SUE XIONG, MHIIM, RHIA

Software Developer

sxiong0519@gmail.com | 615.962.3208 | LinkedIn | GitHub | Personal Site

About Me

A results-oriented healthcare compliance professional who pursued a long-time curiosity of coding by attending a full stack web development bootcamp. At a young age, I played around with creating web-layouts for social media use by using vanilla JavaScript, HTML, and CSS. During college, I was introduced to SQL and building report mechanisms using Microsoft Access. After becoming a liaison at my previous job for a heavily used compliance product, I was reintroduced to the joy of project planning and creating a web application.

Education and Certification

Nashville Software School (2021)
Full-Stack Web Development Bootcamp

University of Tennessee Health Science Center (2017)
Master of Health Informatics and Information Management | Research Excellence Award | Magna Cum Laude

Registered Health Information Administrator
(RHIA)

Technical Skills

- HTML
- ReactJS
- JSON
- CSS
- C#
- .NET
- JavaScript
- Git/GitHub
- SQL
- Microsoft Office Suite Programs (Access, Excel, Word, Outlook, and PowerPoint)

Experience

Nashville Software School   **May 2021 – present**
Software Developer
Nashville Software School (NSS) is a six-month, full time software development program investing in local Nashville talent. The program focuses providing hands-on coding experience including HTML, CSS, JavaScript, JSON, ReactJS, SQL, C#, and .NET
- Developed single-page dynamic web application with CRUD functionality utilizing React and vanilla JavaScript
- Planned projects by creating Entity Relationship Diagrams (ERD) and agile methodologies using GitHub's Projects
- Collaborated in a real-world style setting group projects and used GitHub for project management, planning, and communications

Project(s)
- **Au-Track**
  (Individual Project) A one-stop tracking web-based application utilizing ReactJS with full CRUD functionality for parents and/or caregivers of autistic child(ren). There are private and public features to allow parents and caregivers to fulfill their needs. The private feature allows users to track milestones and care of their autistic child(ren). While the public feature allows users to share tips, articles, and autistic-friendly locations to the public community of other autistic parents/caregivers as well as ask questions.
  Tech Stack: ReactJS, HTML, CSS, JSON, Cloudinary, and Adobe Photoshop
- **Roommates**
  (Individual Project) A mechanism to assist in tracking roommate information and assigning roommate chores. It allows the user to fulfill full CRUD functionality at the touch of their hand! This project was the first approach to using Visual Studio to code C#.
  Tech Stack: C#, .Net, and SQL
- **Nutshell**
  (Group Project) A social dashboard with messaging, events, news and a to-do list. Responsibilities included building out events feature for the application including full CRUD capabilities.
  Tech Stack: React, React Router, Semantic UI React, JSON, Bootstrap and CSS
- **Classy Heist – Oceans 5**
  (Group Project) A play on team name of Ocean's 8, this all-girls group tackles a way to attempt a bank heist! By using this application, the user can input team members info, plan try-out teams, and review what is the most efficient team with the highest outcome for the user.

Tech Stack: C#

Quorum Health Corporation   **Nov 2019 – Apr 2021**
Compliance and Privacy Analyst
- Primarily managed investigations of alleged privacy, compliance, and human resources violations, including data gathering, analyses, interviews, and Office of Civil Rights reporting
- Consulted leaders of various departments on the expectations of HIPAA, HITECH, and state and federal regulations
- Assumed responsibility as the Records Manager and managed the retention and maintenance of both business and medical records
- Remodeled the Conflict-of-Interest Audit from a paper process to an electronic process achieving the goals of being easily accessible, trackable, and user-friendly
- Performed as the liaison between Quorum's compliance department and third-party compliance tracking product owner to customize a more efficient and effective apparatus

CareHere, LLC   **Apr 2018 – Nov 2019**
Health Information Management and Risk Coordinator
- Received and processed medical records requests and subpoenas from a variety of requestors
- Designed an electronic risk audit plan and managed the implementation, including providing training to all clinical employees
- Collaborated with corporate medical coders to ensure documentation requirements are met

Westmoreland Health and Rehabilitation Center   **Sept 2017 – Apr 2018**
Health Information Management Director
- Managed interns, including completing time reports, providing performance evaluations, and assigning responsibilities
- Revised record filing procedures to reorganize 5+ years of unwieldy medical records charts
- Collaborated with the business office manager, MDS coordinator, and director of therapy daily to review and ensure therapy orders and patient met Medicare and Medicaid requirements prior to billing
- Reviewed all discharge planning documentations to ensure record is complete prior to end of resident's stay

HCA/Parallon   **Jan 2014 – Oct 2017**
Patient Access Registrar   Jan 2014 – Oct 2017
- Interviewed incoming patients, his/her relatives, or other responsible individuals to obtain identifying and demographic information with insurance and financial information
- Verified all insurance, obtain necessary pre-certification/authorization, calculate and collect patient liability amounts
- Secured all signatures necessary for treatments, release of medical information, assignment of insurance benefits, and payment of services from legally responsible parties
- Trained new employees and manager-in-training candidates the flow of the department

Health Information Management Clerk   Aug 2016 – Aug 2017
- Retrieved discharged medical records from various nursing units and ancillary departments through the hospital and reconciled them using MEDITECH compiled reports and/or automated reconciliation to ensure that all records are accounted for and ready by the deadline for daily pickup by the courier
- Maintained the physician suspension process by printing, stuffing and sending out notice letters when directed, making reminder calls, or recording suspension data in MEDITECH
- Assisted patients with ROI requests, ensuring the validity and authorization of the request, routing to CIOX, and processing urgent requests on a limited basis