



Migration Tips for Existing Act! Users

1

Backup Your Act! Database

Visit [KB #19211](#) for details.

2

Get Started

Visit act.com/buy/act-premium to purchase Act! Premium Cloud online, or call us at (866) 873-2006 for a quote.

3

Upload Your Database

After purchase, you will receive a set of emails with details on how to upload your database and log in to your new Act! Premium Cloud account.

4

Access

Login from your computer via Internet Explorer®, Firefox®, or Chrome®, or from your iPad®, iPhone®, or Android™ device.

Please note, if you have an existing version of Act! installed on your computer, it will not sync with Act! Premium Cloud. It is recommended that you remove this application once your new Act! Premium Cloud account is set up.

Offline access for Act! Premium Cloud is available – this a new, complete copy of your Act! Premium Cloud database that is installed locally on your computer and syncs with Act! Premium Cloud to give you access to Act! Premium when a connection to the web is unavailable. Please contact us at 866-873-2006 for Offline client setup details.

Important Note: Review Act! system and browser requirements at act.com/systreq. Act! product capabilities and pricing vary based on edition and services chosen; view KB #37914 to learn more. Act! Premium Mobile requires set-up and configuration of Act! Premium (access via web). Data access available via active internet connection from supported device browsers. You are responsible for all data-related charges. Basic Act! emailing account included (email up to 500 contacts per month). One license is required for each Act! user. View membership details at swiftpage.com/billing-policy.

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