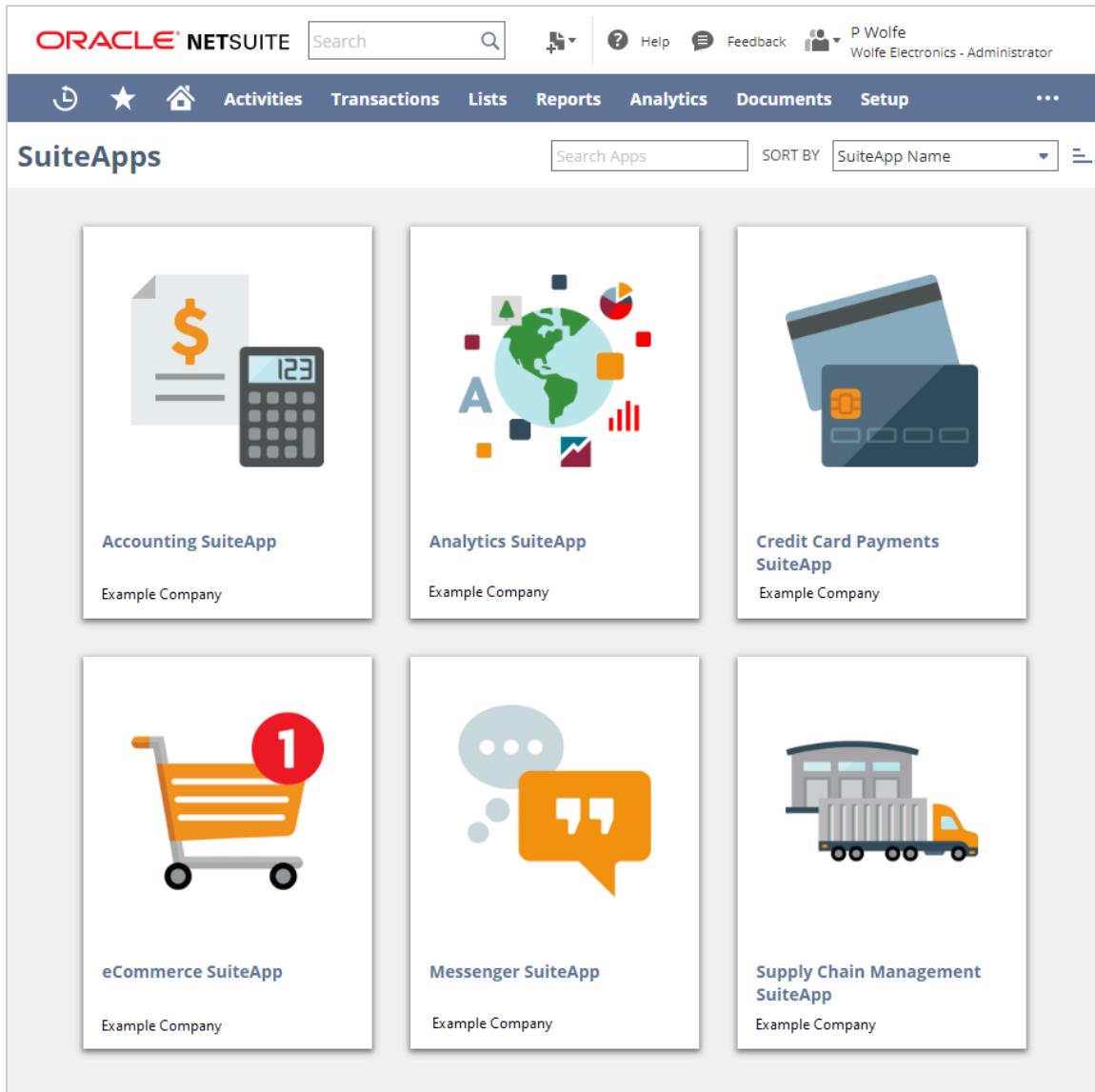
For information about using the SuiteApp Marketplace, see the following topics:

- [Viewing SuiteApps in the SuiteApp Marketplace](#)
- [SuiteApp Installation](#)

## Viewing SuiteApps in the SuiteApp Marketplace

You can view SuiteApps in the SuiteApp Marketplace. To view SuiteApp listings, go to Customization > SuiteCloud Development > SuiteApp Marketplace. The list of available SuiteApps appears.

