

DIGITAL MARKETING PORTOFOLIO IVOSIGHTS

AJRUN AZHIM FAWWAS

Experienced in digital marketing, expert in strategy, creative content, and data-driven campaigns to increase brand awareness, engagement, and conversions.



Driving Growth, One Digital Strategy at a Time

Hello, Im Ajrun Azhim Fawwas

8th semester student at Budi Luhur University, Bachelor of Business Management Study Program. Master basic knowledge of Business Management. Have Digital Marketing skills like Social Media Marketing, Copywriting, Brand Strategy, Brand Analysis, Paid Advertising, Search Engine Optimization, Graphic Design, and have basic Office Software skills such as Microsoft Word, Microsoft Excel, and Microsoft Power Point. Have an interest in a career as a Marketing Specialist Staff or Digital Marketing Specialist







https://ajrun-porto.vercel.app/

COMPETENCE

PERFORMANCE MARKETING

Skilled in planning, executing, and optimizing digital marketing campaigns across multiple platforms to achieve conversion goals.

Skiill Set

- Campaign Strategy & Optimization
- SEM & Social Media Ads Management
- CPR & CPA Monitoring and Optimization
- UTM Link Creation & Management

Tools







SEARCH ENGINE OPTIMIZATION (SEO)

Proficient in monitoringand enhancing search engine rankings through targeted strategies and analysis.

Skill Set

- SEO Keyword Ranking Monitoring
- On-Page & Off-Page Optimization
- Performance Reporting & Insights
- Strategic SEO Decision-Making

Tools







DATA ANALYTICS & REPORTING

Expert in translating performance metrics into actionable insights for informed strategic decisions.

Skill Set

- Monthly Campaign Summary Reporting
- Ad Performance Monitoring
- Data-Driven Strategy Development
- Visual Data Representation

Tools







EDUCATION



Myskill

Bootcamp Full Stack Digital Marketing September - November 2023



Budi Luhur University

Bachelor of Business | GPA 3.68 2021 - 2025

CERTIFICATION



MySkill

E-Learning Search Engine Optimization



MySkill

Final Project Mentoring



Digital Marketing Full-Stack



MySkill

E-Learning Tiktok Ads



PT TRINITI LAND (August 2023 - September 2023) PT JAGAD TANI SELARAS (March 2024 – May 2024)

PT IVONESIA SOLUSI DATA (IVOSIGHTS) (September 2024 - Desember 2024)

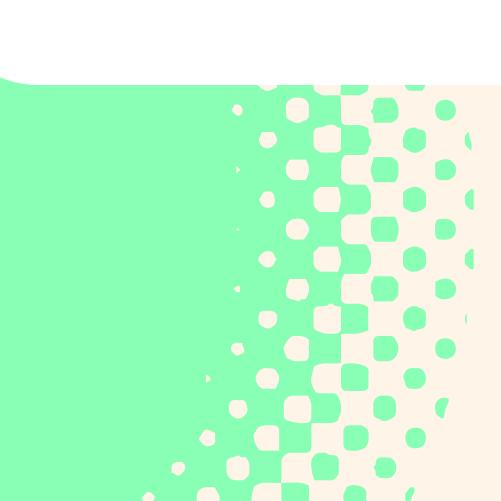


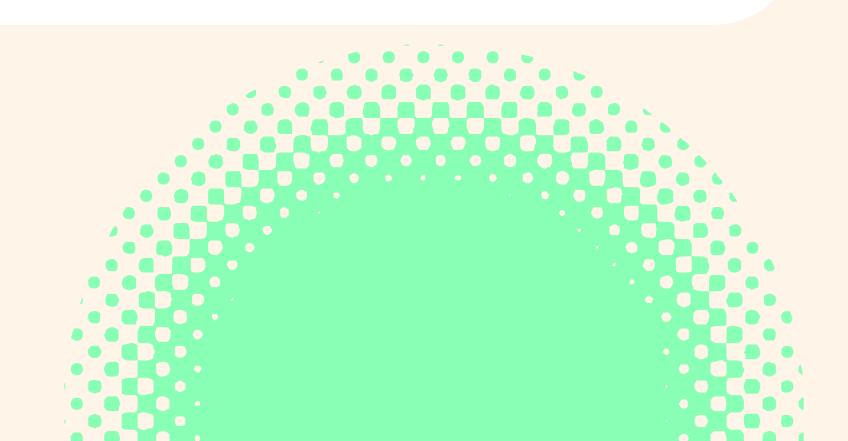
MANAGEMENT INTERN



MARKETING BUSINESS INTERN

DIGITAL MARKETING INTERN







01 IVOSIGHTS

September 2024 - Desember 2024

Ivosights is a technology-based company that is here to provide end to end solution services in managing and increasing customer satisfaction, as well as winning information competition through digital technology. This company helps clients in managing customer interactions automatically,

JOB DESCRIPTION

As a Digital Marketing Specialist at Ivosights, responsible for designing, implementing and optimizing digital campaigns for Sociomile, WABA, Ripple10 and BPO via SEM and Instagram, with a focus on conversion and budget efficiency. Duties include SEO monitoring analysis, CPR and CPA costs, managing daily tracking, compiling monthly reports, managing UTM links, as well as analyzing strategy development based on campaign and SEO performance.

TOOLS & SKILLS



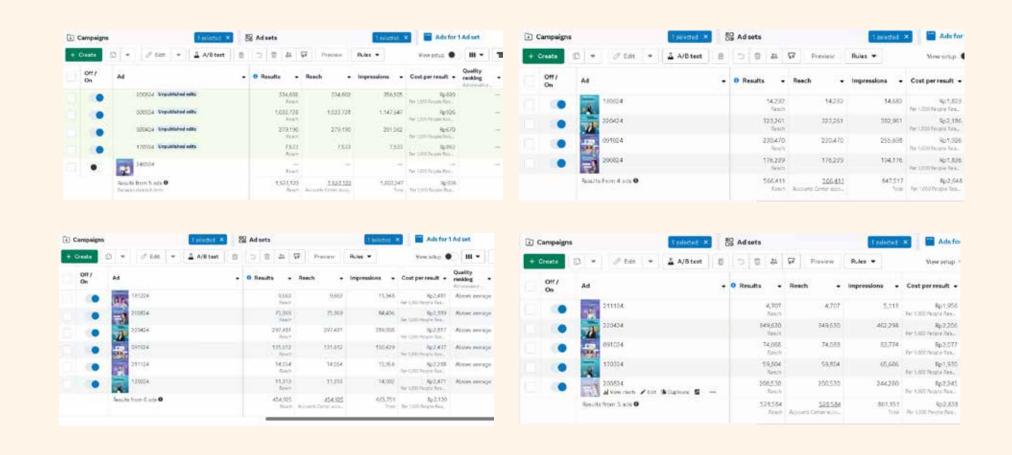






Platform: Facebook Ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage Boost Post Sociomile Instagram

Objective: Increase Reach (reach) and Impressions (impressions) to increase brand awareness of Sociomile products.

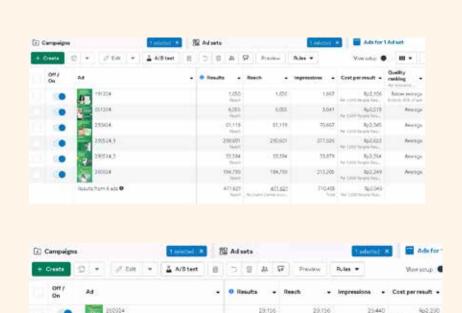
Scope of Work:

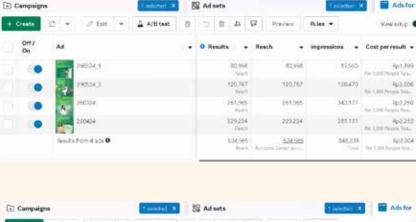
- Choose visual content (images or motion graphic) for Sociomile promotions.
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of boost posts during the period
 9 September 31 Desember 2024
- Daily/weekly monitoring of advertising performance (reach, impressions, and cost per result).

- Total Reach during the 4 month period (September 2024 Desember 2024): around 4,549,925 people
- Total Impressions: 6,519,393 views.
- Average Cost per Result: Around Rp 2,648 per 1,000 people achieved.

Platform: Facebook Ads

Periode: 9 September - 31 Desember 2024





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	Off / On	Ad		O Results +	Reach .	Impressions +	Cost per result
		250724		140,570	140570	159.058	Rp234 for USS Proper floor
		290524_1		135,035 feets	135,085	147.542	Rp223 for LETT-Norde Nov.
		31,0404		24,447	24,647	25,948	Rp3,33 for tall ferror for.
		20034.3		122,863 Sech	122,863	134,419	Np2,34 Pel 1200 Regio Seu.
		270424		214,860 Fault	314,860	254285	Rp2,450 Fer 1200 ferrole Fee.
		Results from 5 ads • Includes deligned store.		466,773 ***********************************	A66,723	721,252	Rp3.20 No USS Rope Res.

