The Active Network, Inc. ACTV: \$15.86
Buy Price Target: \$19.00

Application Software

ACTV: Key Takeaways From Investors HQ Meeting; Reiterate Buy Rating

THINK ACTION:

We remain positive on The Active Network following a recent investors meeting at their headquarters. Our comfort level with the current business momentum is increasing, and we believe management's approach in the meetings management market is visionary that could generate faster organic growth and higher profit margins. We also came away positive on the potential 2012 growth opportunities given a strong pipeline, new product cycles, improving win rates, greater distribution capacity y/y, and solid end-market demand as companies of all sizes increasingly realize they need a SaaS-based event registration lifecycle management platform to improve ROI.

KEY POINTS:

- **Upward bias to growth trajectory.** We maintain an upward bias to our ACTV revenue growth forecast and are increasingly comfortable with the current business momentum. Additionally, our job postings analysis indicates the number of open sales positions has increased to 94, up from 64 at the start of Q1(+47% intraquarter), which likely reflects pipeline expansion activity and is a positive trend. **Data is on page 3.**
- Multiple expansion potential. Since the Street is not currently valuing the
 business on Price/Sales, despite a highly recurring revenue stream and SaaS
 industry-leading retention rates, we believe consistent execution and further
 ActiveWorks adoption could expand the company's trading multiple. In contrast
 to older products, ActiveWorks is not a point-product but a platform that could
 be used by other divisions within a business. Thus, the organic growth potential
 with existing customers is more attractive with ActiveWorks than the legacy
 solutions, in our opinion.
- Believe Starcite acquisition is visionary, expect the market to follow in 12-24 months. The Active Network is the only vendor we are aware of that offers an integrated attendee management and spend management solution in the market today. We think it is a logical direction for the Meetings Management market to combine attendee management capabilities with spend management capabilities in an integrated platform. By combining these technologies, business will have greater visibility in forecasting event ROI.
- Latest platform architecture could lead to larger deals & faster innovation. ActiveWorks' service-oriented architecture, along with acquired IP, allows for easy customizations and includes embedded capabilities that make larger events a more attractive ROI for the business, in our opinion. Additionally, we expect The Active Network to leverage existing IP, along with new innovations and acquired technologies like Starcite, to succeed in altering its own architecture to accelerate new product introductions like Schwaggle, over the next couple of years.
- Increased confidence in a potential multibillion dollar trajectory. We came away from the investor meetings with the impression that management is focused on becoming a multi-billion dollar business. And we believe the business strategy and product strategy are well-aligned as The Active Network has mastered the art of event registration lifecycle management. Given the fact that The Active Network is the 800-lb gorilla in the space, in our view, we foresee strong pricing power and attractive cross selling opportunities in the future. We also believe having a technological advantage, along with a dominant brand, sets the stage for an enduring business model that will grow rapidly with high profit margins.

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Changes	(Current	Previous
Rating		Buy	
Price Target		\$19.00	
FY11A REV (N	√I) \$	337.3A	
FY12E REV (N	√I) \$	6430.0E	
FY11A EPS		\$0.07A	
FY12E EPS	(:	\$0.05)E	\$0.05E
52-Week High:			\$19.99
52-Week Low:			\$12.30
Shares O/S-Dil	uted (M):		63.0
Market Cap (M			\$999.2
Average Daily \			279,086
Short Interest:			2.5%
Debt/Total Cap	:		0.3%
Net Cash Per S	Share:		\$1.98
P/E (12-month	forward):		NA
Est. Long-Term	EPS Gr	owth:	35.0%
P/E/G:			NM
Fiscal Year-End	d:		Dec
REV (M) \$	2010A	2011A	2012E
Mar	63.2A	72.7A	91.1E
Jun	81.7A	99.0A	123.9E
Sep	73.1A	89.6A	115.1E
Dec	<u>61.6A</u>	<u>76.0A</u>	
FY	279.6A	337.3A	430.0E

FY P/S	3.6x	3.0x	2.3x
EPS \$	2010A	2011A	2012E
Mar	(0.19)A	(0.12)A	(0.41)E
Jun	0.05A	0.18A	0.13E
Sep	0.01A	0.05A	0.15E
Dec	(0.12)A	(0.03)A	<u>0.08E</u>
FY	(0.25)A	0.07A	(0.05)E
FY P/F	NM	226 6x	NM

EPS is Non-GAAP



- Bears' theses partially misguided, in our view. We've heard two bear theses recently and believe one thesis is overblown. First, some bears believe ACTV's IP is easy to replicate, indefensible and simply a payment processing engine. Our customer due diligence sessions have revealed quite the opposite. Customers indicate high satisfaction levels, in general, and especially with the workflow automation, ease of customization, and the back-end capabilities in addition to the payment processing engine. So while consumers/investors tend to only see the front-end of the solution (payment processing engine), the customers we spoke with tend to rave about the solution capabilities to manage their overall business not just the payments engine. We also think the level of annual R&D spend should allow ACTV to maintain a compelling technological advantage over the competition, in our view. Second and the other bear thesis is around technology-acquisition integration risk, which we view as a legitimate risk. As further discussed below, we expect The Active Network to be an aggressive consolidator of the space. And while acquisition waves create advantages in terms of pricing power and cross-sell opportunities, it also poses operational risks and could make it difficult for investors to discern The Active Network's underlying organic growth rate. We think as more customers migrate to the ActiveWorks platform (and the legacy product R&D spend diminishes) investors will see the margins accrete more meaningfully, which likely will dispel the bears thesis, though this could take a couple quarters or more to play out.
- Believe aggressive M&A strategy makes sense for an 800 lb gorilla. We view The Active Network as the undisputed leader in the registrations lifecycle management industry with 5x the scale of the nearest competitor and an annual R&D spend (~\$80M in 2012) that is likely greater than most competitors' annual revenue. Our research indicates that The Active Network is automatically called in to the vast majority of deals and enjoys an unusual level of pricing power for its products. We therefore believe it is unlikely a small competitor or a new entrant can overcome ACTV's dominant market share, pricing power and large technological advantage. However, the registrations lifecycle management market is very large, highly fragmented and despite ACTV's size, the business is less than 10% penetrated in the market today and is less than 5% penetrated within the Enterprise customer base, in our view. Therefore, given the scale of the Active Network's infrastructure and existing service-oriented architecture, it makes sense for The Active Network to be "the big consolidator" in the space and enlarge its market share through an acquisition strategy, in our opinion. The Active Network typically acquires companies to enter new markets or add new products and/or capabilities to the suite.
- Believe Starcite acquisition is visionary, expect the market to follow in 12-24 months. The Active Network is the only vendor we are aware of that offers an integrated attendee management and spend management solution in the market today. We think The Active Network is showing significant market vision with the Starcite acquisition and likely has a 12-24 month first-mover advantage before the competition follows. ACTV's strategy for the Meetings Management market could turn out analogous with Concur's vision to integrate expense management with travel management in 2006, in our view. We remember the nay sayers at first did not believe travel and expense management capabilities needed to be integrated and should be stand-alone, but this viewpoint was dispelled by customer purchasing habits, which forced the competition to follow Concur's market strategy. We think it is a logical direction for the Meetings Management market to combine attendee management solutions with spend management solutions in an integrated platform. By combining these technologies, businesses will have greater visibility in forecasting ROI for their events. We also note that the larger ERPs like Oracle already use The Active Network for their OpenWorld conferences in the US and China, which we think indicates the high-value of the technology.
- Latest platform architecture could lead to larger deals & faster innovation. Most of the largest SaaS companies
 we follow CRM, CNQR, ULTI, RNOW have previously upgraded their platforms to the latest technologies, similar to
 Active Network's development of the ActiveWorks platform. ActiveWorks' service-oriented architecture allows for easy
 customizations and includes embedded capabilities that make larger events a more attractive ROI for the business, in
 our opinion. Additionally, we expect The Active Network to leverage existing IP, along with new innovations and acquired
 technologies like Starcite, to succeed in altering its own architecture to accelerate new product introductions like Schwaggle,
 over the next couple of years.
- Increased confidence in a potential multibillion dollar trajectory. We came away from the investor meetings with the impression management has its sights set on becoming a multibillion business. And we believe the business strategy and product strategy are aligned to achieve this long-term goal since The Active Network has mastered the art of event registration lifecycle management. Because The Active Network has harnessed more than 10 years of technology development, it enjoys a lower long-term cost structure and faster rate of evolution of its technology, relative to other event registration lifecycle management vendors, in our opinion. And given the fact that we think The Active Network is the 800-lb gorilla in the space, we foresee strong pricing power and attractive cross selling opportunities in the future. We believe this technological advantage, along with a dominant brand, sets the stage for an enduring business model that will grow rapidly with high profit margins.



