

## **COMPANY UPDATE**

December 20, 2011

Stock	Rating:
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### **OUTPERFORM**

12-18 mo. Price Target	\$17.00
TNGO - NASDAQ	\$14.93

3-5 Yr. EPS Gr. Rate	NA
52-Wk Range	\$15.79-\$8.01
Shares Outstanding	33.0M
Float	20.0M
Market Capitalization	\$492.1M
Avg. Daily Trading Volume	119,360
Dividend/Div Yield	\$0.00/0.00%
Fiscal Year Ends	Dec
Book Value	\$2.67
2011E ROE	NA
LT Debt	\$7.3M
Preferred	NA
Common Equity	\$94M
Convertible Available	No

<b>EPS Diluted</b>	Q1	Q2	Q3	Q4	Year	Mult.
2010A					0.79	18.9x
2011E	0.05A	0.06A	0.07A	0.07	0.25	59.7x
2012E	0.09	0.10	0.10	0.11	0.40	37.3x
Prior (E)		0.09			0.39	38.3x

Trading range as of 7/27/11 IPO.

TECHNOLOGY/ENTERPRISE SOFTWARE

# Tangoe

## ProfitLine Acquisition Bolsters CLM Capabilities

#### **SUMMARY**

AHs, TNGO announced its purchase of ProfitLine for roughly \$23.5 million in cash. The privately-held, California-based, ProfitLine is one of the biggest pure play communication lifecycle management (CLM) vendors in the space. We view this as a solid acquisition for TNGO, as it simultaneously takes out a healthy competitor and provides both plenty of up-sell/cross-sell opportunities for Tangoe and an entry into the federal-vertical (25% of ProfitLine's business is government). Additionally, as we believe one of TNGO's core competencies is M&A, we expect it to successfully migrate ProfitLine's customers to its platform and realize operational synergies in 2012. Given the accretive nature of the transaction and its ability to bolster growth, we are raising our price-target to \$17 from \$16.

#### **KEY POINTS**

- Consolidating the space. We estimate TNGO is paying an attractive 1.7x our CY12 revenue forecast to purchase one of the next largest independent players in the CLM market. We view this as a solid use of cash and a cost effective way to take out a competitor and acquire blue-chip customers.
- Plenty of revenue synergies on the horizon. We believe ProfitLine's roughly 50 customers represent a lucrative cross-sell/up-sell opportunity. As most of these customers are only using ProfitLine's solutions domestically and utilizing only either its fixed or MDM solutions, we believe TNGO can use its global reach and broad portfolio to significantly penetrate this install base.
- Should open up the Federal door. We feel the transaction will also provide TNGO with domain expertise and access to strategic relationships (HP) to help it finally break into the government vertical.
- Adjusting estimates. We now expect FY11E and FY12E EPS/revenue of \$0.25/\$104.0M and \$0.40/\$135.5M, up from \$0.25/\$103.6M and \$0.39/\$121.3M, respectively.
- Valuation attractive. At ~\$15, TNGO trades at 4.1x CY12E recurring revenue vs. peers at ~5x. Given the company's growth prospects, solid revenue visibility, and leverage in the model, we believe it should trade more in line with peers.

#### Stock Price Performance

# 1 Year Price History for TNGO 16 14 12 10 02 03 2012 Created by Blueldatrix

#### **Company Description**

Tangoe is a leading provider of communications lifecycle management (CLM) software and services, specifically designed to cover the entire lifecycle of an enterprise's communications assets, from initial procurement, through invoicing, to decommissioning and disposal.

Brad Reback, CFA 404-364-8728 Brad.Reback@opco.com Adam Borg 212-667-7417 Adam.Borg@opco.com Oppenheimer & Co. Inc. does and seeks to do business with companies covered in its research reports. As a result, investors should be aware that the firm may have a conflict of interest that could affect the objectivity of this report. Investors should consider this report as only a single factor in making their investment decision. See "Important Disclosures and Certifications" section at the end of this report for important disclosures, including potential conflicts of interest. See "Price Target Calculation" and "Key Risks to Price Target" sections at the end of this report, where applicable.

