



SERVICE DELIVERY NOTIFICATION (SDN)

SDN No. : SDN / 202300032A
SDN Date : December 27th , 2023
Customer Name : DCCconnect Global Limited
Customer Code : DCC

Dear Valued Customer,
Thank you for your trust to our services.

We would like to inform that the following services has been delivered:

- Service Order (SO) No : SO / 202300032A
- Service ordered : **Colocation @Neucentrix Karet Jakarta**
- Start date of service (SoD) : December 21th , 2023
- End date of service (EoD) : March 21th , 2024 ☒ Automatic renewal apply
- Service ID : 202300032A
- Billing Start : December 21th , 2023
- Description : Colocation @Neucentrix Karet Jakarta
Racks 2 Unit | Power supply capacity per rack 2x 16Amp

This notification serves as acceptance of the service. If you find this delivered service does not meet the specifications as set forth in the SO above or in its agreed adjustment ("Unmatched Item") therefore, kindly contact us within 7 calendar days after the date of this SDN.

This service will be assumed as deemed delivered if there is no reasonable Unmatched Item raised within this 7 calendar days period, hence billing will start at the SoD and continue till the EoD.

For Unmatched Item and/or any technical problem report and discussion, please contact our 7x24 Customer Helpdesk at phone number +62 811 373 1000 or email : support@abhinawa.co.id.

For any non-technical issues and feedback, please contact our Sales team at email: sales@abhinawa.co.id

At last, we commit ourselves to make you satisfied with our services.

Sincerely Yours,
Abhinawa Team