- Margin expansion thesis appears on track. Part of the ACTV bull thesis revolves around on-going margin expansion in the model. For the past two years EBITDA margins have grown ~200-300 bps annum and guidance assumes a similar 300bps expansion, excluding acquisitions. Margins are likely to stay flat in 1H:2012 (vs. 2H: 2011) owing to higher integration costs and lower revenue recognized upfront from Starcite, but likely to accrete more meaningfully in 2H:2012 and 2013 from salesforce efficiency gains, lower R&D spend, and higher bookings, in our view.
- Multiple expansion potential. Since the Street is not currently valuing the business on Price/Sales, despite a highly, recurring revenue stream and SaaS industry leading retention rates, we believe consistent execution and further ActiveWorks adoption could expand the company's trading multiple. In contrast to older products, ActiveWorks is not a stand-alone point-product but a platform that could be used by other divisions within a business. Thus, the organic growth potential with existing customers is more attractive with ActiveWorks than the legacy solutions. One hurdle for revenue growth is migrating the customer to the new platform, which typically involves a more consultative engagement.

Exhibit 1: Q1 Open Job Positions Trend

	1/6/2012	1/13/2012	1/20/2012	1/27/2012	2/3/2012	2/10/2012	2/17/2012	2/24/2012	3/2/12
Open Sales Positions	64	66	69	67	69	84	82	82	94
% change since start of quarter		3%	8%	5%	8%	31%	28%	28%	47%
Total Open Positions	139	147	161	164	163	192	193	185	194
% change since start of quarter		6%	16%	18%	17%	38%	39%	33%	40%

Source: Active.com

VALUATION:

Currently, ACTV shares trade 19x EV/2012E EBITDA. Our \$19 price target for ACTV shares is based on the same EV/EBITDA multiple (i.e., 19x) applied to our 2013 EBITDA estimate of \$60M. We roll over the valuation multiple to the out year and believe this multiple is appropriate since the business has a highly predictable revenue stream and the multiple is below our 20% long-term CAGR expectation. ACTV shares also trade at 2.1x EV/FTM estimated revenue, which is a 50% discount to the current SaaS companies' group average of 4.2x. Our \$19 per-share price target for ACTV shares is also based on 2.2x our EV/2013E revenue estimate of \$485M, as we use a similar valuation multiple in the out year. We think ACTV shares should continue to trade at a discount to the SaaS group average on EV/Rev's owing to its higher services revenue mix and lower gross margins than most SaaS vendors. We use a 50% multiple discount to the group average to reflect the model differences.

RISKS TO PRICE TARGET:

Risks to our price target include: 1) acquisition integration challenges; 2) macroeconomic fluctuations; 3) increased churn; 4) failure to demonstrate leverage to R&D spend; and 5) failure to expand into other verticals and geographies.

COMPANY DESCRIPTION:

Active Network is a cloud computing applications provider serving the outdoor, sports, community, and corporate business segments. Its products and solutions allow organizations to automate online registrations, automate workflow processes and better manage their activities. The company introduced its technology platform in 1999 and has become over time one of the largest online sites for a broad range of consumer and corporate activities. Active Network maintains its headquarters in San Diego, California.

The Active Network

Income Statement \$ in millions, except per share)

