

COMMON MODULES

- **Login** (Using Mobile No and OTP)
- **Register** (Either as an Intify Solar/Service or both)
- **Dashboard**
 - Statistic Pattern
 - Graphical Presentation
 - Sorts links
- **Profile**
 - Customer basic Profile
 - Co-Worker/Service Man Profile
 - Admin Profile
 - Company Profile with basic details like Total no.of Coworker, Total no.of Warehouse etc
 - Display Warehouse details on Map
- **Masters**
 - Roles & Modules
 - Warehouse Management
 - Co-Worker Integration

For Solar

- Item Master (like Module, Inverter, Cables, Slug, etc..)
- Price or Rate Master
- Subsidy Management

For Service

- Service Items Masters (AC, TV, Etc..)
- Charges Type Master (Visiting Charge, Service Charge, etc..) Including GST!
- Zone Master (Bharuch , Surendranagar, Jamnagar) (Nagar palika list will be given by client based on the Zones)
- Mapping District, Zonel Head & Service Man

- **Roles & Rights Management**
 - Assign Role and Rights to Worker
 - Assign Module access to Worker
- **Reports**
- **Notification (On Email & Mobile)**
- **Logout**



Modules For Service:

- **Complaint Management**
 - Features to upload Audio or Video files
 - Complaint Accept or Reject by Nearest District or Zonel Head
 - Complaint Assignment is manually based on Geo Location by Zonel Head
 - Route map for tracking service man by Customer or Zonel Head
 - Time Tracking after assign complaint to service man
 - Send and Verify OTP on mobile before service start
 - Send and Verify OTP on mobile after service complete for close complaint
- **History**
 - All Basic details of Previous complaint
- **Payment Process**
 - Send total Payment Amount notification on Mobile
 - Payment Invoice with details of charges
 - Upload Documents
- **Blacklist Customer Details**