

Steven Williams

Education

Walden University	
Bachelors of Science	2015
Information Technology	GPA: 3.62
University of Alaska, Anchorage	
Associates of Applied Science	2010
Computer Network Technology	GPA: 3.53
ICSA	
Customer Service	2009
CompTIA	
A+	2006
CompTIA	
Network+	2006
Cisco	
CCNA	2006
AVTEC	
PC Support	2006
AVTEC	
Network Support	2006

Skills

Model	4 Classes	52 Months
MSSQL, Mongo, Oracle, JSON, XML		
View	3 Classes	74 Months
HTML, CSS, JavaScript, jQuery		
Controller	6 Classes	75 Months
Java, C#, JSP, Scripts, PHP, Python		
Client	10 Classes	109 Months
MS 3.1 - 10, OSX, IOS, Android, Linux		
Network	8 Classes	56 Months
CISCO, VLAN, WAN, LAN, WIFI, ACL		
Server	5 Classes	87 Months
MS 2003 - 2012r2, IIS, Novell, Apache		
Tools	11 Classes	114 Months
RDP, GPO, AD/FS, TSM, VM, Git, Wiki, Cli		
Practices	21 Classes	105 Months
Agile, Security, Design, UML, Docs, UI		
Versatility	19 Classes	114 Months
Projects, Math, Writing, Speech, Ethics		

Experience

Integrated Bank Technology	02/14 - 07/16	Technical Installer	Denver, CO
Wrote C# flat file importers and database conversions for financial data. Implemented IIS sites, services, databases, ADFS, and third party integrations.			
Compare Metrics	04/13 - 10/13	Implementation Specialist	Austin, TX
Created and maintained demos in JavaScript that contributed to their first \$100K deal. Integrated our product with Fortune 500 websites via CSS and jQuery.			
Q2eBanking	11/12 - 04/13	L1 Support	Austin, TX
Performed direct DBA manipulations for half of the nation's online financial institutions. Remotely responded to financial system emergencies in production environments.			
AT&T	07/12 - 10/12	Network Support Temp	Austin, TX
Ensured uptime of wireless networks for some of the nation's largest companies. Configured Cisco equipment, modified bash scripts, and provided remote support.			
Rafael A. Cantu Jr. High School	10/11 - 05/12	Campus Computer Technician	Mission, TX
Automated manual processes via scripts to save thousands of man hours district wide. Responsible for the technical operations, maintenance, and protection of my campus.			
Alaska National Insurance Co.	05/10 - 05/11	Helpdesk Technician	Anchorage, AK
Ensured the data integrity of Alaska's largest insurance provider via TSM. Supplied helpdesk solutions via Patchlink, VMWare, Novell, Symantec, ImageX, and VBA.			
Various Organizations	05/01 - 08/09	Unrelated Work	Alaska
Provided in shop (home office) and onsite support for residential and business clients. Juggled dozens of properly documented hardware repairs, software services, and RMAs. Created a LDAP authenticated Squid proxy running on CentOS for a nonprofit organization. Removed malware from client computers and designed scripts for automatic backup. Responsible for video editing, basic web design, tape archival, and client PC maintenance.			

Passions

Anticipates building a PC capable of GPU pass through to QEMU virtual machines.
Unwinds by hiking, biking, taking camping trips, practicing aerial yoga and poi.
Setup home automation with the Raspberry Pi, 433mhz transceivers, and RF outlets.
Appreciates philosophical conversations on mindfulness, patterns, and the flow state.
Prefers solutions which reduce the need for support via automation and intuitive UI.
Enjoys songwriting, playing guitar, recording, and mixing in digital audio workstations.