\$ III IIIIIIIOIIS, except per share)					2011					2012E					2013E		
			Q1	Q2	Q3	Q4	FY	Q1E	Q2E	Q3E	Q4E	FY	Q1E	Q2E	Q3E	Q4E	FY
	2009	2010	Mar-11	Jun-11	Sep-11	Dec-11	2011	Mar-12	Jun-12	Sep-12	Dec-12	2012E	Mar-13	Jun-13	Sep-13	Dec-13	2013E
Technology	210.5	237.7	63.1	85.6	76.3	65.5	290.4	79.5	107.8	99.2	87.2	373.7	89.4	122.0	111.3	96.9	419.7
Y/Y % Change		13%	15%	20%	22%	33%	22%	26%	26%	30%	33%	29%	12%	13%	12%	11%	12%
Q/Q % Change			28%	36%	-11%	-14%		21%	35%	-8%	-12%		3%	36%	-9%	-13%	
% of Total Rev	86.7%	85.0%	86.8%	86.4%	85.2%	86.1%	86.1%	87.3%	87.0%	86.1%	87.3%	86.9%	87.0%	86.7%	85.7%	86.8%	86.5%
Marketing Services	32.4	41.9	9.6	13.5	13.3	10.6	46.9	11.5	16.1	16.0	12.7	56.3	13.4	18.7	18.5	14.7	65.3
Y/Y % Change		29%	16%	28%	24%	-15%	12%	20%	20%	20%	20%	20%	16%	16%	16%	16%	16%
Q/Q % Change			-23%	40%	-1%	-21%		9%	40%	-1%	-21%		5%	40%	-1%	-21%	
Total Revenue	242.9	279.6	72.7	99.0	89.6	76.0	337.3	91.1	123.9	115.1	99.9	430.0	102.8	140.8	129.8	111.6	485.0
Y/Y % Change	40%	15%	15%	21%	23%	23%	21%	25%	25%	29%	31%	27%	13%	14%	13%	12%	13%
Q/Q % Change		igwdapprox	18%	36%	-10%	-15%		20%	36%	-7%	-13%		3%	37%	-8%	-14%	
Cost of Revenue																	
Cost of Technology Revenue		91.0	26.0	33.1	32.4	28.2	119.7	33.4	43.1	40.7	35.8	152.9	36.7	50.0	45.6	39.7	172.1
Technology Margin			58.8%	61.3%	57.6%	56.9%		58.0%	60.0%	59.0%	59.0%		59.0%	59.0%	59.0%	59.0%	
Cost of Marketing Services		6.2	1.2	1.5	1.6	1.7	6.0	1.6	2.3	2.2	1.8	7.9	1.9	2.6	2.6	2.1	9.1
Marketing Services Margin			87.9%	89.0%	88.0%	83.8%		86.0%	86.0%	86.0%	86.0%		86.0%	86.0%	86.0%	86.0%	
Gross Profit	153.2	182.3	45.6	64.4	55.6	46.1	211.7	56.0	78.5	72.2	62.4	269.2	64.3	88.1	81.6	69.8	303.8
Gross Margin	63.1%	65.2%	62.7%	65.0%	62.1%	60.7%	62.8%	61.5%	63.4%	62.7%	62.4%	62.6%	62.5%	62.6%	62.9%	62.6%	62.6%
Operating Expense																	
Sales and Marketing	49.8	58.5	16.8	18.3	16.8	16.9	68.8	22.0	23.1	20.3	20.1	85.5	24.1	26.5	23.9	23.6	98.2
% of Total Revenue	20.5%	20.9%	23.0%	18.5%	18.8%	22.2%	20.4%	24.1%	18.6%	17.6%	20.1%	19.9%	23.5%	18.9%	18.4%	21.2%	20.2%
Y/Y % Change	3%	18%	15%	22%	13%	20%	18%	31%	26%	21%	19%	24%	10%	15%	18%	18%	15%
Research and Development	58.2	60.9	16.1	16.2	17.3	16.3	65.8	20.4	21.2	19.9	17.9	79.4	19.2	23.0	21.9	20.8	84.8
% of Total Revenue	23.9%	21.8%	22.1%	16.3%	19.3%	21.4%	19.5%	22.4%	17.1%	17.3%	17.9%	18.5%	18.6%	16.3%	16.8%	18.6%	17.5%
General and Administrative	29.7	38.0	10.2	11.1	10.4	14.2	45.8	17.5	17.6	15.5	12.4	63.0	15.1	19.7	18.7	17.8	71.3
% of Total Revenue	12.2%	13.6%	14.0%	11.2%	11.6%	18.7%	13.6%	19.2%	14.2%	13.5%	12.4%	14.7%	14.7%	14.0%	14.4%	15.9%	14.7%
Total Costs and Expenses	245.8	270.8	73.8	83.9	82.1	81.2	321.0	102.7	113.6	105.0	94.3	415.7	103.4	128.3	119.0	110.3	461.0
PF Operating Income	3.0	5.8	(1.1)	15.1													
PF Operating Margin			(1.1)	15.1	7.4	(5.1)	16.3	(11.6)	10.3	10.1	5.6	14.3	(0.5)	12.5	10.8	1.3	24.0
rr Operaulig Wargin	1.2%	2.1%	(1.5%)	15.3%	7.4 8.3%	(5.1) (6.7%)	16.3 4.8%	(11.6) (12.8%)	10.3 8.3%	10.1 8.8%	5.6%	14.3 3.3%	(0.5%)	12.5 8.9%	10.8 8.3%	1.3 1.1%	24.0 4.9%
Non-Cash Items/Stock Comp./Other	1.2% 35.1	2.1% 26.7				` '							, , , ,				
, , ,			(1.5%)	15.3%	8.3%	(6.7%)	4.8%	(12.8%)	8.3%	8.8%	5.6%	3.3%	(0.5%)	8.9%	8.3%	1.1%	4.9%
Non-Cash Items/Stock Comp./Other Total Other Income	35.1 (3.8)	26.7 (4.8)	(1.5%) (7.5) (1.3)	15.3% (7.3) (1.2)	8.3% (7.9) (0.0)	(6.7%) (9.7) (0.2)	4.8% (32.3) (2.7)	(12.8%) (13.5) 1.0	8.3 % (13.9) 1.0	8.8% (12.8) 1.0	5.6% (11.7) 1.0	3.3 % (51.8) 4.0	(0.5%) (12.8) 1.0	8.9 % (14.7) 1.1	8.3% (14.2) 1.2	1.1% (13.2) 1.3	4.9 % (54.9) 4.6
Non-Cash Items/Stock Comp./Other	35.1	26.7	(1.5%) (7.5)	15.3% (7.3)	8.3 % (7.9)	(6.7%) (9.7)	4.8% (32.3)	(12.8%) (13.5)	8.3 % (13.9)	8.8% (12.8)	5.6% (11.7)	3.3 % (51.8)	(0.5%) (12.8)	8.9% (14.7)	8.3 % (14.2)	1.1% (13.2)	4.9 % (54.9)
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income	35.1 (3.8) (15.3)	26.7 (4.8) (10.1)	(7.5%) (7.5) (1.3) (5.3)	15.3% (7.3) (1.2) 10.2	8.3% (7.9) (0.0) 3.1	(6.7%) (9.7) (0.2) (1.8)	4.8% (32.3) (2.7) 6.2	(12.8%) (13.5) 1.0 (26.5)	8.3% (13.9) 1.0 8.8	8.8% (12.8) 1.0 10.0	5.6% (11.7) 1.0 5.3	3.3% (51.8) 4.0 (3.2)	(0.5%) (12.8) 1.0 (18.2)	8.9% (14.7) 1.1 10.6	8.3% (14.2) 1.2 10.2	1.1% (13.2) 1.3 (1.8)	4.9% (54.9) 4.6 (0.0)
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income %	35.1 (3.8) (15.3) -6.3%	26.7 (4.8) (10.1) -3.6%	(1.5%) (7.5) (1.3) (5.3) -7.3%	15.3% (7.3) (1.2) 10.2 10.3%	8.3% (7.9) (0.0) 3.1 3.4%	(6.7%) (9.7) (0.2) (1.8) -2.4%	4.8% (32.3) (2.7) 6.2 1.8%	(12.8%) (13.5) 1.0 (26.5) -29.0%	8.3% (13.9) 1.0 8.8 7.1%	8.8% (12.8) 1.0 10.0 8.7%	5.6% (11.7) 1.0 5.3 5.3%	3.3% (51.8) 4.0 (3.2) -0.7%	(0.5%) (12.8) 1.0 (18.2) -17.7%	8.9% (14.7) 1.1 10.6 7.5%	8.3% (14.2) 1.2 10.2 7.9%	1.1% (13.2) 1.3 (1.8) -1.6%	4.9% (54.9) 4.6 (0.0) 0.0%
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income % GAAP Net Income	35.1 (3.8) (15.3) -6.3% (37.9)	26.7 (4.8) (10.1) -3.6% (27.2)	(1.5%) (7.5) (1.3) (5.3) -7.3% (10.9)	15.3% (7.3) (1.2) 10.2 10.3% 5.5	8.3% (7.9) (0.0) 3.1 3.4% (1.4)	(6.7%) (9.7) (0.2) (1.8) -2.4% (8.5)	4.8% (32.3) (2.7) 6.2 1.8% (14.6)	(12.8%) (13.5) 1.0 (26.5) -29.0% (28.9)	8.3% (13.9) 1.0 8.8 7.1% (3.1)	8.8% (12.8) 1.0 10.0 8.7% (2.1)	5.6% (11.7) 1.0 5.3 5.3% (5.9)	3.3% (51.8) 4.0 (3.2) -0.7% (40.0)	(0.5%) (12.8) 1.0 (18.2) -17.7% (16.7)	8.9% (14.7) 1.1 10.6 7.5% (1.5)	8.3% (14.2) 1.2 10.2 7.9% (2.9)	1.1% (13.2) 1.3 (1.8) -1.6% (14.4)	4.9% (54.9) 4.6 (0.0) 0.0% (35.5)
