

Sage ACT! | Sage Business Care Brief

Protect & Extend Your Sage ACT! Investment with Sage Business Care

There's no better way to protect and extend your Sage ACT! investment than through Sage Business Care, a service plan that delivers the latest technology, peace of mind, and exceptional value to you and your business. Sage Business Care gives you access to the newest versions of Sage ACT!, the expert support you can count on, and valuable extras that help you reduce the time, effort, and cost of operating your Sage ACT! solution.

A number of Sage Business Care plans are available to fit the unique needs of your business. Plans include:

Sage Business Care Gold – Our Premier Plan



When you count on Sage ACT! for business-critical operations, taking chances isn't an option. Sage Business Care Gold provides access to product upgrades so you always have the newest Sage ACT! innovations and feature enhancements, plus compatibility with popular operating and desktop systems.¹ You also receive unlimited access to advanced-level, Sage Support Advisors ready to answer "how to" questions, show you time-saving shortcuts, and quickly resolve issues related to Sage ACT!.² And, you have the ability to schedule appointments or leave a voice message for dedicated Sage Support Advisors. Plus, receive valuable extras, like online training at no charge with Sage ACT! Anytime Learning³ and free mobile access to Sage ACT! with Sage ACT! Connect.⁴

Sage Business Care Silver – Our Essential Plan



Sage Business Care Silver provides access to product upgrades so you always have the newest Sage ACT! innovations and feature enhancements, plus compatibility with popular operating and desktop systems.¹ You also receive unlimited access to expert Sage Support Advisors ready to answer "how to" questions, show you time-saving shortcuts, and quickly resolve issues related to Sage ACT!.² Plus, receive valuable extras, like online training at 50% off with Sage ACT! Anytime Learning³ and free mobile access to Sage ACT! with Sage ACT! Connect.⁴

Sage Business Care Bronze – Our Basic Plan



Sage Business Care Bronze provides access to product upgrades so you always have the newest Sage ACT! innovations and feature enhancements, plus compatibility with popular operating and desktop systems.¹ You also receive valuable extras, like 50% off online training with Sage ACT! Anytime Learning.³

BENEFITS SNAPSHOT

Latest Technology

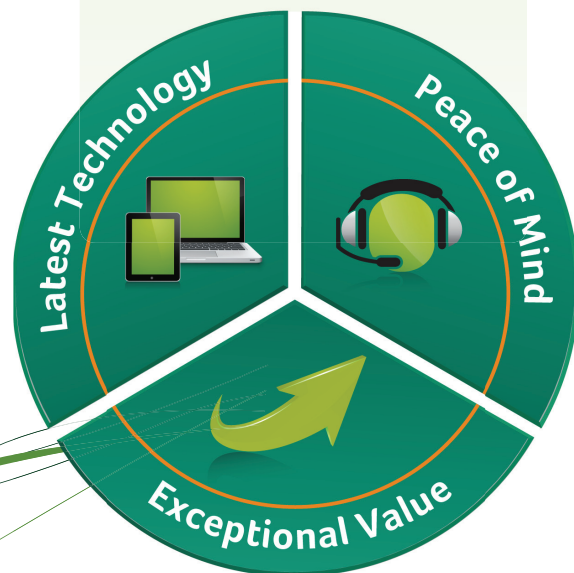
Stay current with the newest Sage ACT! innovations, feature enhancements, and customer-driven technology updates, because you have access to product upgrades designed to put your business on the leading edge.¹

Peace of Mind

Get the help you need to keep your business running smoothly, because you can consult with expert Sage Support Advisors ready to answer "how to" questions, show you time-saving shortcuts, and quickly resolve issues related to Sage ACT!.²

Exceptional Value

Save on valuable extras designed to get you up-to-speed and keep you productive, because you receive online training with Sage ACT! Anytime Learning³ and mobile access to Sage ACT! with Sage ACT! Connect.⁴



CALL 866-903-0006

CONTACT YOUR SAGE ACT! CERTIFIED CONSULTANT* | VISIT WWW.ACT.COM/SBC

Compare Plans

	Best Value!	Sage Business Care GOLD	Sage Business Care SILVER	Sage Business Care BRONZE
 Latest Technology	Product Upgrades	✓	✓	✓
	Technology Updates	✓	✓	✓
 Peace of Mind	Customer Support	Unlimited	Unlimited	
	Advanced-level Sage Support Advisors	✓		
	Appointment Scheduling	✓		
	Voice Message Support	✓		
 Exceptional Value	Sage ACT! Anytime Learning	✓	50% off	50% off
	Sage ACT! Connect	✓	✓	

Product Upgrades: Stay current with the newest Sage ACT! innovations and feature enhancements, plus be compatible with popular operating and desktop systems, because you have access to product upgrades designed to put your business on the leading edge.¹

Technology Updates: Receive customer-driven technology updates, like hotfixes and inline releases.

Customer Support: Get the help you need to keep your business running smoothly, because you can consult with expert Sage Support Advisors ready to answer “how-to” questions, show you time-saving shortcuts, and quickly resolve issues related to Sage ACT!. Interact with Sage Support Advisors through the method most convenient for you, including live chat and toll-free phone options.²

Advanced-level Sage Support Advisors: Have access to our most advanced-level Sage Support Advisors.

Important Notes:

For Sage Business Care: To ensure continuous service, your Sage Business Care plan may automatically renew. In that case, subsequent terms will be automatically billed to the same credit card or drafted from the same bank account on the expiration date of your plan term at the then current renewal rate. Sage will notify you 30 days in advance of your expiration date. Your plan will be renewed and automatically billed or drafted for the same term, unless you contact us at least seven (7) calendar days prior to your expiration date. Renewal is not required for continuous access to product updates for your supported versions. For Sage ACT! Connect: The mobile component of Sage ACT! Connect requires Internet connectivity. You are responsible for all data related charges to your device. To facilitate mobile setup, Sage ACT! Connect sends a text message to your mobile phone. Based on your wireless plan, you may receive an extra charge from your carrier for this text message.

¹ Provides access to the latest upgrades and updates for your Sage ACT! software released during your enrollment. Sage Business Care is not required for continuous access to product updates for supported versions.

² Phone support and live chat are offered 8:30 a.m. to 8:30 p.m. ET Monday through Friday. Sage Business Care Gold and Sage Business Care Silver plans offer an unlimited number of incidents of telephone and chat customer support. Customer Support Analysts reserve the right to limit each call to one hour or one incident.

³ Offer cannot be combined with other promotions or discounts. The discount is off MSRP.

⁴ Review Sage ACT! Connect system requirements at www.ACT.com/ConnectSystReq to confirm supported mobile phones, tablets, and web browsers.

*Sage ACT! Certified Consultants are third-party vendors. Sage and its affiliates are in no way liable or responsible for claims made related to the services provided by third-party vendors.