Project Description: Manage Boost Post Ivowaba Instagram

Objective: Increase Reach (reach) and Impressions (impressions) to increase brand awareness of Ivowaba products.

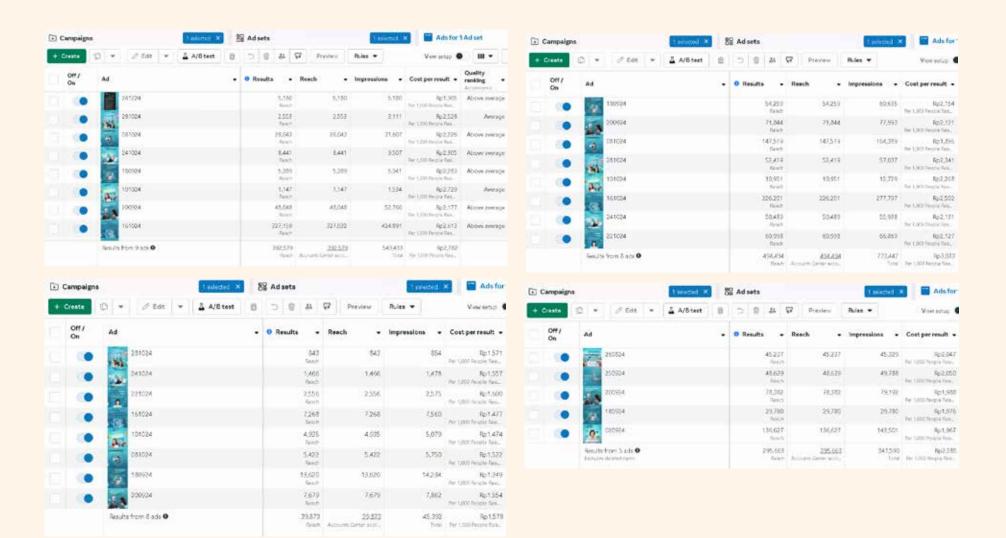
Scope of Work:

- Choose visual content (images or motion graphic) for Ivowaba promotions.
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of boost posts during the period
 9 September 31 Desember 2024
- Daily/weekly monitoring of advertising performance (reach, impressions, and cost per result).

- Total Reach during the 4 month period (September 2024 Desember 2024): around 2,268,072 people
- Total Impressions: 3,056,967 views.
- Average Cost per Result: Around Rp 2,576 per 1,000 people achieved.

Platform: Facebook Ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage Boost Post Ripple10 Instagram

Objective: Increase Reach (reach) and Impressions (impressions)

to increase brand awareness of Ripple10 products.

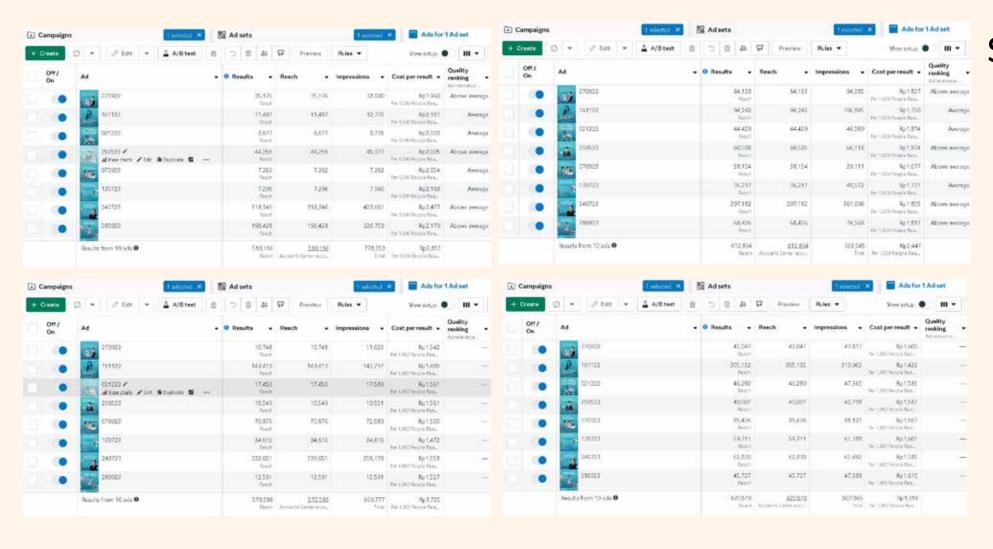
Scope of Work:

- Choose visual content (images or motion graphic) for Ripple10 promotions.
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of boost posts during the period
 9 September 31 Desember 2024
- Daily/weekly monitoring of advertising performance (reach, impressions, and cost per result).

- Total Reach during the 4 month period (September 2024 Desember 2024): around 1,222,609 people
- Total Impressions: 1,710,222 views.
- Average Cost per Result: Around Rp2.420 per 1,000 people achieved.

Platform: Facebook Ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage Boost Post BPO Instagram

Objective: Increase Reach (reach) and Impressions (impressions)

to increase brand awareness of BPO products.

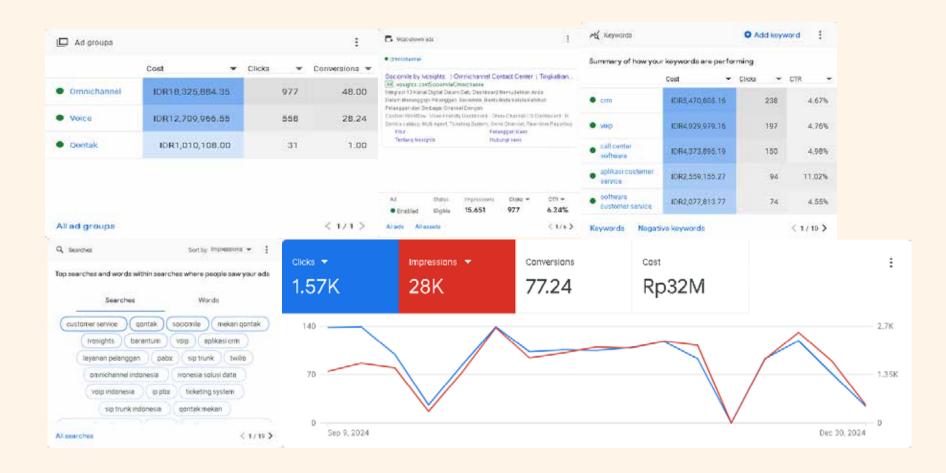
Scope of Work:

- Choose visual content (images or motion graphic) for BPO promotions.
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of boost posts during the period 9 September 31 Desember 2024
- Daily/weekly monitoring of advertising performance (reach, impressions, and cost per result).

- Total Reach during the 4 month period (September 2024 Desember 2024): around 2,314,114 people
- Total Impressions: 3,213,040 views.
- Average Cost per Result: Around Rp2.236 per 1,000 people achieved.

Platform: Google ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage SEM Sociomile Conversion

Objective: Increase Reach (conversions) and Impressions (impressions) to increase Sociomile product brand leads.

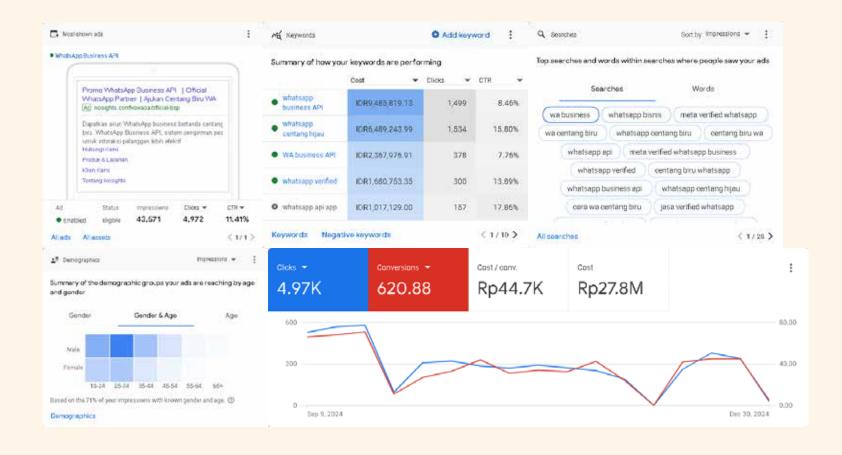
Scope of Work:

- Create google ads campaign structure
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of SEM Conversion during the period 9 September – 31 Desember 2024
- Daily/weekly monitoring of advertising performance (Conversion, impressions, and cost per result).

- Total Conversions during the 4month period (September 2024 Desember 2024): around 74 Conversions
- Total Impressions: 21,800 views.
- Total Cost: Rp 32.000.000

Platform: Google ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage SEM Waba Conversion

Objective: Increase Reach (conversions) and Impressions (impressions) to increase Waba product brand leads.