## Changes to our Estimates

**We've adjusted our model following TNGO's acquisition of ProfitLine.** We have increased our CY11E revenue forecast by \$400K to \$104.0 million but left our EPS unchanged at \$0.25. For FY12, we have increased our revenue forecast by \$14.2 million to \$135.5 million to account for the contribution of ProfitLine. Although we believe ProfitLine will be slightly dilutive to TNGO's gross margins in 2012, we expect TNGO to achieve operational synergies (elimination of redundant positions) and for the deal to be modestly accretive next year. Thus, we have increased our 2012 EPS by a penny to \$0.40. For a closer view of our other changes, please see the exhibit below:

#### **Estimate Revisions**

		4Q11E			FY11E		FY12E			
(\$ in millions, except EPS)	New	Previous	Variance <sup>1</sup>	New	Previous	Variance <sup>1</sup>	New	Previous	Variance <sup>1</sup>	
Revenue and EPS										
Total Revenue	\$28.3	\$27.9	\$0.4	\$104.0	\$103.6	\$0.4	\$135.5	\$121.3	\$14.2	
Y/Y Growth	51.3%		1.4%	51.8%	51.2%	0.4%	30.4%	17.1%	10.5%	
Recurring Revenue	\$25.4	\$25.0	\$0.4	\$93.3	\$92.9	\$0.4	\$124.0	\$109.7	\$14.2	
Y/Y Growth	58.7%	56.2%	1.6%	61.6%	60.9%	0.4%	32.9%	18.2%	11.5%	
Consulting & Other	\$2.9	\$2.9	\$0.0	\$10.7	\$10.7	\$0.0	\$11.6	\$11.6	\$0.0	
Y/Y Growth	7.2%	7.2%	0.0%	(0.7%)	(0.7%)	0.0%	8.2%	8.2%	0.0%	
Non-GAAP EPS	\$0.07	\$0.07	\$0.00	\$0.25	\$0.25	\$0.00	\$0.40	\$0.39	\$0.01	
Y/Y Growth	N/A	N/A	0.2%	0.0%	0.0%	0.0%	60.1%	55.8%	2.7%	
Adjusted EBITDA	\$3.5	\$3.3	\$0.2	\$12.5	\$12.3	\$0.2	\$20.6	\$18.5	\$2.1	
Y/Y Growth	78.8%	69.3%	5.3%	82.0%	79.2%	1.5%	65.2%	50.6%	10.2%	
Cash Flow										
Cash From Operations	\$3.2	\$3.4	(\$0.2)	\$8.5	\$8.7	(\$0.2)	\$19.0	\$18.8	\$0.2	
Y/Y Growth	N/A	N/A	(6.4%)	149.5%	155.5%	(2.4%)	123.6%	116.2%	1.0%	
CFFO Per Share	\$0.08	\$0.09	(\$0.01)	\$0.26	\$0.26	(\$0.01)	\$0.48	\$0.47	\$0.00	
Y/Y Growth	0.0%	0.0%	(6.4%)	(66.9%)	(66.1%)	(2.4%)	86.8%	80.5%	1.0%	
Free Cash Flow	\$2.7	\$2.9	(\$0.2)	\$7.5	\$7.7	(\$0.2)	\$17.2	\$16.6	\$0.6	
Y/Y Growth	N/A	N/A	(7.2%)	147.6%	154.0%	(2.6%)	128.9%	115.7%	3.3%	
FCF Per Share	\$0.07	\$0.07	(\$0.01)	\$0.23	\$0.23	(\$0.01)	\$0.43	\$0.42	\$0.01	
Y/Y Growth	0.0%	0.0%	(7.2%)	(67.2%)	(66.3%)	(2.6%)	91.2%	80.2%	3.3%	
Margins										
Gross Margin (Non-GAAP)	52.8%	53.0%	(0.2%)	53.0%	53.0%	(0.1%)	56.5%	56.6%	(0.1%)	
Operating Margin (Non-GAAP)	10.9%		. ,	10.6%	10.5%	0.2%	14.1%	13.7%	0.4%	

Source: Oppenheimer & Co. Inc.

Stock prices of other companies mentioned (as of 12/19/2011):

Hewlett-Packard (HPQ-NYSE, \$25.13, NR)

<sup>1</sup> variance column figures do not refer to y/y growth but variance %.

