# **Shane Word**

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#### **SUMMARY**

Seeking a Software Development position where I can quickly contribute, independently as well as within a team, by utilizing my combination of technical skills, communication skills and creativity to design and build scalable, reliable solutions. Over 10+ years of experience in analysis, design, and implementation of a variety of applications and services, primarily using Java and Web technologies (HTML/JS/CSS)..

- Proficient in both front-end and back-end development.
- Expert in most Java technologies, and related development patterns.
- Experienced with new development, maintenance of existing products, and conversion projects.
- Great team player with excellent communication, written, and presentation skills, highly self-motivated with strong experience bringing many projects through the entire Software Development Lifecycle.

#### **EXPERTISE**

Languages: Java (Core, Spring, Hibernate, JPA, JDBC, Servlets/JSP), HTML, Javascript, CSS, XML,

SQL, JSON, some GO

Database: Relational and Object databases, including Postgres, MsSql, Mysql, Oracle

Environments: Linux, Windows, Docker, AWS

Tools: Eclipse, IntelliJ, Sublime Text, Git, Gradle, Maven, Ant, Gulp, Grunt, Jenkins, CVS, Subversion

Other: REST, AngularJS, React, Bootstrap, JQuery, SOAP, Message Queuing

## **EXPERIENCE**

Farmers Insurance 02/2009 – Present

### Java Architect/Development Manager

- Lead one of the Teams upgrading Farmers Claims Software for \$100 million HEART project.
- Converted VB/.Net Document Processing systems to Java Services based Web Applications, using Spring/Hibernate and AngularJS.
- Integrations with many technologies, including Siebel, Oracle Service Bus, Filenet, Thunderhead, and recently Salesforce.
- Set technology direction for multiple teams using both Java and .Net technologies.

Servabusi.com 06/2014 – Present

#### Founder

- Developed Service Business application to assist companies in receiving and handling service orders.
- AngularJS/Bootstrap web application with Dropwizard/Hibernate Java REST services.
- Hosted on AWS using EC2 and Docker containers.
- Implemented embeddable customer Javascript forms using React.

# **Edentree Technologies**

11/2007 - 12/2008

### Lead Software Developer

- Designed and developed Commercial Test Lab Applications using J2EE, Spring, and Hibernate.
- Collected Business Requirements and generated Technical Requirements and Specifications.
- Implemented business services for multi-tier architecture hosted in JBoss.

- Followed Scrum agile development methodology, including daily Scrum meeting, weekly iterations and daily integration testing among team members.
- Upgraded LabManager application to Eclipse RCP and J2EE, with EJB3, Hibernate and Spring Services.

# Countrywide Financial

01/2001 - 10/2007

# VP, Application Development

- Worked with Business Units and development team turning business ideas into requirements and technical implementations.
- Architected enterprise scale projects, including Enterprise Preference Management System (4+years, 50+ team members), using .Net, Biztalk, SOAP.
- Managed a team of 9 developers tasked with rewrite and performance improvements to the most impacted outside applications.

# **Enterprise Application Architect**

- Upgraded Countrywide's Loan Processing infrastructure, taking it from 80k messages per day, to 600k messages per day, developing an n-tier architecture and enterprise services.
- Member of the Central IT Architecture committee, to guide technology direction for the company.
- Managed a team of 6 developers in developing and supporting key enterprise applications.
- Developed using J2EE, SOAP, UDDI, XML, SQL, CVS, Eclipse, Hibernate, Struts, MsSql.

EToys 06/1999 - 01/2001

# Senior Software Engineer/Team Lead

- Designed and Developed key systems, using J2EE, Servlets, Swing, SQL, Oracle.
- Trained and mentored team members in advanced Java skills and Application Design.
- Architected and developed Customer Service 'Cockpit' using Swing, J2EE services, and Oracle, connecting to many outside systems, including credit card processing, phone system, 3<sup>rd</sup> party order fulfillment, data warehousing, and email archiving.

#### HRL(Hughes Research Labs)

02/1998 - 06/1999

# Research Assistant

- Provided technical advice and implementation assistance for a variety of projects, assisting research scientists.
- Developed Data Mining application for web activity monitoring using J2EE(Servlet, JSP, JDBC).
- Developed Computer-Aided manufacturing Design tool for General Motors Auto Designers using Java and Swing.

# Skunk Technologies

03/1997 - 02/1998

# Lead Software Engineer

- Designed and Lead Development of suite of Java Applications for Enterprise Customers.
- Provided Technical Leadership for early stage Startup.
- Implemented Communication and Collaboration Applications, including Chat and CRM tools.

#### **PROJECTS**

## Farmers Insurance – Claims Document Processing

- Designed and built collection of 28 Sub-Applications to handle Farmers Claims Document Processing, based on previous VB/.Net applications.
- Architect/Lead on team of 5 developers to start, expanded to team of 20.
- Built Correspondence Generation flow, including System Generated Letters requested via Websphere MQ/XML from other systems.

Environment: Spring/Hibernate, deployed in Websphere, AngularJS/Bootstrap frontend (originally Adobe Flex/Flash)

# Edentree Technologies – TestManager

- Developed automated test execution system to complement LabManager lab hardware management system.
- Implemented POJOs with EJB 3.0 annotations and followed a domain driven design approach in the business layer.
- Utilized Eclipse RCP for Presentation.

Environment: Eclipse RCP, J2EE (EJB 3.0, POJOs), Spring, Hibernate, JBOSS 4.3, Postgres, Linux, Subversion

## Countrywide Financial – eLink

- Designed distributed n-tier software system to process and route messages from 2000+ branches and 150 servers.
- Replaced older system, improving message handling from 80k messages per day to 600k messages per day, and improving uptime from 80% to 99.99%.
- Services developed with J2EE, JINI, RMI, SOAP.
- Management site built using JSP, Servlets, Hibernate.

Environment: J2EE, JINI, RMI, SOAP, Ant, Tomcat, MsSql, CVS, Hibernate, Servlets, JSP, Windows

# EToys - Cockpit

- Analysis, design, and development using Swing and J2EE services.
- Designed UI, improving Customer Service response times by making key information more accessible with fewer clicks.
- Integrated with Phone System, pulling customer information based on customer phone input.
- Load Balanced 10 backend servers using BigIP, and shared User Session State for high availability. Environment: J2EE, Swing, CVS, Oracle, Voyager, Linux

# **EDUCATION**

 Pepperdine University, Malibu, CA Computer Science/Math, 1993-1997

### **REFERENCES**

Available on request