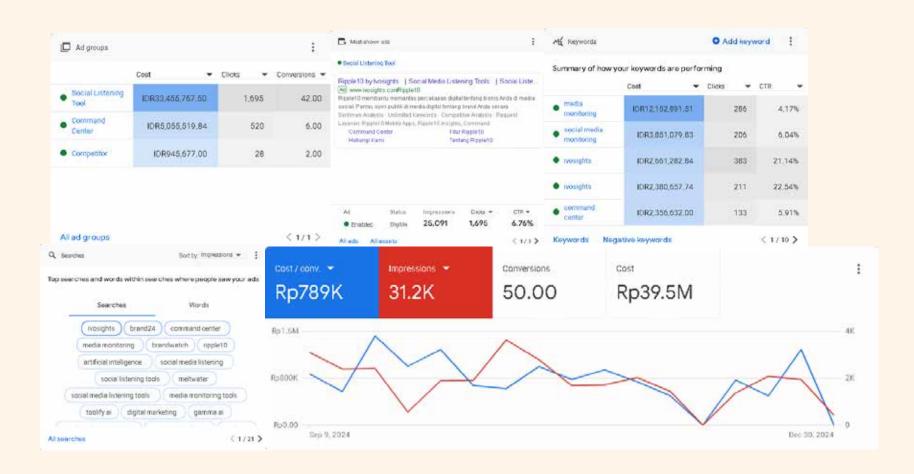
Scope of Work:

- Create google ads campaign structure
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of SEM Conversion during the period 9 September – 31 Desember 2024
- Daily/weekly monitoring of advertising performance (Conversion, impressions, and cost per result).

- Total Conversions during the 4month period (September 2024 Desember 2024): around 628 Conversions
- Total Cost: Rp 27.800.000
- Total Cost per Result: Around Rp 44,700

Platform: Google ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage SEM Ripple10 Conversion

Objective: Increase Reach (conversions) and Impressions (impressions) to increase Ripple10 product brand leads.

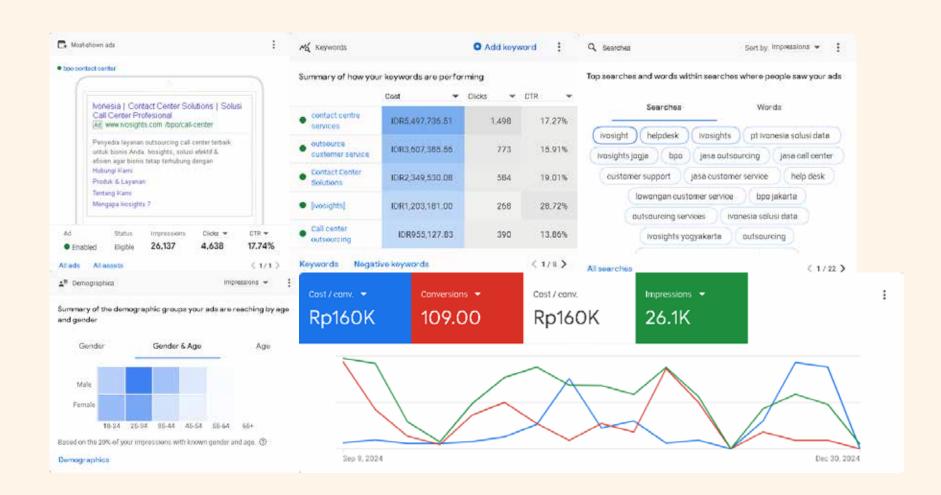
Scope of Work:

- Create google ads campaign structure
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of SEM Conversion during the period 9 September – 31 Desember 2024
- Daily/weekly monitoring of advertising performance (Conversion, impressions, and cost per result).

- Total Conversions during the 4month period (September 2024 Desember 2024): around 50 Conversions
- Total Impressions: 31,200 views.
- Total Cost per Result: Around Rp 789,000

Platform: Google ads

Periode: 9 September - 31 Desember 2024



Project Description: Manage SEM BPO Conversion

Objective: Increase Reach (conversions) and Impressions (impressions) to increase BPO product brand leads.

Scope of Work:

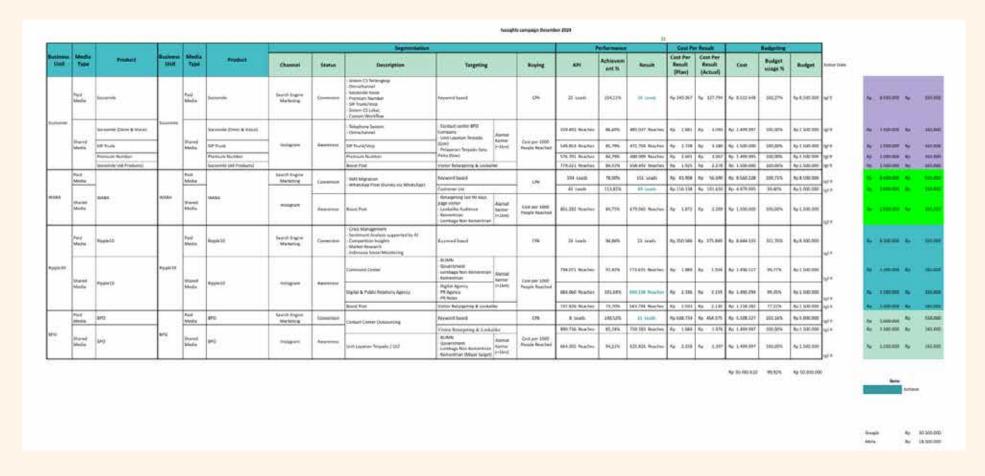
- Create google ads campaign structure
- Determine the specific target audience (age, location, interests) according to the product.
- Create utm links on advertisements according to date, month, and year
- Running advertisements in the form of SEM Conversion during the period 9 September 31 Desember 2024
- Daily/weekly monitoring of advertising performance (Conversion, impressions, and cost per result).

- Total Conversions during the 4month period (September 2024 Desember 2024): around 109 Conversions
- Total Impressions: 26,100 views.
- Total Cost per Result: Around Rp 160.000

PLAN DIGITAL MARKETING

Platform: Google Spreadsheet

Periode: 1 Desember - 31 Desember 2024



Project Description: Create a digital marketing plan

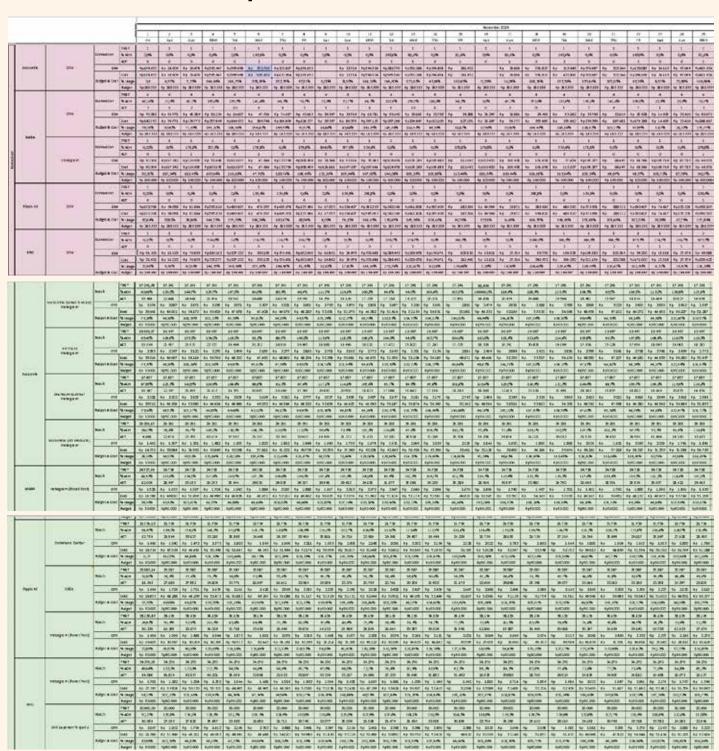
Objective: Carry out a digital marketing plan to get the final results in terms of performance, cost per result, and budgeting in accordance with the targeted plan.

Scope of Work: : Create a plan for run digital marketing, and make slight changes to the Ripple10 product for objective awareness targeting digital and PR agency troughout jabodetabek

AD DASHBOARD DAILY TRACKING

Platform: Google Spreadsheet

Periode: 9 September - 31 Desember 2024



Project Description: Create and manage a ad dashboard daily tracking on every month

Objective: to monitor the advertisements being run so that they run well and in accordance with the plans that have been made.

