Optimisation of Fort Financial Services terminal for maximum performance

FortFS Team <no-reply@fortfs.com>   Tue, Mar 8, 2016 at 9:26 PM
Reply-To: FortFS Team <no-reply@fortfs.com>
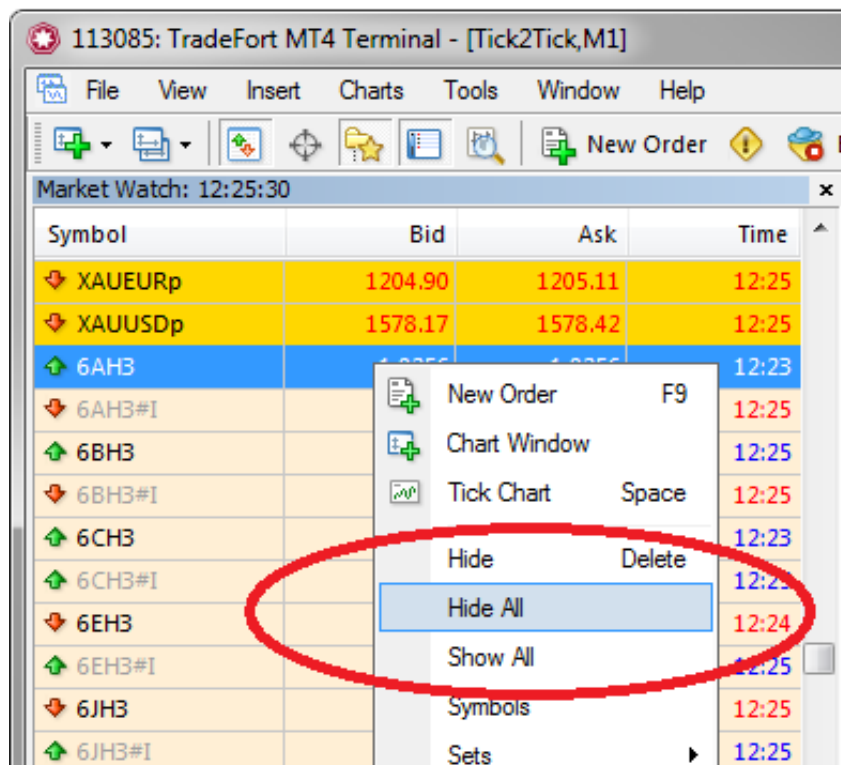To: syarief.azman@gmail.com

How to optimize the Fort Financial Services trading platform?

During the high market activity, some clients may observe an increased internet traffic. This might lead to a slow operation of the terminal and the computer itself while the terminal is running. Simple optimization may improve the productivity of the terminal from 5% to 70% depending on the cause of a problem.

STEP 1: Number of trading symbols.

The speed of the order execution can be affected by a large amount of symbols in the "Market" window of the terminal. To eliminate this factor you should hide symbols of contracts that you do not use for your trading. To do this, follow these steps:

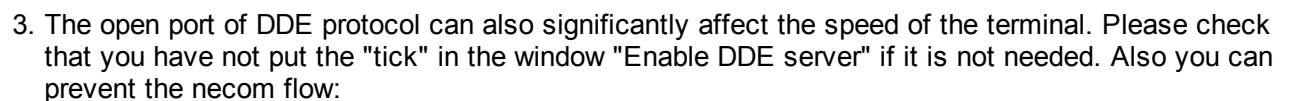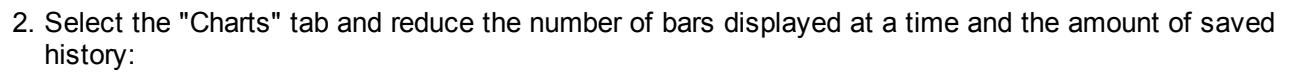1. Right click the window "Market Review" in the drop down menu. Choose "Hide all symbols":

