

Objective :

To cluster customers based on their purchasing behavior to uncover patterns and insights for targeted marketing strategies.

Steps Performed:

1. **Data Loading and Preprocessing :**

```
import pandas as pd
from sklearn.preprocessing import
StandardScaler
from sklearn.cluster import KMeans
import matplotlib.pyplot as plt
import seaborn as sns

# Load datasets
customers = pd.read_csv('Customers.csv')
products = pd.read_csv('Products.csv')
transactions =
pd.read_csv('Transactions.csv')
```

```
# Merge datasets to create a unified view
merged_data =
transactions.merge(customers,
on='CustomerID').merge(products,
on='ProductID')
```

```
# Feature selection for clustering
clustering_features =
merged_data.groupby('CustomerID').agg(
{
    'TotalValue': 'sum',
    'Quantity': 'sum',
    'Price': 'mean'
}).reset_index()
```

```
# Normalize data for clustering
scaler = StandardScaler()
scaled_features =
scaler.fit_transform(clustering_features[['
TotalValue', 'Quantity', 'Price']])
```

2. Finding Optimal Clusters Using Elbow Method :

Elbow method to determine the optimal number of clusters

```
inertia = []
```

```
k_values = range(1, 11)
```

```
for k in k_values:
```

```
    kmeans = KMeans(n_clusters=k,  
random_state=42)
```

```
    kmeans.fit(scaled_features)
```

```
    inertia.append(kmeans.inertia_)
```

Plot the Elbow Curve

```
plt.figure(figsize=(8, 5))
```

```
plt.plot(k_values, inertia, marker='o')
```

```
plt.xlabel('Number of Clusters')
```

```
plt.ylabel('Inertia')
```

```
plt.title('Elbow Method for Optimal K')
```

```
plt.show()
```

3. Applying K-Means Clustering :

Choose optimal number of clusters

(e.g., k=4 based on the elbow plot)

```
optimal_k = 4
```

```
kmeans = KMeans(n_clusters=optimal_k,  
random_state=42)  
clustering_features['Cluster'] =  
kmeans.fit_predict(scaled_features)
```

```
# Add cluster labels to the dataset  
clustered_data =  
merged_data.merge(clustering_features[  
['CustomerID', 'Cluster']],  
on='CustomerID')
```

```
# Summary of clusters  
cluster_summary =  
clustered_data.groupby('Cluster').agg({  
    'TotalValue': 'mean',  
    'Quantity': 'mean',  
    'Price': 'mean'  
}).reset_index()  
print(cluster_summary)
```

4. Visualization of Clusters :

```
sns.scatterplot(  
    x=clustering_features['TotalValue'],  
    y=clustering_features['Quantity'],  
    hue=clustering_features['Cluster'],  
    palette='viridis'  
)  
plt.title('Clusters of Customers')  
plt.xlabel('Total Spending')  
plt.ylabel('Quantity Purchased')  
plt.legend(title='Cluster')  
plt.show()
```

5. Insights :

Cluster 0: High spenders with low quantity purchases.

Cluster 1: Budget-conscious customers with medium purchases.

Cluster 2: Bulk buyers with average spending per purchase.

Cluster 3: Occasional customers with low overall activity.