Scope of Work: : Manage and monitor advertising for target awareness and SEM on all Ivosights products

GENERAL DAILY TRACKING

Platform: Google Spreadsheet

Periode: 9 September - 31 Desember 2024

																	Desember 2024																
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
		Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Total
	Impr/Reach	0	0	0	0	0	0	0	0	0	241.888	266.424	243.082	240.164	238.420	263.322	251.266	259.180	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2.003.74
8	Click																																
l i	Conversion	0	0	0	0	0	0	0	0	1	8	7	13	13	11	10	1	18	9	0	0	0	0	0	0	0	0	0	0	0	0	0	9
Perf	Lead	2	2	0	1	2	3	2	0	4	11	6	13	14	5	8	15	15	13	0	0	0	0	0	0	0	0	0	0	0	0	0	11
	Relevant Lead	2	0	0	1	1	2	2	0	4	11	5	11	11	4	6	14	9	11	0	0	0	0	0	0	0	0	0	0	0	0	0	9
	CPM/CPR	0	0	0	0	0	0	0	0	0	17.700	21.127	24.283	24.398	22.564	21.996	24.152	23.308	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Rp 5.98
	CPC																																
ti	CPA	0	0	0	0	0	0	0	0	77.916	361.309	1.512.887	1.009.982	1.222.390	745.444	591.290	315.657	816.791	1.412.710	0	0	0	0	0	0	0	0	0	0	0	0	0	Rp 268.87
8	CPL	Rp 0	Rp O	0	Rp O	Rp 0	Rp O	Rp 0	0	Rp 15.216	Rp 81.364	Rp 353.374	Rp 151.099	Rp 116.730	Rp 239.752	Rp 183.096	Rp 59.963	Rp 134.468	Rp 102.829	0	0	0	0	0	0	0	0	0	0	0	0	0	Rp 89.86
	CAC	Rp 0	0	0	Rp O	Rp 0	Rp O	Rp 0	0	Rp 15.216	Rp 81.364	Rp 424.049	Rp 178.572	Rp 148.566	Rp 299.690	Rp 244.128	Rp 64.246	Rp 224.114	Rp 121.525	0	0	0	0	0	0	0	0	0	0	0	0	0	Rp 120.09
	Total Cost	Rp 0	Rp O	Rp 0	Rp O	Rp 0	Rp O	Rρ O	Rp 0	Rp 60.863	Rp 894.999	Rp 2.120.243	Rp 1.964.288	Rp 1.634.221	Rp 1.198.761	Rp 1.464.767	Rp 899.443	Rp 2.017.022	Rp 1.336.776	Rp 0	Rp O	Rp 0	Rp O	Rp 0	Rp O	Rp O	Rp 0	Rp O	Rp 0	Rp O	Rp 0	Rp O	Rp 13.591.38
	Traffic/User	386	734	837	908	841	808	455	474	883	893	879	882	735	465	437	775	779	674														12.84
88	Session	452	852	993	1.054	972	956	519	529	1.060	1.066	1.024	1	846	535	493	922	923	802														13.99
	Conversion	4	3	6	2	3	5	2	2	6	1	2	6	8	1	3	4	2	6														6

Link Google Looker Studio (Visualisasi Performa dari Google Analytics)

https://lookerstudio.google.com/u/0/reporting/25d8d87b-c078-472f-a0e2-efce53f43788/page/xJ95C/edit

Project Description: Create and manage general daily tracking on every month

Objective: Increase the effectiveness and efficiency of digital advertising campaigns and Generate relevant traffic to increase conversion opportunities.

Scope of Work: Create daily advertising performance reporting templates (impressions, clicks, leads, conversions), Track advertising costs (CPC, CPL, CPA) and their effectiveness, Present daily data via dashboard (Google Looker Studio) to provide regular SEO performance reports.

ADS SUMMARY

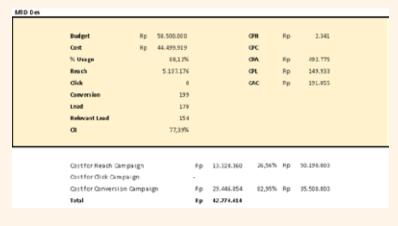
Platform: Google Spreadsheet

Periode: 1 Desember - 31 Desember 2024

Product					Desember			
Product	Conversion	Reach	Click		CPA	CPR	CPC	Cost
Sociomile	13	1.756.846		Rp	576.662	Rp 2.845,37		Rp 13.641.479
WABA	167	554.472		Rp	83.060	Rp 2.209		Rp 13.499.897
Ripple 10	11	1.670.399		Rp	711.270	Rp 2.092		Rp 11.305.411
вро	8	1.125.459		Rp	600.108	Rp 2.219		Rp 7.278.021
	199	5.107.176	0		492.775	Rp 2.341	0	45.724.808

			Desember		
SEM	Conversion	Click	CPA	CPC	Cost
Sociomile	13		Rp 576.662		Rp 7.496.600
WABA	126		Rp 64.284		Rp 8.099.725
Ripple 10	11		Rp 711.270		Rp 7.823.973
BPO	8		Rp 600.108		Rp 4.800.867
	158		Rp 488.081		Rp 28.221.165

			Desember			
Meta	Conversion	Reach	CPA	CPR		Cost
Sociomile (Omni & Voice)		406.187		Rp 3.012	Rp	1.223.323
SIP Trunk		394.428		Rp 3.102	Rp	1.223.467
Premium Number		411.324		Rp 2.974	Rp	1.223.366
Sociomile Boost Post		544.907		Rp 2.294	Rp	1.249.834
WARA		554.472		Rp 2.209	Rp	1.224.889
WADA	41		Rp 101.836		Rp	4.175.283
WABA Boost Post		554.472			R	p 1.224.889
Command Center		626.285		Rp 1.961	Rp	1.228.146
Digital & PR Agency		591.047		Rp 2.157	Rp	1.275.092
Ripple10 Boostpost		453.067		Rp 2.159	Rp	978.200
BPO Boost Post		615.080		Rp 2.029	Rp	1.247.879
UnitLayanan Terpadu		510.379		Rp 2.409	Rp	1.229.275
	41	5.661.648	Rp 101.836	Rp 2.431	R	17.503.643



Project Description: December digital marketing campaign to increase reach, leads, and conversions through Meta, SEM, and products like Sociomile, WABA, Ripple10, and BPO.

Objective: Maximize budget utilization...

Scope of Work: Reporting campaign performance.

Results:

Budget: Rp 50,500,000; utilization 88.12%.

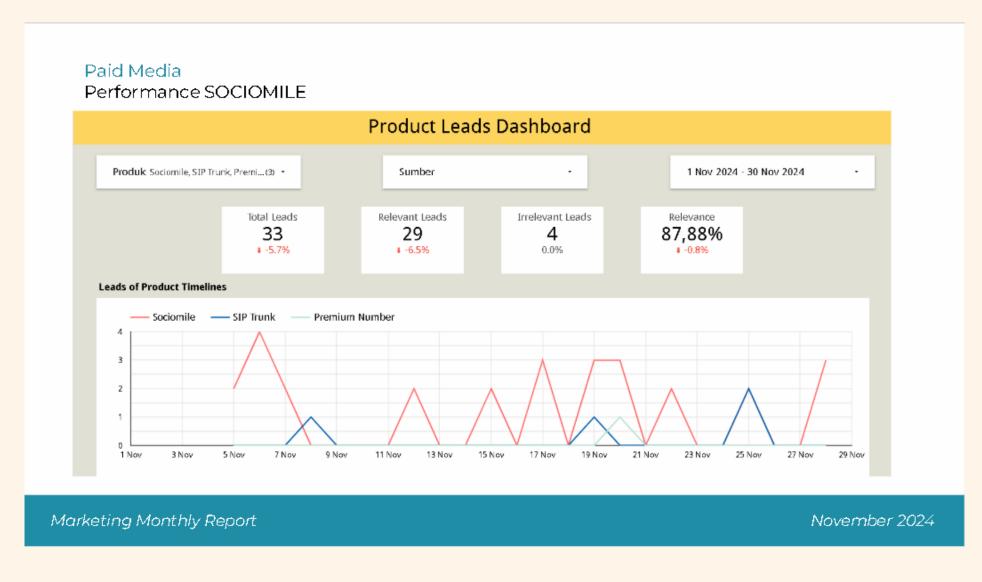
• Reach: 5,107,176; Conversions: 199; CR: 77.39%.

• CPA: Rp 492,775; CPL: Rp 149,933; CPR: Rp 2,341.

Best performance: WABA with 167 conversions,
 CPA Rp 83,060.

