1 Hi, how are you today?

I am fine./good

2 Is this your first time coming to our restaurant?

Yes./no

3 How many people are there?

Number.

4 Do you want to order together or separate?

Together/separate

5 if no

I am going to suggest our chef special for today. A B C D

If yes

Do you want to order anything specific?

6 Thanks, I want to see the menu instead.

I will take choice A as the order.

Anything that is on our menu.

If the ordering does not exist, do “Sorry, it is out of order. Suggesting similar stuff: A”

Order added. Do you want to drink anything?

First is the drink menu, do you have the preference?

Wine

Coke

Coffee

7 wines menu with price and picture which the customer can clicker on them

Any other drinks?

If yes, keep going with the menu.

If not go to the appetizer menu.

8 Here is the appetizer menu. A B C D

Customers can click on them and change the numbers there.

After received one click

“order added” anything else wanted?(loop)

If customers input popular or suggested, go with the listed food.

9 Here is the main dishes A B C D

Select and proceed

Anything wanted? (loop)

(add on questions)

10 if customer asked what is it made of?

Answers.

11 is it organic?

Answers.

12 How long for the dishes coming up?

Minutes.

13 what the steak size you want? Suggestion: ( 6 oz, 8 oz, 10 oz, 12 oz)

Answers.

13 How do you want your steak cooked?

Medium/……

14 How do you want your eggs cooked?

Sunny/double

15 is the side with (original side) ok?

Yes/ no or switch to something else

16 want to upgrade fries to poutine with just 2 dollars?

No/yes

17 want to order dessert right now or later or no dessert?

Answers.

18 here is the dessert menu A B C D

Customers answer.

19 anything else want to add to order?

Yes, loop back./ no, proceed.

20 confirmation list

Wine

Appetizer

Main

-side

Dessert

Yes/no.

If not click on what they want

21 do you want to delete that?

Yes/no

22 do you want to swap that with similar search items A B C D?

C

23 Any allergy?

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24 In your order, main dish A has peanut? Do you want to delete that or switch that?

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25 Order completed, wine coming time:

Click good to next screen.

26 Order completed, coke coming time:

Click good to next screen.

27 Order completed, appetizer coming time:

Click good to next screen.

28 Order completed, main coming time:

Click good to next screen.

29 Order completed, dessert coming time:

Click good to next screen.

30 click problems button to call the server here.

31 click pay bills button to go to next button

32 pay as card or cash?

Card/cash

33 if cash, call server over

If card, go to next task.

34 credit or debit card.

Answers.

35 servers coming over and grab the post machine

36 Do you want to write the feed back?

Yes/ no

If no Thank you! See you next time.!

37 rate wine (1-5)

Rate coke (1-5)

Rate appetizer(1-5)

Rate main(1-5)

38 Anything you want to add?

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39 Thank you and see next time.

Click finish button to go back to first screen