#### TNGO Income Statement

Newmork   46,0	(in millions), except EPS	FY 2009	FY 2010	Mar 11	Jun 11	Sept 11	Dec 11E	FY 2011E	Mar 12E	Jun 12E	Sept 12E	Dec 12E	FY 2012E
Recompley Return   9.0   10.8   2.4   2.5   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   10.7   2.9   2.9   2.9   2.9   10.7   2.9   2.9   2.9   2.9   10.7   2.9   2.9   2.9   2.9   2.9   10.7   2.9		1 1 2003	1 1 2010	INICII II	ouii ii	ОСРЕТТ	Dec 112	1 1 20112	mai izc	Outi IZE	OCPL 12L	Dec 12L	1 1 20122
Community a croser		46.0	57.7	10.0	23.5	24.5	25.4	03.3	20.4	30.4	31.5	32.6	124.0
Total Florewise   S.S.   S.S.   S.S.   22.3   28.0   27.3   28.3   194.0   32.3   33.3   34.4   35.5   18	•												
24.8   29.9   10.2   12.5   12.9   13.3   48.9   14.2   14.6   15.0   15.3   19.4													
Test gross point (florio GAAP)  9.0  11.0  38.6  12.2  13.6  14.4  14.9  55.1  16.2  18.8  19.4  20.2  76.  76.  76.  76.  76.  76.  76.  7													
Majorated Operating expresses   9.6													
SAM (Nen-CAAP)		31.1	38.6	12.2	13.6	14.4	14.9	55.1	18.2	18.8	19.4	20.2	/6.6
SAA (Ner-CAAP)													
RAD (IMP-GAAP)  8.0  9.2  2.8  3.0  3.5  3.5  1.0  1.1  1.1  1.2  1.3  4.0  4.0  4.1  4.1  4.2  16.  DAA  Amontanicon of intemples  (2.3)  (2.4)  (0.7)  (0.8)  (0.9)  (0.8)  (3.2)  (0.9)  (0.													
DAA	G&A (Non-GAAP)	· · · · ·									4.6		18.1
Amontazion of interrigibles	R&D (Non-GAAP)	8.0	9.2	2.8	2.8		3.5	12.1	4.0	4.0	4.1	4.2	16.4
Treat operating expenses (Non-GAAP)	D&A	3.5	3.5	1.0	1.1	1.2	1.3	4.6	1.3	1.3	1.3	1.4	5.2
Commet (Loss) from operations (Non-CAAP)	Amortization of intangibles	(2.3)	(2.4)	(0.7)	(0.8)	(0.9)	(0.8)	(3.2)	(0.9)	(0.9)	(0.9)	(1.0)	(3.7)
## Differ from (expense), net interest income (expense), net interest income (expense) and other, net (Non-GAAP)	Total operating expenses (Non-GAAP)	28.0	32.8	9.9	10.8	11.4	11.8	44.0	13.9	14.2	14.5	14.9	57.5
Interest Income (seeposel) and other, net (Non-GAAP)	Income (Loss) from operations (Non-GAAP)	3.1	5.8	2.3	2.7	3.0	3.1	11.1	4.3	4.6	4.9	5.3	19.1
1.0   3.8   1.6   2.0   2.6   2.8   9.0   3.8   4.1   4.4   4.7   17.	Other income (expense), net												
1.0   3.8   1.6   2.0   2.6   2.8   9.0   3.8   4.1   4.4   4.7   17.	Interest income (expense) and other, net (Non-GAAP)	(2.2)	(2.0)	(0.7)	(0.8)	(0.4)	(0.3)	(2.1)	(0.5)	(0.5	(0.5)	(0.6)	(2.1)
Recurring revenue as for frevenue   82.3%   84.3%   89.2%   90.3%   89.5%   89.8%   89.7%   91.1%   91.3%   91.6%   91.8%   91.5%   84.4%   82.5%   84.4%   82.5%   84.4%   82.5%   84.4%   82.5%   84.4%   82.5%   84.5%													17.0
Name   Consulting & Consultin													1.085
## PRINCHORARY   0.16   0.05 0.06 0.07 0.07 0.25 0.09 0.10 0.10 0.11 0.41   ## Diluted Shares Outstanding (Non-GAAP)													15.9
Adjusted EBITDA  4.4  4.9  4.0  4.4  4.9  4.0  4.4  4.9  4.0  4.4  4.0  4.0			10										0.40
Margin Analysis Recurring revenue as % of revenue 82.3% 84.3% 89.2% 90.3% 89.5% 89.8% 89.7% 91.1% 91.3% 91.6% 91.8			4.4										39.8
Margin Analysis Recurring revenue as % of revenue Recurring revenue as % of revenue 17.7% 15.7% 10.8% 9.7% 10.5% 10.2% 10.3% 89.8% 89.7% 17.7% 15.7% 10.8% 9.7% 10.5% 10.2% 10.3% 8.9% 8.7% 8.4% 8.2% 8.5% 8.5% 8.5% 8.5% 8.5% 8.5% 8.5% 8.5	Since Since Street of Street S	4.5	7.7	20.0	20.0	55.1	00.0	00.2	33.0	00.0	-0.0	40.0	00.0
