#### SWETHA REDDY PABBATHI REDDY

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### **EDUCATION**

· Master's Degree in Computer Science - University of Texas, Arlington

Aug 2022 - Present

[Courses: Design & Analysis of Algorithms, Data Analysis and Modelling techniques, Database Systems, Machine learning, Software Engineering, Web Data Management]

· Bachelor's Degree in Computer Science and Engineering – AMC Engineering College, India

May 2020

[Courses: Object oriented programming, Python Application programming, Programming in C and Data Structures, Advance Java and J2EE, Web Technology and its Application etc.

# **SKILLS**

Programming Languages : Python, C, Java

Web technologies : HTML, CSS, JavaScript, PHP, React

**Database Technologies** : SQL, PLSQL

Software's : Android studio, Anaconda, VS Code, Oracle, Eclipse, NetBeans

Operating Systems : Windows, Android

### WORK EXPERIENCE

# App/Cloud Support Associative, Accenture Pvt. Ltd., India

Feb 2021 – Jul 2022

- · Completed comprehensive training in Java and Data Analytics to enhance skills, knowledge, and expertise for advanced proficiency.
- Attained a remarkable 90% issue resolution rate by adeptly addressing user concerns and issues in a real-time application environment.
- Actively contributed to 75% of the analysis functionalities within the Java module, fostering enhanced system performance.
- Realized an impressive 80% improvement in user satisfaction by expertly identifying, troubleshooting, and efficiently resolving complex application issues, significantly elevating the overall user experience.
- Proactively generated comprehensive reports after each version release, strategically utilizing data-driven insights and innovative approaches to
  continually enhance the application's performance and overall user experience.

## **TECHNICAL PROJECTS**

E-commerce Platform Sep 2023 - Present

#### Tech Stack: MongoDB, Express, React, Node.js

- Spearheading the development of an e-commerce platform using the MERN stack and successfully achieving substantial progress, with approximately 80% of the core features and functionalities accomplished, demonstrating leadership in the project.
- Prioritizing the optimization of the user interface to ensure a seamless and user-friendly shopping experience, alongside streamlining item management for enhanced efficiency, and improving the order tracking system for real-time order status updates.

#### **Comprehensive Academic Program Management Website**

Sep 2023 - Present

# Tech Stack: HTML, CSS, React, PHP, Node.js

- Actively collaborating in a team effort for the development of an academic program management website, making notable progress with around 40% of the project finished.
- Key responsibilities encompass ensuring a responsive design for an optimal user experience, emphasizing accessibility, and expertly implementing tailored user features for students, instructors, administrators, program coordinators, and quality assurance officers, contributing to a comprehensive and user-centric academic program management solution that's 40% complete.

## **Recipe Application Development**

Feb 2023 – Apr 2023

## Tech Stack: Java, Android Studio, SQL

- Built a Recipe App project for Android, employing Java, SQL, and Android Studio to create a user-friendly application with detailed recipe instructions, resulting in a 15% increase in user engagement and satisfaction.
- Conducted user surveys and implemented feedback-driven improvements in the Recipe App, resulting in a 12% increase in overall user interaction and satisfaction.

## **Canteen Automation System**

Jan 2022 – Mar 2022

#### Tech Stack: Java, MySQL, Netbeans

- Designed and executed a canteen automation solution, using Java for the front-end and a MYSQL database for the backend.
- · Achieved a significant and substantial 20% reduction in errors through automation, enhancing accuracy and reliability.
- Collaborated with canteen staff to gather user feedback, resulting in a 10% reduction in service response times and increased user satisfaction.