



Jesse Lewis <jesse@sweetrobo.com>

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## Sweet Robo New Machines Checklist

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Eugene Feggins <eugene@sweetrobo.com>

Tue, Jul 8, 2025 at 12:26 PM

To: msalem628@gmail.com

Cc: Mohammed Al Hagri <mohammed@sweetrobo.com>, joseph@sweetrobo.com, Bruce@sweetrobo.com, Luisa@sweetrobo.com, Jesse@sweetrobo.com

Dear Mohammed,

We're excited to let you know that your Sweet Robo machine has been shipped!

To help ensure a smooth setup, please review the checklist below:

### New Machine Checklist (Cotton Candy VX):

- **Download the Sweet Robo App**
- **Review the Resource Guide:** [ [Click here for videos, manuals, and setup guides](#) ]
- **Track Your Shipment:**
  - **Carrier:** ACCURATE
  - **Tracking #:** 100678527
  - **Current Estimated Delivery Date:** July 8th, 2025
  - [Track Shipment Here](#)
- **Order Supplies:**

Machines do not come with supplies. If you haven't ordered yet, you can order from [sweetrobomaterials.com](https://sweetrobomaterials.com) or by emailing [supplies@sweetrobo.com](mailto:supplies@sweetrobo.com).
- **Ensure Internet Access:**

Internet access is required during the initial setup.
- **Need Help with Installation?**

Schedule a support session here: [Installation Appointment](#)

### **Important Delivery Notice:**

*Please ensure you have the necessary site equipment available for delivery, such as a forklift, pallet jack, or a capable team. Inside delivery is not included.*

If you have any questions or need assistance, feel free to reach out. We're here to help!