

Inactivating a Custom Segment

You can inactivate a custom segment by checking the **Inactive** box on the custom segment definition page. When you make a custom segment inactive, the segment no longer appears on any forms, reports, searches, or GL Impact pages, and is not available for SuiteBundler, SuiteFlow, SOAP web services, SuiteAnalytics Connect, Mass Update, or the Custom GL Lines Plug-in. However, an inactive segment is not permanently removed, and can be used again when needed.

When you inactivate a parent custom segment but leave its child segment active, the child segment is no longer filtered by the parent.

You cannot inactivate a custom segment that is used as a search filter or in a workflow. If you try to do so, you will receive an error message indicating why the custom segment cannot be inactivated.

You cannot inactivate the custom field if it is used for criteria in duplicate detection. If you try to do so, you will receive an error message. For more information about duplicate detection, see [Setting Up Duplicate Detection](#).

Inactive segments and their values are not visible on historical transactions, nor are they available when entering new transactions.

To view inactive segments, check **Show Inactives** on the Custom Segments list page. Inactive segments appear at the bottom of the list because they have no display order specified.

Related Topics