

TRN #274749386, CHG-BK CODE: 2239

To whom it may concern,

We have carefully reviewed TRN #13300043 and would like to contest 2239 for \$163.31 with the reason code: "Order Not Received."

Elizabeth Farnham made the credit card transaction on September 1, 2024 with a credit card ending in 5432.

We delivered the cardholder's package to their stated address on September 17, 2024 through OnTrac.

We tried to resolve the cardholder's issue on September 25, 2024 by contacting them directly with the order tracking details, which showed the package's arrival.

If you have any questions or need any further details, please reply directly to this email.

Revolve Disputes Team
disputes@revolve.com

**Your order #274749386 has been shipped**

1 message

REVOLVE <sales@t.revolve.com>

Thu, Oct 3, 2024 at 6:15 AM

Reply-To: sales@revolve.com To:
e.farnham@gmail.com

REVOLVE

YOUR ORDER #274749386 HAS BEEN SHIPPED.

Pallavi Kuppa-Apte,

Yay! Your Order #274749386 has shipped by OnTrac, and is estimated to arrive NA.

Your tracking number is **D10015624050441**, and you can track your package here.

ORDER SUMMARY

Shipping To
Elizabeth Farnham
129 Clermont St
Billings, Montana 59101ApplePay
AmericanExpressPayment
MethodBilling Address
Elizabeth Farnham
129 Clermont St
Billings, Montana 59101

YOUR ITEMS

QUANTITY

SUBTOTAL

CAPRICE HEEL IN BLACK

1

\$150.00

Tony Bianco

Color: Black

Size: 8



Subtotal (1)	\$150.00
OnTrac	FREE
Sales Tax	\$13.31
GRAND TOTAL	\$163.31

Please allow 1-2 business days for tracking to be updated. If you have any questions regarding your order, please reply directly to this email and you will receive a reply within 24 hours.

Thanks for shopping with us!

Best,

Team REVOLVE

sales@revolve.com

[888.442.5830](tel:888.442.5830)

Text us: [888.975.1362](tel:888.975.1362)

[PS. As always, we offer free shipping & returns](#)

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