Margin Analysis Recurring revenue as % of revenue Recurring revenue as % of revenue 17.7% 15.7% 10.8% 9.7% 10.5% 10.2% 10.3% 89.8% 89.7% 17.7% 15.7% 10.8% 9.7% 10.5% 10.2% 10.3% 8.9% 8.7% 8.4% 8.2% 8.5% 8.5% 8.5% 8.5% 8.5% 8.5% 8.5% 8.5	Adjusted ERITDA	1.1	6.0	26	3.1	3 3	3.5	12.5	17	5.0	5.3	5.7	20.6
Recurring revenue as % of revenue (PAPP)  177% 157% 157% 15.	Adjusted EBITDA	4.4	0.9	2.0	3.1	3.3	3.5	12.5	4.7	5.0	5.5	5.7	20.0
Recurring revenue as % of revenue (PAPP)  177% 157% 157% 15.	<u> </u>												
Recurring revenue as % of revenue (PAPP)  177% 157% 157% 15.													
Recurring revenue as % of revenue (PAPP)  177% 157% 157% 15.		_											
Consulting & other as % of revenue (Non-GAAP) 44.3% 43.5% 45.6% 47.9% 47.2% 47.2% 47.0% 43.8% 8.8% 8.7% 8.4% 8.2% 8.5 cost of revenue (Non-GAAP) 44.3% 43.5% 45.6% 47.9% 47.2% 47.2% 47.0% 43.8% 43.5% 43.5% 43.5% 43.1% 43.5 cost of revenue (Non-GAAP) 155.7% 56.3% 54.4% 52.1% 52.8% 52.8% 53.0% 56.2% 56.3% 56.5% 56.9% 56.5% 56.9% 56.3% 58.8% 58													
2-02 of revenue (Non-GAAP)	-												
Stroke Margin (Non-GAAP)   S5.79%   S6.39%   S6.49%   S2.89%   S2.89%   S3.09%   S6.29%   S6.59%   S													8.5%
SAM as % of revenue (Non-GAAP) 17.1% 17.3% 15.8% 14.4% 14.3% 15.3% 14.9% 15.8%													43.5%
G&A as % of revenue (Non-GAAP)  16.5%	Gross Margin (Non-GAAP)		56.3%					53.0%	56.2%				56.5%
R&D as % of revenue (Non-GAAP) 14.3% 13.4% 12.6% 10.7% 10.9% 12.3% 11.6% 12.3% 12.1% 12.0% 11.9% 12.1% Total Stock comp as % of revenue (Non-GAAP) -1.3% -2.8% -3.7% -3.6% -3.3% -3.3% -2.6% -4.0% -4.0% -4.0% -4.5% -4.5% -0.0 Amortization of Intaga, as % of revenue (Non-GAAP) -1.3% -2.8% -3.7% -2.9% -3.3% -2.6% -4.0% -4.0% -4.0% -4.5% -4.5% -0.0 Amortization of Intaga, as % of revenue (Non-GAAP) -1.3% -2.8% -3.2% -2.9% -3.3% -2.6% -4.0% -4.0% -4.0% -4.5% -4.5% -0.0 Amortization of Intaga, as % of revenue (Non-GAAP) -1.3% -2.8% -3.6% -3.2% -2.9% -3.3% -2.6% -3.3% -2.6% -4.0% -4.0% -4.0% -4.5% -4.5% -0.0 Amortization of Intaga, as % of revenue (Non-GAAP) -1.3% -2.8% -3.6% -5.9% -3.3% -2.9% -3.3% -2.6% -4.0% -4.0% -4.0% -4.5% -4.5% -4.5% -4.0% -	S&M as % of revenue (Non-GAAP)	17.1%	17.3%	15.8%	14.4%	14.3%	15.3%	14.9%	15.8%	15.8%	15.8%	15.8%	15.8%
Total Stock comp as % of revenue (Non-GAAP) Amortization of intang, as % of revenue (Non-GAAP) Amortization of intang, as % of revenue (Non-GAAP) -4.1% -3.6% -3.2% -2.9% -3.3% -2.9% -3.3% -2.9% -3.1% -2.7	G&A as % of revenue (Non-GAAP)	16.5%	15.6%	14.6%	15.1%	15.4%	12.7%	14.4%	12.6%	12.6%	12.5%	12.3%	13.4%
Amortization of Intang. as % of revenue (Non-GAAP)  -4.1% -3.6% -3.2% -2.9% -3.3% -2.9% -3.1% -2.7% -2	R&D as % of revenue (Non-GAAP)	14.3%	13.4%	12.6%	10.7%	10.9%	12.3%	11.6%	12.3%	12.1%	12.0%	11.9%	12.1%
Departing Margin (Non-GAAP)   5.6%   8.4%   10.1%   10.5%   10.9%   10.9%   10.9%   13.3%   13.7%   14.2%   15.0%   14.1%	Total Stock comp as % of revenue (Non-GAAP)	-1.3%	-2.8%	-3.7%	-3.6%	-3.3%	-3.3%	-2.6%	-4.0%	-4.0%	-4.5%	-4.5%	0.0%