Platform: Google Slides

Periode: 1 November - 30 November 2024



Project Description: Paid Media Performance for Sociomile

Objective: Generate leads for Sociomile products, including SIP Trunk and Premium Number, through paid media campaigns

Scope of Work: Provide detailed monthly performance reports showcasing results and trends

- Total Leads Generated: 33 (-5.7% compared to the previous month)
- Relevant Leads: 29 (-6.5% compared to the previous month)
- Irrelevant Leads: 4 (0% change)
- Relevance Rate: 87.88% (-0.8%)

Platform: Google Slides

Periode: 1 November - 30 November 2024

Paid Media Performance SOCIOMILE Segmentation Achiev Cost Per Budget Result em ent Result Cost Terlengkap Search Engine 37 Leads 68,28% 25 Leads Rp 232166 Rp 329.474 - Sociomile Voice Marke ting (STP Trunk/Voilp) - Sistem CS Lokal, Custom Workflow Contact center Telephony System 109,36% Rp 2.652 1.499.991 100,00% 1.500.000 BPO Company Reaches Reaches Omnichannel Unit Layenan 100,00% | 1.500.000 Terpadu (Gov) 500,000 1000 110,33% Rp 3,000 Rp 2.719 SIP Trunk/Voip Pe la ya na n People Reaches 1.500,000 Instagram Awareness e rpad u Saitu Pintu. 5 35 714 Pre mi um Numbe r 107,86% 1.500,000 | 100,00% | 1.500,000 Sociomile (Al 91,89% Rp 1858 Products)

Summary:

- Biaya yang sudah dihabiskan sebesar Rp.14236.832
- Secara keseluruhan pencapaian campaign bulan November 97,54%
- Untuk kampanye Instagram, pertimbangkan untuk memperluas strategi Boost Post, yang menunjukkan efisiensi biaya dan performa yang kuat.
 Kampanye Instagram memberikan efisiensi biaya yang lebih baik, terutama segmen Boost Post (All Products), yang mencapai biaya terendah per 1.000 orang yang dijangkau sebesar Rp 1.858, jauh di bawah rencana.
- Paid Media kurang efisien dalam hal CPA, yang mengindikasikan perlunya penyempurnaan strategi kata kunci atau eksplorasi taktik SEM lainnya

Marketing Monthly Report

November 2024

Project Description: Paid Media Performance for Sociomile

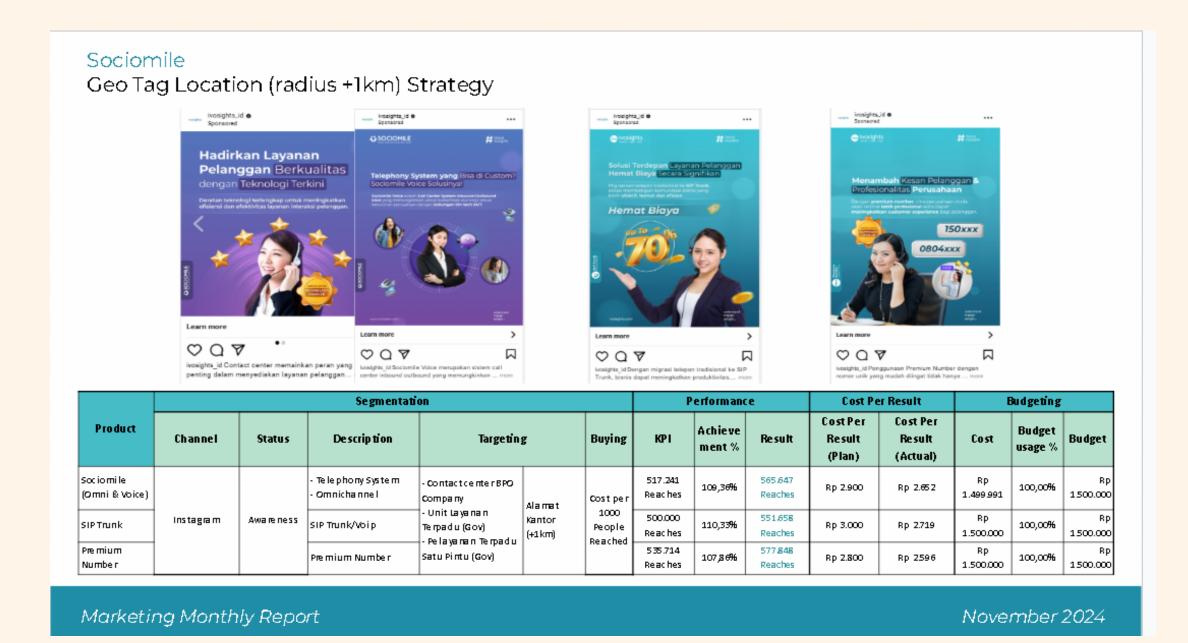
Objective: Enhance the visibility and lead generation for Sociomile products, including SIP Trunk, Premium Numbers, and Omni & Voice

Scope of Work: Monitored lead generation, cost-per-result (planned vs. actual), reach, and budget utilization through detailed analytics and created ads summary

- Total Spend: Rp 14,236,832
- Overall Campaign Achievement: 97.54%
- Achieved 83.25% KPI success rate with 25 leads generated
- Actual cost per lead (Rp 238,244) slightly exceeded planned cost (Rp 232,166)
- Reached over 1,517,000 users across multiple products
- Boost Post campaigns for "All Products" achieved the lowest cost per result of Rp 1,858

Platform: Google Spreadsheet

Periode: 1 November - 30 November 2024



Project Description: Sociomile Geo-Tag Location Strategy

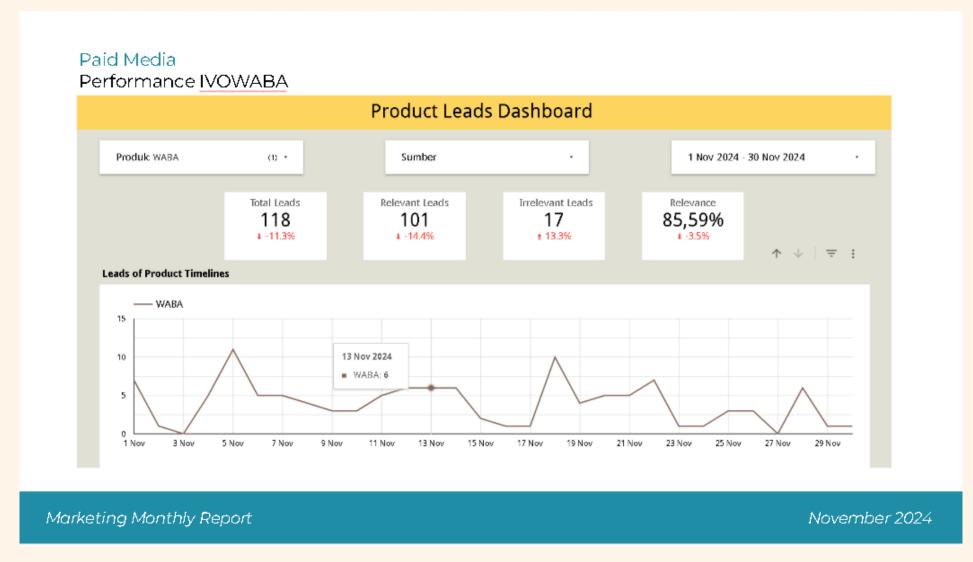
Objective: increase brand awareness and engagement for Sociomile's Omni & Voice, SIP Trunk, and Premium Number products by leveraging localized Instagram campaigns with geo-targeting within a 1km radius of relevant business sectors

Scope of Work: Monitored and adjusted campaigns based on reach, cost efficiency, and engagement rates

- (Sociomile) Reached 565,647 users with a 100.36% KPI achievement
- (Sociomile) Actual cost per result: Rp 2,626 (planned: Rp 2,900)
- (Sip Trunk) Reached 551,658 users with a 110.33% KPI achievement
- (Sip Trunk) Actual cost per result: Rp 2,719 (planned: Rp 3,000)
- (Premium Number) Reached 577,846 users with a 107.86% KPI achievement
- (Premium Number) Actual cost per result: Rp 2,580 (planned: Rp 2,800)

Platform: Google Slides

Periode: 1 November - 30 November 2024



Project Description: Paid Media Performance for Ivowaba

Objective: Generate quality leads for the IVOWABA product through targeted paid media campaigns and enhance lead relevance by optimizing ad targeting and messaging strategies.

Scope of Work: Analyzed daily and cumulative performance to identify trends and areas for improvement

- Total Leads Generated: 118 (11.3% lower than the previous period).
- Relevant Leads: 101, accounting for 85.59% relevance (slightly below target by 3.5%).
- Irrelevant Leads: 17 (13.3% higher than the previous period).
- Performance Trends: The highest lead generation occurred on November 13, with six leads generated.

Platform: Google Slides

Periode: 1 November - 30 November 2024

Busin	es Media									ement		Result	Result		Budget	Budg
s Un	t Type	Product	Channel	Status	Description	Targe ting		Buying	KPI	%	Result	(Plan)	(Actual)	Cost	usage %	et
	Paid		Search Engine								123			Rp5.362.		Rp5.5
	Media		Marketing	Conversi	- SMS Migration	Keyword based		CPA	127 Leads	96,65%	Leads	Rp 43.216	Rp43.601	947	97,51%	0.001
		1		on	- WhatsApp Flow			l crx						Rp2.999.		Rp3.0
					(Survey vila WhatsApp)	Customer List			17 Leads	172,83%	29 Leads	Rp178.790	Rp103.447	955	100,00%	0.000
WABA	Shared Media	WABA	Instægram	Awarene ss	Boost Post	- Lookalike Audience - Kementrian	Alamat Kantor (+1km)	Cost per 1000 People Reached	741.84 0 Reaches	107,22%	7 95.3 7 3 Reaches	Rp2.022	Rp1886	Rp1.500. 000	100,00%	Rp1.5

Summan

- Biaya yang sudah dihabiskan sebesar Rp.9.862.902
- Secara keseluruhan pencapaian campaign bulan November 125,57%
 Paid media WABA sudah menggunakan anggaran pada bulan november sebesar 97,5% pada target keyword based dan customer list sebesar 100%, perlu adanya optimisasi pada efisiensi budget dan leads yang ditargetkan pada Keyword Based
- Seluruh kampanye pada instagram menggunakan anggaran pada bulan november sebesar 100% sesuai dengan target
- Kampanye Instagram WABA memberikan efisiensi biaya yang lebih baik, pada segmen Boost Post WABA, yang mencapai biaya terendah per 1.000 orang yang dijangkau sebesar Rp 1.886, jauh di bawah rencana yaitu Rp. 2.022
- Strategi pada target keyword based paid media yang mencapai 96,65%, menunjukkan Keyword-based targeting mendekati target dengan biaya yang efisien. Peningkatan pada kata kunci yang berkinerja baik dapat meningkatkan hasil lebih lanjut.

