

**Council Tax Bill 2023/2024**

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Date of Issue **03.01.2024**

Other persons liable for this charge

**Property Address (If different)**Property Band **D**Property Reference **103003050040**Account Reference **501542901**

Breakdown of Charges	% change from previous year	Amount
Hertfordshire County Council	2.9	£1394.36
Hertfordshire CC Adult Social Care	2.0	£211.27
Police & Crime Commissioner for Hertfordshire	6.7	£238.00
Three Rivers District Council	2.9	£165.47
Croxley Green Parish Council	-0.7	£58.56
Croxley Green Special Expenses	1.0	£24.33
<b>TOTAL CHARGED FOR THE YEAR AT BAND D</b>	<b>5.0</b>	<b>£2091.99</b>

**The statement below gives details of the charge for your property**

Council Tax due from 01.04.2023 to 31.03.2024	£2091.99
Less Payments	-£2091.99

<b>TOTAL AMOUNT THAT YOU HAVE TO PAY</b>	<b>£0.00</b>
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**Payments**

The balance on this notice is clear

**Information**

For adult social care authorities, council tax bills show two percentage changes: one for the part of the overall change attributable to the adult social care precept (2.00%), and one for the part attributable to general expenditure (2.99%). The percentage change is applied to the full 2023/24 council tax for the County Council (General expenditure + Adult Social Care precept). Information about spending by the County Council is available at <https://www.hertfordshire.gov.uk/counciltax>; email [contact@hertfordshire.gov.uk](mailto:contact@hertfordshire.gov.uk); telephone 0300 123 4040 or by writing to Hertfordshire County Council, PO Box 153, Stevenage, Herts, SG1 2GH. To view the leaflets issued with this year's Council Tax bills, please visit <https://www.threerivers.gov.uk/egcl-page/inserts-sent-with-your-council-tax-bill-2023-2024>

## ABOUT YOUR COUNCIL TAX BILL

This bill shows the council tax band your property is in and how much you have to pay for the services provided by Three Rivers District Council, Hertfordshire County Council and the Police and Crime Commissioner. For more information you can visit [www.threerivers.gov.uk](http://www.threerivers.gov.uk)

If you wish to discuss any aspect of this bill please phone us on 01923 776611.

**You can view your account and your bill on-line, to do this you can register for self-service, it will only take 5 minutes. You can also request your bill by email. To do all of this simply go to <https://my.threerivers.gov.uk/>**

### Important Information

**Disputes** - If you dispute the amount of Council Tax you are being asked to pay you can ask us to review our decision at any time by writing to us explaining what it is specifically that you disagree with and why. We will then review our decision and advise you of the outcome.

**Appeals** – If after the review, you still disagree with our decision, you can appeal to the Valuation Tribunal Services within 2 months of the review.

**Council Tax Bands** - If you have an enquiry about the Council Tax Band given to your property, you need to contact the Valuation Office Agency [www.voa.gov.uk](http://www.voa.gov.uk)

**Reporting changes in your circumstances** - If you are in receipt of a Reduction, Disregard, Discount or Exemptions you must tell us immediately if there is a change in your circumstances. If you fail to report relevant changes in your circumstances you may be issued with a £70 penalty charge.

### How to Pay Your Council Tax

Paying your council tax by Direct Debit is easy and means that you don't need to worry about missing a payment. You can pay annually, 6-monthly or spread the cost over 10 or 12 months and decide to make payments on the 1st, 5th, 10th, 15th, 20th or 25th of each month. Each year, we will automatically take from your bank the amount of council tax that you need to pay.

**If you pay by any other means it is vitally important that you increase your payments to the new amount**, if you are to avoid going into arrears. This includes payments you might make by:

- **Standing Order** to Account Number 00912478: Sort Code 30-97-07 at Lloyds Bank.
- **Credit & Debit Cards** – On our 24/7 Automated Phone System 0345 606 6465
- **On-line at** [www.threerivers.gov.uk](http://www.threerivers.gov.uk)

### Please Do Not Be Late with Your Payments

If you don't pay your council tax on time you will be sent a **Reminder Notice**. If you don't pay within 7 days and don't contact us, you will be issued a **Final Notice**, lose the right to pay by instalments and the whole year's council tax will become payable in full. If you make the payment by the date requested, but miss another payment in the same year you will be sent a further **Reminder Notice**. However you will only be sent a maximum of 2 instalment reminders during the financial year. If you miss a third payment a **Final Notice** will be issued and the whole year's council tax will become due.

It is vitally important that you bring your account fully up to date or contact us as soon as you receive a **Reminder** or **Final Notice**.

If you do not pay a balance requested on a **Final Notice** within 7 days a **Magistrates' Court Summons** will be issued and costs of no less than £100.00 will be added to the unpaid council tax bill.

Further recovery action will then be taken to recover the outstanding balance. These steps might include us making an attachment for payment directly from your earnings or benefits; applying for a charging order on your property, if you own it; or alternatively, we may refer the debt to an enforcement agent.

### Data Protection

Three Rivers District Council is fully compliant with the General Data Protection Regulation (GDPR). If you want to know more about this please go to <https://www.threerivers.gov.uk/egcl-page/privacy-notice>