



## Doc ID 1001.3 - Connection refused, Insufficient privileges for current operation

PERTAINS TO

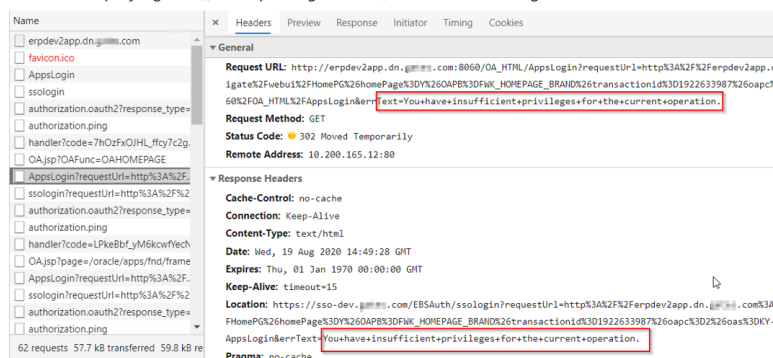
- EBS Integration Kit - v1.1
- Oracle E-Business Suite - v12.1.3
- Oracle EBS Database - 12.1.0.1

## ISSUE DESCRIPTION

SSO to EBS application failed with multiple browser redirects. Post successful integration, the SSO failed to happen for EBS. A blank screen appeared on the browser after successful user authentication.

ErrorMessage - Caused by: java.net.ConnectException: Connection refused: connect

Trace displaying Insufficient privileges error for the SSO User login.



## DIAGNOSIS

- The SSO integration should be on the same Domain, for example, if Oracle EBS Application domain is [yourcompany.com](#), the EBS Integration Kit should also reside in the same domain. ie., [yourcompany.com](#)
- If the Oracle EBS application and EIK shares a different domain, for example, [ebs.xcompany.com](#) & [eik.ycompany.com](#), the SSO will fail.

## SOLUTION

The domain name for Oracle EBS & EIK should be the same. If the PingFederate or any other server hosting the EIK has a different domain, you should create/register a VirtualHost/CNAME record as in the Oracle EBS Application domain name.

For instance: Your current domain for EBS is [ebs.xcompany.com](#) & EIK is [eik.ycompany.com](#). In this case, register a domain for EIK similar to Oracle EBS domain. i.e., [eik.xcompany.com](#).

Furthermore, the value of ICX cookie domain in the EBS Database should be '[xcompany.com](#)' and not '[ebs.xcompany.com](#)'.

## ARTICLE PROPERTIES

Published

Last published by EIKsupport LMC  
on Wed, 30 Jun 2021 at 6:30 AM

**AUTHOR**

ElKsupport LMC

Created on Tue, 15 Jun 2021 at 8:33 AM

## LOCATION

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## TAGS

ICX Loop Cookie +4

## SEARCH ENGINE OPTIMISATION

TITLE FOR SEARCH ENGINE

### Connection Refused Error

### DESCRIPTION FOR SEARCH ENGINE

Cookie domain mismatch

## ANALYTICS

## VERSIONS (21)

- ✓ v.21 Published (Live)  
30 Jun 2021, 6:30 AM  
Elksupport LMC

- v.20 Draft  
30 Jun 2021, 6:29 AM  
Elksupport LMC

- v.19 Published  
16 Jun 2021, 12:59 AM  
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