## Sage ACT! | Sage ACT! Hosted Brief

# The #1 Selling Contact & Customer Manager is Now Available in the Cloud



Now available in the Cloud, the number one selling Contact and Customer Manager gives you and your team on-demand access to Sage ACT! Premium anytime you're online. Jump right into complete contact and customer details from your computer, tablet, or smartphone<sup>1</sup>.

While we handle the hosting, we won't hold your database hostage. With Sage ACT! Hosted, you still own your data and have access to a copy of your database at any time. Plus, your subscription gives you a direct line to our Sage ACT! experts, including technical support. Best part? No setup, installs, or upgrades—we automatically take care of it all.

Get connected to Sage ACT! Hosted and build upon the long-lasting relationships that keep your business thriving.

#### On-demand Access to Your Contact and Customer Details

Why shouldn't your relationship details be as accessible as you are? Now they can be with Sage ACT! Hosted. Imagine a portable business command center that shows you the relationship details you need to elevate your customer service game. Whether you're working from the road, your main office, or remote locations, you have on-demand access to contact and customer details—contact information, meetings, activities, and opportunities. With Sage ACT! Hosted, you and your team have the ability to login to Sage ACT! Premium from your computer, tablet, or smartphone¹ anytime you're online, so you're always on the same page, even if you're not in the same place. Login from your computer via Internet Explorer® or Firefox®, or from your iPad®, iPhone®, or Android™ device². Need offline access too? No problem. We've got an offline option³ for when a connection to the web is unavailable.

## Technical Details Covered by Sage ACT! Experts

Forget about additional hardware or complex setups. We'll handle the technical nuts and bolts, so no setup, installs, or upgrades are required by you. This also means you always have the latest, greatest features, because you're automatically on the newest version of Sage ACT! Premium. Plus, with around-the-clock monitoring and nightly backups, you can rest assured your data is always safe and secure. If you hit a bump in the road, we're here to help with expert technical support included as part of your subscription.

#### **BENEFITS SNAPSHOT**

Have on-demand access to Sage ACT! Premium from your computer, tablet, or smartphone<sup>1</sup>.

Forget about the technical details, because we'll take care of them for you! No setup, installs, or upgrades required by you.

Start for as little as \$2 per user, per day. Our convenient subscription billing allows you to pay-as-you-go.

Take advantage of specialized support services designed to ensure your experience is worry-free.

"With Sage ACT! Hosted, now [the remote sales reps] are totally linked in and connected with the database real-time, with a better grip on customers and changes within the field, and updates are instantaneous, so the reps are always on the same page."

-Jerry Dunton, Sales and Service Representative, JDA Group Read the full story.

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### Minimal Start-up Costs to Go Live

In every business, cash flow is king. We get it. That's why we keep start-up costs low by including all the important stuff in the cost of your subscription. Our convenient subscription billing also allows you to pay-as-you-go so you can begin managing your contact and customer details for less than \$2 per user, per day.

## Specialized Support Services Available to You

If you need some extra help, our team of Sage ACT! experts or Sage ACT! Certified Consultants\* will make sure your move to Sage ACT! Hosted is worry-free. Specialized support services include **offline setup assistance**³ where we'll connect to your PC and personally setup your offline client database. Offline setup assistance includes installation of Sage ACT! Premium, installation and testing of Sage ACT! Premium remote database synchronization, and integration with Microsoft® Outlook®. **Basic data import**³ is also an option and includes import of existing Sage ACT! databases, Excel® spreadsheets, .csv files, and Outlook® .pst files. Conversion of one Sage ACT! database is included with Sage ACT! Hosted at the time of setup.

Interested in taking it a step further? Leverage **specialized web-based training services**<sup>3</sup> to get your team up and running smoothly. Training sessions are private and personalized just for you. If your needs extend beyond setup and training, our team of Sage ACT! experts or Sage ACT! Certified Consultants\* can **customize**<sup>3</sup> the Sage ACT! Premium database to fit the way you run your business.

#### About Sage North America

Sage North America is part of The Sage Group plc, a leading global supplier of business management software and services. At Sage, we live and breathe business every day. We are passionate about helping our customers achieve their ambitions. Our range of business software and services is continually evolving as we innovate to answer our customers' needs. Our solutions support accounting, operations, customer relationship management, human resources, time tracking, merchant services, and the specialized needs of the construction, distribution, healthcare, manufacturing, nonprofit, and real estate industries. Sage North America employs 3,900 people and supports more than 3 million small and medium-size business customers. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs 13,600 people and supports more than 6 million customers worldwide. For more information, please visit the website at www.SageNorthAmerica.com or call 866-996-7243.

#### Important Notes:

Review Sage ACT! system requirements at www.act.com/systreq. You must purchase one Sage ACT! Hosted subscription per user. Feature limitations with Sage ACT! Premium (access via web) apply for online access. View the KB to learn more. Visit www. ActSolutions.com or contact your add-on product provider to determine compatibility for your add-on products.

- 1 Supported tablets and smartphones include iPad®, iPhone®, and Android™ devices. Data access available via active Internet connection from supported device browsers. You are responsible for all data-related charges to your device.
- $2 \quad \text{Works with Internet Explorer versions 7.0, 8.0, and 9.0; and Firefox versions 3.5., 3.6, and 4.0.} \\$
- 3 Requires additional fee.



8800 N. Gainey Center Dr., Suite 200 Scottsdale, AZ 85258 www.act.com | 866-903-0006