Interest income (expense) and other, net as % of revenue  -4.2% -4.2% -5.3% -8.6% -5.1% -0.4% -4.8% -0.0% -0.0% -0.0% -0.2% -0.1*  Tax rate (non GAAP) -1.7% -5.5% -7.8% -7.9% -9.2% -9.8% -9.9% -8.6% -11.7% -12.2% -12.8% -13.3% -12.5*  Tax rate (non GAAP) -1.2% -1.	Amortization of intang. as % of revenue (Non-GAAP)	-4.1%	-3.6%	-3.2%	-2.9%	-3.3%	-2.9%	-3.1%	-2.7%	-2.7%	-2.7%	-2.7%	-2.7%
Interest income (expense) and other, net as % of revenue  -4.2% -4.2% -5.3% -8.6% -5.1% -0.4% -4.8% -0.0% -0.0% -0.0% -0.2% -0.1*  Tax rate (non GAAP) -1.7% -5.5% -7.8% -7.9% -9.2% -9.8% -9.9% -8.6% -11.7% -12.2% -12.8% -13.3% -12.5*  Tax rate (non GAAP) -1.2% -1.					10.5%			10.6%	13.3%	13.7%	14.2%	15.0%	14.1%
EBT Margin (Non-GAAP)													-0.1%
Tax rate (non GAAP)  27.5% 7.8% 7.9% 9.2% 3.4% 7.0% 6.6% 6.4% 6.4% 6.4% 6.4% 6.4% 6.4% 6.4													
Net income Margin (Non-GAAP)  1.2%  5.1%  6.6%  6.8%  9.2%  9.2%  8.1%  11.0%  11.4%  11.9%  11.4%  11.9%  12.4%  11.7-  EBITDA Margin (Non-GAAP)  11.9%  13.6%  14.6%  14.8%  15.5%  15.4%  15.1%  17.3%  17.6%  18.0%  18.0%  18.0%  18.0%  18.1%  17.9  Adjusted EBITDA Margin (Non-GAAP)  11.4%  11.9%  12.2%  12.5%  12.0%  14.6%  14.9%  15.3%  16.1%  15.3%  16.1%  15.2%  17.9%  18.0%  18.0%  18.0%  18.0%  18.0%  18.0%  18.0%  18.0%  18.0%  18.0%  15.2%  15.0%  16.1%  15.2%  15.0%  16.1%  15.2%  15.0%  16.1%  15.2%  16.1%  16.1%  15.2%  16.1%  16.													6.4%
EBITDA Margin (Non-GAAP)  11.9%  13.6%  14.6%  14.8%  15.5%  15.4%  15.1%  17.3%  17.6%  18.0%  18.8%  17.9  Adjusted EBITDA Margin (Non-GAAP)  11.9%  11.9%  11.9%  11.9%  11.9%  11.4%  11.9%  11.9%  11.2%  12.5%  12.0%  14.6%  14.6%  14.9%  15.3%  16.1%  15.2%  17.9%  16.1%  15.2%  17.9%  18.0%  18.8%  18.8%  18.9%  16.1%  15.2%  18.0%  18.8%  18.9%  18.8%  18.9%  18.8%  18.9%													
Adjusted EBITDA Margin 7.8% 10.0% 11.4% 11.9% 12.2% 12.5% 12.0% 14.6% 14.9% 15.3% 16.1% 15.2% 15.2% 17.0% 14.6% 14.9% 15.3% 16.1% 15.2% 17.0% 14.6% 14.9% 15.3% 16.1% 15.2% 17.0% 14.0% 14.9% 15.3% 16.1% 15.2% 17.0% 14.0% 14.9% 15.3% 16.1% 15.2% 17.0% 17													
7/Y Growth Analysis Recurring revenue 65.3% 25.4% 50.3% 69.2% 67.9% 58.7% 61.6% 47.7% 29.4% 28.8% 28.5% 32.99 Consulting & other 2.3% 8.7% -10.4% -9.8% 11.2% 7.2% -0.7% 19.7% 14.0% 1.4% 0.3% 8.2 Fotal Revenue 49.0% 22.5% 40.0% 55.9% 59.4% 51.3% 51.8% 44.7% 27.9% 25.9% 25.9% 25.6% 30.4* Cost of revenue (Non-GAAP) 39.9% 30.6% 44.4% 71.3% 71.3% 65.9% 63.5% 39.1% 16.7% 16.1% 14.7% 29.4% 28.8% 29.5% 20.6% 30.4* 20.6 Sam (Non-GAAP) 24.6% 23.8% 29.5% 27.3% 33.1% 33.0% 30.8% 44.9% 44.9% 40.2% 39.1% 29.7% 38.1% 68.4 (Non-GAAP) 23.9% 15.8% 31.0% 53.0% 64.1% 17.7% 40.5% 34.0% 14.6% 9.1% 30.0% 20.9 Parating Profit (Non-GAAP) 39.8% 25.9% 25.9% 25.9% 27.3% 33.1% 33.0% 30.8% 44.9% 40.2% 39.1% 29.7% 38.1% 29.5% 27.3% 33.1% 30.8% 44.9% 40.0% 34.0% 44.6% 9.1% 30.0% 20.9 Parating Profit (Non-GAAP) 25.9% 25.9% 25.9% 25.9% 27.3% 33.1% 33.0% 30.8% 44.9% 40.0% 31.6% 40.0% 31.6% 31.6% 31.6% 32.9% 31.6% 32.9% 33.1% 33.0% 30.8% 30													
Recurring revenue   Consulting & Other   Consulti	Adjusted EBITDA Wargiii	7.070	10.078	11.470	11.370	12.2/0	12.5/0	12.070	14.070	14.37	13.370	10.170	13.2 /0
Recurring revenue   Consulting & Other   Consulti													