Marketing Monthly Report

November 2024

Project Description: Paid Media Campaigns for WABA

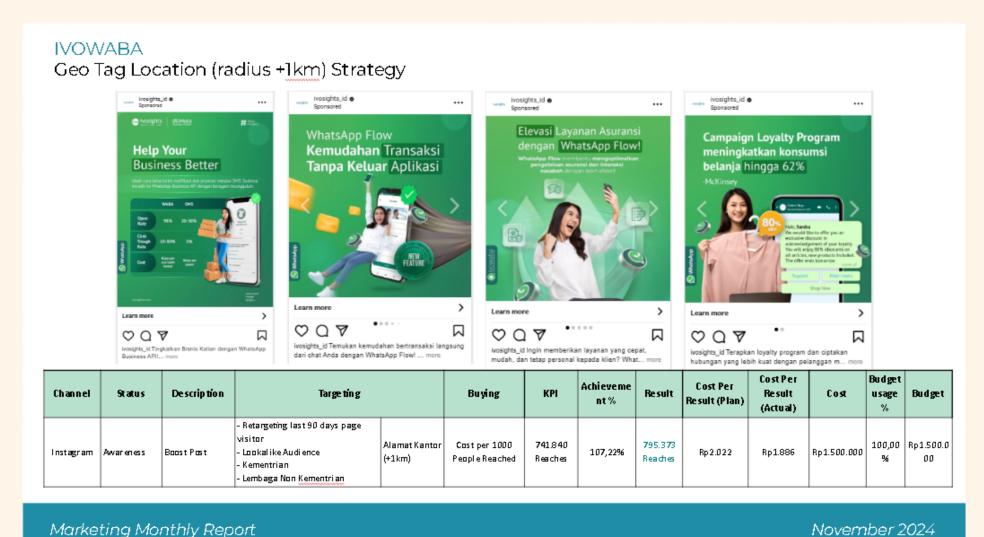
Objective: Increase lead generation and brand awareness for the WABA product through targeted paid media strategies, leveraging both search engine marketing (SEM) and Instagram platforms

Scope of Work: Monitored lead generation, cost-per-result (planned vs. actual), reach, and budget utilization through detailed analytics and created ads summary

- (SEM Keyword Based) Leads Generated 123 (96.5% achievement)
- (SEM Keyword Based) Cost Per Lead Rp 43,601
- (SEM Customer List) Leads Generated 29 (172.8% achievement)
- (SEM Customer List) Cost Per Lead Rp 103,447
- (Boostpost) Total Reach 795,373 (107.2% achievement)
- (Boost Post) Cost Per Thousand Impressions: Rp 1,886

Platform: Google Slides

Periode: 1 November -30 November 2024



Project Description: Instagram Geo-Targeted Campaign for WABA

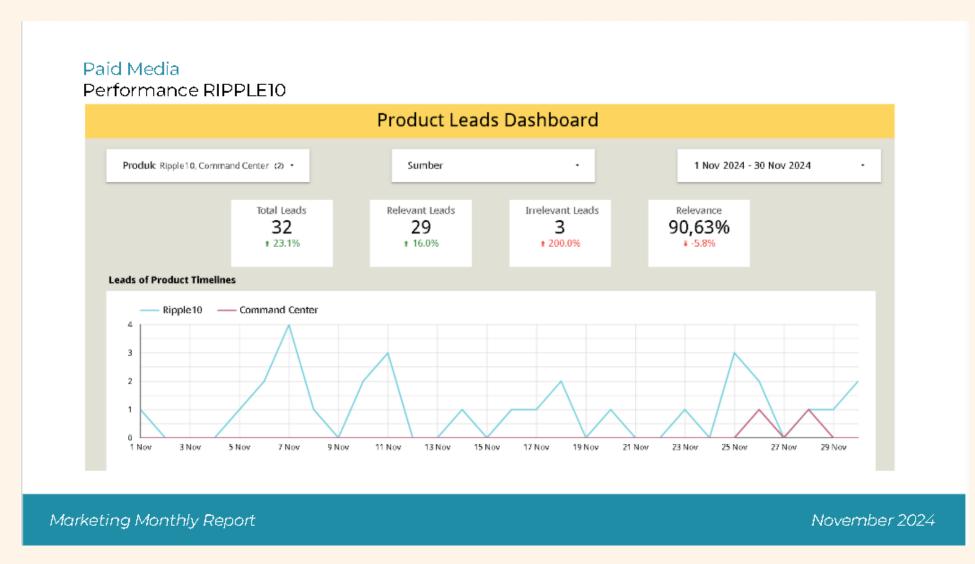
Objective: Boost brand awareness and user engagement for WABA products by leveraging geo-targeted Instagram campaigns, focusing on specific audience segments near the client's office location (+1km radius).

Scope of Work: Instagram Boost Post targeting retargeted visitors, lookalike audiences, ministries, and organizations within 1 km, with a Rp 1,500,000 budget (100% utilized).

- Reach 795,373 people (107.22% of target).
- Cost Efficiency Rp 1,886 per 1,000 people (below planned Rp 2,022).
- Outcome: Successfully exceeded reach goals with efficient budget use, driving strong brand awareness.

Platform: Google Slides

Periode: 1 November - 30 November



Project Description: Paid Media Performance for Ripple10

Objective: Increase total and relevant leads while optimizing performance

Scope of Work: Monitoring and optimizing ad performance on relevant platforms

Results:

• Total Leads: 32 (+23.1%)

• Relevant Leads: 29 (+16%)

• Relevance Rate: 90.63% (-5.8%)

Platform: Google Slides

Periode: 1 November - 30 November

Paid Media

Performance RIPPLE10

					Segn	nentation			Pe	rform anc	2	Cost Pe	r Result	В	udge ting	
Busines s Unit	Media Type	Product	Channel	Status	Descrip tion	Targe tin	g	Buying	KРI	Achiev ement %	Result	Cost Per Result (Plan)	Cost Per Result (Actual)	Cost	Budget usage %	
	Paid Media	Ripple10	Search Engine Marketing	Conversi on	- Cris is Management - Sentiment Analys is supported by Al - Competition Insights - Market Research - Indonesia Sosial Monitoring	Keyword based		CPA	22 Leads	120,98%	27 Leads	Rp380.858	Rp304.643	Rp8.225. 365	96,77%	Rp8.5 00.000
Ripple10	Shared			Awarene	Command Center	- BUMN - Government - Lembaga Non	Alamat Kantor	Cast per 1000	652.1 7 4 Reaches	121,25%	Keaches	Rp2.300	Rp1.896	Rp1.499. 099	99,94%	Rp1.5 00.000
	Media	Ripple10	Instagram	1	SDGs	Kementrian - Kementrian	(+1km)	People Reached	1.067.616 Reaches	64,19%	685.325 Reaches	Rp1.405	кр2.189	22,	100,00%	00.000
					Boost Post	Visitor Retargeting & L	ookalike		1.144.165 Reaches	63,79%	7 29.90 7 Reaches	Rp1.311	Rp 2.055	Rp1.500. 000	100,00%	Rp1.5 00.000

Summary

- Biaya yang sudah dihabiskan sebesar Rp12.724.461
- Secara keseluruhan pencapaian campaign bulan Oktober 92,55%
- Paid Media Ripple10 menggunakan biaya anggaran pada bulan november sebesar 96,77%, namun sudah melebihi target leads yang sudah diententukan
- Semua kampanye hampir menggunakan anggaran secara maksimal (>96%), menunjukkan perencanaan anggaran yang baik.
- Namun, ada ruang untuk perbaikan efisiensi biaya terutama pada kampanye Boost Post.
- Tingkatkan strategi kreatif dan relevansi konten untuk Boost Post guna memperbaiki pencapaian KPI.