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income % GAAP Net Income PF EPS	35.1 (3.8) (15.3) -6.3% (37.9) (\$0.38)	26.7 (4.8) (10.1) -3.6% (27.2) (\$0.25)	(1.5%) (7.5) (1.3) (5.3) -7.3% (10.9) (\$0.13)	15.3% (7.3) (1.2) 10.2 10.3% 5.5 \$0.18	8.3% (7.9) (0.0) 3.1 3.4% (1.4) \$0.05	(6.7%) (9.7) (0.2) (1.8) -2.4% (8.5) (\$0.03)	4.8% (32.3) (2.7) 6.2 1.8% (14.6) \$0.07	(12.8%) (13.5) 1.0 (26.5) -29.0% (28.9) (\$0.41)	8.3% (13.9) 1.0 8.8 7.1% (3.1)	8.8% (12.8) 1.0 10.0 8.7% (2.1) \$0.15	5.6% (11.7) 1.0 5.3 5.3% (5.9) \$0.08	3.3% (51.8) 4.0 (3.2) -0.7% (40.0) (\$0.05)	(0.5%) (12.8) 1.0 (18.2) -17.7% (16.7) (\$0.26)	8.9% (14.7) 1.1 10.6 7.5% (1.5)	8.3% (14.2) 1.2 10.2 7.9% (2.9) \$0.14	1.1% (13.2) 1.3 (1.8) -1.6% (14.4) (\$0.02)	4.9% (54.9) 4.6 (0.0) 0.0% (35.5) (\$0.00)
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income GAAP Net Income PF EPS Y/Y % Change	35.1 (3.8) (15.3) -6.3% (37.9) (\$0.38) 44.0%	26.7 (4.8) (10.1) -3.6% (27.2) (\$0.25) 35.8%	(1.5%) (7.5) (1.3) (5.3) -7.3% (10.9) (\$0.13) 30.3%	15.3% (7.3) (1.2) 10.2 10.3% 5.5 \$0.18 256.3%	8.3% (7.9) (0.0) 3.1 3.4% (1.4) \$0.05 377.7%	(6.7%) (9.7) (0.2) (1.8) -2.4% (8.5) (\$0.03) 76.8%	4.8% (32.3) (2.7) 6.2 1.8% (14.6) \$0.07 N/A	(12.8%) (13.5) 1.0 (26.5) -29.0% (28.9) (\$0.41) (217.5%)	8.3% (13.9) 1.0 8.8 7.1% (3.1) \$0.13 (24.4%)	8.8% (12.8) 1.0 10.0 8.7% (2.1) \$0.15 209.5%	5.6% (11.7) 1.0 5.3 5.3% (5.9) \$0.08 N/A	3.3% (51.8) 4.0 (3.2) -0.7% (40.0) (\$0.05) N/A	(0.5%) (12.8) 1.0 (18.2) -17.7% (16.7) (\$0.26) 36.5%	8.9% (14.7) 1.1 10.6 7.5% (1.5) \$0.15	8.3% (14.2) 1.2 10.2 7.9% (2.9) \$0.14 (5.9%)	1.1% (13.2) 1.3 (1.8) -1.6% (14.4) (\$0.02)	4.9% (54.9) 4.6 (0.0) 0.0% (35.5) (\$0.00) 99.3%
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income GAAP Net Income PF EPS Y/Y % Change GAAP EPS	35.1 (3.8) (15.3) -6.3% (37.9) (\$0.38) 44.0% (\$1.57)	26.7 (4.8) (10.1) -3.6% (27.2) (\$0.25) 35.8% (\$1.33)	(1.5%) (7.5) (1.3) (5.3) -7.3% (10.9) (\$0.13) 30.3% (\$0.43)	15.3% (7.3) (1.2) 10.2 10.3% 5.5 \$0.18 256.3% \$0.03	8.3% (7.9) (0.0) 3.1 3.4% (1.4) \$0.05 377.7% (\$0.03)	(6.7%) (9.7) (0.2) (1.8) -2.4% (8.5) (\$0.03) 76.8% (\$0.16)	4.8% (32.3) (2.7) 6.2 1.8% (14.6) \$0.07 N/A (\$0.58)	(12.8%) (13.5) 1.0 (26.5) -29.0% (28.9) (\$0.41) (217.5%) (\$0.53)	8.3% (13.9) 1.0 8.8 7.1% (3.1) \$0.13 (24.4%) (\$0.06)	8.8% (12.8) 1.0 10.0 8.7% (2.1) \$0.15 209.5% (\$0.04)	5.6% (11.7) 1.0 5.3 5.3% (5.9) \$0.08 N/A (\$0.10)	3.3% (51.8) 4.0 (3.2) -0.7% (40.0) (\$0.05) N/A (\$0.73)	(0.5%) (12.8) 1.0 (18.2) -17.7% (16.7) (\$0.26) 36.5% (\$0.29)	8.9% (14.7) 1.1 10.6 7.5% (1.5) \$0.15 11.8% (\$0.03)	8.3% (14.2) 1.2 10.2 7.9% (2.9) \$0.14 (5.9%) (\$0.05)	1.1% (13.2) 1.3 (1.8) -1.6% (14.4) (\$0.02) N/A (\$0.25)	4.9% (54.9) 4.6 (0.0) 0.0% (35.5) (\$0.00) 99.3% (\$0.62)
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income GAAP Net Income PF EPS Y/Y % Change GAAP EPS Fully Diluted Shares Outstanding (M)	35.1 (3.8) (15.3) -6.3% (37.9) (\$0.38) 44.0% (\$1.57) 40.5	26.7 (4.8) (10.1) -3.6% (27.2) (\$0.25) 35.8% (\$1.33) 41.7	(1.5%) (7.5) (1.3) (5.3) -7.3% (10.9) (\$0.13) 30.3% (\$0.43) 49.0	15.3% (7.3) (1.2) 10.2 10.3% 5.5 \$0.18 256.3% \$0.03	8.3% (7.9) (0.0) 3.1 3.4% (1.4) \$0.05 377.7% (\$0.03) 62.8	(6.7%) (9.7) (0.2) (1.8) -2.4% (8.5) (\$0.03) 76.8% (\$0.16) 63.5	4.8% (32.3) (2.7) 6.2 1.8% (14.6) \$0.07 N/A (\$0.58)	(12.8%) (13.5) 1.0 (26.5) -29.0% (28.9) (\$0.41) (217.5%) (\$0.53) 63.8	8.3% (13.9) 1.0 8.8 7.1% (3.1) \$0.13 (24.4%) (\$0.06) 65.0	8.8% (12.8) 1.0 10.0 8.7% (2.1) \$0.15 209.5% (\$0.04) 66.3	5.6% (11.7) 1.0 5.3 5.3% (5.9) \$0.08 N/A (\$0.10) 67.7	3.3% (51.8) 4.0 (3.2) -0.7% (40.0) (\$0.05) N/A (\$0.73) 65.7	(0.5%) (12.8) 1.0 (18.2) -17.7% (16.7) (\$0.26) 36.5% (\$0.29) 69.0	8.9% (14.7) 1.1 10.6 7.5% (1.5) \$0.15 11.8% (\$0.03) 70.4	8.3% (14.2) 1.2 10.2 7.9% (2.9) \$0.14 (5.9%) (\$0.05) 71.8	1.1% (13.2) 1.3 (1.8) -1.6% (14.4) (\$0.02) N/A (\$0.25) 73.2	4.9% (54.9) 4.6 (0.0) 0.0% (35.5) (\$0.00) 99.3% (\$0.62) 71.1
Non-Cash Items/Stock Comp./Other Total Other Income PF Net Income PF Net Income GAAP Net Income PF EPS Y/Y % Change GAAP EPS Fully Diluted Shares Outstanding (M) Adj. EBITDA	35.1 (3.8) (15.3) -6.3% (37.9) (\$0.38) 44.0% (\$1.57) 40.5	26.7 (4.8) (10.1) -3.6% (27.2) (\$0.25) 35.8% (\$1.33) 41.7	(1.5%) (7.5) (1.3) (5.3) -7.3% (10.9) (\$0.13) 30.3% (\$0.43) 49.0	15.3% (7.3) (1.2) 10.2 10.3% 5.5 \$0.18 256.3% \$0.03 57.4	8.3% (7.9) (0.0) 3.1 3.4% (1.4) \$0.05 377.7% (\$0.03) 62.8	(6.7%) (9.7) (0.2) (1.8) -2.4% (8.5) (\$0.03) 76.8% (\$0.16) 63.5	4.8% (32.3) (2.7) 6.2 1.8% (14.6) \$0.07 N/A (\$0.58) 58.2	(12.8%) (13.5) 1.0 (26.5) -29.0% (28.9) (\$0.41) (217.5%) (\$0.53) 63.8	8.3% (13.9) 1.0 8.8 7.1% (3.1) \$0.13 (24.4%) (\$0.06) 65.0	8.8% (12.8) 1.0 10.0 8.7% (2.1) \$0.15 209.5% (\$0.04) 66.3	5.6% (11.7) 1.0 5.3 5.3% (5.9) \$0.08 N/A (\$0.10) 67.7	3.3% (51.8) 4.0 (3.2) -0.7% (40.0) (\$0.05) N/A (\$0.73) 65.7	(0.5%) (12.8) 1.0 (18.2) -17.7% (16.7) (\$0.26) 36.5% (\$0.29) 69.0	8.9% (14.7) 1.1 10.6 7.5% (1.5) \$0.15 11.8% (\$0.03) 70.4	8.3% (14.2) 1.2 10.2 7.9% (2.9) \$0.14 (5.9%) (\$0.05) 71.8	1.1% (13.2) 1.3 (1.8) -1.6% (14.4) (\$0.02) N/A (\$0.25) 73.2	4.9% (54.9) 4.6 (0.0) 0.0% (35.5) (\$0.00) 99.3% (\$0.62) 71.1