Consulting 8 other 2.3% 8.7% -10.4% -9.8% 11.2% 7.2% -0.7% 19.7% 14.0% 1.4% 0.3% 8.2   Total Revenue 49.0% 22.5% 40.0% 55.9% 59.4% 51.3% 51.8% 44.7% 27.9% 25.9% 25.6% 30.4*   Cost of revenue as % of revenue (Non-GAAP) 39.9% 20.6% 44.4% 71.3% 71.3% 65.9% 63.5% 39.1% 16.7% 16.1% 14.7% 20.6*   Gross Profit (Non-GAAP) 57.1% 23.9% 36.6% 44.0% 50.0% 40.3% 42.8% 49.4% 38.3% 34.7% 35.4% 39.1%   S&M (Non-GAAP) 24.6% 23.8% 29.5% 27.3% 33.1% 33.0% 30.8% 44.9% 40.2% 39.1% 29.7% 38.1*   G&A (Non-GAAP) 23.9% 15.8% 31.0% 53.0% 64.1% 17.7% 40.5% 34.0% 14.6% 91.% 30.0% 20.9*   R&D (Non-GAAP) 37.4% 14.9% 25.9% 22.7% 29.8% 47.0% 31.5% 40.9% 44.5% 38.6% 21.5% 35.6*   Deparating Profit (Non-GAAP) -252.4% 84.2% 89.1% 101.5% 93.7% 83.2% 91.5% 90.6% 67.1% 63.9% 71.6% 72.3*   Total operating expenses (Non-GAAP) 28.0% 17.1% 28.5% 34.3% 41.7% 32.2% 34.2% 40.0% 31.0% 27.1% 25.9% 30.6*   EBT (Non-GAAP) -130.2% 295.5% 142.3% 137.2% 156.7% 116.6% 136.3% 137.4% 107.5% 68.1% 68.6% 89.2*   EPS (Non-GAAP) -120.4% 57.6% 76.1% 89.9% 83.0% 78.8% 82.0% 84.6% 60.5% 58.7% 61.3% 65.2*   Adjusted EBITDA		05.00/	05.40/	50.00/	00.00/	07.00/	F0 70/	04.00/	47.70/	00.40	00.00/	00.50/	00.00/
Total Revenue													
Cost of revenue as % of revenue (Non-GAAP)   39.9%   20.6%   44.4%   71.3%   71.3%   65.9%   63.5%   39.1%   16.7%   16.1%   14.7%   20.60													8.2%
Sam (Non-GAAP)   57.1%   23.9%   36.6%   44.0%   50.0%   40.3%   42.8%   49.4%   38.3%   34.7%   35.4%   39.0%   36.6%   36.													
S8M (Non-GAAP)     24.6%     23.8%     29.5%     27.3%     33.1%     33.0%     30.8%     44.9%     40.2%     39.1%     29.7%     38.1°       G8A (Non-GAAP)     23.9%     15.8%     31.0%     53.0%     64.1%     17.7%     40.5%     34.0%     14.6%     9.1%     30.0%     20.9       R8D (Non-GAAP)     25.9%     22.7%     29.8%     47.0%     31.5%     40.9%     44.5%     38.6%     21.5%     35.6       Operating Profit (Non-GAAP)     -252.4%     84.2%     89.1%     101.5%     93.7%     83.2%     91.5%     90.6%     67.1%     63.9%     21.6%     72.3       Total operating expenses (Non-GAAP)     28.0%     17.1%     28.5%     34.3%     41.7%     32.2%     34.2%     40.0%     31.0%     27.1%     25.9%     30.6°       EBT (Non-GAAP)     130.2%     295.5%     142.3%     137.2%     156.7%     116.6%     136.3%     137.4%     107.5%     68.6%     89.2       EPS (Non-GAAP)     1120.4%     -100.0%     139.8%     119.5%     119.9%     81.3%     61.6%     43.0%     61.3%     60.1%     61.3%     60.1%     61.3%     60.1%     61.3%     60.5%     58.7%     61.3%     60.5%     58.7%     61.3													20.6%
G8A (Non-GAAP)         23.9%         15.8%         31.0%         53.0%         64.1%         17.7%         40.5%         34.0%         14.6%         9.1%         30.0%         20.9           RD (Non-GAAP)         37.4%         14.9%         25.9%         22.7%         29.8%         47.0%         31.5%         40.9%         44.5%         38.6%         21.5%         35.6           Operating Profit (Non-GAAP)         252.4%         84.2%         89.1%         101.5%         93.7%         83.2%         91.5%         90.6%         67.1%         63.9%         71.6%         72.3           Fold operating expenses (Non-GAAP)         28.0%         