



# Business Care for Act!

Latest Technology. Peace of Mind. Exceptional Value.

## Protect and extend your Act! investment

There's no better way to protect and extend your Act! investment than with Business Care, a comprehensive maintenance and support plan that delivers the latest technology, peace of mind, and exceptional value to you and your business.

With Business Care, you get automatic access to new product innovations, expert support you can count on, and valuable extras that help you reduce the time, effort, and cost of operating your Act! solution.

## Business Care Bronze – Our Basic Plan

**Business Care Bronze** provides automatic access to the latest feature enhancements and platform updates, plus compatibility with popular operating and desktop systems<sup>1</sup>. You also receive valuable extras, like 50% off of online training with Act! Anytime Learning<sup>3</sup>.

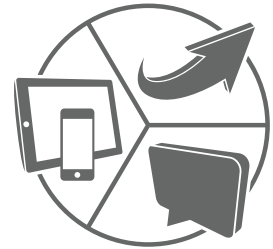
## Business Care Silver – Our Essential Plan

**Business Care Silver** provides automatic access to the latest feature enhancements and platform updates, plus compatibility with popular operating and desktop systems<sup>1</sup>. You also receive unlimited access to expert Act! Support Advisors, plus valuable extras, like 50% off of online training with Act! Anytime Learning<sup>3</sup>, and free mobile access to Act! with Act! Connect<sup>4</sup>.

## Business Care Gold – Our Premier Plan

**Business Care Gold** provides automatic access to the latest feature enhancements and platform updates, plus compatibility with popular operating and desktop systems<sup>1</sup>. You also receive unlimited access to expert Act! Support Advisors, and have the ability to schedule appointments or leave a voice message for a dedicated contact. Plus, receive valuable extras, like online training at no charge with Act! Anytime Learning<sup>3</sup>, and free mobile access to Act! with Act! Connect<sup>4</sup>.

To subscribe to Business Care, call 866-873-2006, visit [act.com/businesscare](http://act.com/businesscare), or contact your Act! Certified Consultant.\*



- **Latest Technology:**  
Stay current with the newest product innovations, plus stay compatible with popular operating and desktop systems, because you receive automatic feature enhancements and platform updates.<sup>1</sup>
- **Peace of Mind:**  
Get the help you need, when you need it, to keep your business running smoothly, because you have access to expert Act! Support Advisors ready to assist you.<sup>2</sup>
- **Exceptional Value:**  
Save on valuable extras, like online training with Act! Anytime Learning and mobile access to Act! — available with certain Business Care plans.

	Best value GOLD	SILVER	BRONZE
 Latest technology • Feature and platform enhancements	✓	✓	✓
 Peace of mind • Customer support	unlimited	unlimited	
• Advanced-level Act! Support Advisors	✓		
• Appointment scheduling	✓		
• Voice message support	✓		
 Exceptional value • Act! Anytime Learning	✓	50% off	50% off
• Act! Connect	✓	✓	

## Latest Technology

- Feature and Platform Enhancements: Stay current with the newest product innovations, plus stay compatible with popular operating and desktop systems, because you receive automatic feature enhancements and platform updates.<sup>1</sup>

## Peace of Mind

- Customer Support: Get the help you need to keep your business running smoothly, because you can consult with expert Act! Support Advisors ready to answer “how to” questions, show you time-saving shortcuts, and quickly resolve issues related to Act!. Interact with Act! Support Advisors through the method most convenient for you, including live chat and toll-free phone options.<sup>2</sup>
- Advanced-level Act! Support Advisors: Have access to our most advanced-level Act! Support Advisors.
- Appointment Scheduling: Consult with dedicated Act! Support Advisors on a date and time most convenient for you, because you have the ability to schedule appointments.
- Voice Message Support: Avoid wait time by leaving a message for Act! Support Advisors and receive a guaranteed response within 4 business hours.

## Exceptional Value

- Get up-to-speed quickly with online training courses available with Act! Anytime Learning.
- Act! Connect: Have mobile access to Act! from your smartphone or tablet, including iPhone®, iPad®, and Android™, with Act! Connect<sup>4</sup> - a \$69.95 value.

<sup>1</sup> Provides access to the latest feature enhancements and platform updates for your Act! software released during your enrollment. Business Care is not required for continuous access to product fixes for supported versions. <sup>2</sup> Phone support and live chat are offered 8:30 a.m. to 8:30 p.m. ET Monday through Friday for Business Care Gold and Business Care Silver customers. Act! Support Advisors reserve the right to limit each call to one hour or one incident. <sup>3</sup> Offer cannot be combined with other promotions or discounts. The discount is off MSRP. <sup>4</sup> Review Act! Connect system requirements at [act.com/connectsystreq](http://act.com/connectsystreq) to confirm supported mobile devices, tablets, and web browsers before subscribing to this service.

\* Act! Certified Consultants are third-party vendors. Swiftpage and its affiliates are in no way liable or responsible for claims made related to the services provided by third-party vendors.

**Important Note: For Act!:** Review Act! system requirements at [act.com/systreq](http://act.com/systreq). You must purchase one license of Act! per user. Scalability varies based on hardware, size, and usage of your database. Visit [act.com/marketplace](http://act.com/marketplace) or contact your add-on product provider to determine compatibility for your add-on products. Review Act! Connect system requirements at [act.com/connectsystreq](http://act.com/connectsystreq) to confirm supported mobile devices, tablets, and web browsers before subscribing to this service. You are responsible for all data-related charges. Based on your wireless plan, you may receive an extra charge from your carrier for the initial setup text message. **For Business Care:** Credit card required to activate service. Business Care plans are automatically-renewing and subsequent one-year terms will automatically be billed to the same credit card or drafted from the same bank account on the plan expiration date at the then current rate unless you contact us at least seven (7) calendar days prior. Swiftpage will notify you thirty (30) days in advance of your expiration date. Renewal is not required for continuous access to product fixes for your supported versions.

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