The following is an example of how SuiteApps can be listed in the SuiteApp Marketplace:



Each SuiteApp is represented by a SuiteApp tile that contains the following information:

- **SuiteApp Name** – is the name of the SuiteApp, as provided by the publisher or solution provider.  
You can search for a SuiteApp by entering its name or publisher name in the Search Apps field.
- **Publisher** – is the publisher name that identifies the SuiteApp publisher or solution provider.
- **First Release Date** – is the date of the first SuiteApp release to the SuiteApp Marketplace.

You can also sort the SuiteApp tiles by SuiteApp Name, Publisher, or Latest Release Date.

You can click a SuiteApp tile to view its details. The following is an example of the SuiteApp details page in the SuiteApp Marketplace:

The screenshot displays the Oracle NetSuite SuiteApp Marketplace interface. At the top, the Oracle NetSuite logo and a search bar are visible. Below the navigation bar, the 'Accounting SuiteApp' details page is shown. On the left, there is a thumbnail image of a document with a dollar sign and a calculator. The main content area contains a short description, a heading 'This is a heading.', and a long description. On the right, there is an 'Install' button, a list of 'Additional Information' (Publisher, First Release Date, Installed Version, Latest Version, Upgrades), and a 'Built for ORACLE NETSUITE' badge.

The following information is available on the SuiteApp details page for each SuiteApp:

- **Action** – are the following actions that can be performed for the SuiteApp:
  - **Install** – initiates the process to install the SuiteApp on your account. For more information, see [Installing from the SuiteApp Marketplace](#).
  - **Upgrade** – initiates the process to upgrade the SuiteApp version in your account. For more information, see [Upgrading from the SuiteApp Marketplace](#).
- **Installation Status** – is the current state of the SuiteApp installation or uninstallation. The installation status first appears on the SuiteApp details page after you click Install. For the list of possible states, see [Viewing SuiteApp Installation or Uninstallation Status](#).
- **Additional Information** – shows the following details for the SuiteApp:
  - **Publisher** – is the publisher name that identifies the SuiteApp publisher or solution provider.
  - **First Release Date** – is the date of the first SuiteApp release to the SuiteApp Marketplace.
  - **Installed Version** – is the version of the SuiteApp that is currently installed in your account.
  - **Latest Version** – is the latest version of the SuiteApp that is available for installation.
  - **Upgrades** – specifies the upgrade type of the SuiteApp, it can be one of the following:
    - **Unmanaged** – means that you can manually upgrade the SuiteApp in your account.
    - **Managed** – means that upgrades for the SuiteApp are managed by the publisher or solution provider at any time.

**Note:** The SuiteApp thumbnail images that appear in the SuiteApp tiles and on the SuiteApp details page are synchronized from the Advanced Partner Center (APC) record.



# SuiteApp Installation

From the SuiteApp Marketplace, you can install any SuiteApp that is both shared to your account and supports your NetSuite account version.

For information about installation, see the following topics:

- [Installing from the SuiteApp Marketplace](#)
- [Upgrading from the SuiteApp Marketplace](#)
- [Viewing SuiteApp Installation or Uninstallation Status](#)
- [Uninstalling SuiteApps Obtained from the SuiteApp Marketplace](#)

## Installing from the SuiteApp Marketplace

You can install SuiteApps to your account, to make use of the customizations and configuration settings that are useful to your organization.



**Important:** Some SuiteApps installed from the SuiteApp Marketplace can be managed SuiteApps. By installing the managed SuiteApp, you give permission for the SuiteApp to be upgraded by the publisher or solution provider at any time. Upgrades for managed SuiteApps are pushed out automatically to your account.