Marketing Monthly Report

November 2024

Project Description: Paid Media Perfomance for Ripple10

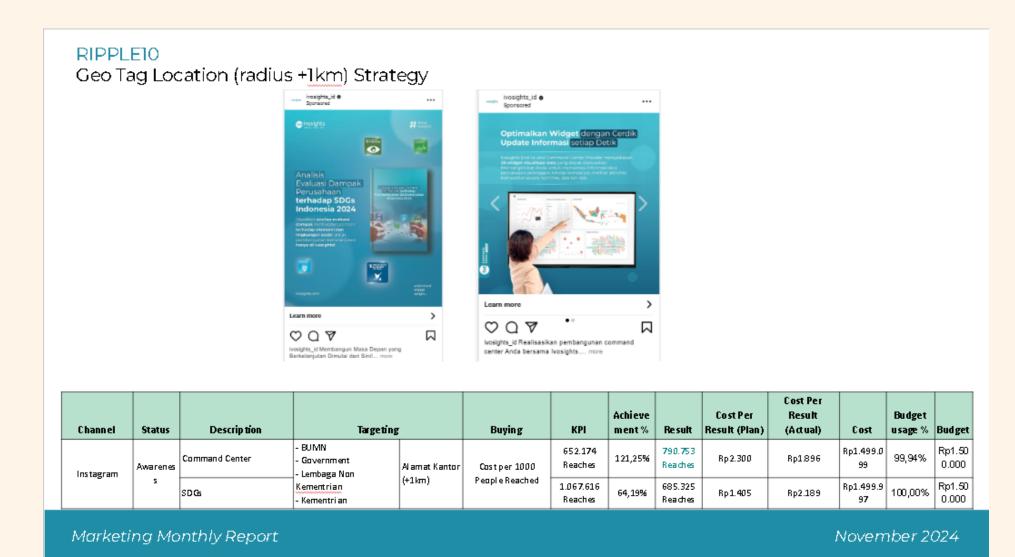
Objective: Increase brand awareness among government and organizational audiences

Scope of Work: Budget allocation, performance tracking, and optimization

- Budget spent: Rp 12,724,461 (96.77% utilization)
- SEM: 27 leads (120.98% of target) with CPA reduced to Rp 304,643
- Instagram: Command Center: 790,753 reaches (121.25% of target)
- Instagram: SDGs: 685,325 reaches (106.57% of target)
- Instagram: Boost Post: 729,907 reaches (63.79% of target).

Platform: Google Slides

Periode: 1 November - 30 November



Project Description: Geo-tag location strategy campaign on Instagram for Ripple10, focusing on brand awareness among targeted audiences within a +1 km radius of the client's office.

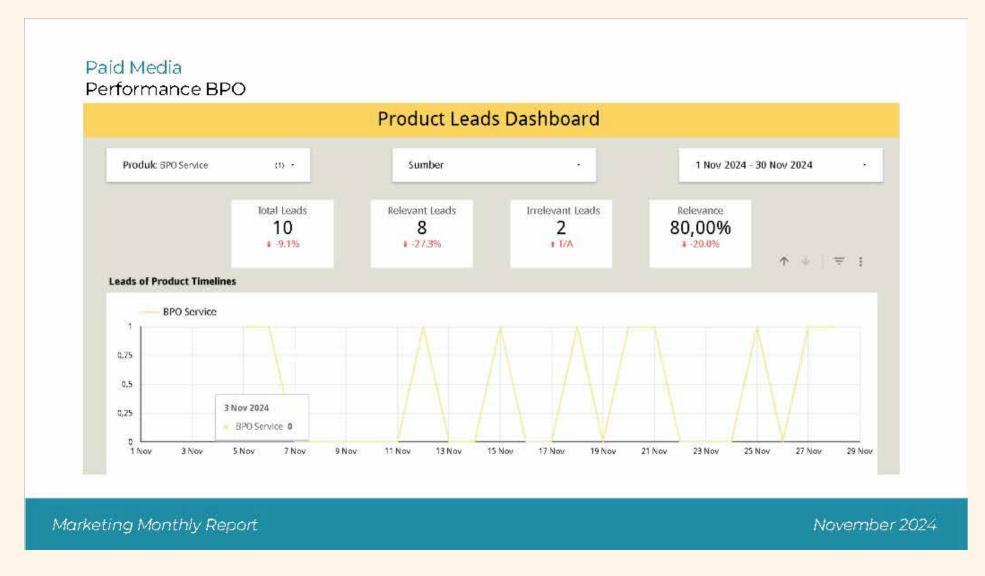
Objective: Increase brand awareness among BUMN, government agencies, and ministries within a +1 km radius of the client's office.

Scope of Work: Budget allocation and performance tracking.

- Command Center: 790,753 reaches (121.25% KPI), cost per result Rp 1,895.
- SDG Campaign: 685,325 reaches (64.91% KPI), cost per result Rp 2,129.
- Budget: Rp 3,000,000 (100% utilized).

Platform: Google Slides

Periode: 1 November - 30 November



Project Description: Paid Media Performance for BPO

Objective: Evaluate the effectiveness of paid media campaigns to increase relevant leads for the "BPO Service" product.

Scope of Work: Monitoring performance (total leads, relevant leads, relevance ratio) and Data analysis for strategy optimization

- Total Leads: 10 (-9.1%).
- Relevant Leads: 8 (-27.3%)%
- Relevance Ratio: 80% (-20%).

Platform: Google Slides

Periode: 1 November - 30 November 2024

Paid Media Performance BPO

						Segn	nentation			Per	rformano	e	Cost Pe	r Result	В	udge ting	
	usines Unit	Media Type	Product	Channel	Status	De scription	Targetin	g	Buying	KPI	Achiev ement %	Result	Cost Per Result (Plan)	Cost Per Result (Actual)	Cost	Budget usage %	Budge t
Γ		Paid Media	BPO	Search Engine Marketing	Conversi on	Contact Center	Keyword based		CPA	17 Leads	46,58%	8 Leads	Rp291.111	Rp610.001	Rp4.880. 004	97,60%	Rp5.00 0.000
						Outsourcing	Visitor Retargeting & L	ookali ke		1.028.101 Reaches	85,18%	875.710 Reaches	Rp1.459	Rp1.712	Rp1.499. 494	99,97%	Rp1.50 0.000
В		Shared Media	BPO	Instagram	Awarene ss	Unit Layanan Terpadu / ULT	- BUMN - Government - Lembaga Non Kementrian - Kementrian (Major target)	Alamat Kantor (+1km)	Cost per 1000 People Reached	600.000 Reaches	113,80%	68 2.788 Reaches	Rp2.500	Rp2.197	Rp1.500.	100,00%	Rp1.50 0.000

Summary:

- Biaya yang sudah dihabiskan sebesar Rp.7.879.498
- Secara keseluruhan pencapaian campaign bulan September 81,85%
- Anggaran paid media BPO yang sudah digunakan sebesar 97,60% hampir memenuhi target namun cukup jauh memenuhi target KPI yang di tentukan
- Instagram Awareness memanfaatkan anggaran secara maksimal (100%) pada target Perusahaan dan Kementerian dengan hasil melampaui target Sedangkan pada target Visitor Retargeting & Lookalike memanfaatkan anggaran sebesar 99,97 % hampir maksimal namun hasil yang di dapatkan masih belum mencapai target
- **Search Engine Marketing** menunjukkan kenaikan signifikan pada biaya aktual per hasil (Rp610,001 dibandingkan Plan Rp291,111), menandakan masalah inefisiensi biaya.
- Instagram Awareness berhasil menurunkan biaya aktual per hasil (Rp2,197 dibandinkan Plan Rp2,500), menghasilkan efisiensi yang baik
- Penargetan spesifik lokasi dan audiens untuk Instagram Awareness terbukti efektif dalam menjangkau target audiens
 Untuk Instagram Awareness Lanjutkan strategi saat ini karena terbukti efisien dan efektif.

Marketing Monthly Report November 2024

Project Description: Paid Media Performance for BPO

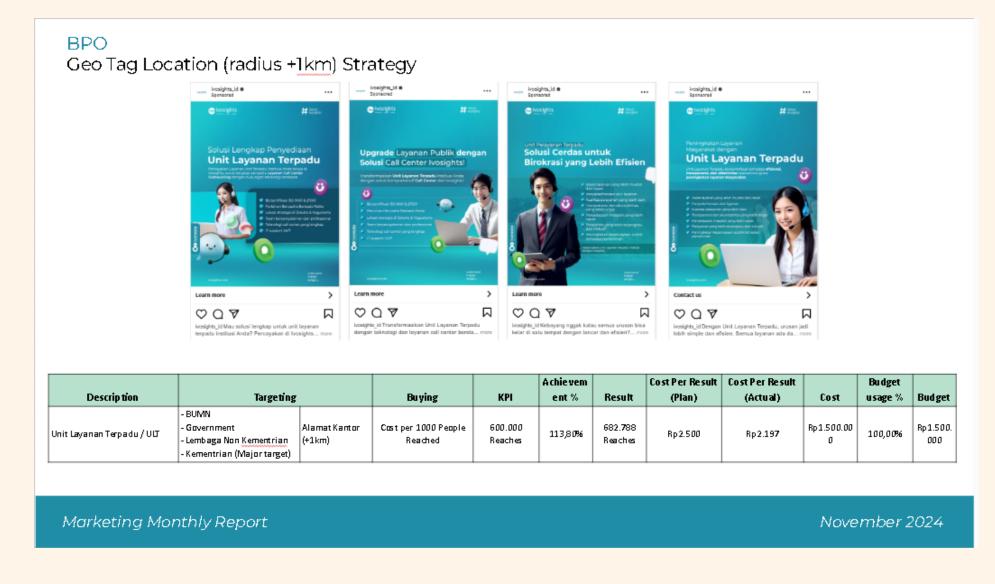
Objective: Increase awareness and optimize lead generation for "BPO Service" through paid media campaigns.