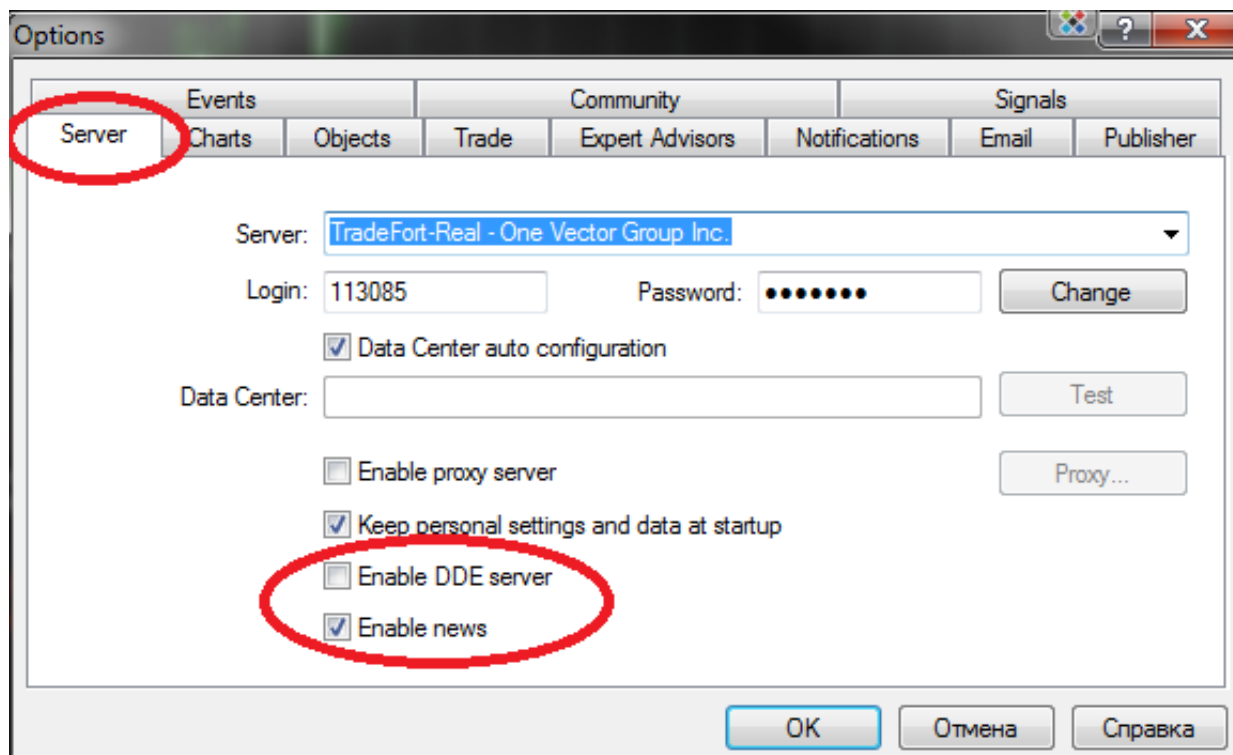2. Right click on the window "Market Review" and in the drop down menu choose "Symbols":

3. Choose the symbols you want to trade with:

4. You can save the list of symbols you chose. This will allow you to automatically restore your list of symbols if you will move to another terminal.

STEP 2

In case the first step did not give you any significant results, it is necessary to limit the number of stored and displayed charts at the same time. In order to do this:

1. Go to the terminal settings:

2. Select the "Charts" tab and reduce the number of bars displayed at a time and the amount of saved history:

3. The open port of DDE protocol can also significantly affect the speed of the terminal. Please check that you have not put the "tick" in the window "Enable DDE server" if it is not needed. Also you can prevent the necom flow:

After you complete these steps, you must restart the terminal.

All of the above steps will help you optimize the terminal and improve its performance. However, we remind you that the main criteria of the performance quality is your computer's equipment.

In case you followed all of the above steps and it did not improve the operation of your terminal (assuming that you have a modern computer and an internet service provider (at least 1 gigabyte of memory, processor speed of at least 1000 MHz, stable internet connection of 128 kbit/sec), then in order to find out the cause, you can contact our customer support team via online chat from your trading room.

Sincerely,
Fort Financial Services