Consider the following information regarding SuiteApp installation:

- The most recent applicable version of the SuiteApp is installed to your account.
- If you no longer want a SuiteApp after it is installed, you can uninstall it from the Installed SuiteApps page.
- Objects included in the SuiteApp are created in your NetSuite account.
- Validation is performed prior to installation. For more information, see the help topic [SDF Project Validation](#).
- Installations can be started for additional SuiteApps while existing installations are in progress. SuiteApps install in the order you click Install for each of them.

### To install a SuiteApp from the SuiteApp Marketplace:

1. Go to Customization > SuiteCloud Development > SuiteApp Marketplace.
2. From the listed SuiteApps, identify the SuiteApp that you intend to install, and click the SuiteApp tile. The SuiteApp details page appears.
3. Navigate to the top right area of the SuiteApp details page and click **Install**.

The installation process begins.

Installation of a SuiteApp may take some time.

To view the installation status, see [Viewing SuiteApp Installation or Uninstallation Status](#).

Note that you may encounter the following messages being displayed instead of the Install action:

- If you see the message Not Compatible instead of the Install action, it means that your NetSuite account does not support the SuiteApp. A SuiteApp may be incompatible if it does not support the NetSuite version of your account.
- If you see the message Limited Access instead of the Install action, it means that you do not have permission to install the SuiteApp.

## Upgrading from the SuiteApp Marketplace

You can upgrade the SuiteApps that have been installed to your account when a new SuiteApp version is available. You can upgrade only the SuiteApps that are both shared to your account and support your NetSuite account version. Upgrading a SuiteApp can provide you with new customizations and configuration settings that are useful to your organization.

**Note:** For managed SuiteApps, upgrades are managed by the publisher or solution provider at any time. Upgrades are pushed out automatically and you cannot manually initiate the upgrade. The Upgrade action is not available for managed SuiteApps.

### To upgrade a SuiteApp from the SuiteApp Marketplace:

1. Go to SuiteApps.
2. From the listed SuiteApps, identify the SuiteApp that you intend to upgrade, and click the SuiteApp tile. The SuiteApp details page appears.

For information about the SuiteApp details page, see [Viewing SuiteApps in the SuiteApp Marketplace](#).

3. Navigate to the top right area of the SuiteApp details page and click **Upgrade**.

Note that you may encounter a choice of SuiteApp versions under the following conditions:

- There are two released versions of the SuiteApp and both SuiteApp versions support your current NetSuite version.
- Both available versions are newer than the current SuiteApp version you have installed.

The upgrade installation process begins.

Installation of a SuiteApp may take some time.

To view the installation status, see [Viewing SuiteApp Installation or Uninstallation Status](#).

## Viewing SuiteApp Installation or Uninstallation Status

The SuiteApp status is the current state of the SuiteApp workflow after an install, upgrade, or uninstall has been initiated.

Some states of the SuiteApp can be viewed in the SuiteApp Marketplace, and all of the states can be viewed on the Installed SuiteApps page.

To view the SuiteApp installation status in the SuiteApp Marketplace, go to SuiteApps. The SuiteApp Marketplace appears. For the desired SuiteApp, click the SuiteApp tile. The SuiteApp details page appears, and the status can be viewed in the top right area of the page.

Only the following states can appear on the SuiteApp details page of the SuiteApp Marketplace:

- **Installation Failed** – The SuiteApp failed to install. Consult the installation log for information. For more information, see the help topic [Deployment Logs](#).
- **Installing** – The SuiteApp installation is currently in progress.
- **Installed** – The SuiteApp is successfully installed in the account. If an upgrade fails validation, this state still displays because the previous version of the SuiteApp still functions.

- **Validation Failed** – The SuiteApp has failed validation, and consequently did not proceed with the installation. If it is a new installation, the target account is unchanged and there is no SuiteApp installed. If it is an upgrade, the previous version of the SuiteApp is still installed and functioning. Consult the installation log for more information. For more information, see the help topic [Deployment Logs](#).

