

The FREQ Procedure

Claim Site	
Claim_Site	Frequency
Checked Baggage	171503
Checkpoint	44748
Other	2912
Unknown	1122
Motor Vehicle	536
Bus Station	20
Pre-Check	8
Not Provided	1

Disposition	Frequency
Deny	99600
Approve in Full	48956
Settle	34422
Unknown	26545
In Review	8938
*Insufficient	1735
Closed:Canceled	451
Closed:Contractor Claim	188
Received	14
Pending Payment	1

Claim Type	
Claim_Type	Frequency
Passenger Property Loss	126816
Property Damage	82616
Unknown	8283
Personal Injury	1613
Employee Loss (MPCECA)	492
Passenger Theft	479
Motor Vehicle	419
Complaint	73
Missed Flight	32
Property Loss	17
Wrongful Death	4
Compliment	3

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Claim Type	
Claim_Type	Frequency
Not Provided	2
Bus Terminal	1

Date Issues	
Date_Issues	Frequency
Needs Review	4241
Frequency Missing = 216609	