

# Liam Sykes

Please email for offline contact

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## Experience

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### Veda Data Solutions

*Systems Engineer*

**Remote, New York, NY**

*September 2021 to Present*

- Designing, implementing, and managing corporate systems, IT infrastructure, cloud infrastructure, and automation; contributing to enhanced IT security
- Collaborating with management and business partners for effective procurement and integration of new systems
- Administering Google Workspace, integrating all systems for single sign on, streamlined usage and management
- Ensuring security, availability, and performance of all corporate tools while managing cost efficiency
- Developing automated workflow solutions, and system monitoring to support scaling and productivity
- Mobile device management (MDM) using JamfPro (MacOS), and SaaS management through Zluri and proprietary tools
- Performing evidence collection and documentation for HITRUST certification, also evaluating and building policies to remain HITRUST Certified

### Yext

*IT Engineer*

**Remote, New York, NY**

*September 2020 to September 2021*

- Managed and allocated software licenses across the organization
- Implemented new automation, optimizing account provisioning process
- Administered data custodians for high-risk applications, and ensured data and applications were SOC 2 compliant
- Handled account and hardware provisioning for new and departing employees, maintaining security standards

### Casper

*Systems Administrator (SaaS)*

**New York, NY**

*October 2017 to September 2020*

- Led operations and management for internal and customer facing systems
- Optimized system configuration and automated workflows
- Created accounts, and installed software for new hires
- Deactivated and secured accounts for departing employees

## Additional Attributes

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- Cloud Infrastructure Management: Google Workspace, GitLab, AWS
- SaaS Management: Zluri, Okta, Google Workspace, Atlassian
- Hardware Management: JamfPro, Ubiquiti
- Automation: Zapier, Bash, API usage
- System Logging: DataDog, Confluence
- Documentation: Confluence, ReadMe
- Communication: Slack, Zoom, Google Workspace, Teams
- Strong remote worker with a dedicated work space
- Dual Citizen, holding passports from the United States and the United Kingdom

## Education

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### New York University

*Bachelors of Music*

*Music Technology*

**New York**

*May 2017*