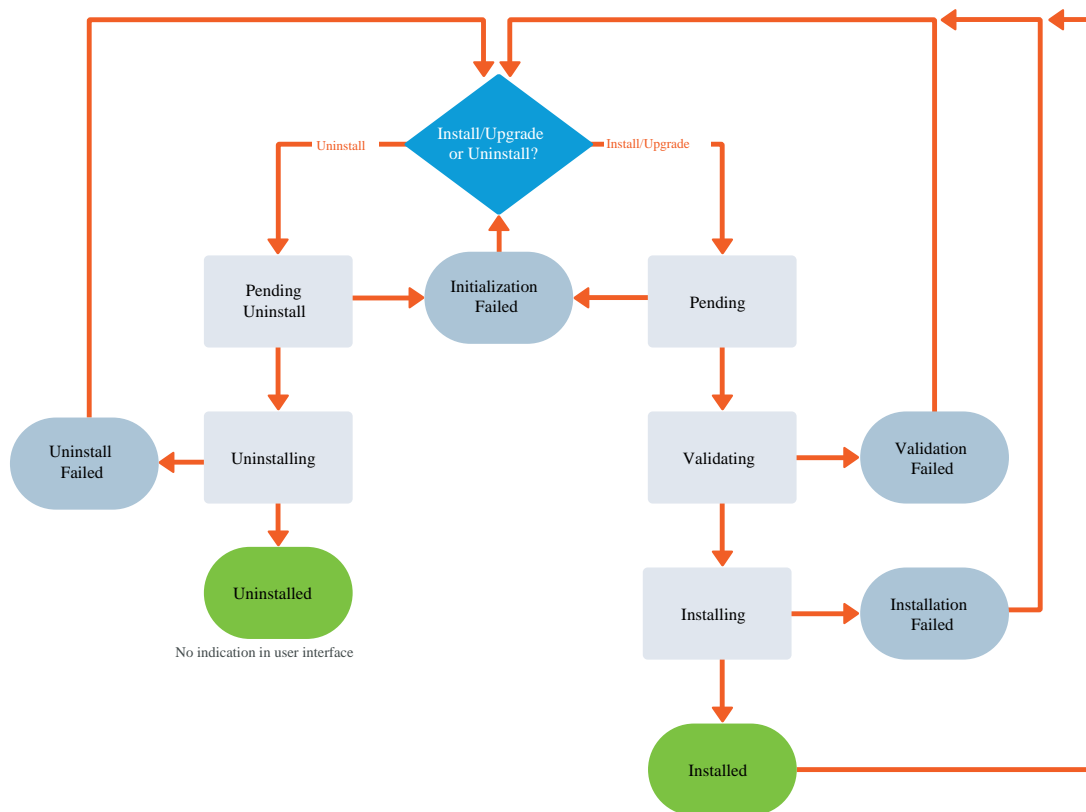
Additional intermediate states can be viewed on the Installed SuiteApps page by going to Customization > SuiteCloud Development > Installed SuiteApp List. For more information, see the help topics [Viewing and Uninstalling SDF SuiteApps in Your NetSuite Account](#) and [Deployment Logs](#).

For information about possible states, see:

- [SuiteApp Workflow](#)
- [SuiteApp States](#)

## SuiteApp Workflow

The following states are possible for a SuiteApp during the installation, upgrade, or uninstallation process:



## Uninstalling SuiteApps Obtained from the SuiteApp Marketplace

SuiteApps can be uninstalled when they are no longer needed. In order to uninstall a SuiteApp, you must be logged into the account in which the SuiteApp is installed.

### To uninstall a SuiteApp:

1. Go to Customization > SuiteCloud Development > Installed SuiteApp List.
2. From the Installed SuiteApps list, identify the SuiteApp you intend to uninstall.
3. For the desired SuiteApp, select **Uninstall** from its action menu. The uninstallation process begins.

Uninstallation of a SuiteApp may take some time. To view the status, see [Viewing SuiteApp Installation or Uninstallation Status](#).

When the uninstallation completes, the SuiteApp is removed from the Installed SuiteApps list.