

CALL CENTER DASHBOARD | HOME

State

All



Total call

32.94K



Total call duration (hours)

13.74K



Total call duration (min)

824.22K



Average call duration (min)

25.02



Response time %

75%

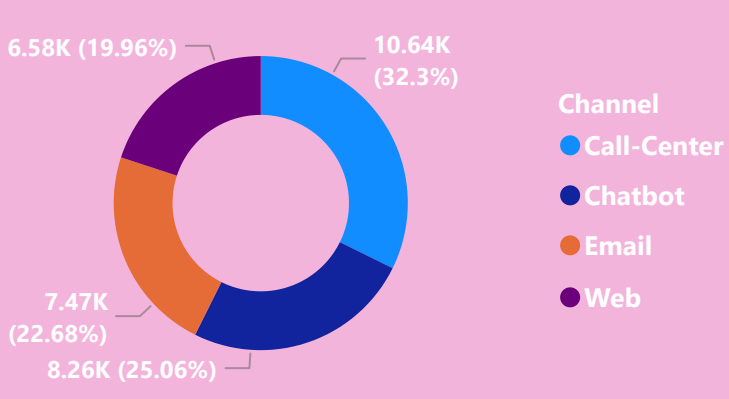
Total call by State



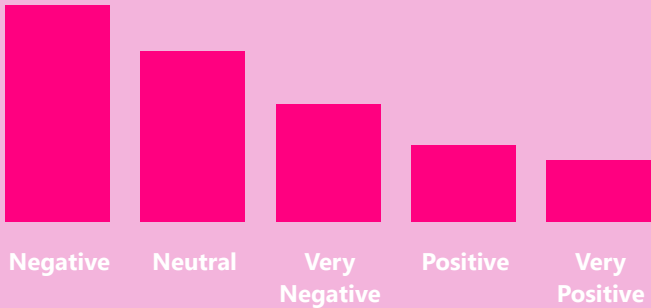
Total call by Reason



Total call by Channel



Total call by Sentiment



Total call by Call-Centres City



State	Sum of Call Duration In Minutes	Response Time
Alabama	2290	Above S
Alabama	4496	Below S
Alabama	11605	Within S
Alaska	451	Above S
Alaska	925	Below S
Alaska	2054	Within S
Arizona	2360	Above S
Arizona	4636	Below S
Total	824222	