Scope of Work: Increase awareness and optimize lead generation for BPO Service through paid media campaigns.

- SEM achieved 8 leads (46.58% of target) with a CPR of Rp610,001.
- Instagram Awareness reached 682,788 (113.8% of target) with 99.97% budget utilization.

Platform: Google Slides

Periode: 1 November - 30 November 2024



Project Description: Geo Tag location BPO

Objective: Increase reach and awareness for the "Unit Layanan Terpadu" (Integrated Service Unit) targeting government and non-government entities within a 1 km radius of office locations.

Scope of Work: Monitoring and optimizing campaign performance to maximize results within budget constraints.

- Target Reach: 600,000 people.
- Achievement: 682,788 reaches (113.8% of target)
- Cost Per Result: Actual Rp2,197 vs Plan Rp2,500, showcasing cost efficiency
- Budget Usage: 100% of the allocated Rp1,500,000 budget utilized effectively.

Platform: Google Spreadsheet

Periode: 1 November - 30 November 2024

Paid Media Overall Summary

- Biaya yang sudah dihabiskan Rp 44.703.693
- Dari 196 total leads yang dihasilkan di bulan November, 168 diantaranya adalah relevan.
- Produk yang menghasilkan banyak leads adalah Ivowaba dengan 101 leads yang relevan.
- **Leads Relevan paling banyak datang dari WhatsApp chat**, yaitu 80,95% atau 136 Leads
- CAC yang dihasilkan di bulan November Rp 176.816 lebih murah dari bulan Oktober
- Periode iklan sangat mempengaruhi performa
- Peningkatan budget Iklan Awareness dari sebelumnya Rp. 6,000,000 menjadi Rp. 15,000,000
- Penurunan budget Iklan Conversion dari sebelumnya Rp. 34,706,308 menjadi Rp. 30,500,000
- Di bulan November terjadi kembali <u>Update Algoritma Google</u> yg mempengaruhi performa keseluruhan aktivitas Digital Marketing

Project Description: Overall Summary

Objective: Evaluated digital marketing performance for all products so that they can be improved for the next strategy

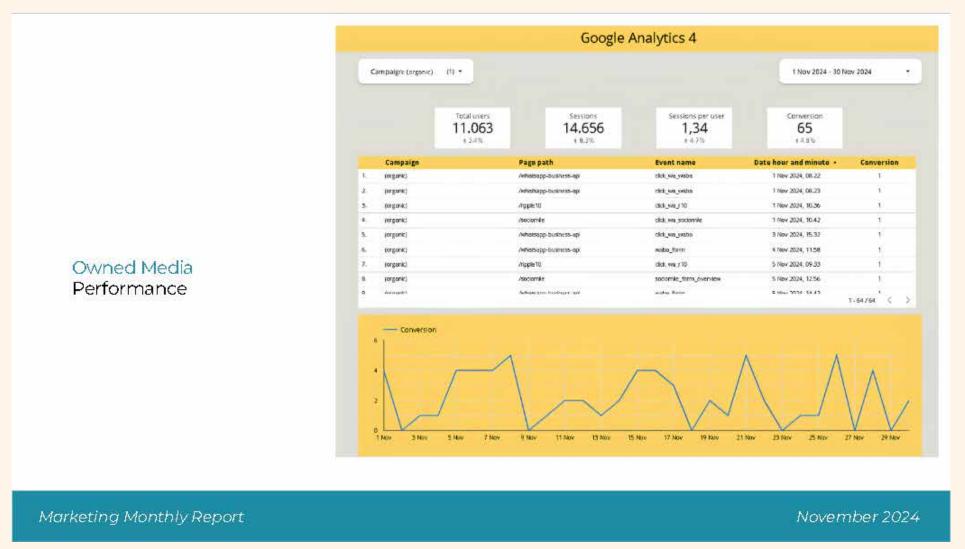
Scope of Work: Analyzed all Meta ads and Google advertising performance Ads are then made into ad summaries to be used as digital strategies effective marketing

Marketing Monthly Report

November 2024

Platform: Google Slides

Periode: 1 November - 30 November 2024



Project Description: Owned Media Performance for Organic SEO

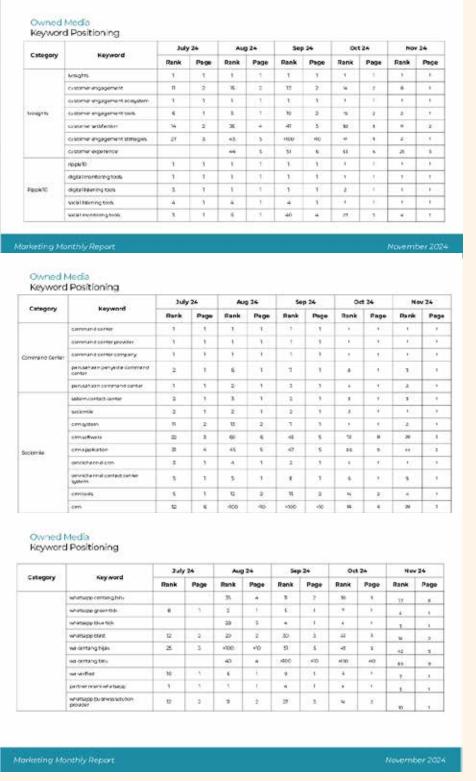
Objective: Generate leads or sales through the client's website.

Scope of Work: Optimize the client's website for better search engine rankings.

- The campaign generated a significant amount of traffic to the client's website, with over 11,000 users visiting in November.
- Engagement: The website saw a high level of engagement, with an average of 1.34 sessions per user.
- Conversions: The campaign resulted in 65 conversions, a positive outcome that demonstrates the effectiveness of the marketing efforts.

Platform: Google Slides

Periode: 1 November 2024 - 30 November 2024



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Project Description: Owned Media SEO Keyword Positioning

Objective:

- To improve the visibility and organic reach of owned media content
- To drive traffic to the website and generate leads through organic search.

Scope of Work:

- Keyword Research: Identifying relevant keywords for each category
- On-Page Optimization: Optimizing website content and structure to align with target keywords.

- Significant improvement in search engine rankings for several keywords across categories.
- Increased visibility and traffic to the website.

Platform: Google Slides

Periode: 1 November - 30 November 2024

Owned Media Summary

- Secara keseluruhan performa website secara organic sudah cukup bagus dan masih mendapatkan score "A-" menurut website auditor seoptimer.com
- Secara organic website ivosights.com di bulan November mendapatkan :

Users/Traffic :11,265
Session :15,220
Session per User :1.34
Conversion :65

- 43 dari 70 organic keyword naik peringkat, 5 turun, 22 keyword peringkatnya masih sama dengan bulan Oktober.
- Jumlah keyword yang ada di peringkat 1 di bulan November berjumlah 22.
- Dibutuhkan andil web master untuk memperbaiki url AMP pada website yang berpengaruh pada performa.

Marketing Monthly Report

November 2024

Project Description: Owned Summary Organic SEO

Objective:

- Increase website keyword rankings on search pages.
- Increase the amount of organic traffic.

Scope of Work:

- Website and keyword analysis
- Website on-page and off-page optimization
- Monitor website performance regularly
- Implement AMP URLs.

Platform: Google Slides

Periode: 1 November - 30 November 2024

Next Strategy

Paid – Shared – Owned Media

Paid Media

· Penambahan Budget iklan Conversion untuk Business Unit IVOWABA

Shared Media

 Campaign Awareness SDGs digantikan ke Campaign Awareness dengan target audiens Digital & PR Agency dan untuk strateginya masih menggunakan Geotag Location dengan radius +1km

Owned Media

- · Dibutuhkan bantuan webmaster untuk pengoptimalan website.
- Penambahan proporsi pembuatan artikel

Marketing Monthly Report

November 2024

Project Description: Sociomile Geo-Tag Location Strategy

Objective: The primary objective is to increase brand awareness, generate leads, and drive conversions for the Business Unit Ivowaba

Scope of Work:

- Increasing the budget for conversion-oriented advertising.
- Shifting the focus of Campaign Awareness from SDGs to targeting Digital & PR Agencies.
- Utilizing Geotag Location within a radius of +1km for targeted reach.
- Enlisting the help of a webmaster to optimize the website.
- Increasing the frequency of article creation.