		Man	agement G	uidance	
Net Revenues (\$M)	84-88	72-76	333-337	89-93	425-435
Registration Growth	5% to 7%	12% to 14%		13% to 15%	
Rev Per Registration Growth	6% to 8%	1% to 3%		3% to 5%	
Net Loss (\$M)	(3.5)-(1.5)	(15)-(13)	(22) - (20)	(27) - (25)	(39) - (35)
interest, taxes & other (\$M)	0.9				
Depreciation & Amortization (\$M)		11.6	44.0	15.2	60.0
SBC (\$M)	1.6		8.0	5.8	21.0
Adjusted EBITDA (\$M)	10-12	1-3	36.7-38.7	(5) - (3)	46-50

Source: Company reports and ThinkEquity LLC estimates

		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4						:	
Balance Sheet	2009	Mar-10	Jun-10	Sep-10	Dec-10	Mar-11	Jun-11	Sep-11	Dec-11							
Current Assets:																
Cash and Equivalents	\$26.4			\$36.9	\$31.4	\$60.8	\$157.5	\$139.0	\$108.7							
Restricted cash	\$5.0			\$5.0	\$5.0	\$5.0	\$5.0	\$5.0	\$1.5							
Accounts Receivable	27.6			39.1	34.1	45.8	55.7	61.2	66.5							
Inventories									1.7							
Prepaid expense and other current assets	3.7			4.4	4.2	4.9	6.9	6.0	6.2							
Total Current Assets	62.6			85.4	74.7	116.5	225.1	211.2	184.5							
Long-term Assets:																
PP&E	26.7			28.0	28.2	27.5	26.9	28.9	33.8							
Software development costs	27.0			35.7	37.0	39.5	42.2	43.6	45.1							
Goodwill	203.0			206.4	207.1	213.5	213.4	213.4	333.7							
Deposits and other assets	2.3			2.4	2.3	3.3	2.2	2.0	2.1							
Total Assets	381.9			402.8	390.5	440.7	545.0	531.6	599.3							
	301.9			402.0	390.5	440.7	343.0	331.0	599.5							
Current Liabilities:																
Accounts Payable	3.4			4.0	5.4	6.4	5.0	4.5	8.5							
Registration fees payable	30.2			47.3	40.7	81.2	99.6	76.2	72.4							
Accrued expenses	27.6			34.4	32.2	39.6	31.7	36.1	41.1							
Deferred Revenue	25.0			35.9	34.0	36.1	46.1	52.7	54.9							
Current portion of debt	13.0			14.8	16.9	14.1	0.0	0.0	5.0							
Capital lease obligations, current	1.9			2.0	2.0	2.1	2.0	2.9	3.3							
Other current liabilities	0.1			2.3	1.6	1.7	2.6	2.6	42.6							
Total Current Liabilities	101.3			140.8	132.7	181.2	187.0	174.9	227.9							
Long-term Liabilities						I										
Debt, net of current portion	35.7			28.5	27.5	27.1	0.0	0.0	0.0							
Capital lease obligations, net of current	3.6			1.8	1.7	1.0	1.0	0.6	1.7							
Other Long-term liabilities						5.1										
	2.0			1.9	4.4		5.3	5.6	6.1							
Deferred tax liability	16.3			17.8	18.0	19.0	19.7	19.6	16.9							
Total Liabilities	159.0			162.3	156.7	206.3	213.0	200.8	252.6							
Total Preferred Stock	364.2			385.0	0.0											
Total Shareholders' Equity	-141.3			-144.6	233.9	234.4	332.0	330.8	346.7							
Total Liabilities and Equity	381.9			402.8	390.5	440.7	545.0	531.6	599.3							
Net Cash																
Net Cash	23			35	30	60	157	138	107							
Q/Q growth in net cash					-15%	101%	162%	-12%	-23%							
Days Sales Outstanding					7	6	4	5	2							
Net Cash / Share				\$0.84	\$0.71	\$1.22	\$2.73	\$2.20	\$1.69							
D (1D 0 D)																
Deferred Revenue & Billings Analysis																
Total Deferred Revenue	27			38	38	41	51	58	61							
Deferred Revenue Q/Q Absolute Change					1	3	10	7	3							
Q/Q % Change					1%	7%	25%	13%	5%							
V/V 0/ Channel	24%					1 /0										
Y/Y % Change					42%	1 /0		54%	59%							
	2470				42%			54%								
Billings	2470					76	109	54% 96	79							
Billings Q/Q % Change	2470				42%			54%	79 -18%							
Billings Q/Q % Change Y/Y % Change	2470	09/	09/	09/	42% 62	76 22%	109 45%	54% 96 -12%	79 -18% 27%							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue	2470	0%	0%	0%	42% 62 18%	76 22% 39%	109 45% 65%	54% 96 -12% 85%	79 -18% 27% 84%							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev)	2470	0% 38	82	109	42% 62 18% 60	76 22% 39% 75	109 45% 65% 109	54% 96 -12% 85% 96	79 -18% 27% 84% 78							
Billings QQ % Change YY % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) QQ % Change	2470				42% 62 18%	76 22% 39% 75 25%	109 45% 65% 109 46%	54% 96 -12% 85% 96 -12%	79 -18% 27% 84% 78 -19%							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change	2470	38	82 114%	109 33%	42% 62 18% 60 -45%	76 22% 39% 75 25% 96%	109 45% 65% 109 46% 33%	54% 96 -12% 85% 96 -12% -12%	79 -18% 27% 84% 78 -19% 31%							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev)	2470		82 114% 82	109 33% 73	42% 62 18% 60 -45%	76 22% 39% 75 25% 96% 75	109 45% 65% 109 46% 33% 109	54% 96 -12% 85% 96 -12% -12% 95	79 -18% 27% 84% 78 -19% 31% 82							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change	2470	38	82 114%	109 33%	42% 62 18% 60 -45%	76 22% 39% 75 25% 96% 75 6%	109 45% 65% 109 46% 33% 109 46%	54% 96 -12% 85% 96 -12% -12% 95 -12%	79 -18% 27% 84% 78 -19% 31% 82 -14%							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev)	2-770	38	82 114% 82	109 33% 73	42% 62 18% 60 -45%	76 22% 39% 75 25% 96% 75	109 45% 65% 109 46% 33% 109	54% 96 -12% 85% 96 -12% -12% 95	79 -18% 27% 84% 78 -19% 31% 82							
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change	2-770	38 63	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4%	76 22% 39% 75 25% 96% 75 6% 18%	109 45% 65% 109 46% 33% 109 46% 33%	54% 96 -12% 85% 96 -12% -12% 95 -12% 31%	79 -18% 27% 84% 78 -19% 31% 82 -14% 17%	01E 02F	O3E	Q4E	Q1E	02 E	Q3E	Q4E
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change		63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4%	76 22% 39% 75 25% 96% 75 6% 18%	109 45% 65% 109 46% 33% 109 46% 33%	54% 96 -12% 85% 96 -12% -12% 95 -12% 31%	79 -18% 27% 84% 78 -19% 31% 82 -14% 17%	Q1E Q2E	Q3E	Q4E	Q1E	Q2E	Q3E	Q4E
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4%	76 22% 39% 75 25% 96% 75 6% 18%	109 45% 65% 109 46% 33% 109 46% 33%	54% 96 -12% 85% 96 -12% -12% 95 -12% 31%	79 -18% 27% 84% 78 -19% 31% 82 -14% 17%	Q1E Q2E Mar-12 Jun-12		Q4E Dec-12	Q1E Mar-13	Q2E Jun-13	Q3E Sep-13	Q4E Dec-13
