



RPA Field Engineer for AI Singapore

National University of Singapore

Singapore

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Job Description

Job Description

AI Singapore (AISG) is a national AI programme launched by the National Research Foundation (NRF) to anchor deep national capabilities in Artificial Intelligence (AI).

The programme office is hosted by the National University of Singapore (NUS) and brings together all Singapore-based research institutions and the vibrant ecosystem of AI start-ups and companies developing AI products to perform use-inspired research, grow the knowledge, create the tools, and develop the talent to power Singapore's AI efforts.

The Robotic Process Automation (RPA) Field Engineer is the main technical go-to person for AISG's RPA brick, TagUI. His or her key responsibilities are to provide first-level technical support and training to customers as well as to build technical solutions to facilitate product adoption.

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- Work with customers to understand the requirements and create RPA solutions
- Build demo and prototypes based on AISG's RPA tool
- Provide first-level technical support to customers
- Offer advice and support for customers doing POCs using AISG's RPA tool
- Provide regular technical trainings to customers and support their usage
- Host internships and industry attachments with AISG that focus on RPA solutions
- Consolidate common market requirements into product specifications that will be used by product engineering to develop future product features

Qualifications

- Solid background in RPA with proven experience in developing solutions based on either open source or commercial RPA platforms.
- Familiar with programming languages, ideally JavaScript for scripting and Python for AI/ML
- Degree from a recognized university. Candidates without a degree but with extensive experience (>5 years) in developing and deploying client RPA solutions will also be considered.
- Domain knowledge in vertical markets that commonly use RPA solutions will be an added advantage
- As this is a customer facing position, good interpersonal and leadership skills are critical
- Demonstrated ability to deal with uncertainty and think out of the box
- Good communications skills in both written and verbal English

More Information

Location: Kent Ridge Campus

Organization: Office of the Deputy President(Res&Tech)

Department : AI Singapore

Employee Referral Eligible: No

Additional Information

Career Level

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Bachelor's Degree, Post Graduate Diploma, Professional Degree

Years of Experience

4 years

Job Type

Contract

Job Specializations

[Education/Training](#), [Education](#)

Company Overview

A leading global university centred in Asia, the **National University of Singapore (NUS)** offers a global approach to education and research, with a focus on Asian perspectives and expertise. It is driven by its mission to transform the way people think and do things through education, research and service. The NUS community is distinctively global with talented students and faculty from more than 100 countries. We invite dynamic and motivated individuals to be part of this vibrant hub which is dedicated to delivering quality education and undertaking research for the betterment of society.

Additional Company Information**Registration No.**

200604346E

Company Size

More than 5000 Employees

Average Processing Time

29 days

Industry

Education

Benefits & Others

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Company photos

1/5



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