17.1%         28.5%         34.3%         41.7%         32.2%         34.2%         40.0%         31.0%         27.1%         25.9%         30.6           EBT (Non-GAAP)         130.2%         295.5%         142.3%         137.2%         156.7%         116.6%         136.3%         37.4%         107.5%         68.1%         68.6%         89.2           EBT (Non-GAAP)         120.4%         100.0%         139.8%         119.5%         110.6%         136.3%         137.4%         107.5%         68.1%         68.6%         89.2           EBT (Non-GAAP)         120.4% <td>Gross Profit (Non-GAAP)</td> <td></td> <td>39.0%</td>	Gross Profit (Non-GAAP)												39.0%
R8D (Non-GAAP)         37.4%         14.9%         25.9%         22.7%         29.8%         47.0%         31.5%         40.9%         44.5%         38.6%         21.5%         35.6           Operating Profit (Non-GAAP)         -252.4%         84.2%         89.1%         101.5%         93.7%         83.2%         91.5%         90.6%         67.1%         63.9%         71.6%         72.3           Total operating expenses (Non-GAAP)         28.0%         17.1%         28.5%         34.3%         41.7%         32.2%         34.2%         40.0%         31.0%         27.1%         25.9%         30.6°           EBT (Non-GAAP)         130.2%         295.5%         142.3%         137.2%         156.7%         116.6%         136.3%         137.4%         107.5%         68.1%         68.1%         68.6%         89.2°           EPS (Non-GAAP)         120.4%         -100.0%         139.8%         119.9%         81.3%         61.6%         43.0%         61.6%         43.0%         61.6%         43.0%         61.6%         43.0%         61.6%         43.0%         61.6%         60.1%         60.1%         60.1%         60.1%         60.1%         60.1%         60.1%         60.1%         60.1%         60.1%         60.1%	S&M (Non-GAAP)												38.1%
Departing Profit (Non-GAAP)   -252.4%   84.2%   89.1%   101.5%   93.7%   83.2%   91.5%   90.6%   67.1%   63.9%   71.6%   72.3	G&A (Non-GAAP)							40.5%					
Total operating expenses (Non-GAAP)  28.0%  17.1%  28.5%  34.3%  41.7%  32.2%  34.2%  40.0%  31.0%  27.1%  25.9%  30.6'  EBT (Non-GAAP)  130.2%  295.5%  142.3%  137.2%  156.7%  116.6%  136.3%  137.4%  107.5%  68.1%  68.6%  69.2'  EPS (Non-GAAP)  40.0%  31.0%  3	R&D (Non-GAAP)	37.4%	14.9%	25.9%	22.7%	29.8%	47.0%	31.5%	40.9%	44.5%	38.6%	21.5%	35.6%
Total operating expenses (Non-GAAP)	Operating Profit (Non-GAAP)	-252.4%	84.2%	89.1%	101.5%	93.7%	83.2%	91.5%	90.6%	67.1%	63.9%	71.6%	72.3%
EBT (Non-GAAP)	Total operating expenses (Non-GAAP)	28.0%		28.5%	34.3%	41.7%	32.2%	34.2%	40.0%	31.0%	27.1%	25.9%	30.6%
EPS (Non-GAAP) -120.4% -100.0% 139.8% 119.5% 119.9% 81.3% 61.6% 43.0% 61.3% 60.1% Adjusted EBITDA 57.6% 76.1% 89.9% 83.0% 78.8% 82.0% 84.6% 60.5% 58.7% 61.3% 65.2%	EBT (Non-GAAP)												89.2%
Adjusted EBITDA -490.4% 57.6% 76.1% 89.9% 83.0% 78.8% 82.0% 84.6% 60.5% 58.7% 61.3% 65.2	EPS (Non-GAAP)						. ,,,,						60.1%
	,						78.8%	82.0%					65.2%
	Source: Company Reports and Oppenheimer & Co. Inc. estimates		2370	. 2.170	22.370	22.570	. 2.370	52.570	2070	22.07		2570	20.270