Billings QQ % Change Y/Y % Change ITM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) QQ % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) QQ % Change Y/Y % Change CQ % Change Y/Y % Change Cash Flow Model	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4%	76 22% 39% 75 25% 96% 75 6% 18% Q1 Matr-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% 95 -12% 95 -12% Q3 Sep-11	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11	Mar-12 Jun-12	Sep-12	Dec-12	Mar-13	Jun-13	Sep-13	Dec-13
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations		63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% -12% 31% Q3 Sep-11 (5.0)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11	Mar-12 Jun-12 37.3 36.9	Sep-12 (8.6)	Dec-12 (9.3)	Mar-13 48.7	Jun-13 36.5	Sep-13 (8.6)	Dec-13
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01	76 22% 39% 75 25% 96% 75 6% 18% Q1 Matr-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% -12% -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57	(8.6) \$ (0.13) \$	(9.3) (0.14)	Mar-13 48.7 \$ 0.71	36.5 \$ 0.52	(8.6) \$ (0.12)	(12.1) \$ (0.17)
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% -12% 31% Q3 Sep-11 (5.0)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0	Mar-12 Jun-12 37.3 36.9	(8.6) \$ (0.13) \$ 76.0	(9.3) (0.14) 56.2	Mar-13 48.7	Jun-13 36.5	(8.6) \$ (0.12) 67.3	(12.1) \$ (0.17) 64.5
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% -12% -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57	(8.6) \$ (0.13) \$	(9.3) (0.14)	Mar-13 48.7 \$ 0.71	36.5 \$ 0.52	(8.6) \$ (0.12)	(12.1) \$ (0.17)
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change %	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53%	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57 69.2 79.6	(8.6) \$ (0.13) \$ 76.0 -19%	(9.3) (9.14) (9.5) (0.14) (9.6)	Mar-13 48.7 \$ 0.71	36.5 \$ 0.52 67.3	(8.6) \$ (0.12) 67.3 -11%	(12.1) \$ (0.17) 64.5
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 \$ 3% \$ 1.01	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% -12% -12% -12% -12% -12% -12%	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57 69.2 79.6	(8.6) \$ (0.13) \$ 76.0 -19%	(9.3) (9.14) (9.5) (0.14) (9.6)	48.7 \$ 0.71 67.7	36.5 \$ 0.52 67.3	(8.6) \$ (0.12) 67.3 -11%	(12.1) \$ (0.17) 64.5 15%
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change %	2009	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53%	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11	54% 96 -12% 85% 96 -12% -12% -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57 69.2 79.6	(8.6) \$ (0.13) \$ 76.0 -19%	(9.3) (9.14) (9.5) (0.14) (9.6)	48.7 \$ 0.71 67.7	36.5 \$ 0.52 67.3	(8.6) \$ (0.12) 67.3 -11%	(12.1) \$ (0.17) 64.5 15%
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Rillings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings	2009 27.5 27.5	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53% \$ 1.01 68%	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% 95 -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7 \$ 1.49 -5%	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57 69.2 79.6 \$ 1.08 \$ 1.22	(8.6) \$ (0.13) \$ 76.0 -19% \$ 1.15 \$	(9.3) 5 (0.14) 56.2 -9% 0.83	48.7 \$ 0.71 67.7 \$ 0.98	36.5 \$ 0.52 67.3 \$ 0.96	(8.6) \$ (0.12) 67.3 -11% \$ 0.94	(12.1) \$ (0.17) 64.5 15% \$ 0.88
Billings QQ % Change Y/Y % Change ITM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) QQ % Change Y/Y % Change Hillings (based upon Cashflow chg. In Deferred Rev) QQ % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change LTM total cash from operations per share % of Billings CapEx	2009 27.5 27.5	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 \$ 1.01 68% (30.4)	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7 \$ 1.49 -5%	79 -18% -27% -84% -78 -19% -31% -82 -14% -17%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 \$ 1.22 (4.8) (4.8)	\$ (0.13) \$ 76.0 -19% \$ 1.15 \$	(9.3) 6 (0.14) 56.2 -9% 6 0.83	Mar-13 48.7 \$ 0.71 67.7 \$ 0.98	36.5 \$ 0.52 67.3 \$ 0.96	(8.6) \$ (0.12) 67.3 -11% \$ 0.94	(12.1) \$ (0.17) 64.5 15% \$ 0.88
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings CapEx	2009 27.5 27.5 (25.0) (25)	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 53% \$ 1.01 68% (30.4) (30)	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% 95 -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7 \$ 1.49 -5%	79 -18% -27% -84% -78 -19% -31% -82 -14% -17%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 \$ 0.57 69.2 79.6 \$ 1.08 \$ 1.22	\$ (0.13) \$ 76.0 -19% \$ 1.15 \$ (7.9) (28)	(9.3) (6.14) (56.2) (9.8) (0.14) (50.2) (9.8) (3.1) (21)	48.7 \$ 0.71 67.7 \$ 0.98	36.5 \$ 0.52 67.3 \$ 0.96	(8.6) \$ (0.12) 67.3 -11% \$ 0.94	(12.1) \$ (0.17) 64.5 15% \$ 0.88
Billings QQ % Change Y/Y % Change ITM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) QQ % Change Y/Y % Change Hillings (based upon Cashflow chg. In Deferred Rev) QQ % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change LTM total cash from operations per share % of Billings CapEx	2009 27.5 27.5	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 \$ 1.01 68% (30.4)	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7 \$ 1.49 -5%	79 -18% -27% -84% -78 -19% -31% -82 -14% -17%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 \$ 1.22 (4.8) (4.8)	\$ (0.13) \$ 76.0 -19% \$ 1.15 \$	(9.3) 6 (0.14) 56.2 -9% 6 0.83	Mar-13 48.7 \$ 0.71 67.7 \$ 0.98	36.5 \$ 0.52 67.3 \$ 0.96	(8.6) \$ (0.12) 67.3 -11% \$ 0.94	(12.1) \$ (0.17) 64.5 15% \$ 0.88
Billings QQ % Change Y/Y % Change ITM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) QQ % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) QQ % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % CapEx LTM Total	2009 27.5 27.5 (25.0) (25) 250%	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53% \$ 1.01 68% (30.4) (30) 22%	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46 24% (4.5)	54% 96 -12% 85% 96 -12% -12% 95 -12% 31% Q3 Sep-11 (5.0) \$ (0.08) 93.7 \$ 1.49 -5% (11.0) (50)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13% (11.0) (31) 2%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 \$ 1.22 (4.8) (4.8) (31) (32)	\$ep.12 \$ (0.13) \$ 76.0 -19% \$ 1.15 \$ (7.9) (28) -44%	(9.3) (0.14) 56.2 -9% 0.83 (3.1) (21) -34%	48.7 \$ 0.71 67.7 \$ 0.98 (5.2) (21)	36.5 \$ 0.52 67.3 \$ 0.96	(8.6) \$ (0.12) 67.3 -11% \$ 0.94 (8.7) (22) -22%	(12.1) \$ (0.17) 64.5 15% \$ 0.88 (3.1) (22) 9%
