swilliams.dev@gmail.com   512-366-2649   For an interactive version, visit swilliams-dev.github.io

Steven Williams

Education

Walden University	
Bachelors of Science	2015
Information Technology	GPA: 3.62
University of Alaska, Anchorage	
Associates of Applied Science	2010
Computer Network Technology	GPA: 3.53
ICSA	
Customer Service	2009
CompTIA	
A+	2006
CompTIA	
Network+	2006
Cisco	
CCNA	2006
AVTEC	
PC Support	2006
AVTEC	
Network Support	2006

Skills

Category	Classes	Months
Model	4 Classes	52 Months
MSSQL, Mongo, Oracle, JSON, XML		
View	3 Classes	74 Months
HTML, CSS, JavaScript, jQuery		
Controller	6 Classes	75 Months
Java, C#, JSP, Scripts, PHP, Python		
Client	10 Classes	109 Months
MS 3.1 - 10, OSX, IOS, Android, Linux		
Network	8 Classes	56 Months
CISCO, VLAN, WAN, LAN, WIFI, ACL		
Server	5 Classes	87 Months
MS 2003 - 2012r2, IIS, Novell, Apache		
Tools	11 Classes	114 Months
RDP, GPO, AD/FS, TSM, VM, Git, Wiki, Cli		
Practices	21 Classes	105 Months
Agile, Security, Design, UML, Docs, UI		
Versatility	19 Classes	114 Months
Projects, Math, Writing, Speech, Ethics		

Experience

Company	Dates	Title	Location
Integrated Bank Technology	02/14 - 07/16	Technical Installer	Denver, CO
Wrote C# flat file importers and database conversions for financial data. Implemented IIS sites, services, databases, ADFS, and third party integrations.			
Compare Metrics	04/13 - 10/13	Implementation Specialist	Austin, TX
Created and maintained demos that contributed to their first $100K deal. Integrated our product with Fortune 500 websites via CSS and jQuery.			
Q2eBanking	11/12 - 04/13	L1 Support	Austin, TX
Performed direct DBA manipulations for half of the nation's online financial institutions. Remotely responded to financial system emergencies in production environments.			
AT&T Temp	07/12 - 10/12	Network Support	Austin, TX
Ensured uptime of wireless networks to some of the nation's largest companies. Configured Cisco equipment, modified bash scripts, and provided remote support.			
Rafael A. Cantu Jr. High School	10/11 - 05/12	Campus Computer Technician	Mission, TX
Automated manual processes via scripts to save thousands of man hours district wide. Responsible for the technical operations, maintenance, and protection of my campus.			
Alaska National Insurance Co.	05/10 - 05/11	Helpdesk Technician	Anchorage, AK
Responsible for ensuring the data integrity (TSM) of Alaska's largest insurance provider. Supplied helpdesk solutions via Patchlink, VMWare, Novell, Symantec, ImageX, and VBA.			
Alaska Computer Doctor	02/08 - 08/09	On Site Technician	Anchorage, AK
Provided in shop (home office) and onsite support for residential and business clients. Solutions ranged from complex networking to laptop motherboard replacements.			
CompUSA	05/07 - 02/08	Computer Technician	Anchorage, AK
Upheld excellence in customer service even to the last days of CompUSA within Anchorage. Juggled dozens of properly documented hardware repairs, software services, and RMAs.			
blueWIRE Technologies	06/06 - 01/07	Computer Technician	Anchorage, AK
Maintained Active Directory, Exchange, client software, backups, networks, and servers. Created a LDAP authenticated Squid proxy running on CentOS for a nonprofit organization.			
AVTEC / Kenai Fjords NPS	09/05 - 06/06	Technology Intern	Seward, AK
Serviced laser printers, active directory, Cisco WAPs, patch panels, conduit, and cabling. Removed malware from client computers and designed scripts for automatic backup.			
Pratt Museum	05/01 - 02/02	Technology Intern	Homer, AK
Responsible for video editing, basic web design, tape archival, and client PC maintenance. Remotely administered, publicly presented, and edited footage of the McNeal Bear camera.			