Source: Company Reports and Oppenheimer & Co. Inc. estimates



#### **Investment Thesis**

- A leading provider of communications lifecycle management (CLM) solutions
- Largest player in a multi-billion-dollar market that continues to grow
- Appears well positioned to sustain double-digit revenue and EPS growth
- Multiple growth drivers (greenfield marketplace, acquire new customers/penetrate existing accounts, international expansion, form additional strategic alliances, engage in additional acquisitions)
- Leverage in the model

#### **Price Target Calculation**

We arrive at our \$17 price target for Tangoe by applying a 4.6x multiple to our FY12E recurring revenue of \$124.0M. We note the SaaS peer group has historically traded at 5-7x next-12-months' recurring revenue. Admittedly, Tangoe is not yet a pure SaaS-only shop (its MDM product is delivered via a dedicated hosted or as an on-premise solution but is expected to migrate to SaaS architecture by end of next year). We contend that since TNGO's CLM solution is based on a deep technological foundation, the "stickiness" of its installed base, the recurring nature of its revenue (strong renewal rates, subscriptions model), its robust growth rates (40% five-year CAGR), market leadership position in an open-ended opportunity, and the sizable leverage in its model, Tangoe should trade roughly in line with its peers, which leads us to our \$17 price target.

#### **Key Risks to Price Target**

There are several risks to our investment thesis, including the sluggish pace of IT spending, which may cause deals to be delayed and/or downsized; the company's failing to successfully integrate an acquisition; CLM demand not materializing as expected; loss of a material customer; increased competition from vendors with larger resources and scale; and the possibility that the company will be unable to execute on its growth initiatives. Any of these risks, as well as others unforeseen, could prevent the stock from attaining our price target.

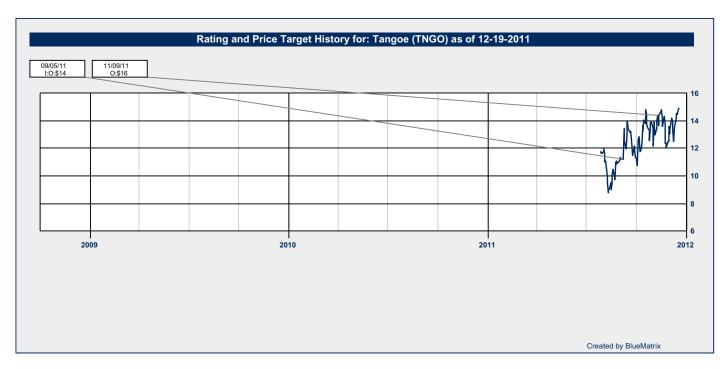
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All price targets displayed in the chart above are for a 12- to- 18-month period. Prior to March 30, 2004, Oppenheimer & Co. Inc. used 6-, 12-, 12- to 18-, and 12- to 24-month price targets and ranges. For more information about target price histories, please write to Oppenheimer & Co. Inc., 300 Madison Avenue, New York, NY 10017, Attention: Equity Research Department, Business Manager.

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#### Oppenheimer & Oo. mc. Rating System as of January 14th, 2000.

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Perform (P) - Stock expected to perform in line with the S&P 500 within the next 12-18 months.

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Distribution of Ratings								
			IB Serv/Pa	st 12 Mos.				
Rating	Count	Percent	Count	Percent				
OUTPERFORM [O]	335	56.30	143	42.69				
PERFORM [P]	254	42.70	85	33.46				
UNDERPERFORM [U]	6	1.00	3	50.00				

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