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings CapEx LTM Total LTM Y/Y Change % Free cash flow	2009 27.5 27.5 (25.0) (25)	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 53% \$ 1.01 68% (30.4) (30) 22%	76 22% 39% 75 25% 96% 78 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 655% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% 31% 95 -12% 31% (5.0) \$ (0.08) 93.7 \$ 1.49 -5% (11.0) (50)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13% (11.0) (31) 2% (0.6)	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 \$ 1.22 (4.8) (4.8) (31) (32) 32.5 32.1	\$\frac{(8.6)}{\$\\$ (0.13) \\$ 76.0 \\ -19\% \\$ 1.15 \\$\$ \$\frac{(7.9)}{\$\\$ (28) \\ -44\% \} \$\frac{(16.5)}{\$\}	(9.3) (0.14) 56.2 -9% (0.83) (3.1) (21) -34% (12.4)	48.7 \$ 0.71 67.7 \$ 0.98 (5.2) (21)	36.5 \$ 0.52 67.3 \$ 0.96 (5.3) (22)	(8.6) \$ (0.12) 67.3 -11% \$ 0.94 (8.7) (22) -22%	(12.1) \$ (0.17) 64.5 15% \$ 0.88 (3.1) (22) 9%
Billings Q/Q % Change Y/Y % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings CapEx LTM Total LTM Y/Y Change % Free cash flow FCF per Share	2009 27.5 27.5 (25.0) (25) (25)% 2.5	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53% \$ 1.01 68% (30.4) (30) 22% 11.7 \$ 0.28	76 22% 39% 75 25% 96% 75 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 65% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46 24% (4.5)	54% 96 -12% 85% 96 -12% -12% -12% -12% -12% -12% -13% -149 -5% (11.0) (50) (16.0) \$ (0.25)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13% (11.0) (31) 2% (0.6) \$ (0.01)	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 1.22 (4.8) (4.8) (31) (32) 32.5 32.1 \$ 0.56 0.50	(8.6) \$ (0.13) \$ 76.0 -19% \$ 1.15 \$ (7.9) (28) -44% (16.5) \$ (0.25) \$	(9.3) (0.14) 56.2 -9% 0.83 (3.1) (21) -34% (12.4) (0.19)	48.7 \$ 0.71 67.7 \$ 0.98 (5.2) (21) 43.5 \$ 0.63	36.5 \$ 0.52 67.3 \$ 0.96 (5.3) (22) 31.2 \$ 0.44	(8.6) \$ (0.12) 67.3 -11% \$ 0.94 (8.7) (22) -22% (17.3) \$ (0.24)	(12.1) \$ (0.17) 64.5 15% \$ 0.88 (3.1) (22) 9% (15.2) \$ (0.21)
Billings QQ % Change Y/Y % Change ITM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) QQ % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) QQ % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings CapEx LTM Total LTM Y/Y Change % Free cash flow FCF per Share LTM Total LTM Total LTM Y/Y Change %	2009 27.5 27.5 (25.0) (25) 250%	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 53% \$ 1.01 68% (30.4) (30) 22%	76 22% 39% 75 25% 96% 78 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 655% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% 31% 95 -12% 31% (5.0) \$ (0.08) 93.7 \$ 1.49 -5% (11.0) (50)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13% (11.0) (31) 2% (0.6) \$ (0.01) 31.0	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 \$ 1.22 (4.8) (4.8) (31) (32) 32.5 32.1	(8.6) \$ (0.13) \$ 76.0 -19% \$ 1.15 \$ (7.9) (28) -44% (0.25) \$ 47.5	(9.3) 5 (0.14) 56.2 -9% 6 0.83 (3.1) (21) -34% (12.4) 5 (0.19) 35.7	48.7 \$ 0.71 67.7 \$ 0.98 (5.2) (21)	36.5 \$ 0.52 67.3 \$ 0.96 (5.3) (22)	(8.6) (8.6) (0.12) 67.3 -11% 0.94 (8.7) (22) -22% (17.3) \$ (0.24) 45.0	(12.1) \$ (0.17) 64.5 15% \$ 0.88 (22) 9% (15.2) \$ (0.21) 42.2
Billings Q/Q % Change Y/Y % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings CapEx LTM Total LTM Y/Y Change % Free cash flow FCF per Share	2009 27.5 27.5 (25.0) (25) (25)% 2.5	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53% \$ 1.01 68% (30.4) (30) 22% 11.7 \$ 0.28	76 22% 39% 75 25% 96% 78 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 655% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% -12% -12% -12% -12% -13% -149 -5% (11.0) (50) (16.0) \$ (0.25)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13% (11.0) (31) 2% (0.6) \$ (0.01)	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 1.22 (4.8) (4.8) (31) (32) 32.5 32.1 \$ 0.56 0.50	(8.6) \$ (0.13) \$ 76.0 -19% \$ 1.15 \$ (7.9) (28) -44% (16.5) \$ (0.25) \$	(9.3) (0.14) 56.2 -9% 0.83 (3.1) (21) -34% (12.4) (0.19)	48.7 \$ 0.71 67.7 \$ 0.98 (5.2) (21) 43.5 \$ 0.63	36.5 \$ 0.52 67.3 \$ 0.96 (5.3) (22) 31.2 \$ 0.44	(8.6) \$ (0.12) 67.3 -11% \$ 0.94 (8.7) (22) -22% (17.3) \$ (0.24)	(12.1) \$ (0.17) 64.5 15% \$ 0.88 (3.1) (22) 9% (15.2) \$ (0.21)
Billings Q/Q % Change Y/Y % Change LTM Billings/FTM Revenue Billings (based only on Short-term Deferred Rev) Q/Q % Change Y/Y % Change Billings (based upon Cashflow chg. In Deferred Rev) Q/Q % Change Y/Y % Change Cash Flow Model Cash from operations OCF per Share LTM Total LTM Y/Y Change % LTM total cash from operations per share % of Billings CapEx LTM Total LTM Y/Y Change % Free cash flow FCF per Share LTM Total LTM Tota	2009 27.5 27.5 (25.0) (25) (25)% 2.5	63 Q1	82 114% 82 29%	109 33% 73 -10%	42% 62 18% 60 -45% 70 -4% Q4 Dec-10 42.1 \$ 1.01 42.1 53% \$ 1.01 68% (30.4) (30) 22% 11.7 \$ 0.28	76 22% 39% 75 25% 96% 78 6% 18% Q1 Mar-11 30.1 \$ 0.61	109 45% 655% 109 46% 33% 109 46% 33% Q2 Jun-11 26.5 \$ 0.46	54% 96 -12% 85% 96 -12% -12% -12% -12% -12% -12% -13% -149 -5% (11.0) (50) (16.0) \$ (0.25)	79 -18% 27% 84% 78 -19% 31% 82 -14% 17% Q4 Dec-11 10.4 \$ 0.16 62.0 47% \$ 0.98 13% (11.0) (31) 2% (0.6) \$ (0.01) 31.0 164%	Mar-12 Jun-12 37.3 36.9 \$ 0.58 0.57 69.2 79.6 \$ 1.08 1.22 (4.8) (4.8) (31) (32) 32.5 32.1 \$ 0.56 0.50	(8.6) \$ (0.13) \$ 76.0 -19% \$ 1.15 \$ (7.9) (28) -44% (16.5) \$ (0.25) \$ 47.5 10%	(9.3) 5 (0.14) 5 56.2 -9% 6 0.83 (3.1) (21) -34% (12.4) 8 (0.19) 35.7 15%	48.7 \$ 0.71 67.7 \$ 0.98 (5.2) (21) 43.5 \$ 0.63 46.6	36.5 \$ 0.52 67.3 \$ 0.96 (5.3) (22) 31.2 \$ 0.44	(8.6) \$ (0.12) 67.3 -11% \$ 0.94 (8.7) (22) -22% (17.3) \$ (0.24) 45.0 -5%	(12.1) \$ (0.17) 64.5 15% \$ 0.88 (22) 9% (15.2) \$ (0.21) 42.2

Sources for balance sheet and cash flow: Company reports and ThinkEquity LLC estimates



COMPANIES MENTIONED IN THIS REPORT:

Company	Exchange	Symbol	Price	Rating
Concur Technologies, Inc.	NASDAQ	CNQR	\$58.95	Hold
Oracle Corporation	NASDAQ	ORCL	\$30.24	Buy
RightNow Technologies, Inc.	NASDAQ	RNOW	\$43.00	Hold
salesforce.com, Inc.	NYSE	CRM	\$142.08	Buy
The Ultimate Software Group, Inc.	NASDAQ	ULTI	\$69.93	Hold

Important Disclosures

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Hold: ThinkEquity expects the stock to generate risk-adjusted returns of +/-10% over the next 12 months. ThinkEquity believes the stock is fairly valued.

Sell: ThinkEquity expects the stock to generate negative risk-adjusted returns of more than 10% during the next 12 months. ThinkEquity recommends decreasing exposure to the stock.

	Distribution of Ratings, Firm	nwide				
	ThinkEquity LLC					
			IB Serv./Past 12 Mos			
Rating	Count	Percent	Count	Percent		
BUY [B]	125	65.40	13	10.40		
HOLD [H]	53	27.70	2	3.77		
SELL [S]	13	6.80	0	0.00		





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